



Community Satisfaction and Budget Priorities Survey Fiscal Year 2025

Findings Report

Prepared By
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OLATHE, KANSAS

Presented To The
CITY OF SAN ANTONIO,
TEXAS

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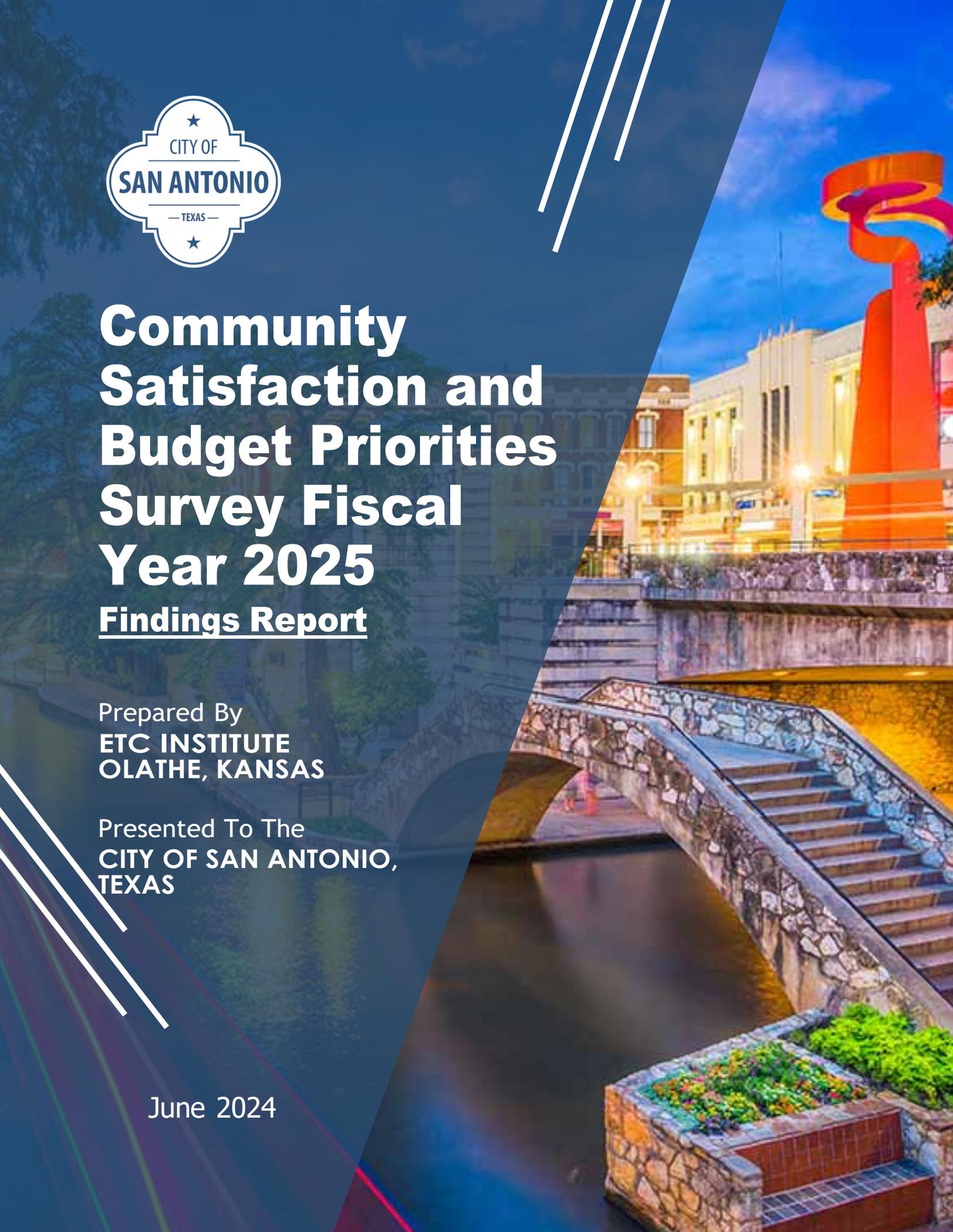




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2024 City of San Antonio Community Satisfaction and Budget Priorities FY 2025 Survey Executive Summary

Overview

ETC Institute conducted the City’s 2024 Community Satisfaction and Budget Priority Survey to help determine fiscal year 2025 budget priorities. Each year the City of San Antonio develops an annual operating budget that reflects City Council and community priorities. This is the second year a statistically valid survey has been conducted for the budget development process – the first was in 2023 for the fiscal year 2024 budget priorities. In addition to budget priorities, the survey also asked for general feedback on core perception and major City services that have historical comparisons. The survey was also designed so the City could use ETC Institute’s Priority Investment Rating (PIR) as the primary methodology for analyzing input from residents. The PIR survey methodology is designed to help local governments set budget priorities based on (1) the importance residents place on city services and (2) the needs for each service. The results of this survey will help City leaders understand whether major City services are meeting the needs of residents and what investments should be prioritized for next year.

Methodology

The survey was administered to a stratified random sample of 1,083 San Antonio residents citywide by mail, internet, and phone (mobile and landlines) and email in both English and Spanish. At least 100 surveys were completed in each of the City’s 10 council districts. The results for the random sample of residents have a 95% level of confidence with a precision of at least +/-2.9%. The table below shows the number of completed surveys collected from each of the 10 districts.

Council Districts	Completed Surveys	Percentage of Total
1	111	10.20%
2	107	9.90%
3	106	9.80%
4	101	9.30%
5	109	10.10%
6	106	9.80%
7	105	9.70%
8	107	9.90%
9	116	10.70%
10	115	10.60%
TOTAL	1083	100.00%

Random sampling ensures all residential addresses within the City’s boundaries have an equal opportunity of being selected to participate. ETC Institute purchased a list of all residential addresses within the City based on a master USPS mailing list and selected a random sample of those to be invited to participate. The demographic questions were tracked and ETC Institute followed up with residents to ensure the demographics of the respondents mirrored the Census estimates for the City.

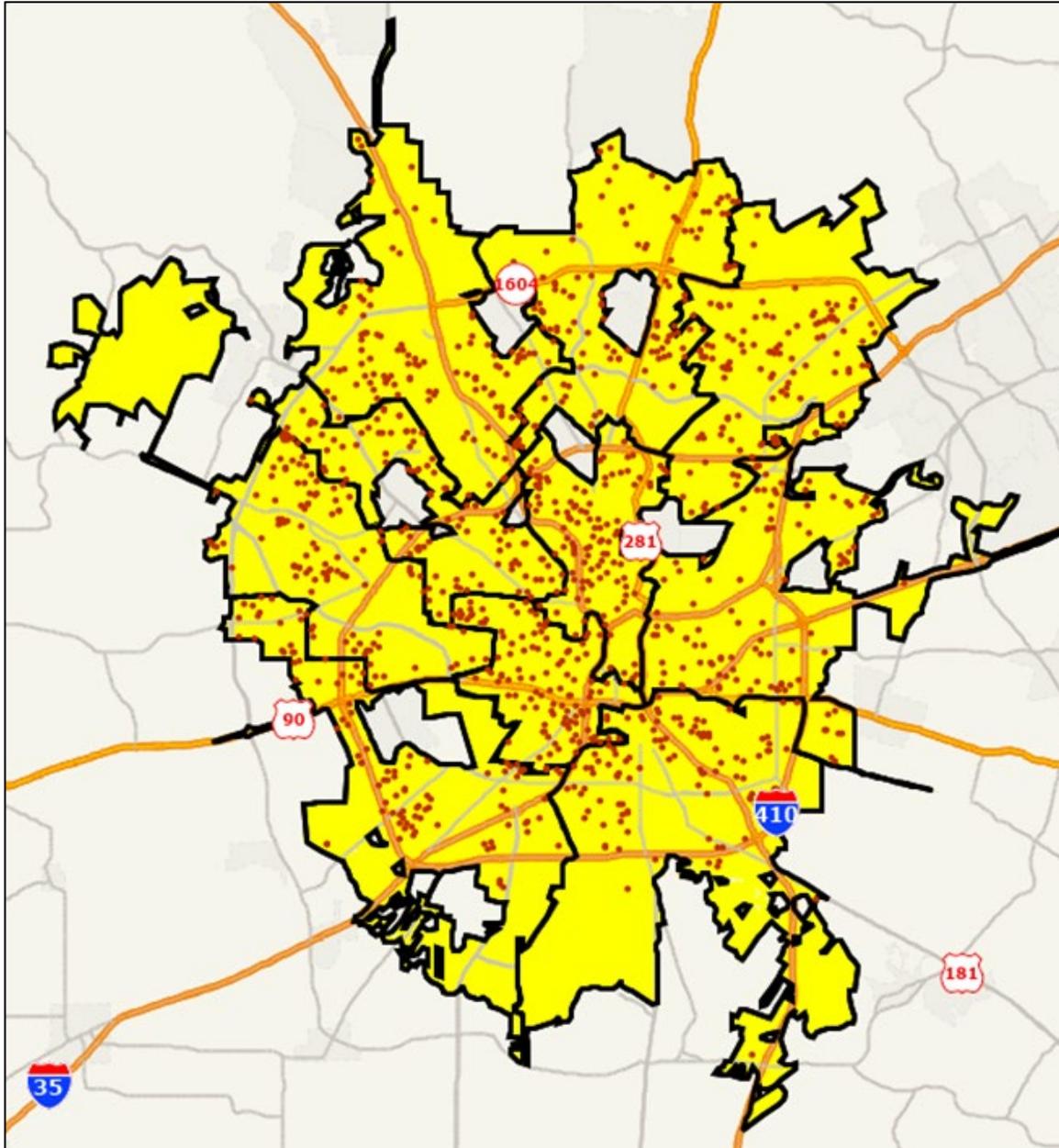
Don’t Know and No Opinion Responses

The number of “don’t know” or “no opinion” responses often reflect the utilization or awareness of a given service. For comparison purposes, the percentage of “don’t know” and “no opinion” responses have been excluded from the charts and graphs in this report.

Excluding these response types facilitate valid historical and contextual comparisons of the results from previous surveys and the results from other communities in ETC Institute’s Benchmarking database.

Location of Survey Respondents

ETC Institute geocoded the home address of respondents. The dots on the map below show the distribution of survey respondents based on the approximate location of their home address.



Don’t Know and No Opinion Responses

The number of “don’t know” or “no opinion” responses often reflect the utilization or awareness of a given service. For comparison purposes, the percentage of “don’t know” and “no opinion” responses have been excluded from this report. Excluding these responses facilitate valid comparisons of the results from previous surveys and the results from other communities in ETC Institute’s Benchmarking database.

Survey Findings

In addition to the questions that asked for general feedback on core perceptions and major city services, the survey was designed as a two-part assessment which measured (1) the importance of and (2) the needs for city services. The major findings from each section of the survey are described on the following pages.

Major City Service Ratings vs. the National Average for Communities with a Population of 250,000 or more Residents

The City of San Antonio continues to set the standard for service delivery in many key areas. Of the 27 areas that were directly comparable to ETC Institute’s Benchmarking Database, the City of San Antonio rated significantly above (*statistically significant differences are those that are beyond the survey’s margin of error of +/-2.98% at the 95% level of confidence*) the average in 26 of the areas. The only area where the City did not rate significantly above the average was in the condition of sidewalks where the City’s rating was +0.50% points below the average.

Major City Service Ratings vs. Large Cities in Texas

The City of San Antonio ranked first in overall satisfaction of City services compared to other large Texas cities. The City had the highest or second highest level of satisfaction in all areas that were comparable.

Comparisons to Large Texas Cities						
Percentages shown are the sum of "very satisfied" and "satisfied" responses (excluding "don't know")						
Question	Austin	Dallas	El Paso	Fort Worth	San Antonio	Rank
Q4. Rating the overall quality of major City services						
Quality of services provided by the City	53%	NA	NA	49%	87%	1st
Quality of fire and emergency services	87%	90%	81%	83%	98%	1st
Quality of solid waste services	NA	68%	61%	NA	97%	1st
Garbage collection brown cart	83%	71%	78%	73%	97%	1st
Quality of the San Antonio Public Library	82%	90%	60%	65%	96%	1st
They quickly respond to fires and emergencies	82%	79%	75%	80%	96%	1st
Brush and bulky curbside collection	70%	67%	NA	71%	96%	1st
Police quickly respond to emergencies	40%	28%	39%	40%	89%	1st
The overall quality of police services	43%	38%	62%	56%	81%	1st
Flood control during storms	NA	59%	NA	47%	76%	1st
Police enforce local traffic laws	40%	28%	39%	40%	75%	1st
Code enforcement	36%	39%	29%	32%	72%	1st
Quality of animal care services	63%	49%	32%	40%	61%	2nd
The condition of sidewalks	44%	18%	24%	41%	45%	1st
The condition of City streets	36%	20%	21%	38%	36%	2nd

City 2024 Survey Results vs. 2022 Survey Results

The City of San Antonio showed significant increases in satisfaction ratings, from 2022 to 2024, in all of the major City services that were assessed. The table below shows the 2022 results, 2024 results, and the difference between the ratings.

City of San Antonio 2024 vs. 2022 Survey Results			
Percentages shown are the sum of "very satisfied" and "satisfied" responses (excluding "don't know")			
Question	2024	2022	Difference
Overall quality of services provided by the City of San Antonio	87%	74%	13%
The overall quality of public works services	78%	54%	24%
Code enforcement	72%	57%	15%
Police quickly respond to emergencies	89%	76%	13%
Flood control during storms	76%	65%	11%
The overall quality of police services	81%	72%	9%
Overall quality of 311	91%	83%	8%
Police enforce local traffic laws	75%	68%	7%
Overall quality of solid waste services	97%	90%	7%
Overall quality of the San Antonio International Airport	90%	84%	6%
Brush and bulky curbside collection	96%	90%	6%
Recycling collection blue cart	96%	91%	5%
Organics collection green cart	97%	93%	4%
Garbage collection brown cart	97%	93%	4%
The overall quality of fire and emergency services	98%	94%	4%
Overall quality of the San Antonio Public Library	96%	94%	2%
Police help prevent crime and offer education	68%	67%	1%
They help prevent fires and offer education	91%	92%	-1%
They quickly respond to fires and emergencies	96%	98%	-2%
Overall quality of animal care services	61%	64%	-3%
The condition of City streets	36%	40%	-4%

Of the 25 areas that were analyzed in both 2024 and 2022, 21 services had an increase of at least 1% point or more in their satisfaction ratings. Only four services had decreases in overall satisfaction of 1% point or more. Of the 21 areas that had increases in satisfaction, 19 had a significant increase of 3% points or greater. Of the four services that had a decrease in satisfaction, only two had a significant decrease of 3% points or greater.

Perceptions of the Community

In 2024, the perceptions of the community that had the highest rating, based upon the combination of "excellent" and "good" responses among residents who had an opinion, were: San Antonio as a place to live (86%). All of the items rated had high ratings based upon the combination of "excellent" and "good" responses among residents who had an opinion: San Antonio as a place to raise a family (81%), San Antonio as a place to work (80%), and San Antonio as a place to retire (75%).

- **Trends: 2024 Survey Results Compared to 2022 Survey Results**

All four perception items were comparable to 2022 ratings and all four saw a significant increase in positive ratings from 2022 to 2024. San Antonio as a place to live (+11% pts.), San Antonio as a place to raise a family (+10% pts.), San Antonio as a place to work (+11% pts.), and San Antonio as a place to retire (+10% pts.).

- **National Average Comparison**

All four perception items that were comparable to the National Average were identified as comparative strengths because positive rating levels were significantly above the National Average.

Perceptions of the Government

In 2024, respondents were asked to rate their level of agreement with various statements related to the City's government. The levels of agreement with the three statements provided based upon the combination of "strongly agree" and "agree" responses among residents who had an opinion were: they are prepared for emergencies/disasters (61%), they give me opportunities to participate and share (58%), and they provide timely communication that I understand (56%).

- **Trends: 2024 Survey Results Compared to 2022 Survey Results**

There were no trends from the 2022 survey results for these items.

- **National Average Comparison**

All three perception items that were comparable to the National Average were identified as comparative strengths because positive rating levels were significantly above the National Average.

Overall Satisfaction with the Government

In 2024, respondents were asked to rate their satisfaction with two overall assessment items. The satisfaction ratings, based upon the combination of "very satisfied" and "satisfied" responses among residents who had an opinion, were: the overall quality of customer service received from City employees (88%) and the overall quality of services provided by the City of San Antonio (87%).

- **Trends: 2024 Survey Results Compared to 2022 Survey Results**

Only one of the overall assessment items were comparable to 2022. The overall quality of services provided by the City of San Antonio saw a 13% point increase in overall satisfaction from 2022.

- **National Average Comparison**

Both overall assessment items were comparable to the National Average and both were identified as comparative strengths because positive rating levels were significantly above the National Average.

Overall Satisfaction with Major City Services

The major categories of City services that had the highest satisfaction ratings, based upon the combination of “very satisfied” and “satisfied” responses among residents who had an opinion, were: fire/EMS services (98%), organics collection green cart (97%), solid waste (97%), garbage collection brown cart (97%), library (96%), brush and bulky curbside collection (96%), how quickly police respond to emergencies (96%), recycling collection blue cart (96%), fire/EMS help prevent fires and offer education (91%), 311 (91%), and San Antonio International Airport (90%).

- **Trends: 2024 Survey Results Compared to 2022 Survey Results**

Of the 24 areas assessed, 20 had direct comparisons to the 2022 results. Sixteen of the 20 areas saw an increase in positive ratings with 14 of those being significantly above the 2022 results. Of the four items that saw a decrease in positive ratings only the quality of city streets saw a significant decrease (-4% pts.).

- **National Average Comparison**

Eighteen of the 24 areas assessed were comparable to the National Average. All but one item, the overall quality of city streets, were considered comparative strengths because positive rating levels were significantly above the National Average.

Usage of City Services

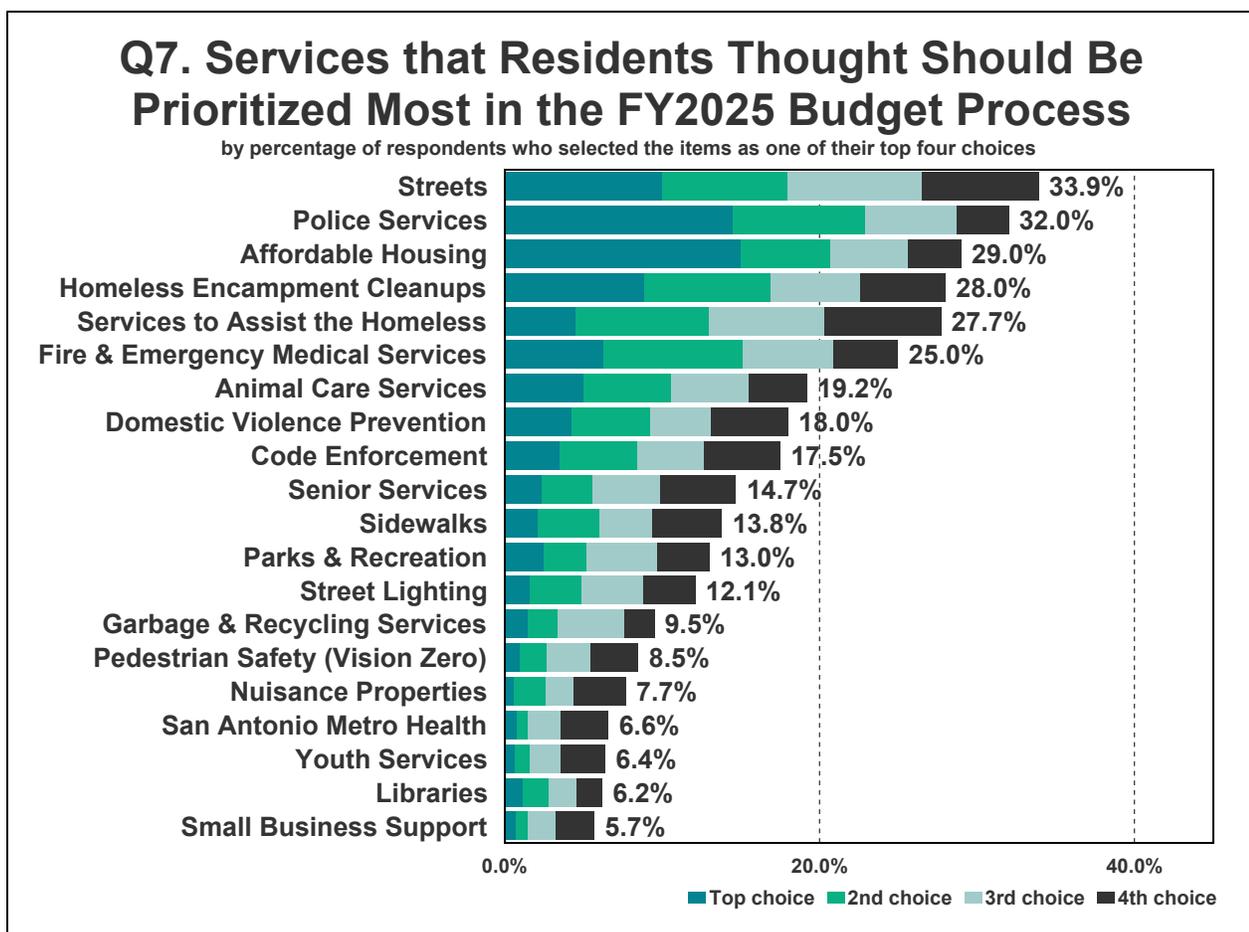
The most used City services from the past year include: Parks and Recreation (61%), 311 services (60%), San Antonio International Airport (56%), Solid Waste (55%), Downtown parking (53%), and the Library (51%). The least used services include: early childhood and youth services (4%), housing affordability, assistance, and counseling (6%), and family assistance (7%).

Priority Investment Ratings – Part 1: Importance of City Services in the FY 2024 Budget

ETC Institute assessed which City services residents thought should be prioritized most in the FY2025 budget process. Based on the sum of the respondents’ top four choices, the five services that residents thought should be prioritized in the FY2024 Budget Process were:

1. **Streets**
2. **Police Services**
3. **Affordable Housing**
4. **Homeless Encampment Cleanups**
5. **Services to Assist the Homeless**

The percentage of residents who selected each service as one of their top four choices is shown in the chart below.



Importance Rating: ETC Institute then calculated the Importance Rating for each of the services that were assessed on the survey. The Importance Rating uses a 100-point scale that illustrates the importance of each service as it relates to the service that was identified as the most important to residents. In this survey, streets was identified as the number one service to prioritize in the FY 2025 budget by most residents, so streets received 100 points. Other services were allocated points based on the proportion of residents who

chose each service relative to those who selected streets. For example, 29% of respondents selected affordable housing as one of their top choices, so affordable housing received 85.5 points because 29% divided by 33.9% (the percentage for streets) is 85.5.

The chart below shows the Importance Ratings for City services



Priority Investment Ratings – Part 2: Needs for City Services

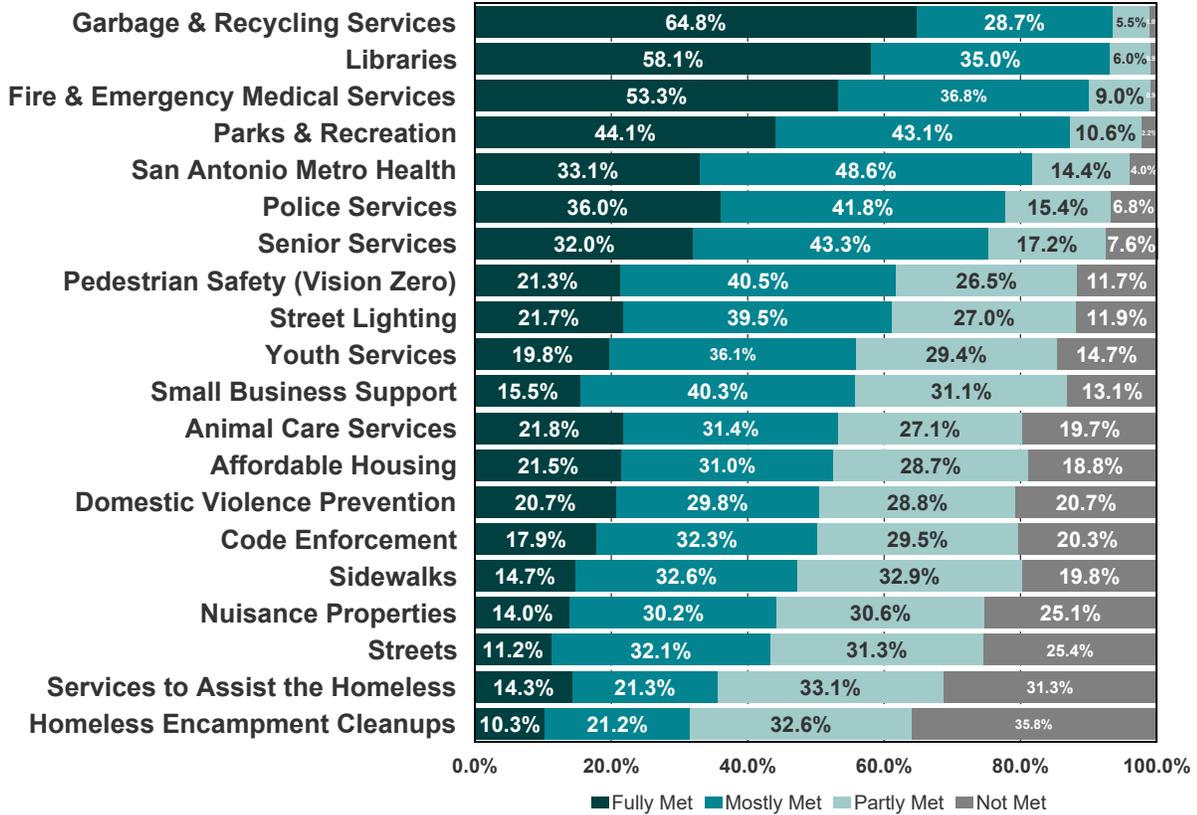
The second part of the survey analysis involved measuring needs for City services. This was accomplished by asking residents if they had needs for each of the services that were assessed in the survey, and if so, how well their needs were being met. The seven services for which at least 50% of the respondents indicated their needs were at least mostly met were:

1. **Garbage & Recycling Services**
2. **Parks & Recreation**
3. **Libraries**
4. **Police Services**
5. **San Antonio Metro Health**
6. **Fire & Emergency Medical Services**
7. **Street Lighting**

The chart on the following page shows how well City service needs are being met.

Q6. How Well Needs for City Services are Currently Being Met

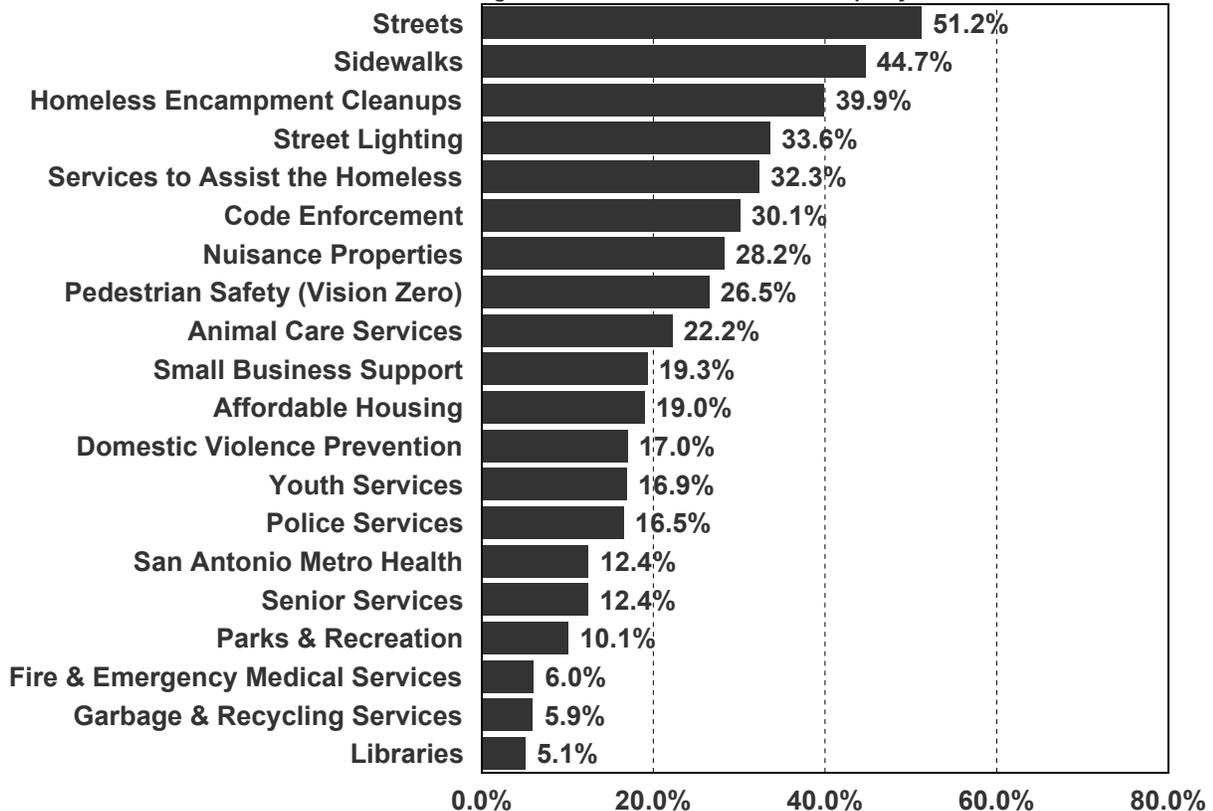
by percentage of all respondents



The chart below shows the services with the greatest need based on the percentage of respondents who indicated their needs were not met or were only being partly met.

City Services with Greatest Needs

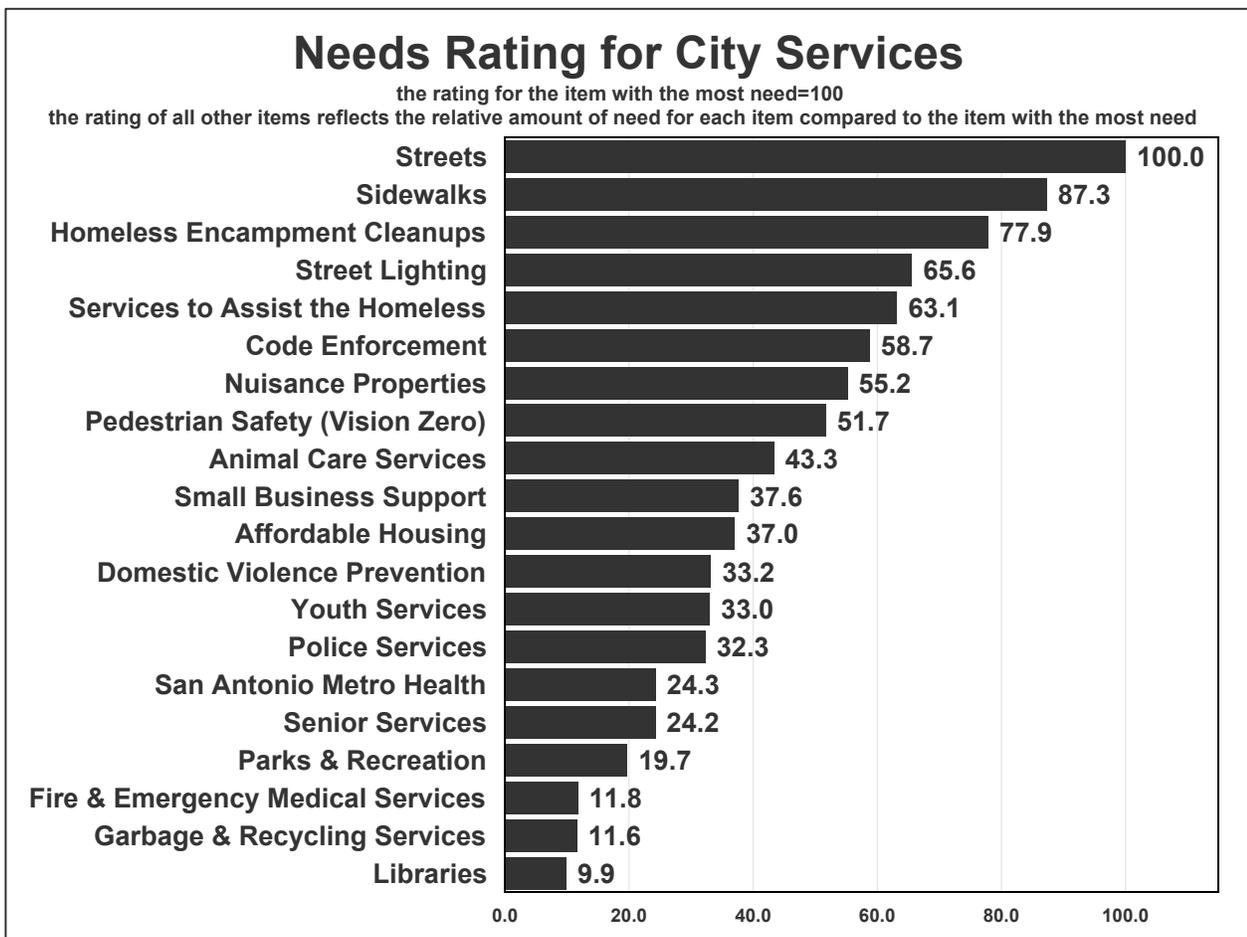
Based on the Sum of the Percentage Who Indicated Their Needs Were "partly" or "not met"



Needs Rating: ETC Institute then calculated Needs Rating for each of the services assessed in the survey. The Needs Rating uses a 100-point scale to show the relative need for each service to the service with the greatest need. In this survey, streets had the highest percentage of respondents who indicated their needs were not met or were only partially being met, so streets received 100 points. The percentages for all other services were compared to the percentage of residents indicating their street needs were either not met or partially met and each service was assigned points based on this comparison.

For example, 44.7% of respondents indicated their needs for sidewalks were not met or were only being partly met, so sidewalks received 87.3 points because 44.7% divided by 51.2% (the percentage for Streets) is 87.3.

The chart below shows the Needs Rating for all services that were rated.



Survey Recommendations

Overview of the Priority Investment Rating. The Priority Investment Rating (PIR) was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on investments. The PIR is designed to provide an objective method for incorporating community feedback in an organization's budgeting process. The PIR is based on a 200-point scale. The rating use two key inputs that are equally weighted.

- This relative importance of each service is reflected in the **Importance Rating**, which contributes 100 points to the total score.
- The relative need for each service is reflected in the **Needs Rating**, which contributes 100 points to the total score.

Based on the results of the survey, ETC Institute calculated the Priority Investment Rating (PIR) for each of the services that were assessed. The PIR equally weights the Importance Rating (up to 100 points) and the Need Rating (up to 100 points) for each of the services that were assessed on the survey. The maximum PIR score is 200 points. Based on the priority investment ratings, the following services were determined to be the highest priorities for investment based on PIR score of 125 or more.

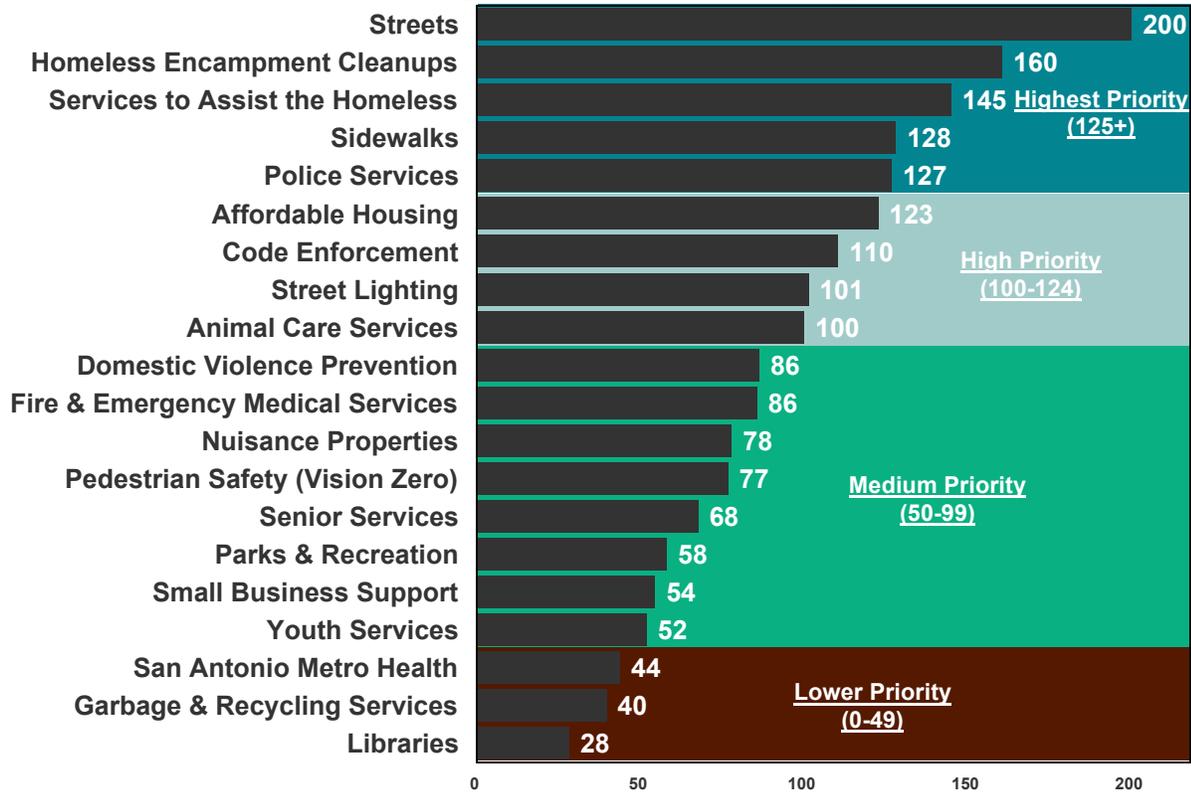
1. **Streets** (PIR=200)
2. **Homeless Encampment Cleanups** (PIR=160)
3. **Services to Assist the Homeless** (PIR=145)
4. **Sidewalks** (PIR=128)
5. **Police Services** (PIR=127)

Other services that were determined to be **high priorities** based on PIR score of 100-124 include:

6. **Affordable Housing** (PIR=123)
7. **Code Enforcement** (PIR=110)
8. **Street lighting** (PIR=101)
9. **Animal Care Services** (PIR=100)

The chart on the following page shows the Priority Investment Ratings for each of the services that were assessed on the survey.

Top Priorities for Investment for City Services Based on Priority Investment Rating



How to Interpret the Priority Investment Ratings

The services that were rated in the survey were divided into four categories based on their overall Priority Investment Ratings. Below is a guide on how to analyze the Priority Investment Ratings.

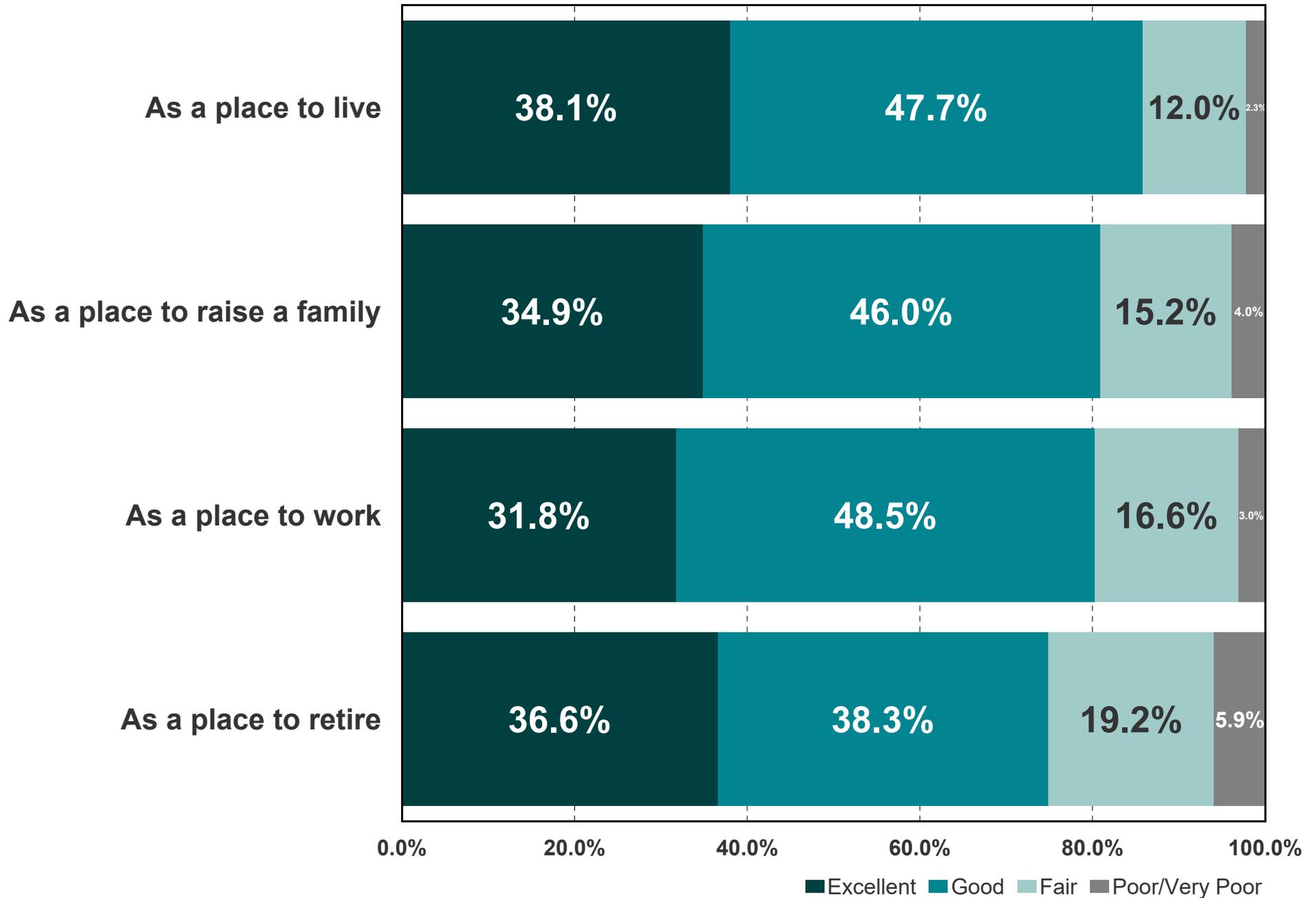
- **Highest Priority Areas** are those with a PIR of at least 125. A rating of 125 or above indicates there is a very high level of need and residents think it is very important to fund improvements in this area. Improvements in this area will have a positive impact on the largest number of households.
- **High Priority Areas** are those with a PIR of 100-124. A rating between 100 and 124 indicates there is a high level of need and residents think it is an important area to fund. Improvements in this area are likely to have a positive impact on a very large number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium level of need or a significant percentage of residents generally believe it is important to fund improvements in these areas.
- **Lower Priority Areas** are those with a PIR below 50. A rating below 50 typically indicates there is a relatively low level of need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of a very specialized population are being targeted.

Section 1

Charts & Graphs

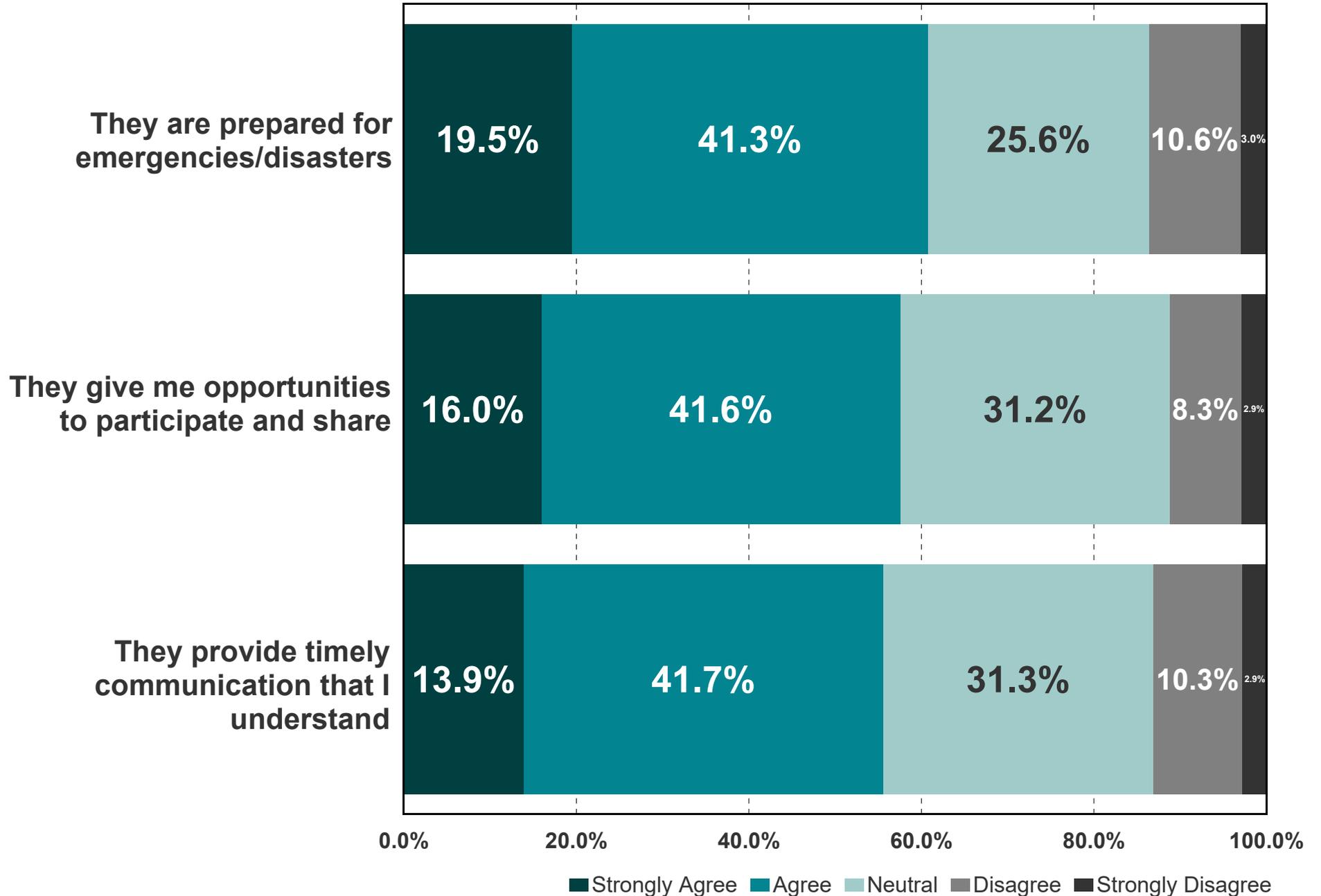
Q1. How do you feel about San Antonio?

by percentage of all respondents (without "no opinion")



Q2. Tell us about your City Government

by percentage of all respondents (without "no opinion")

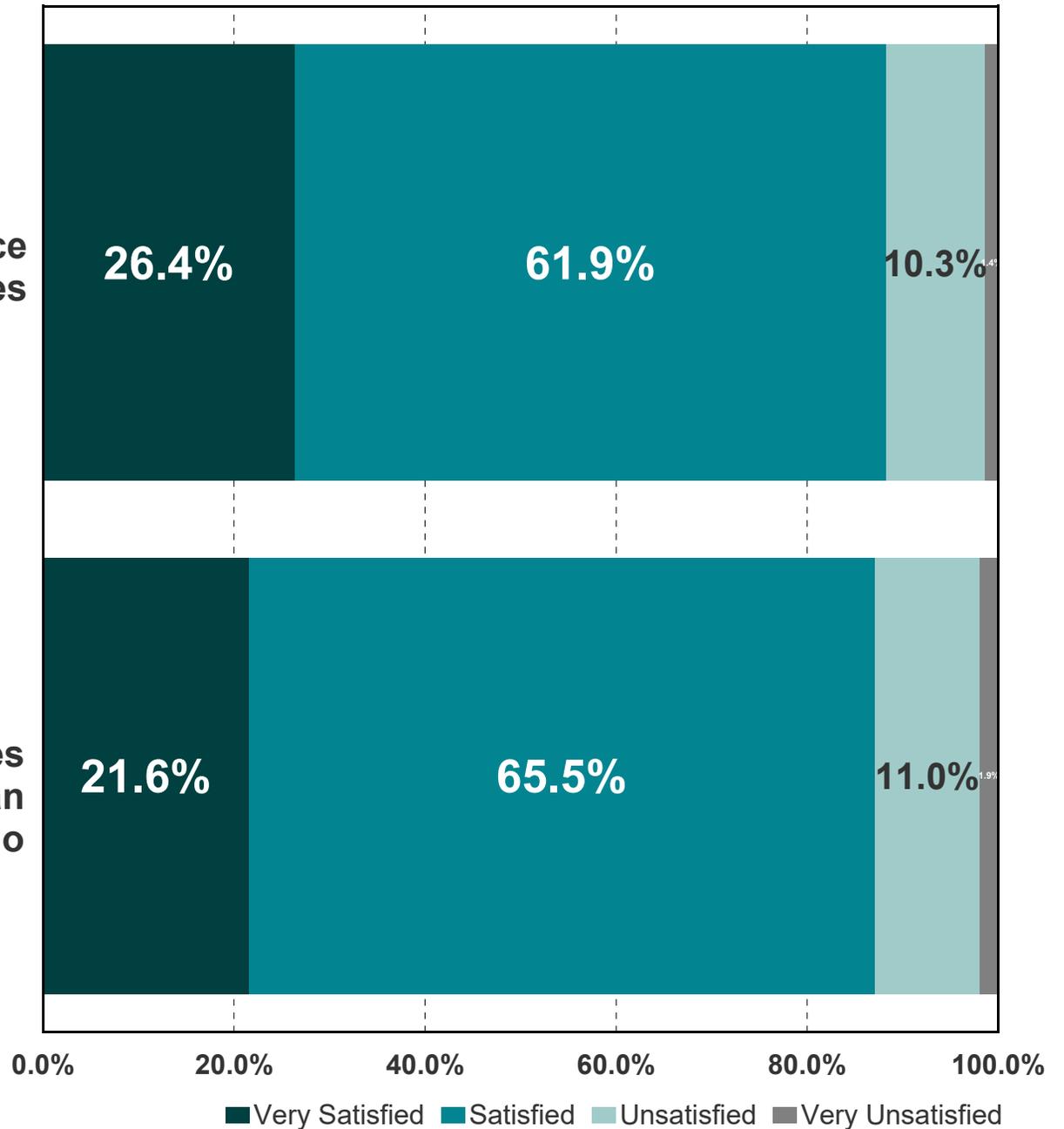


Q3. Please rate your satisfaction with the following

by percentage of all respondents (without "don't know")

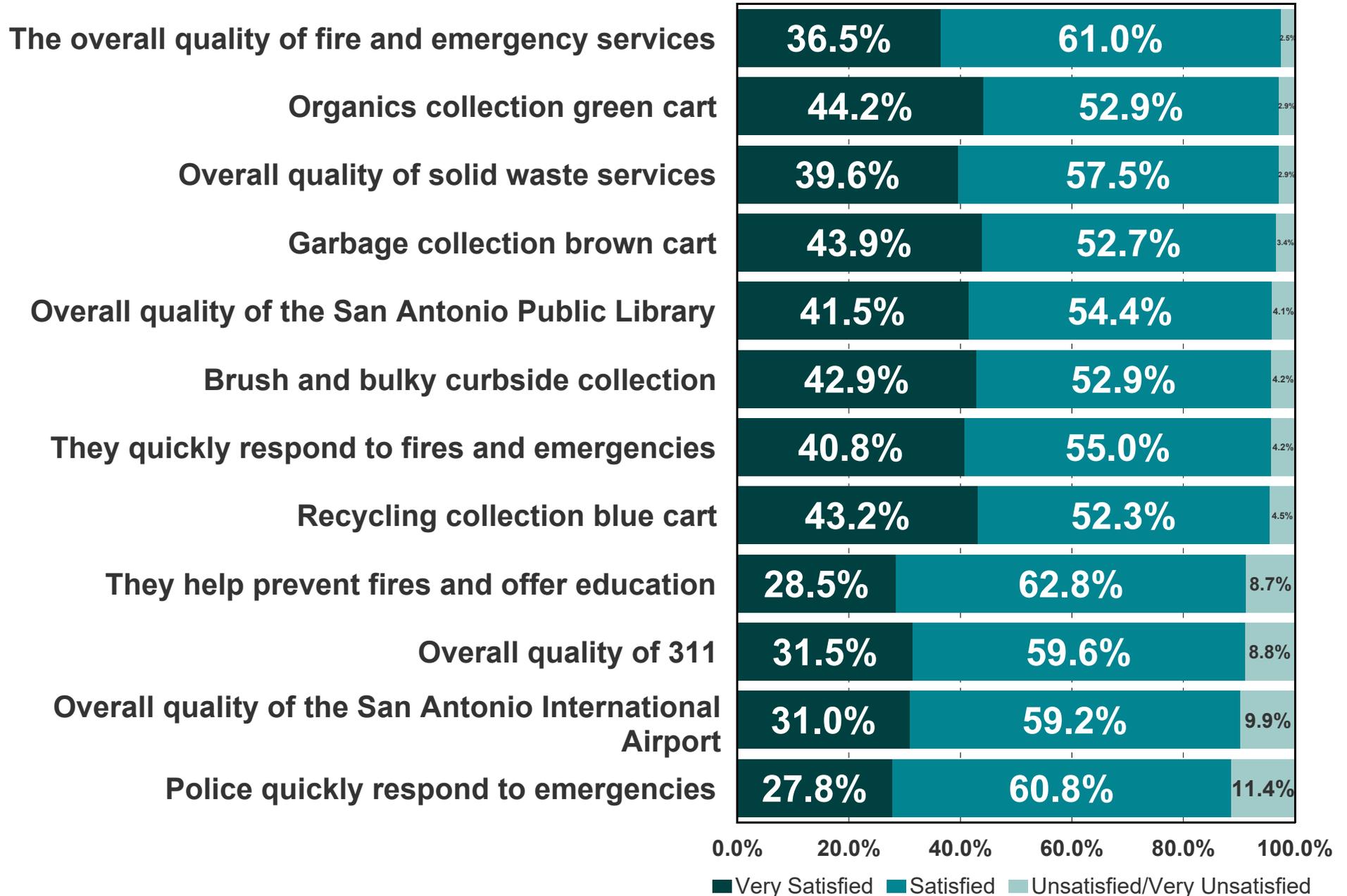
Overall quality of customer service you receive from City employees

Overall quality of services provided by the City of San Antonio



Q4. Overall quality of City services (1 of 2)

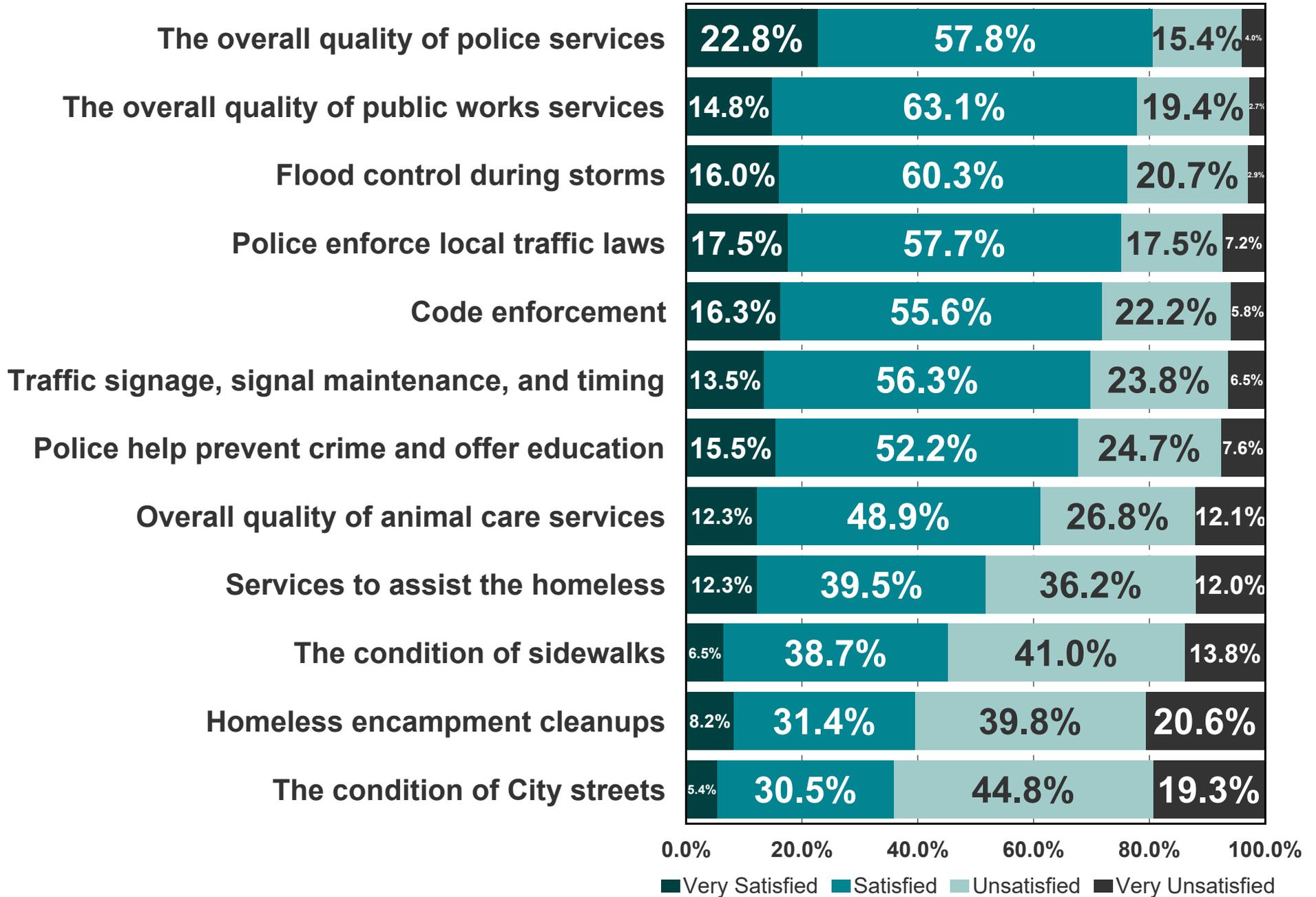
by percentage of all respondents (without "don't know")



NOTE: "Unsatisfied" and "Very Unsatisfied" are grouped due to "Very Unsatisfied" numbers being too low to display

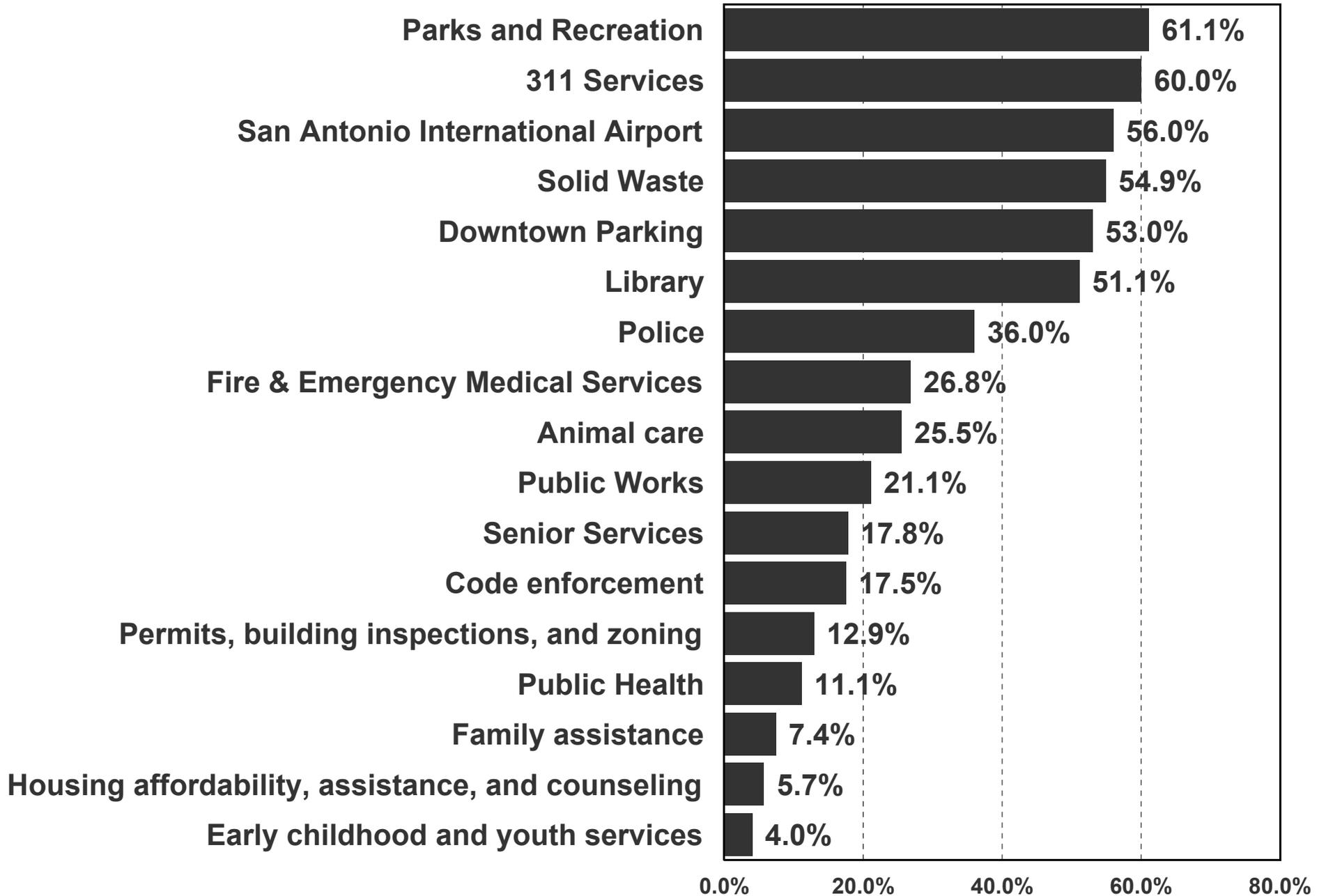
Q4. Overall quality of City services (2 of 2)

by percentage of all respondents (without "don't know")



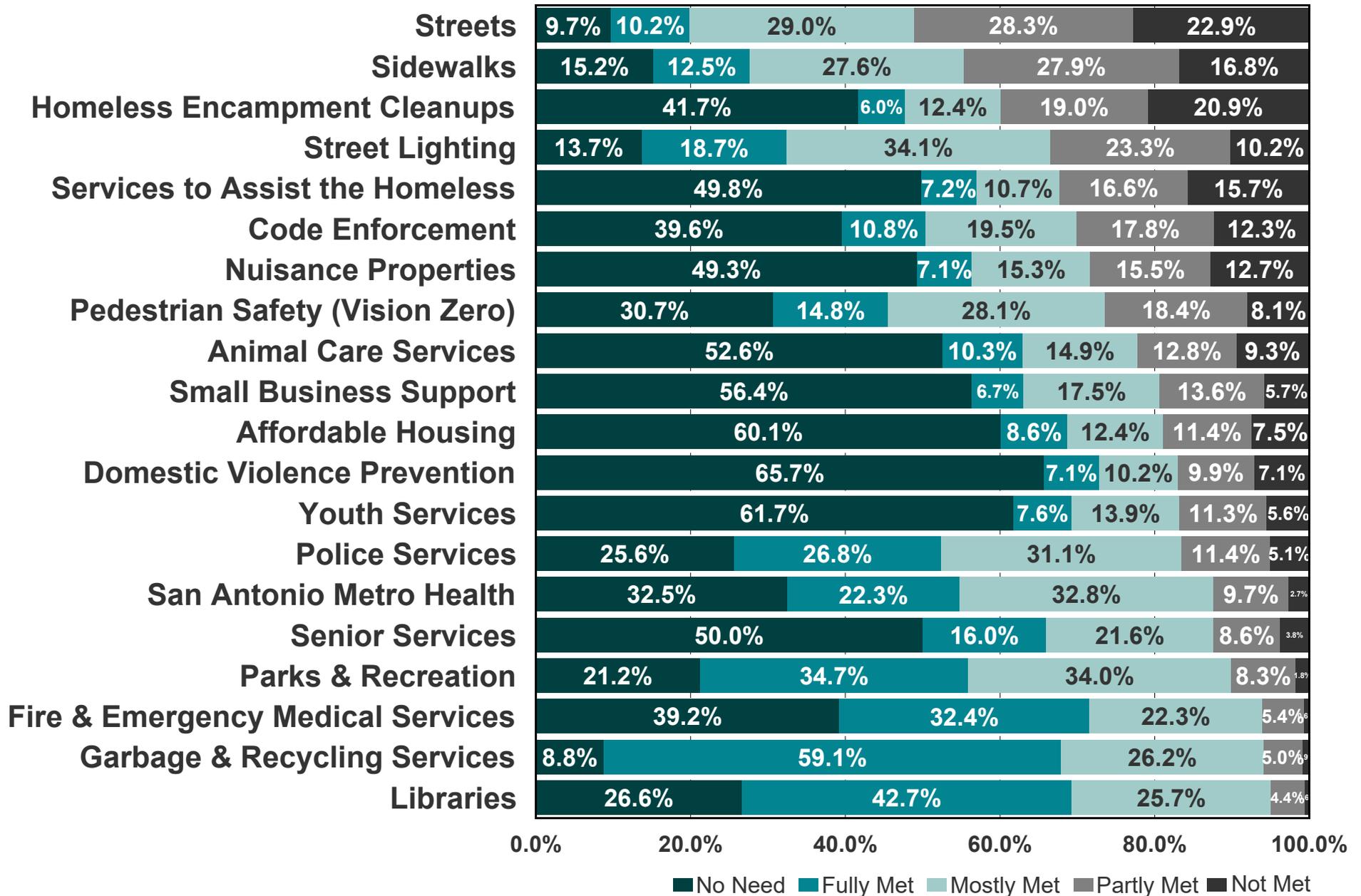
Q5. Usage of City Services

by percentage of respondents (multiple selections could be made)



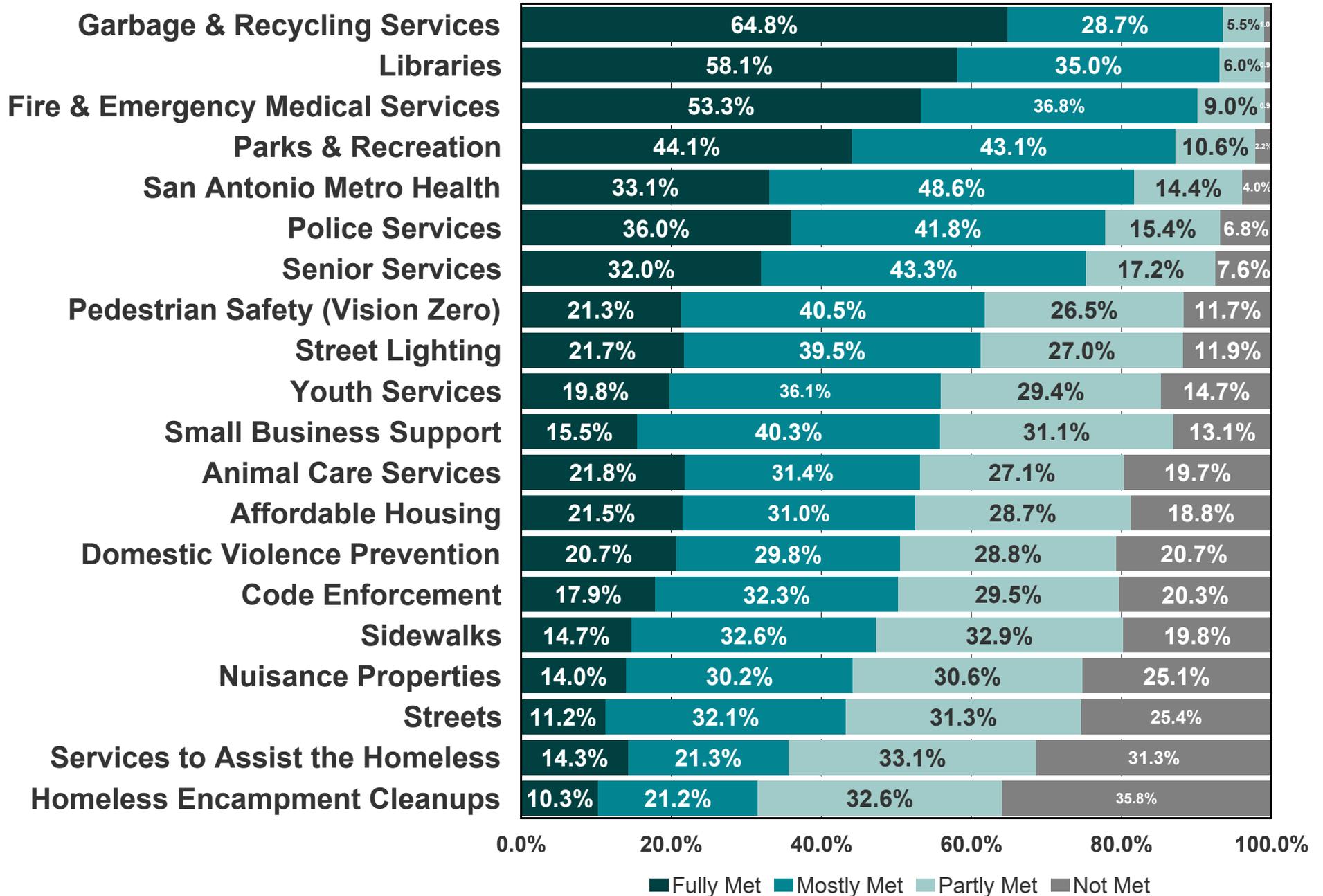
Q6. How Well Needs for City Services are Currently Being Met

by percentage of all respondents



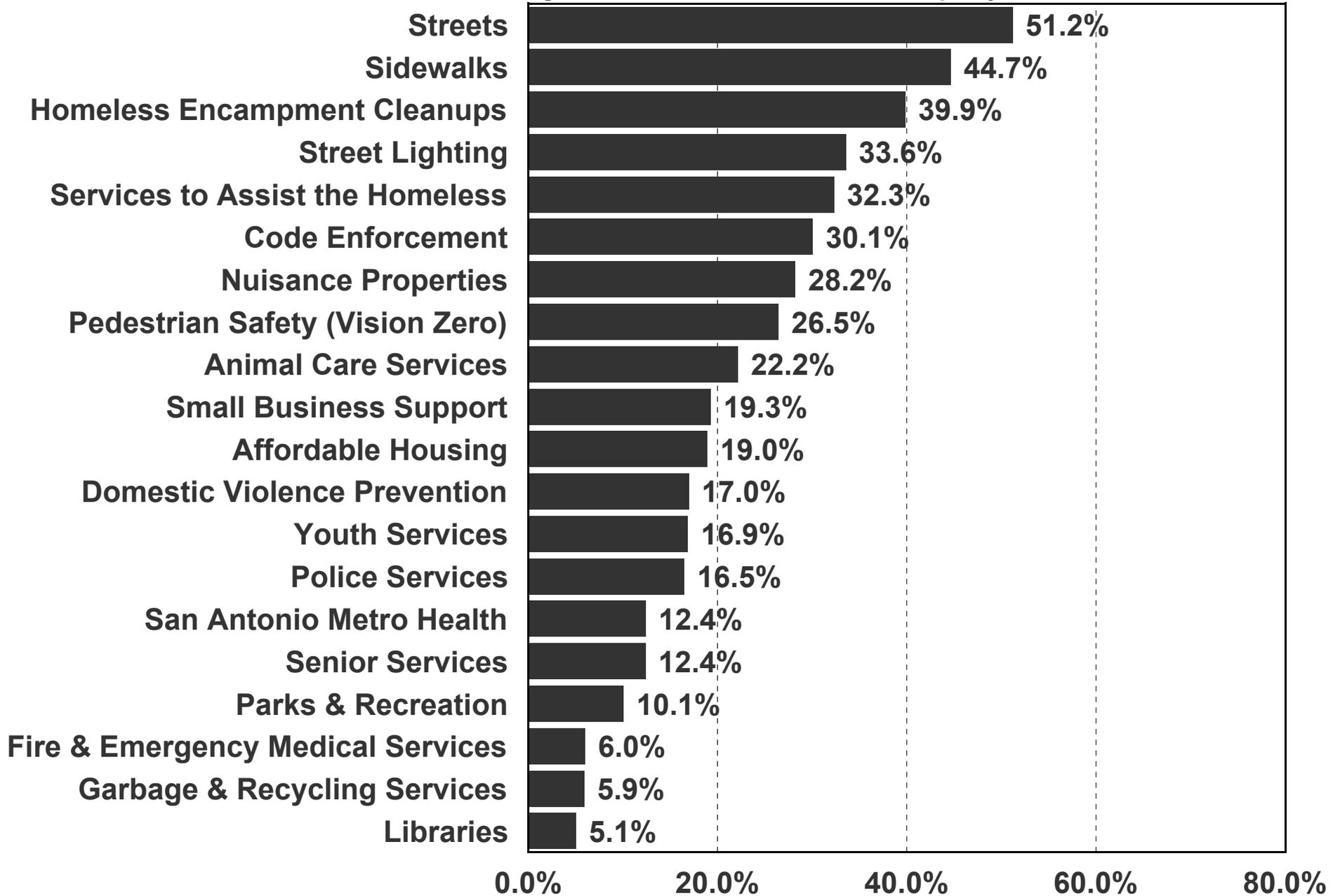
Q6. How Well Needs for City Services are Currently Being Met

by percentage of all respondents



City Services with Greatest Needs

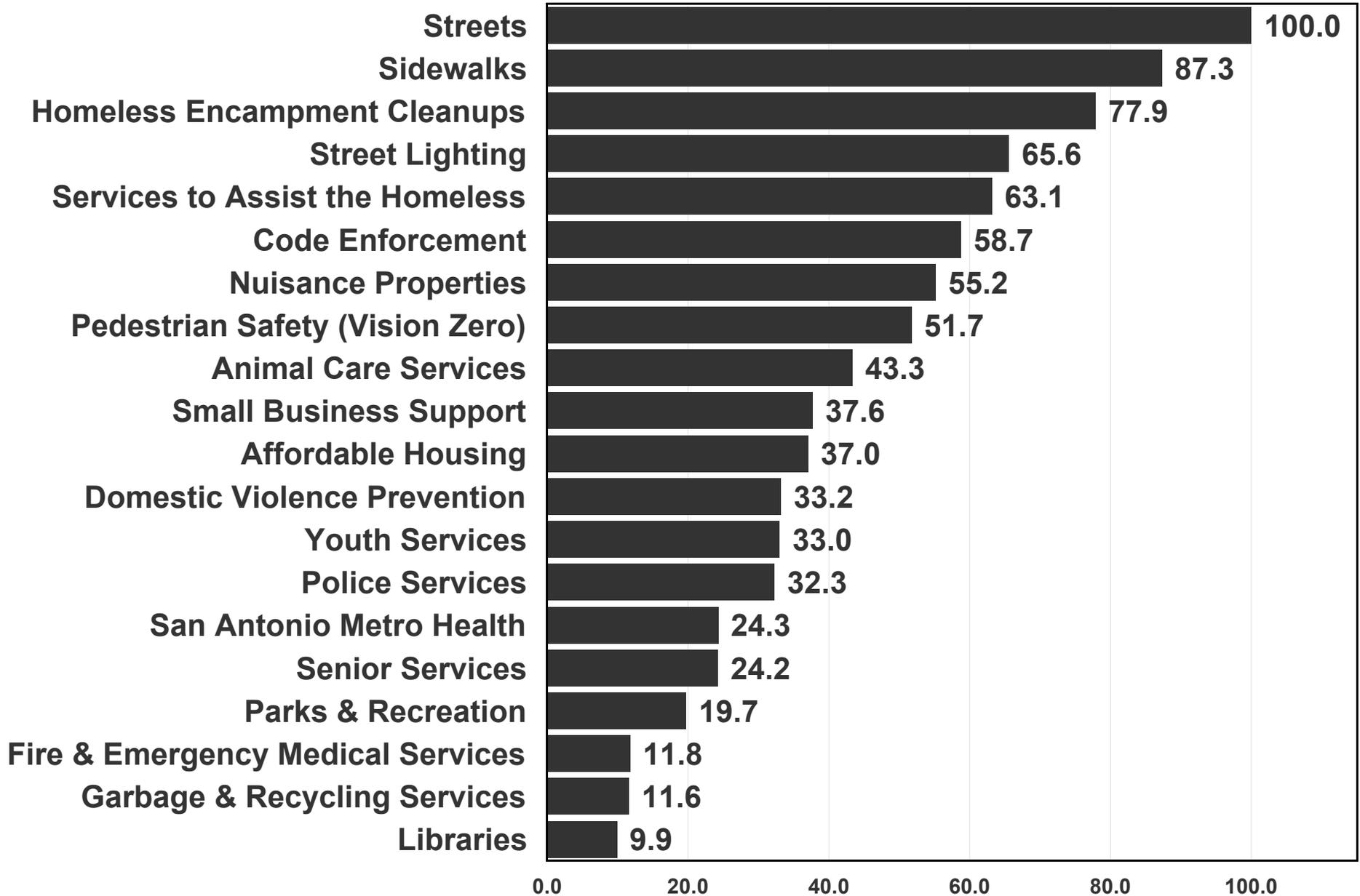
Based on the Sum of the Percentage Who Indicated Their Needs Were “partly” or “not met”



Needs Rating for City Services

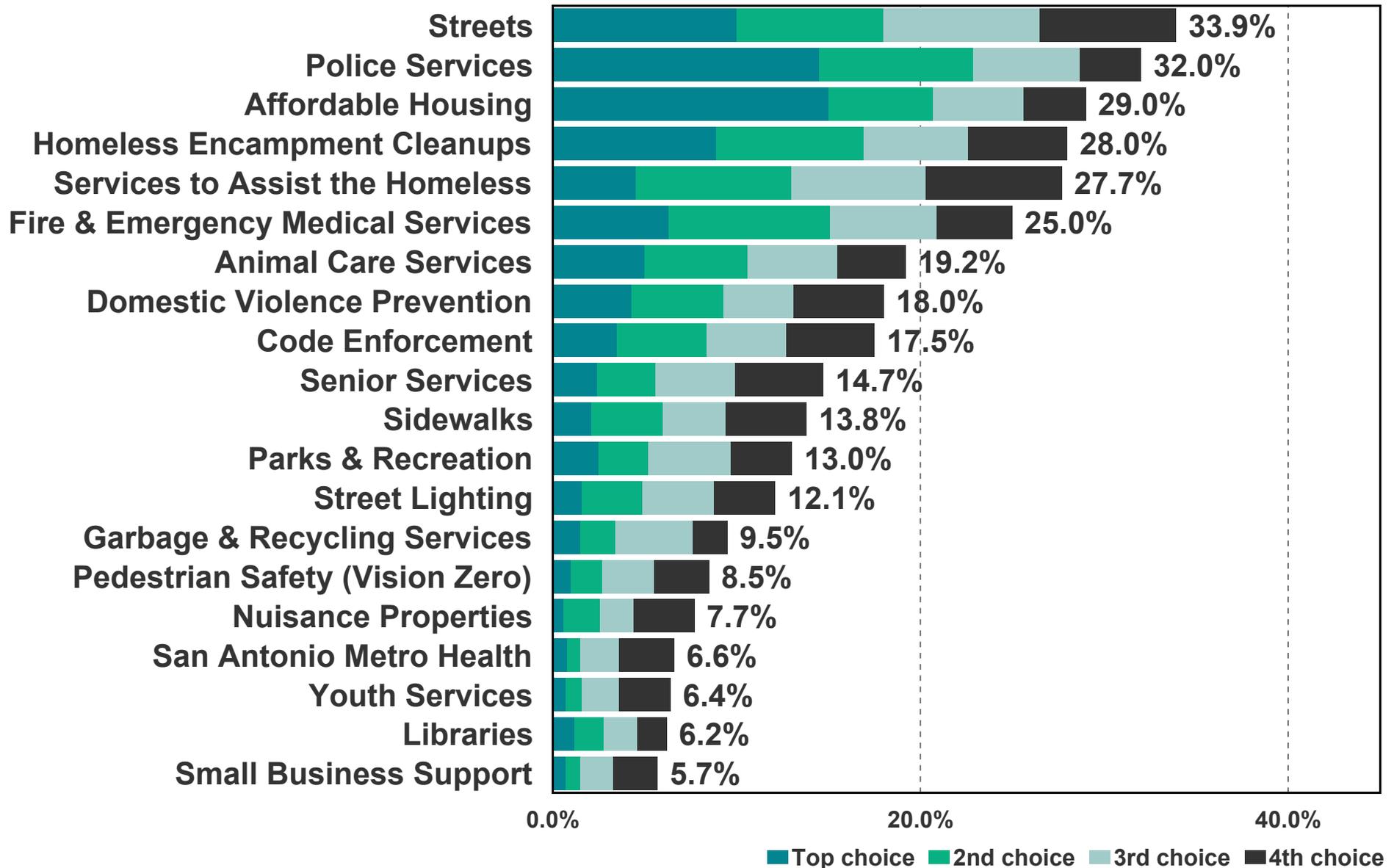
the rating for the item with the most need=100

the rating of all other items reflects the relative amount of need for each item compared to the item with the most need



Q7. Services that Residents Thought Should Be Prioritized Most in the FY2025 Budget Process

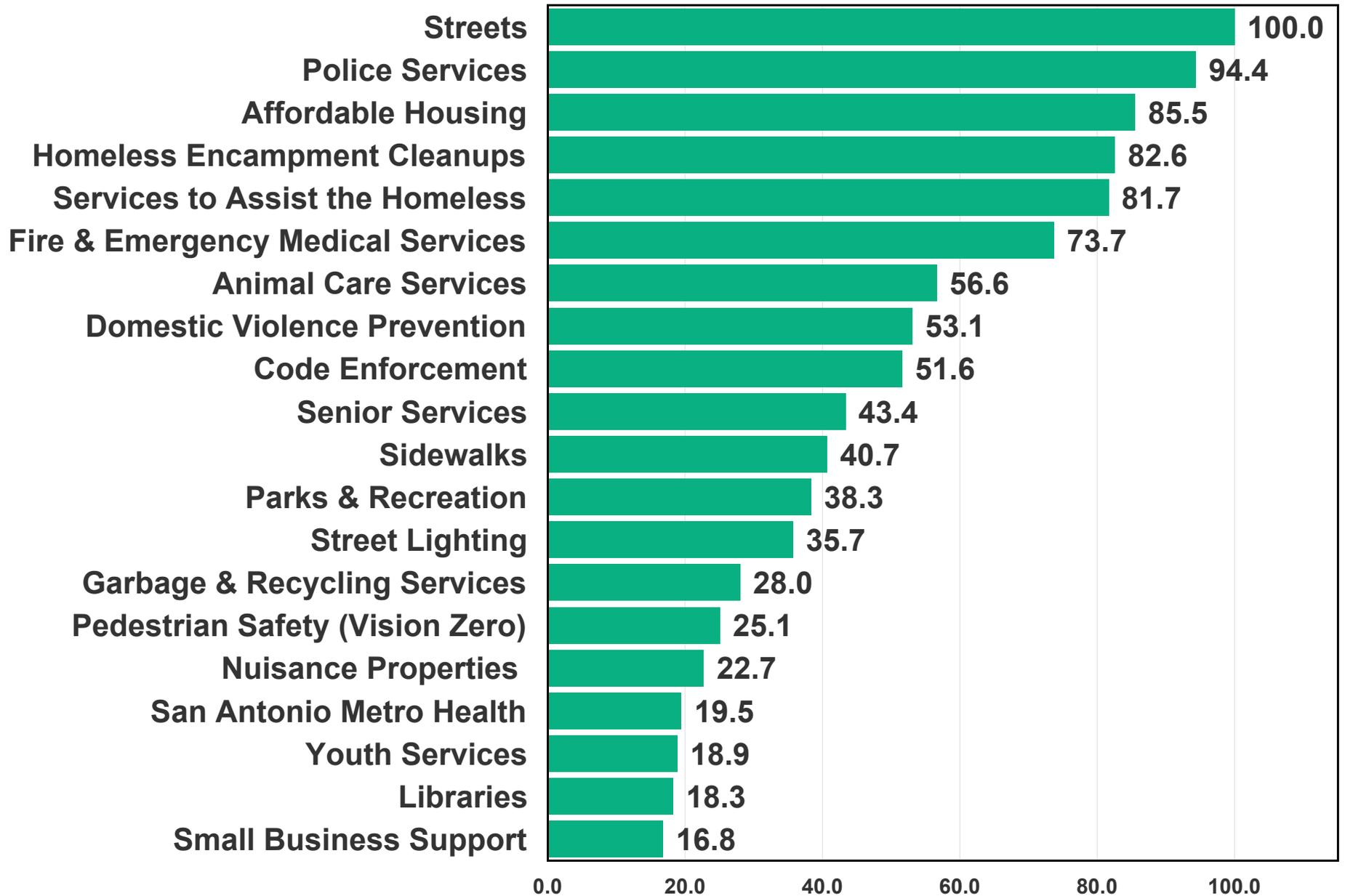
by percentage of respondents who selected the items as one of their top four choices



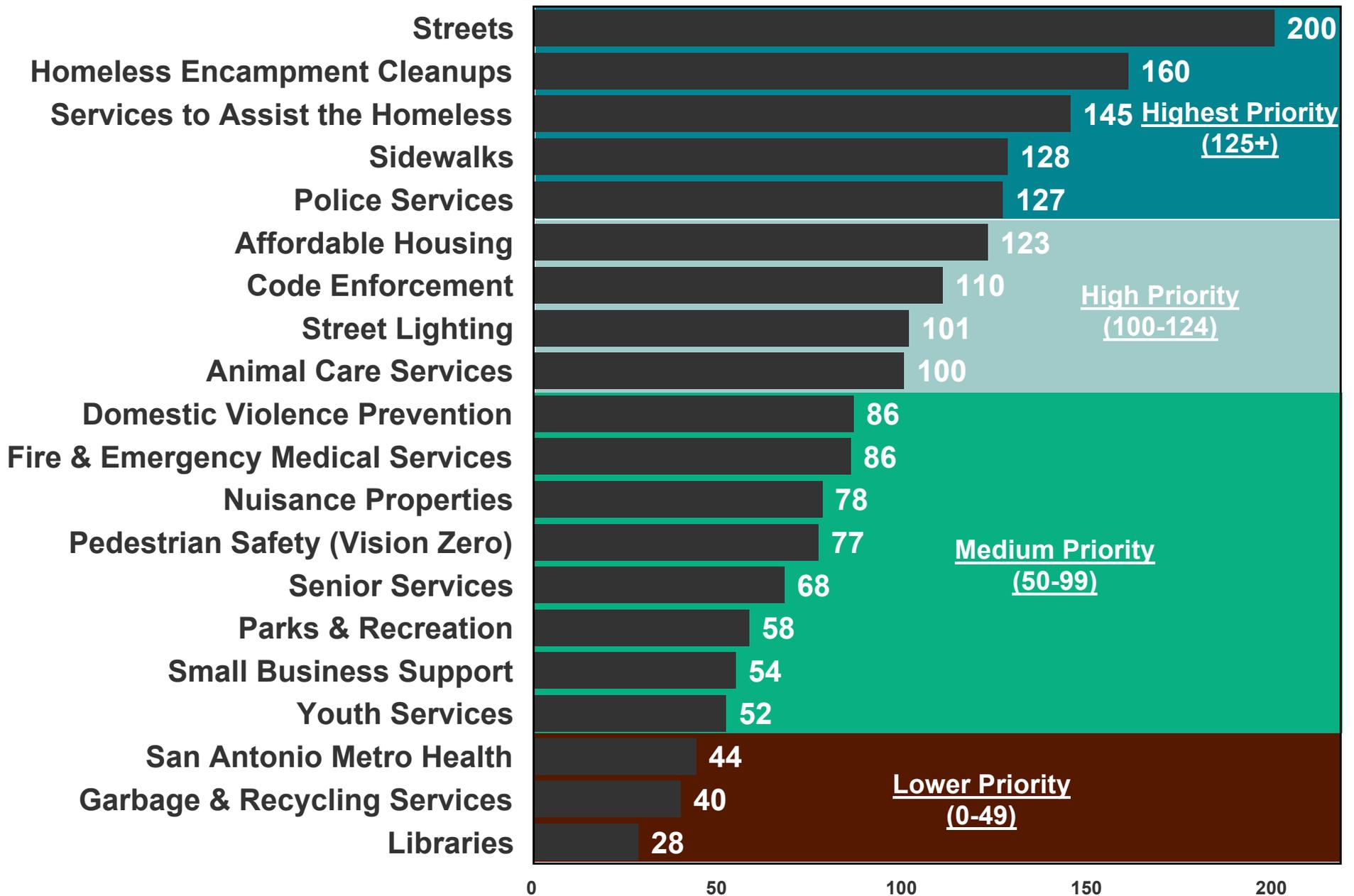
Importance Rating for City Services

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important

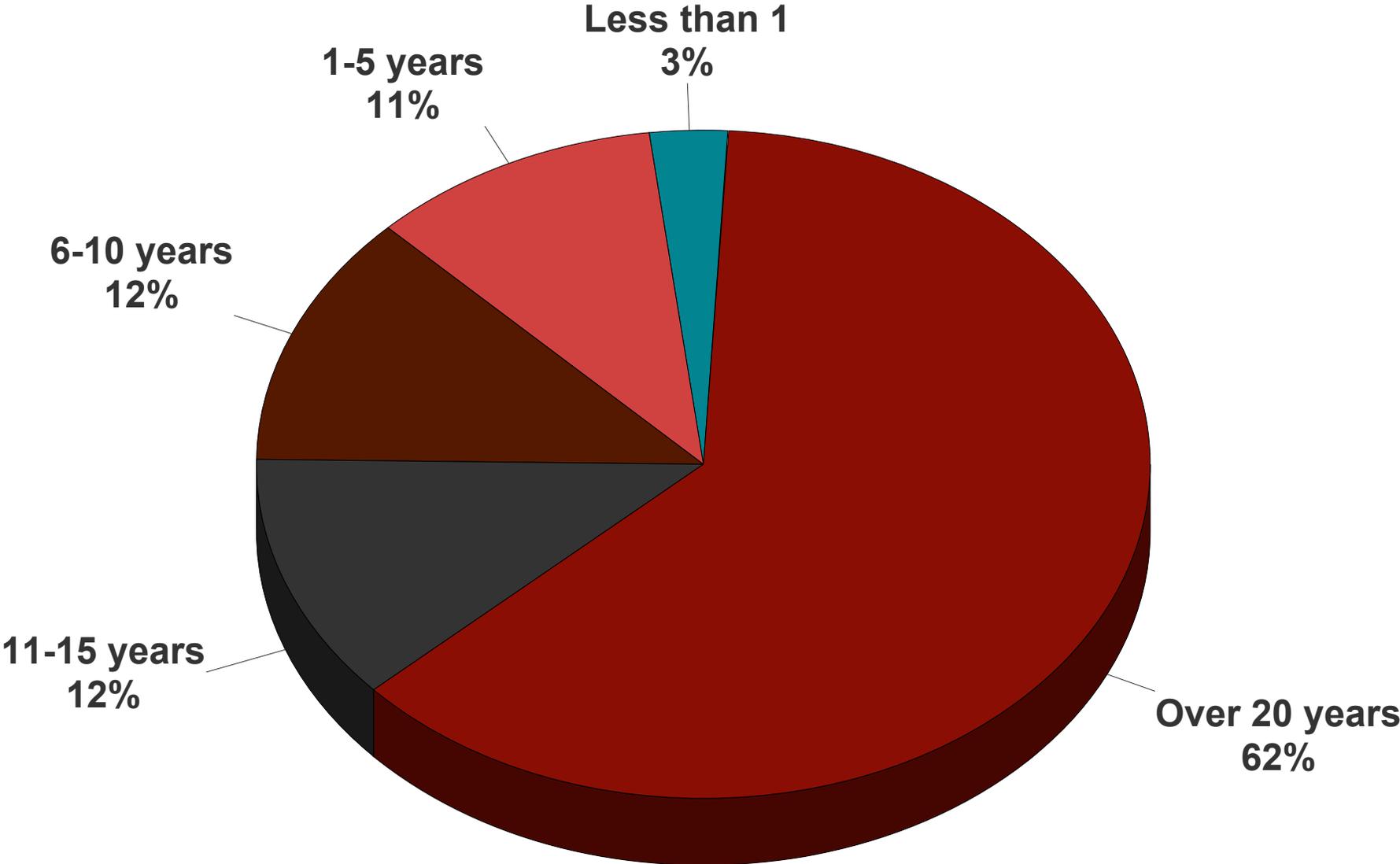


Top Priorities for Investment for City Services Based on Priority Investment Rating



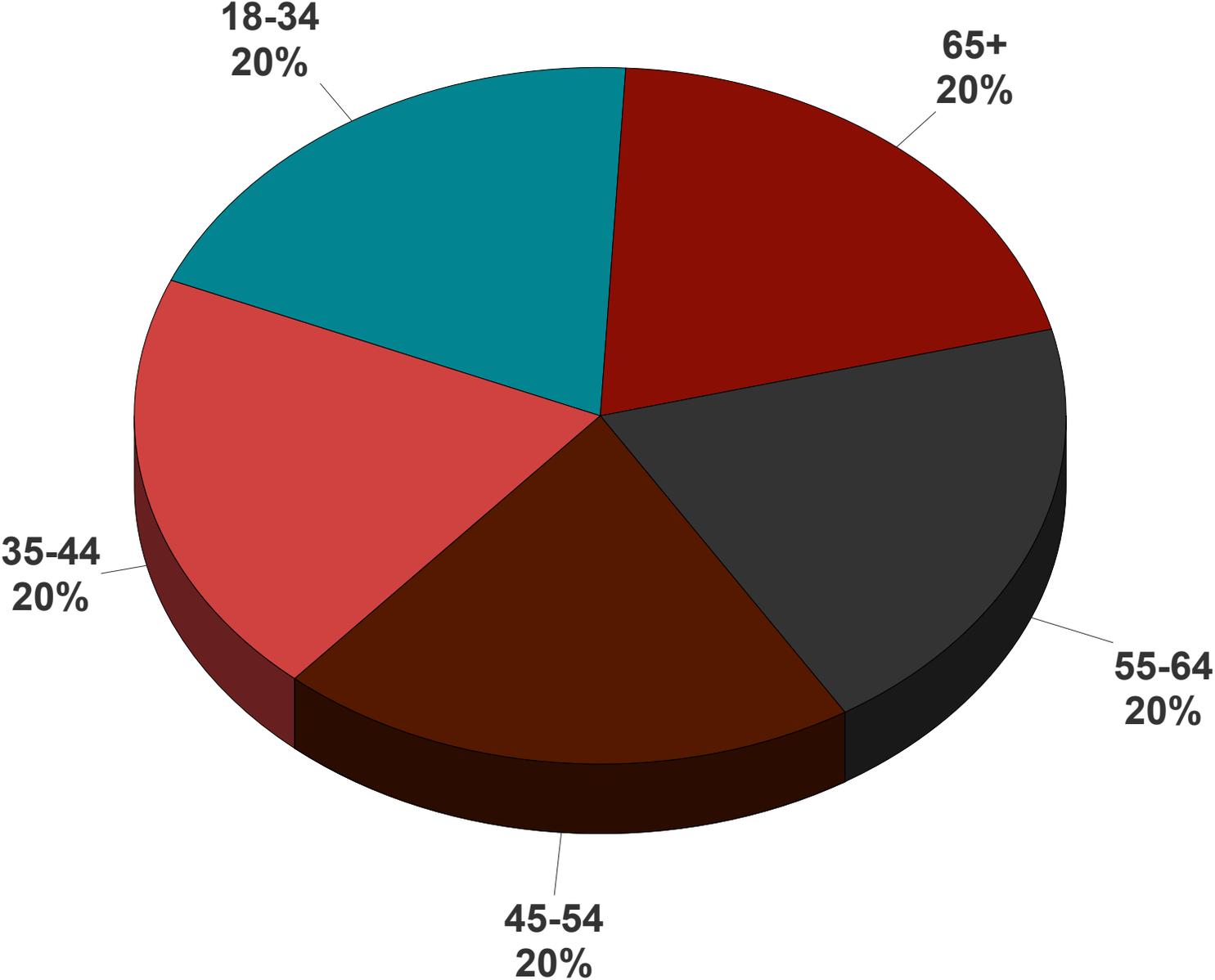
Years Lived in San Antonio

by percentage of respondents (excluding "not provided")



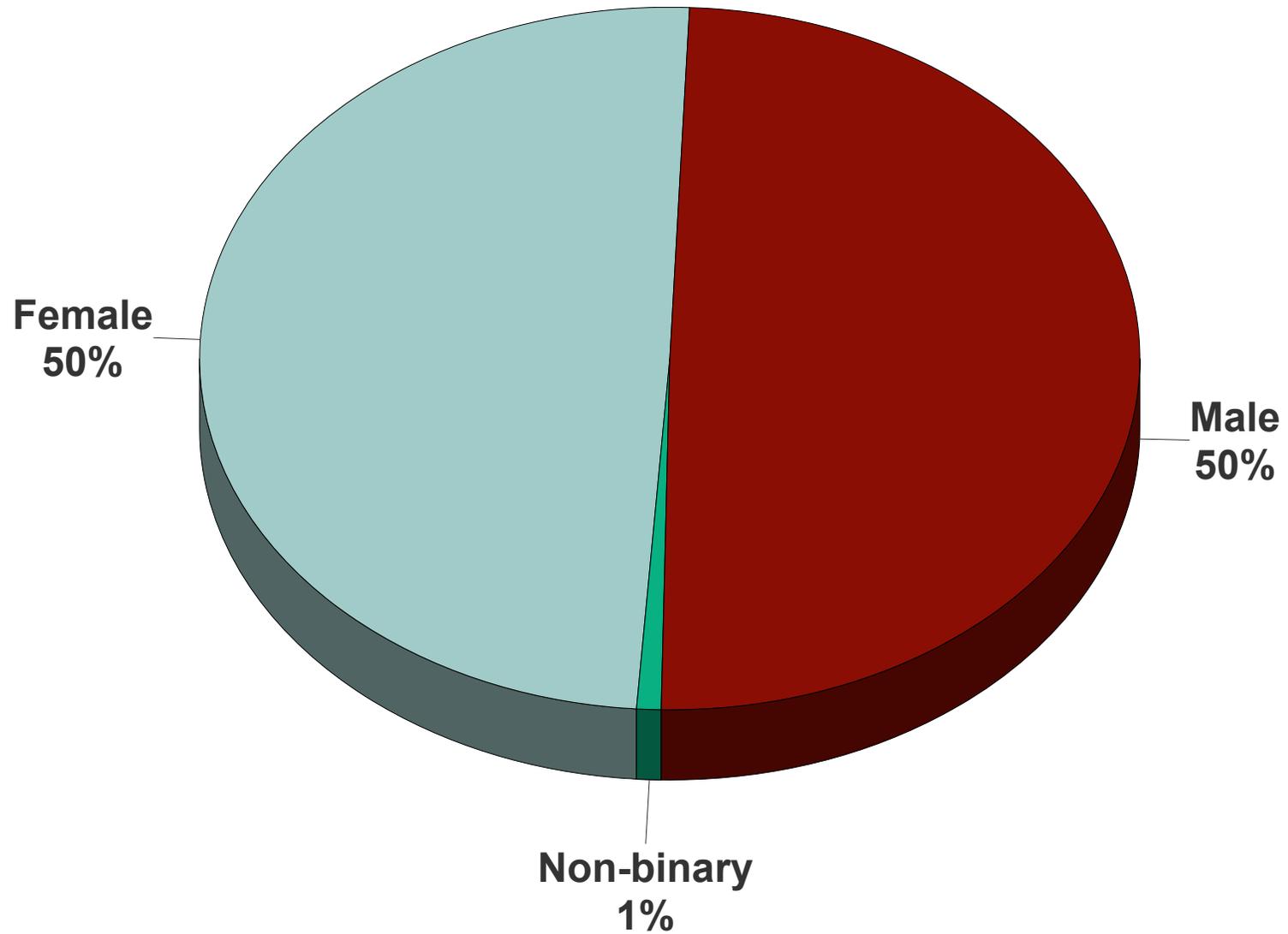
Age of Respondent

by percentage of respondents (excluding "not provided")



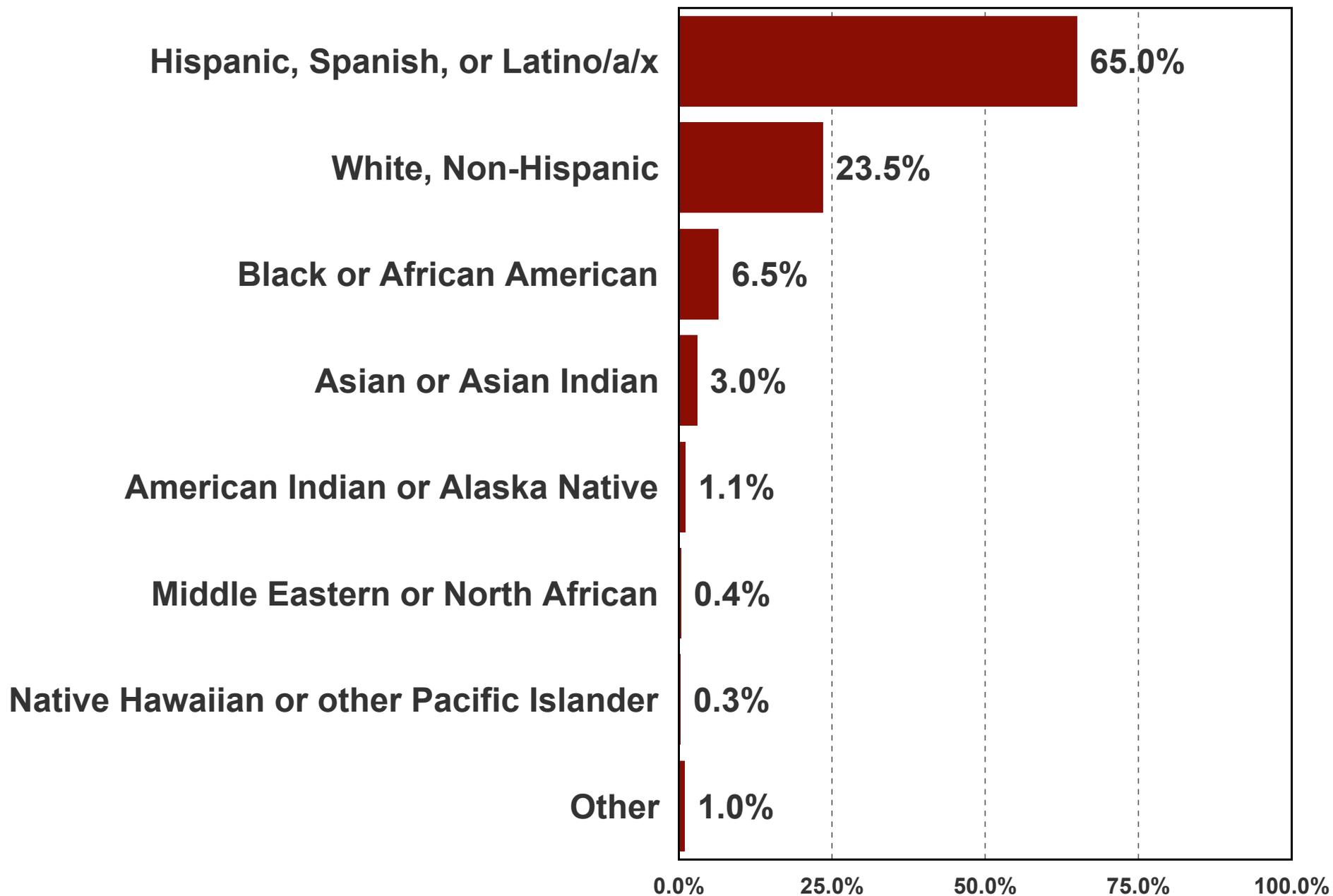
Gender

by percentage of respondents (excluding "not provided")



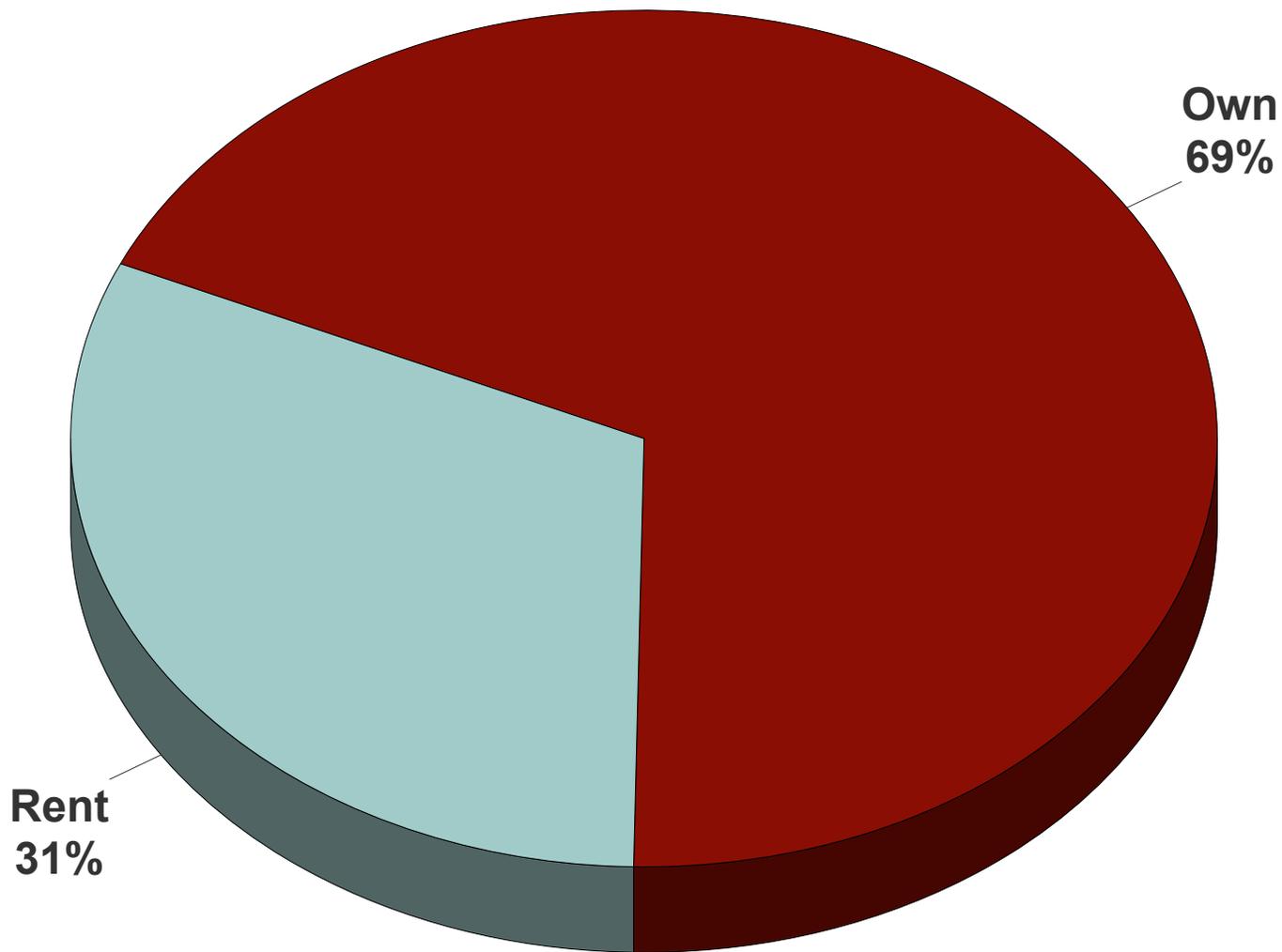
Race/Ethnicity

by percentage of respondents (multiple selections were allowed)



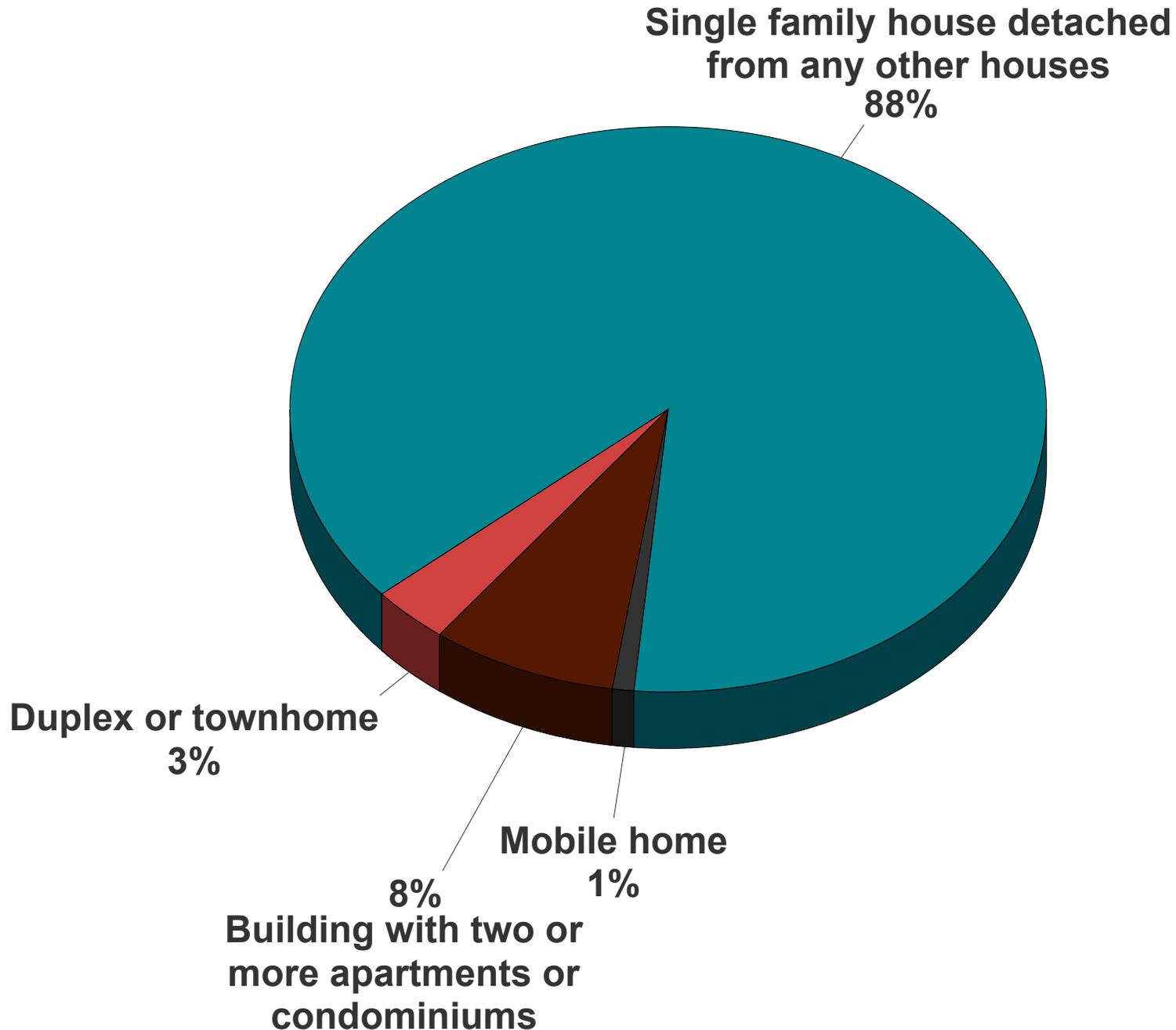
Own or Rent Home

by percentage of respondents (excluding "not provided")



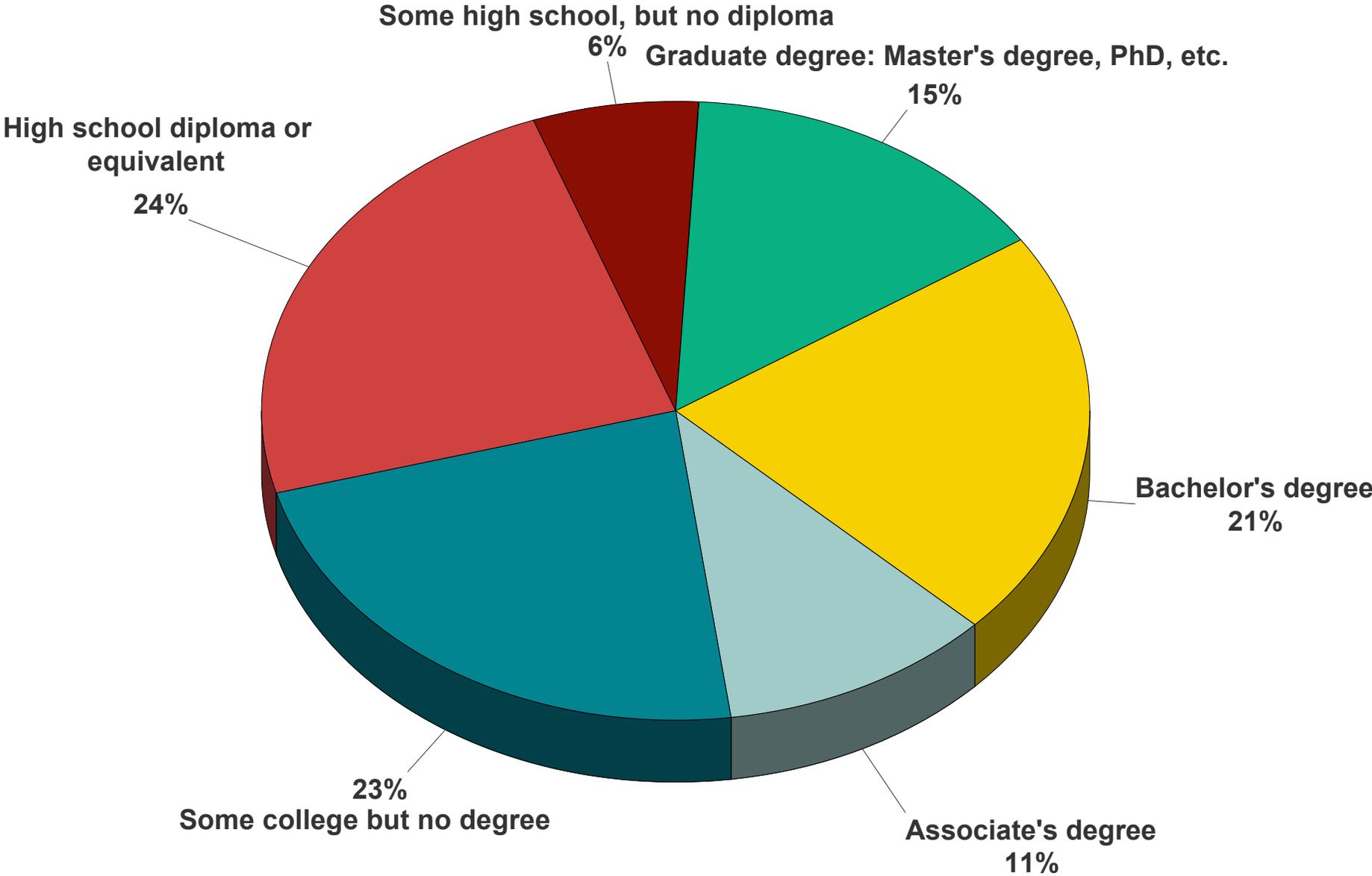
What Type of Dwelling Do You Live In?

by percentage of respondents (excluding "not provided" and "other")



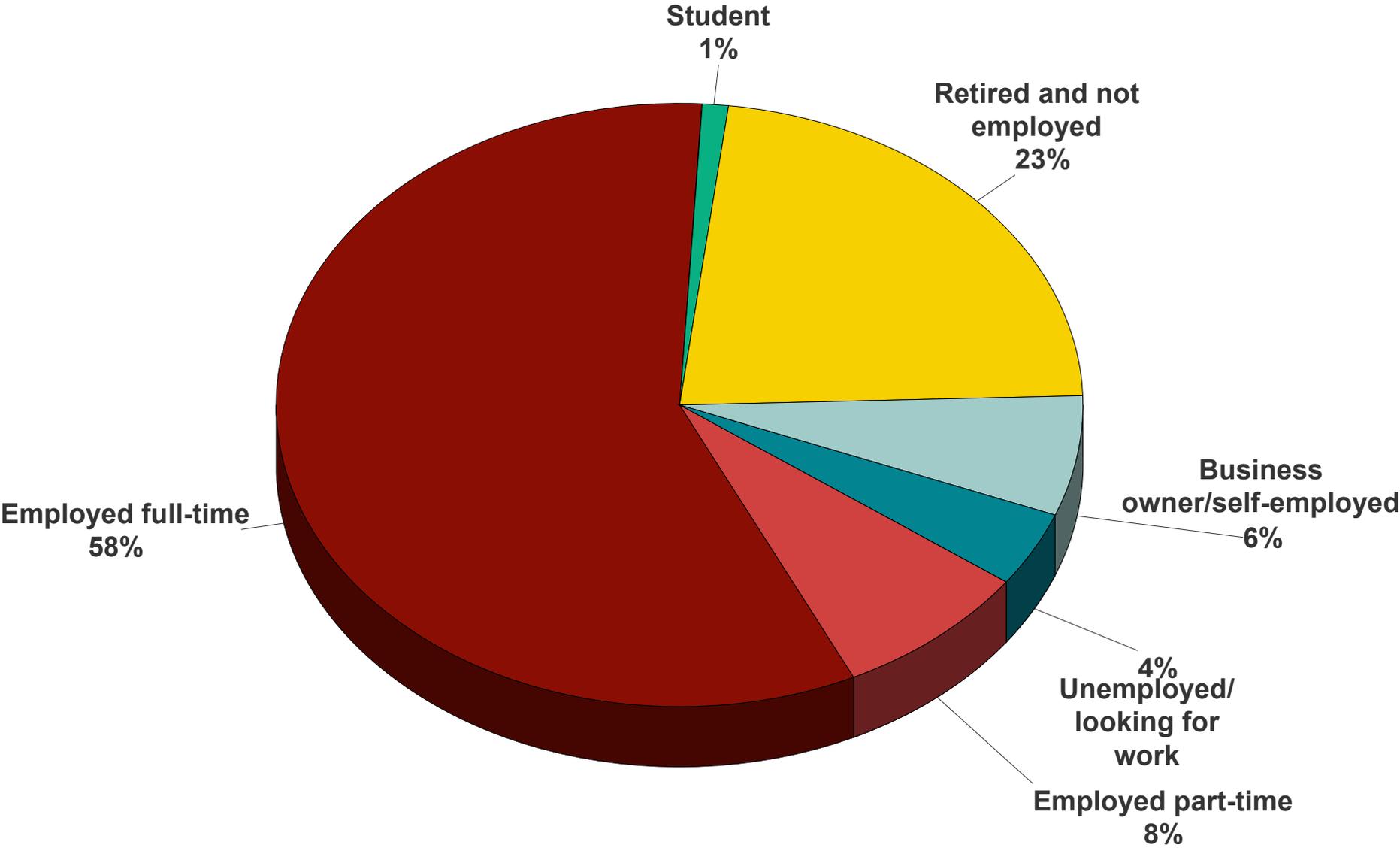
Highest Level of Education

by percentage of respondents (excluding "not provided")



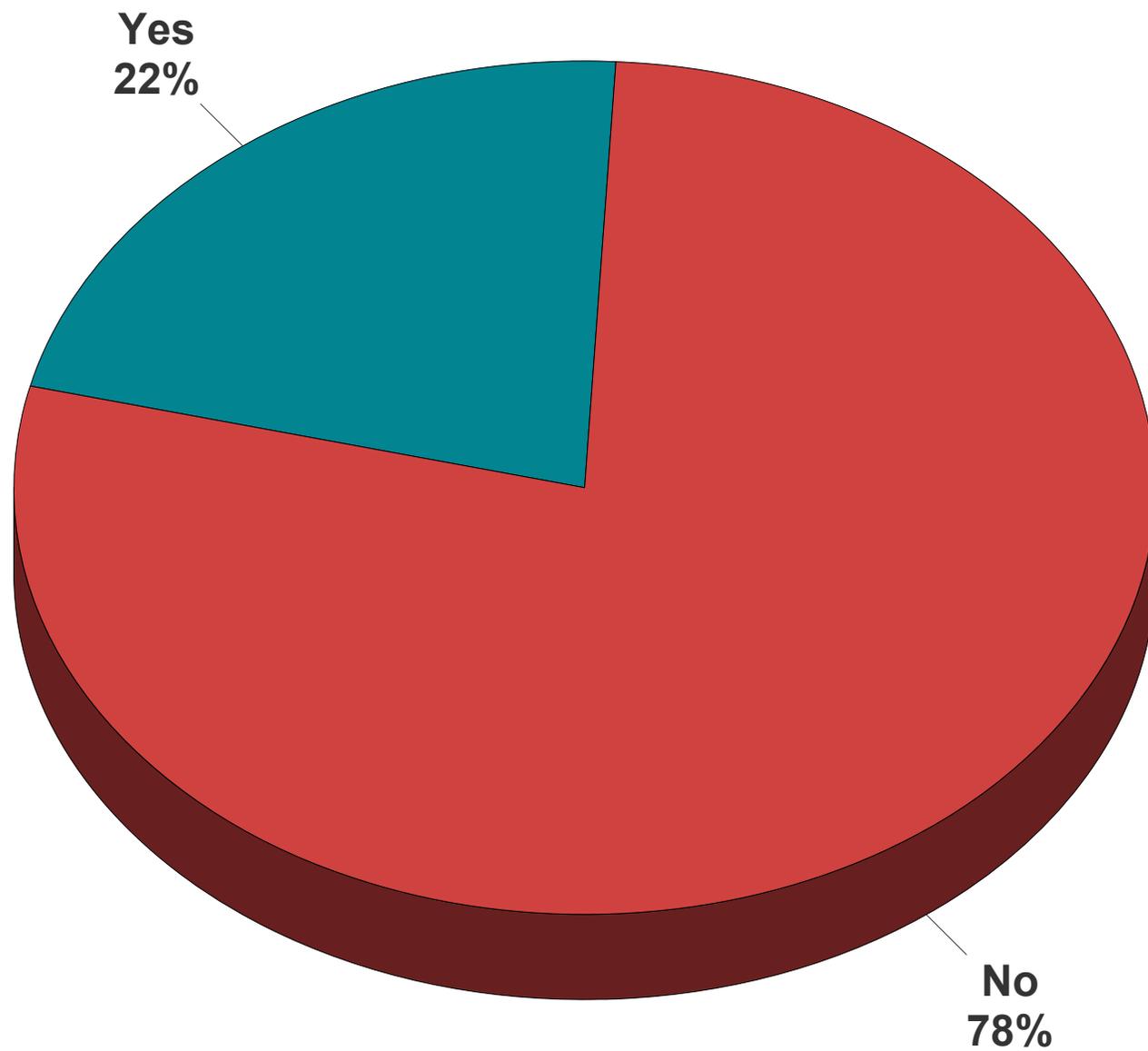
Employment Status

by percentage of respondents (excluding "not provided")



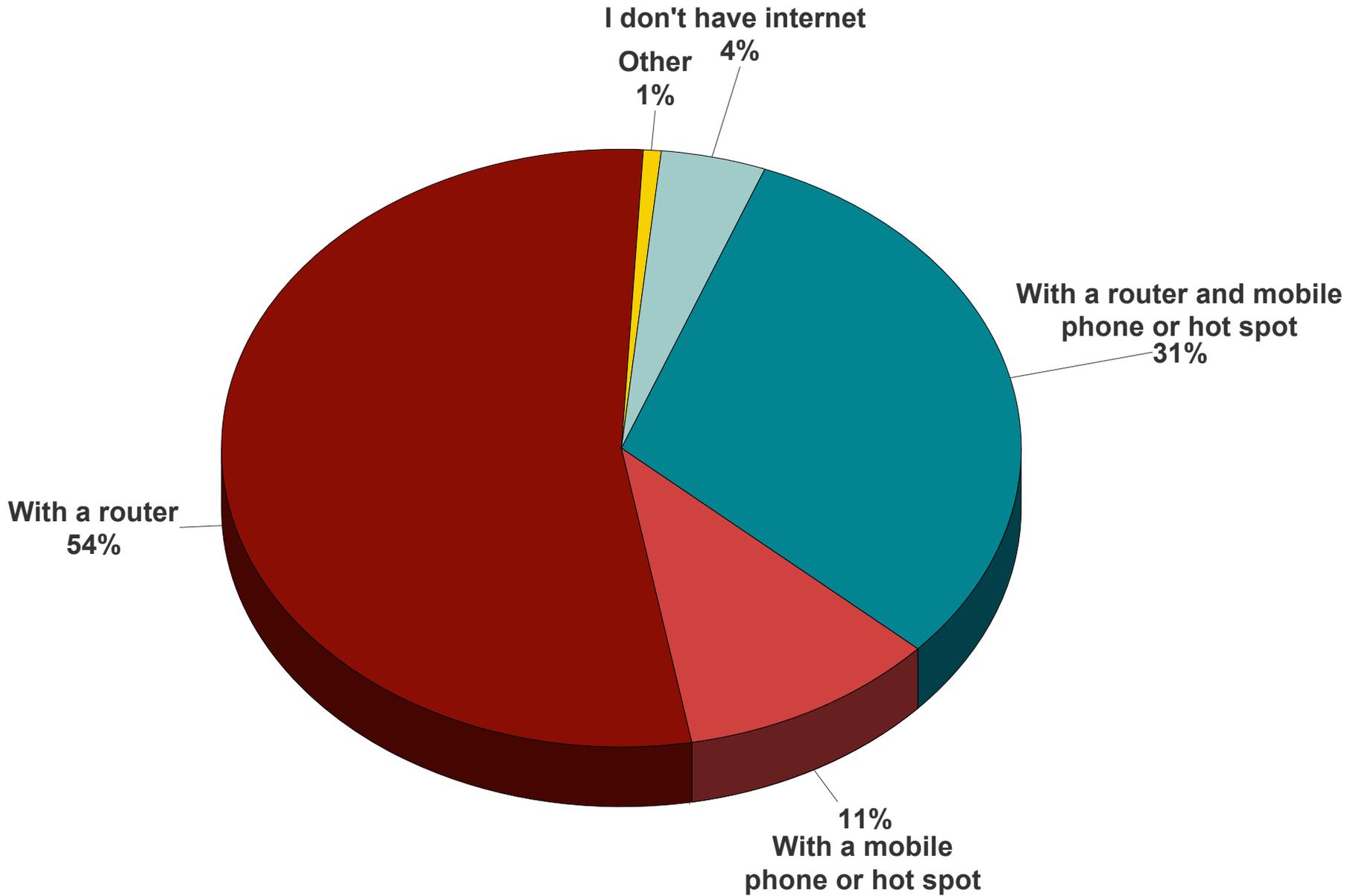
Military Veteran or Affiliated with Military?

by percentage of respondents (excluding "not provided")



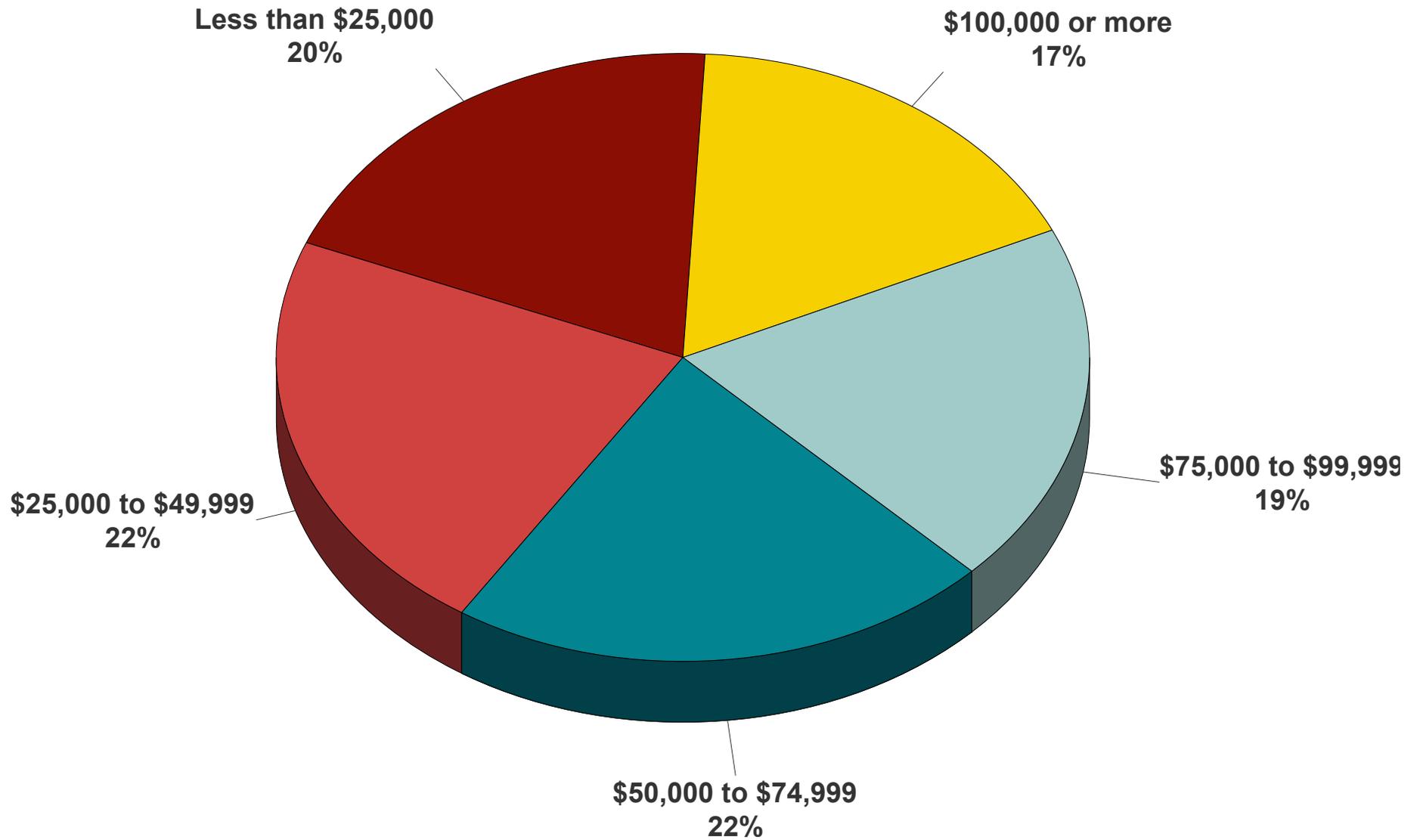
Internet Access At Home

by percentage of respondents



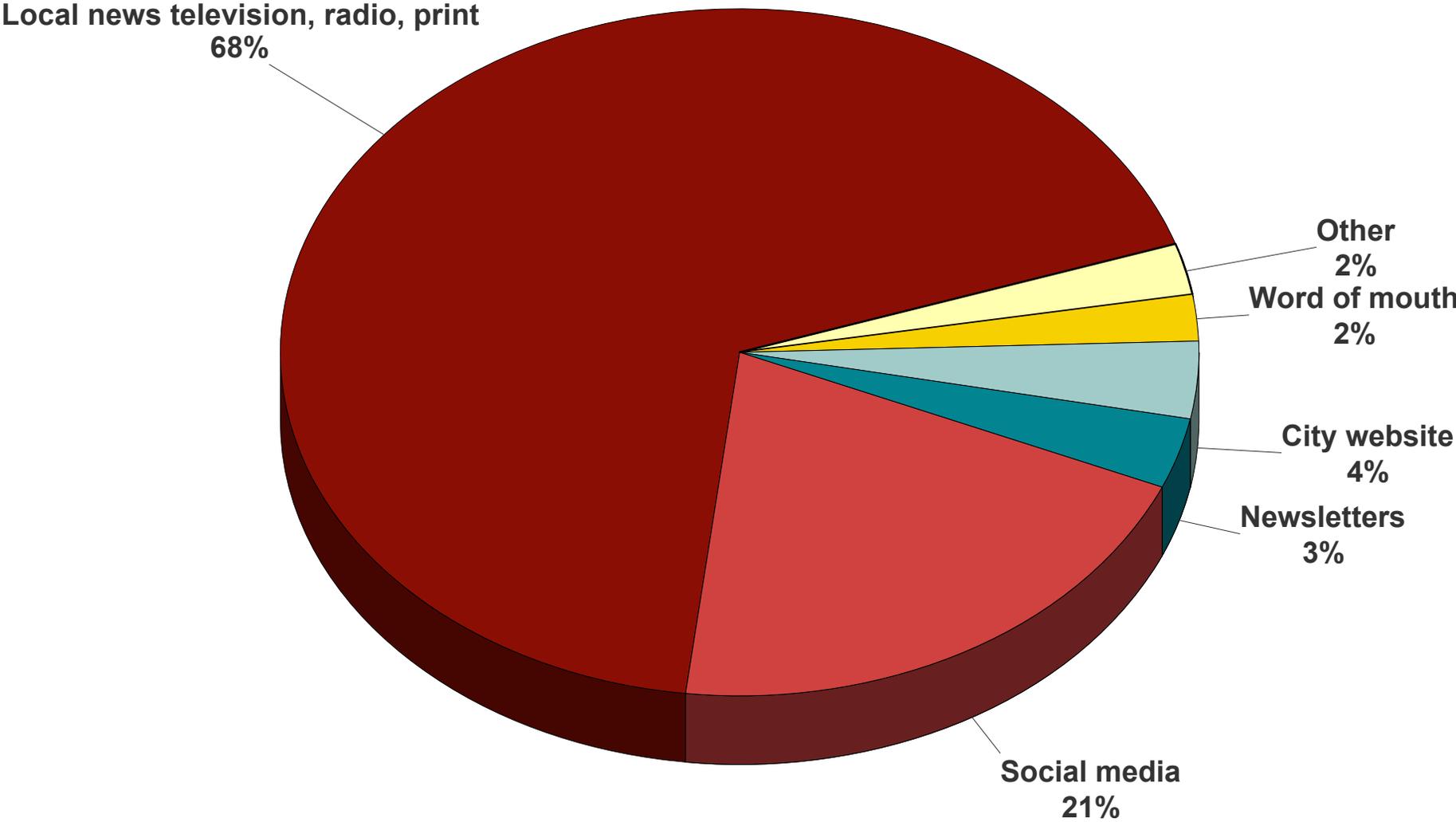
Household Income

by percentage of respondents (excluding "not provided")



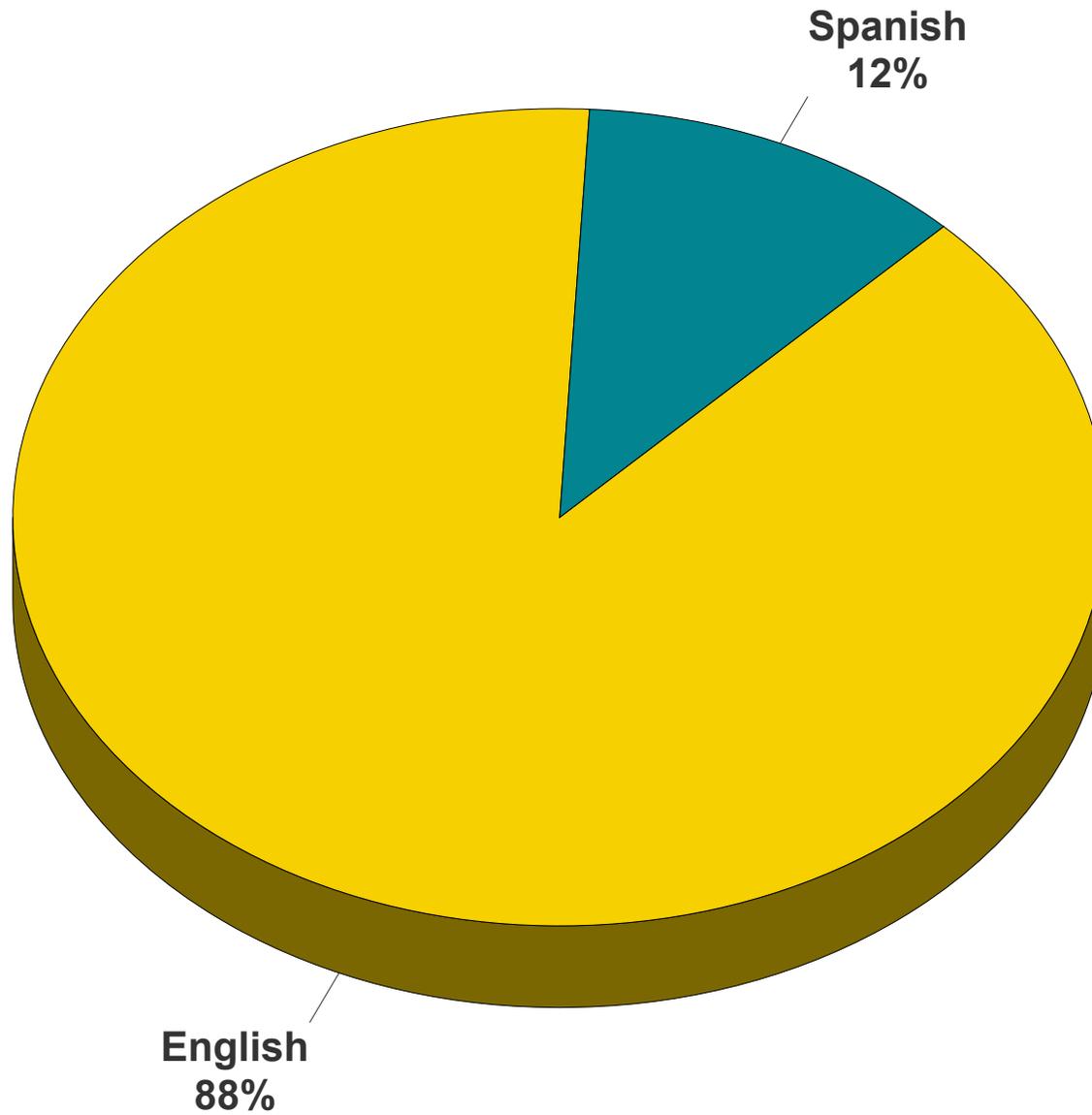
News and Information Sources

by percentage of respondents



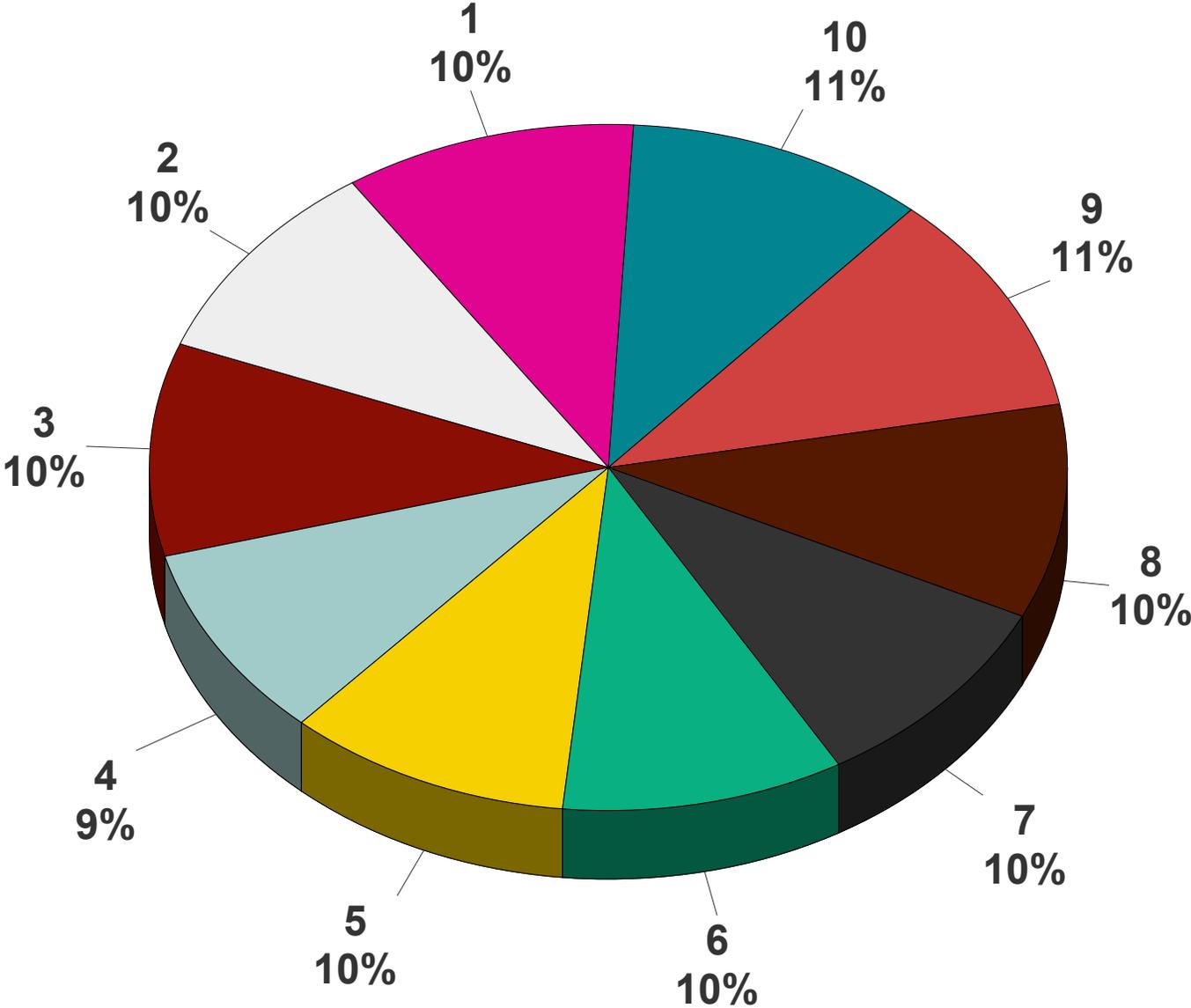
Language Survey Completed In

by percentage of respondents



Council District

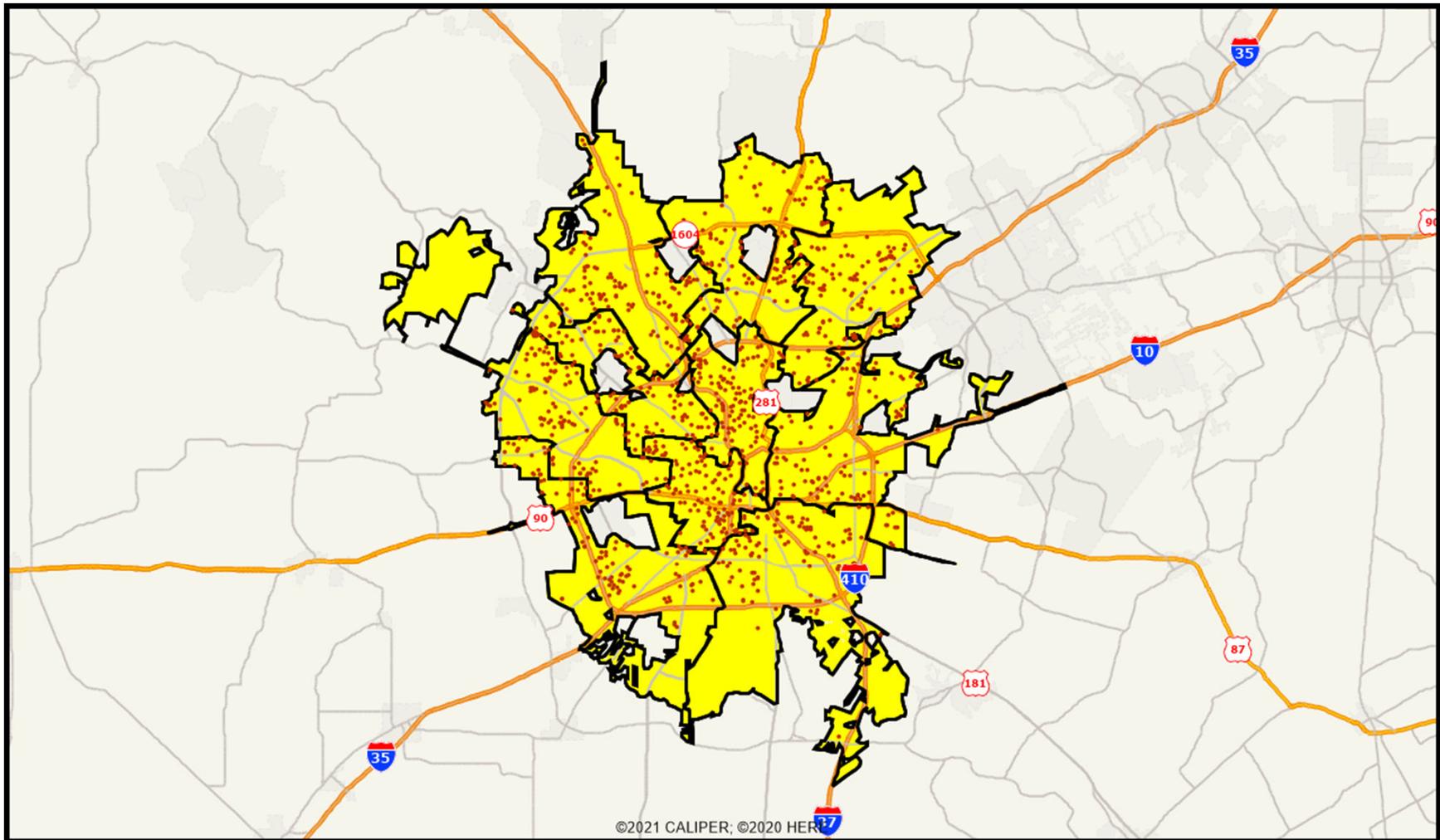
by percentage of respondents



Section 2

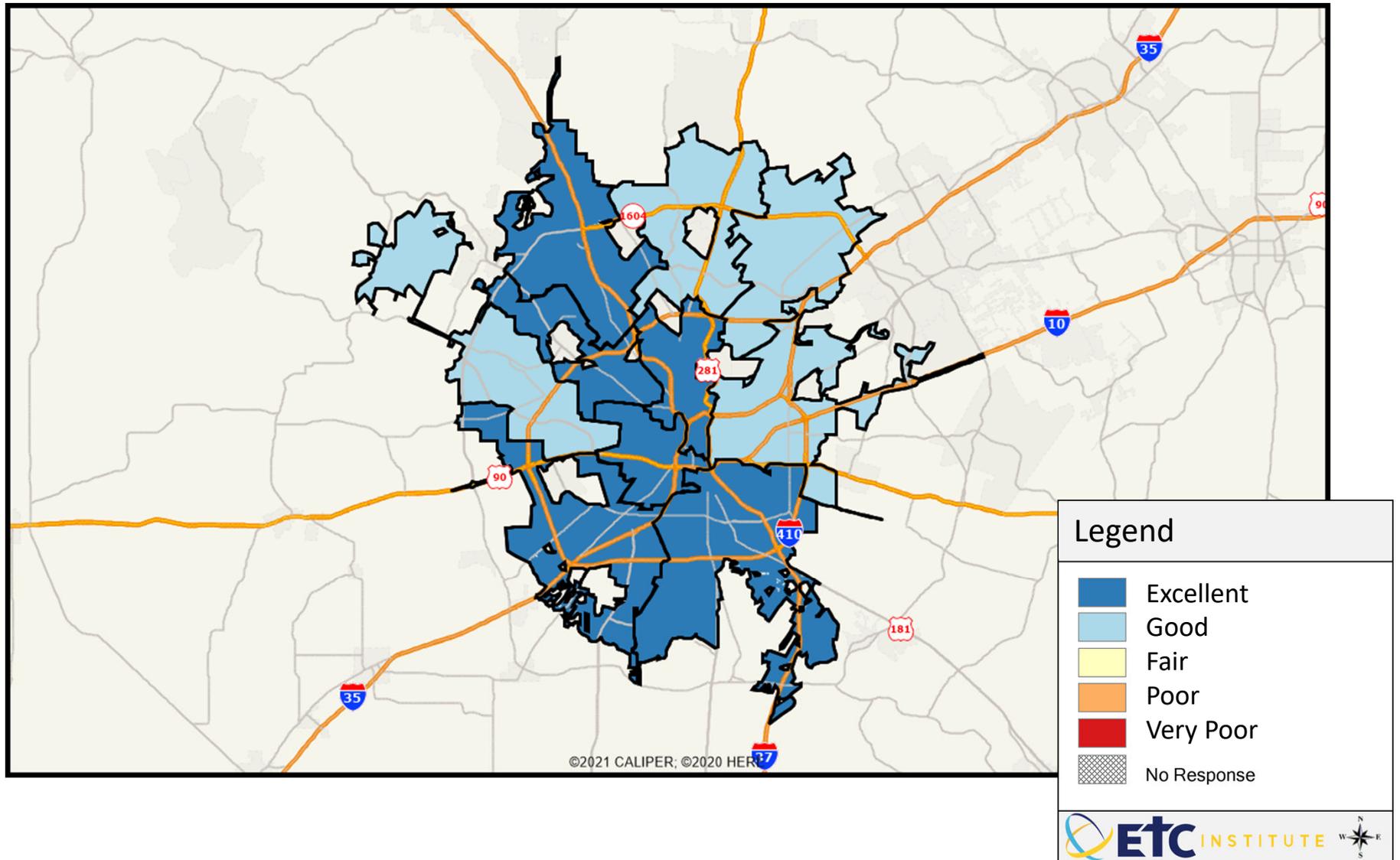
GIS Maps

City of San Antonio 2024 Community Satisfaction and Budget Survey Location of Respondents

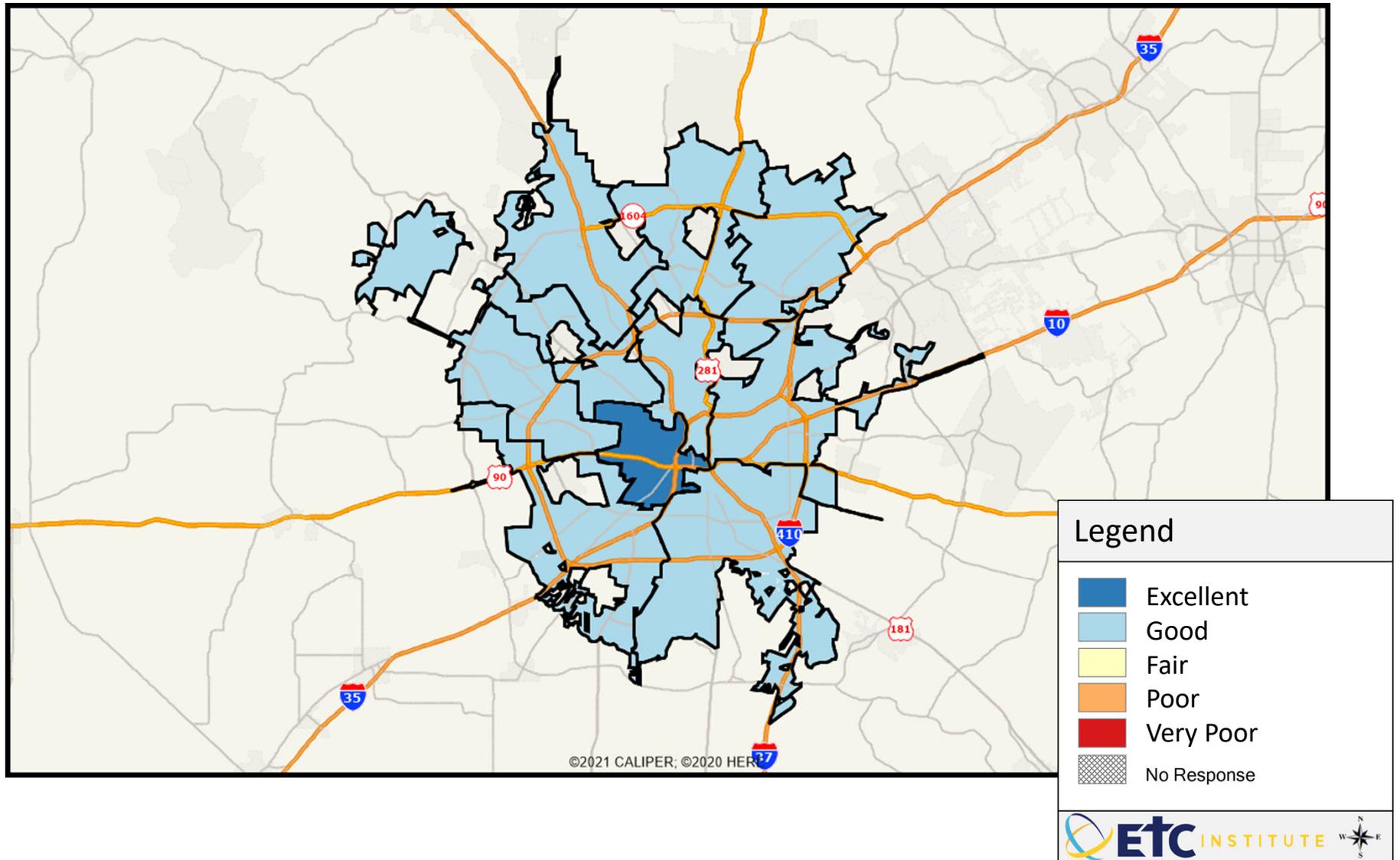


Maps are shaded by City Council District

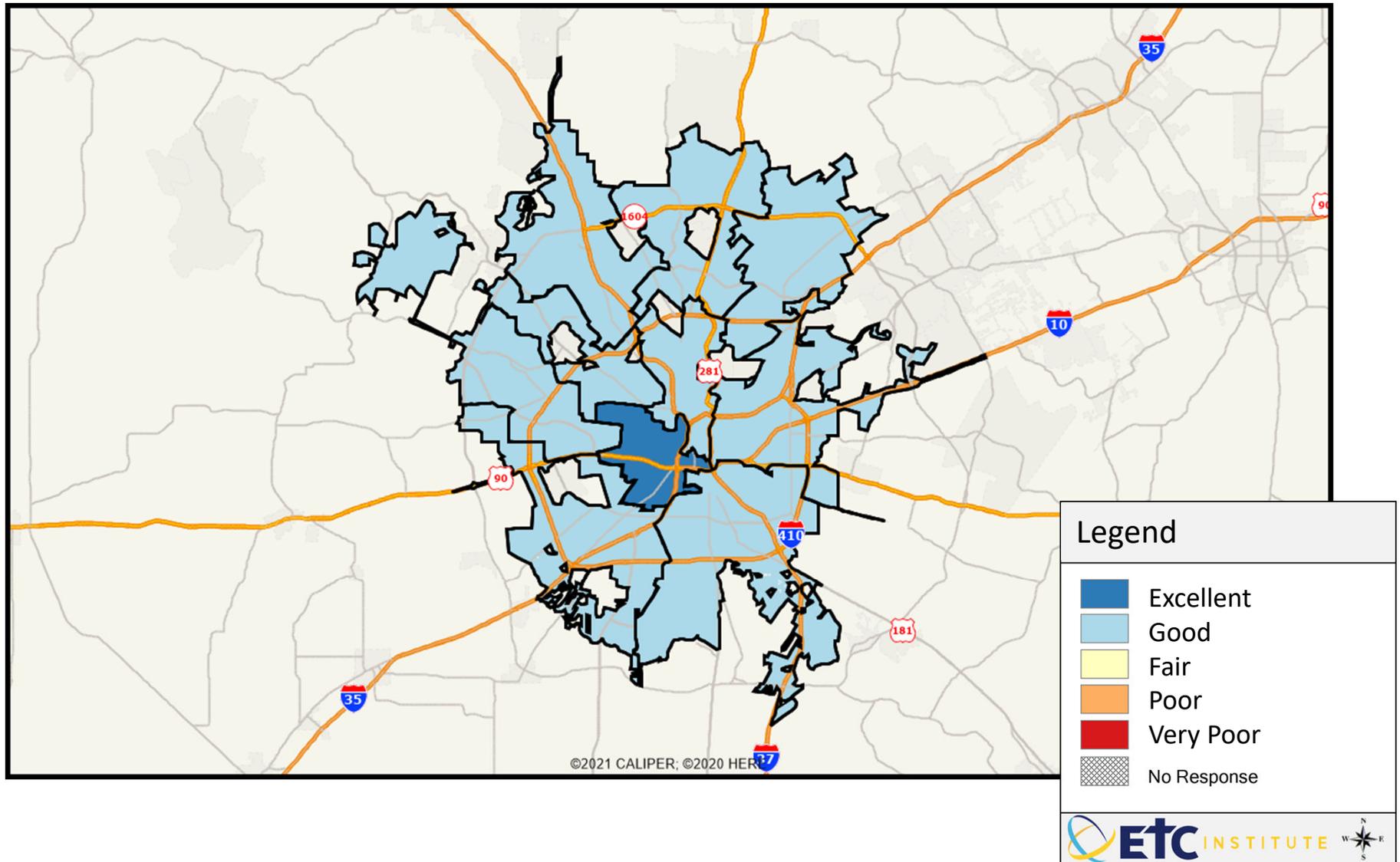
Q1[01]. Ratings for the City of San Antonio as a place to live



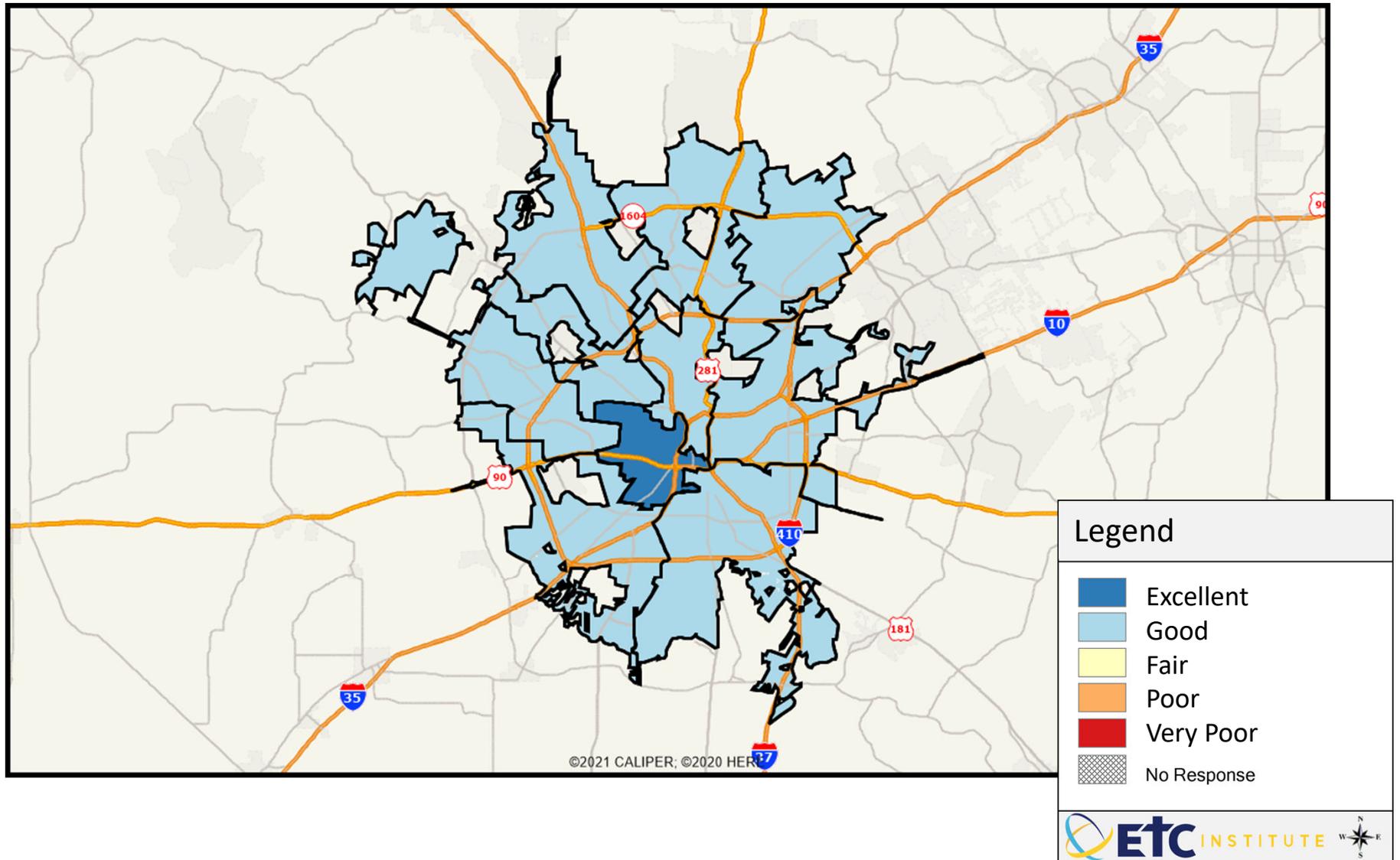
Q1[02]. Ratings for the City of San Antonio as a place to work



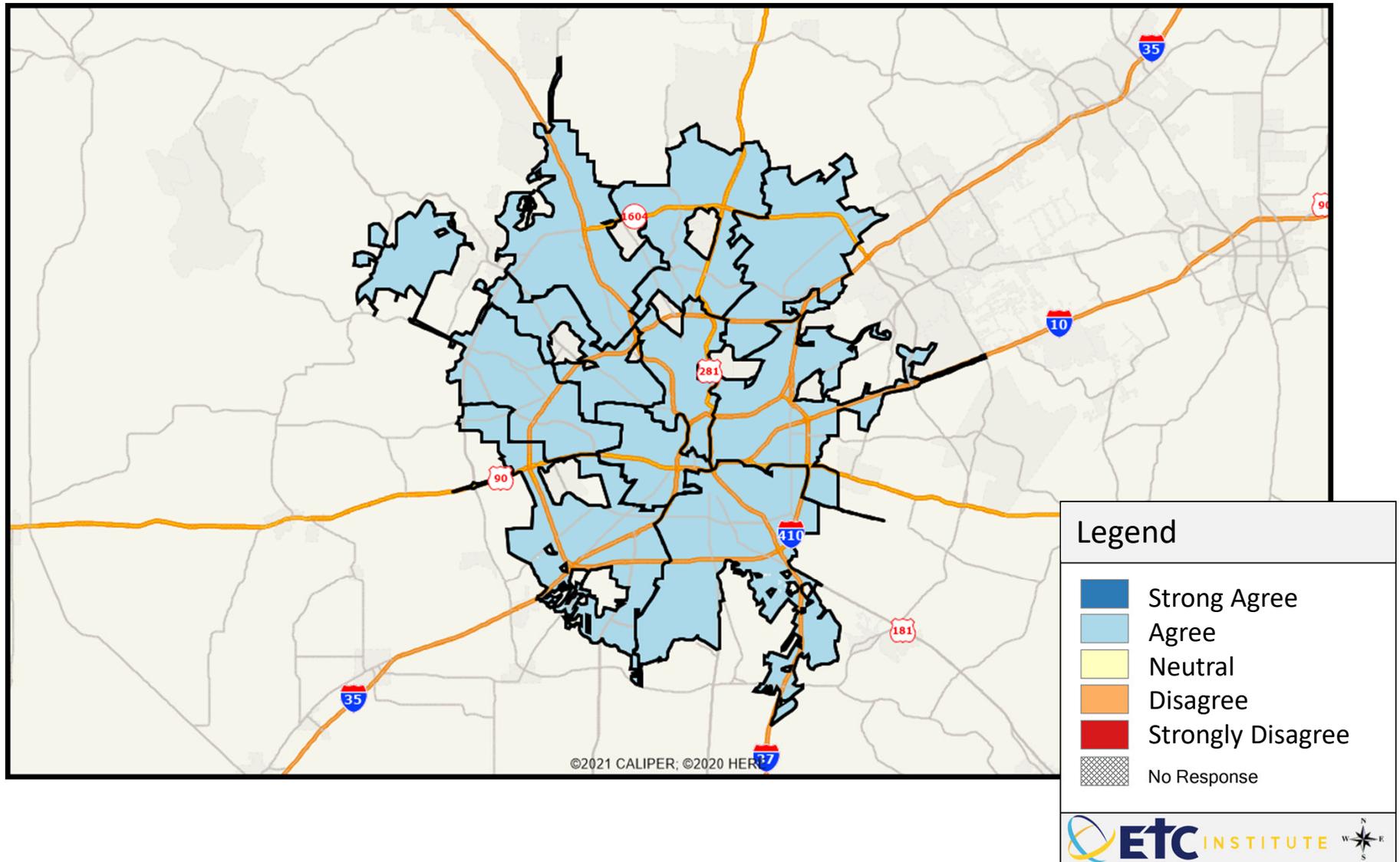
Q1[03]. Ratings for the City of San Antonio as a place to raise a family



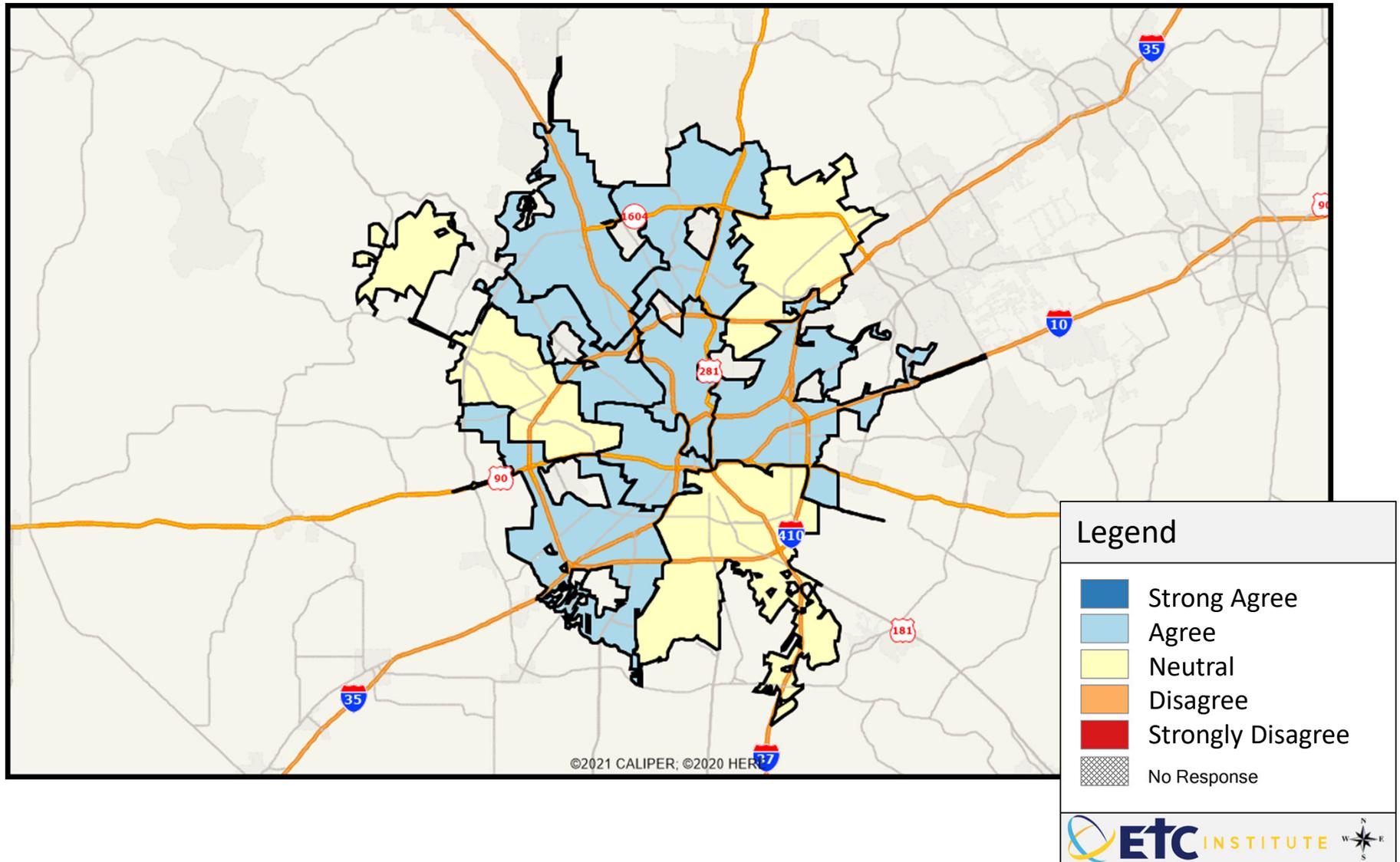
Q1[04]. Ratings for the City of San Antonio as a place to retire



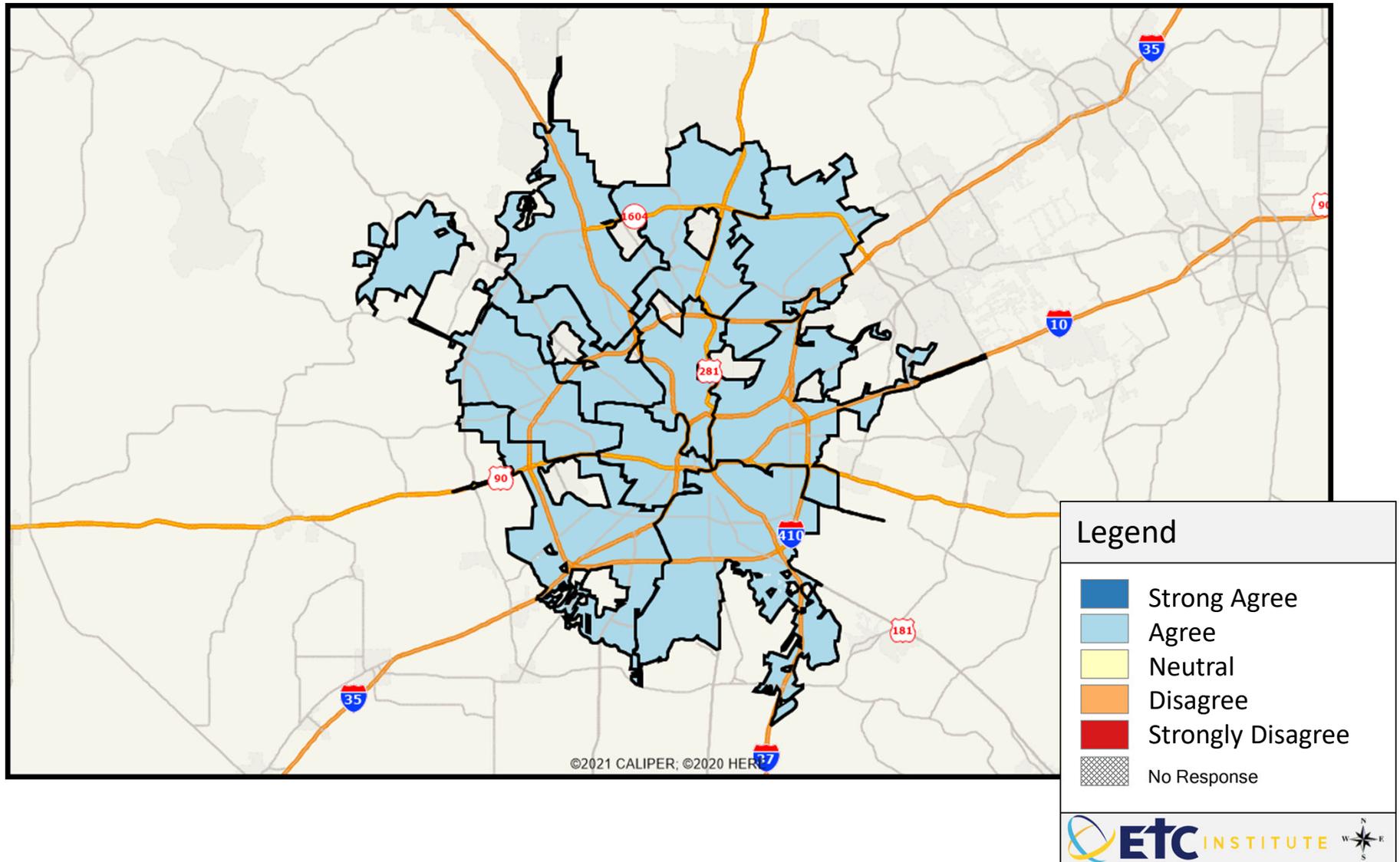
Q2[01]. Level of agreement with the statement
“San Antonio City Government gives me opportunities to
participate and share input”



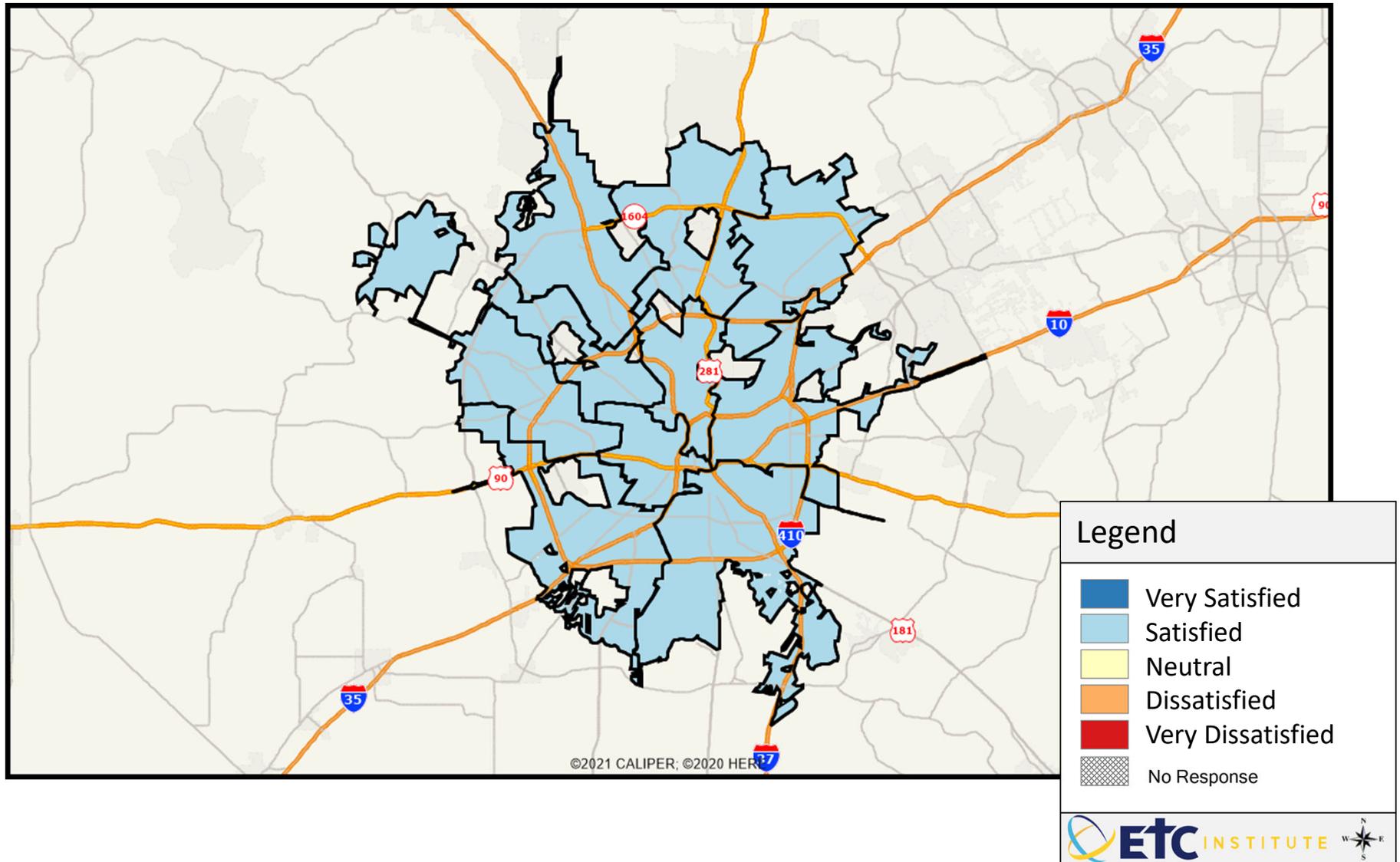
Q2[02]. Level of agreement with the statement “San Antonio City Government provides timely communication that I understand”



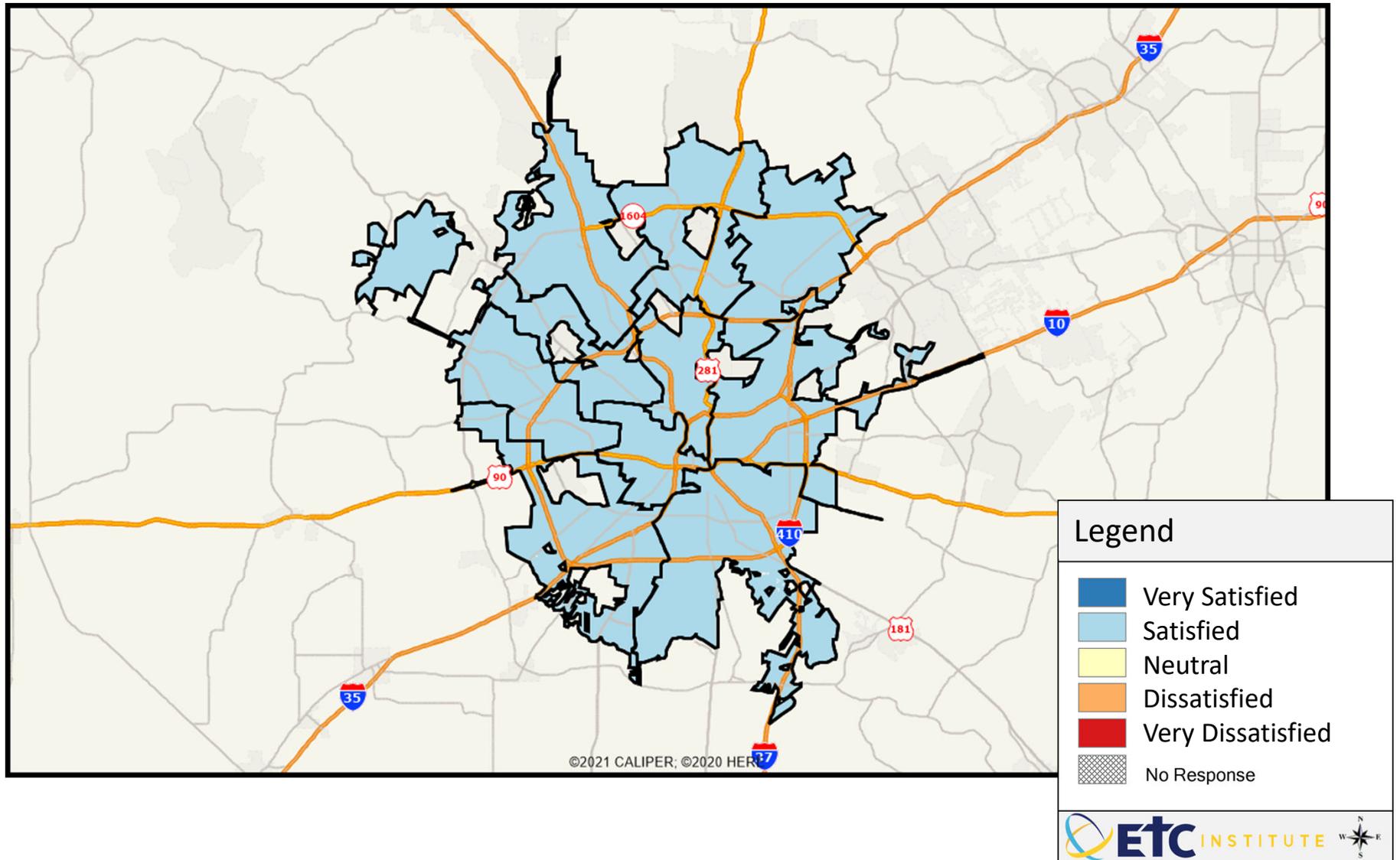
Q2[03]. Level of agreement with the statement “San Antonio City Government is prepared for emergencies/disasters”



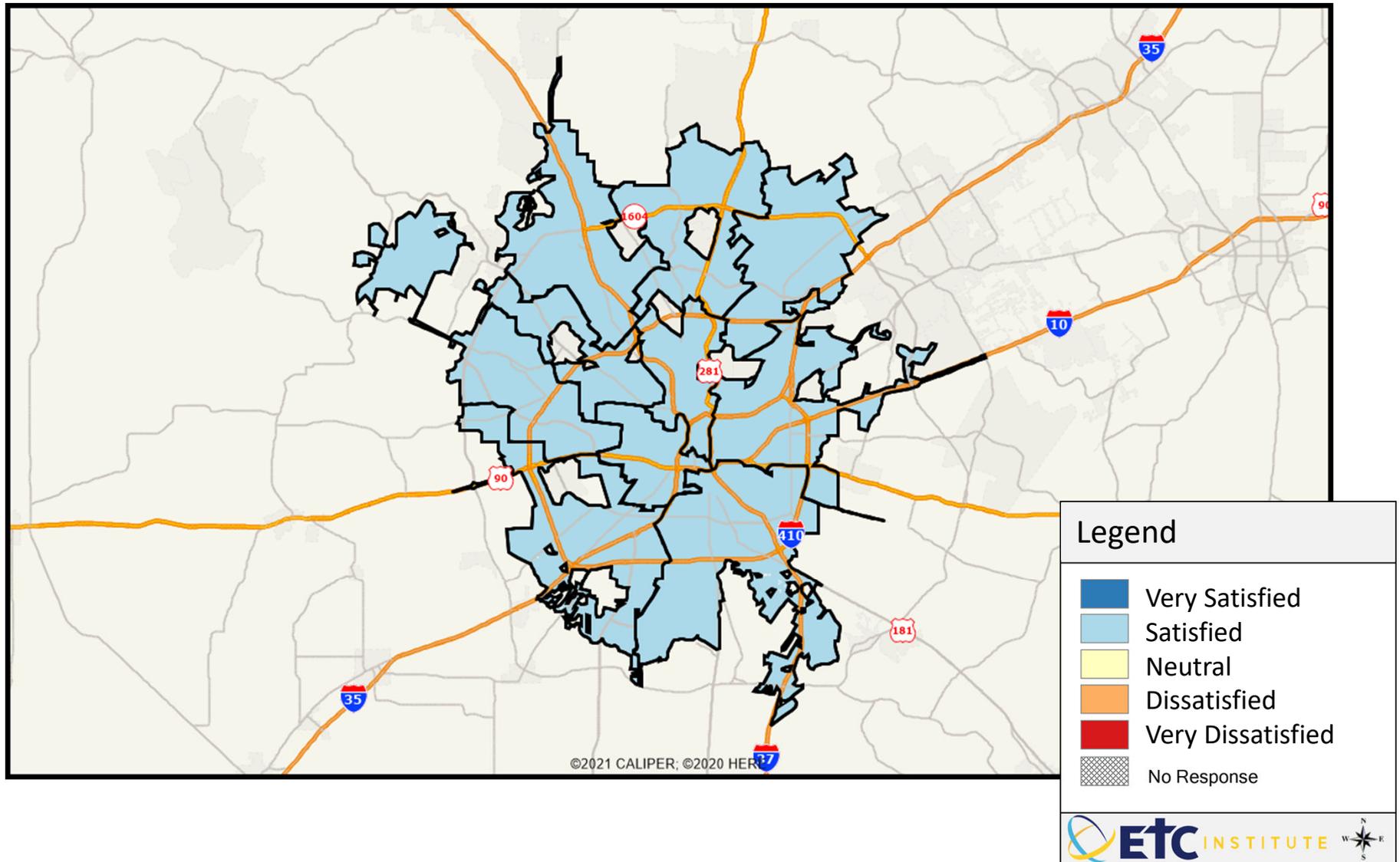
Q3[01]. Satisfaction with the overall quality of services provided by the City of San Antonio



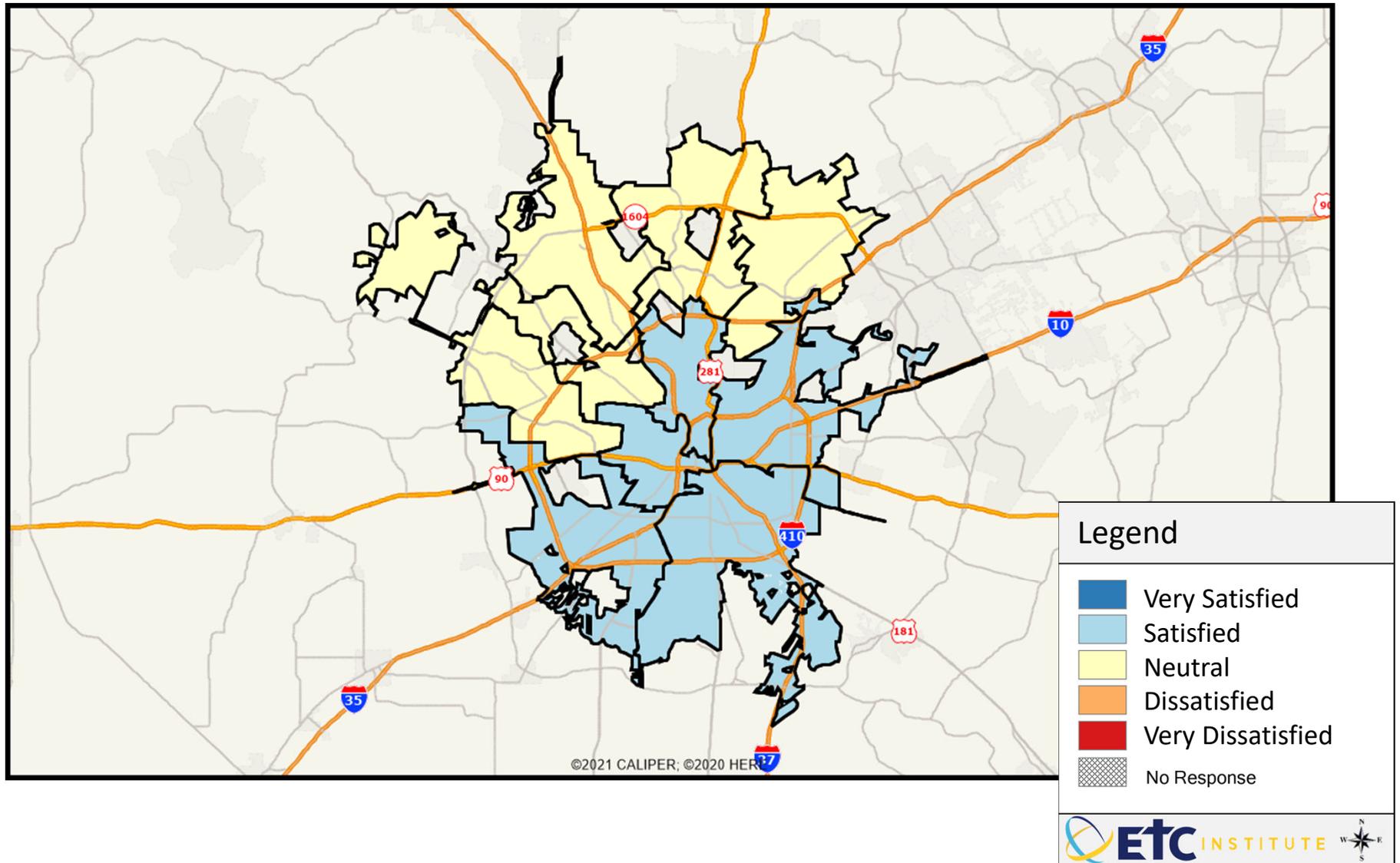
Q3[02]. Satisfaction with the overall quality of customer service you receive from City employees



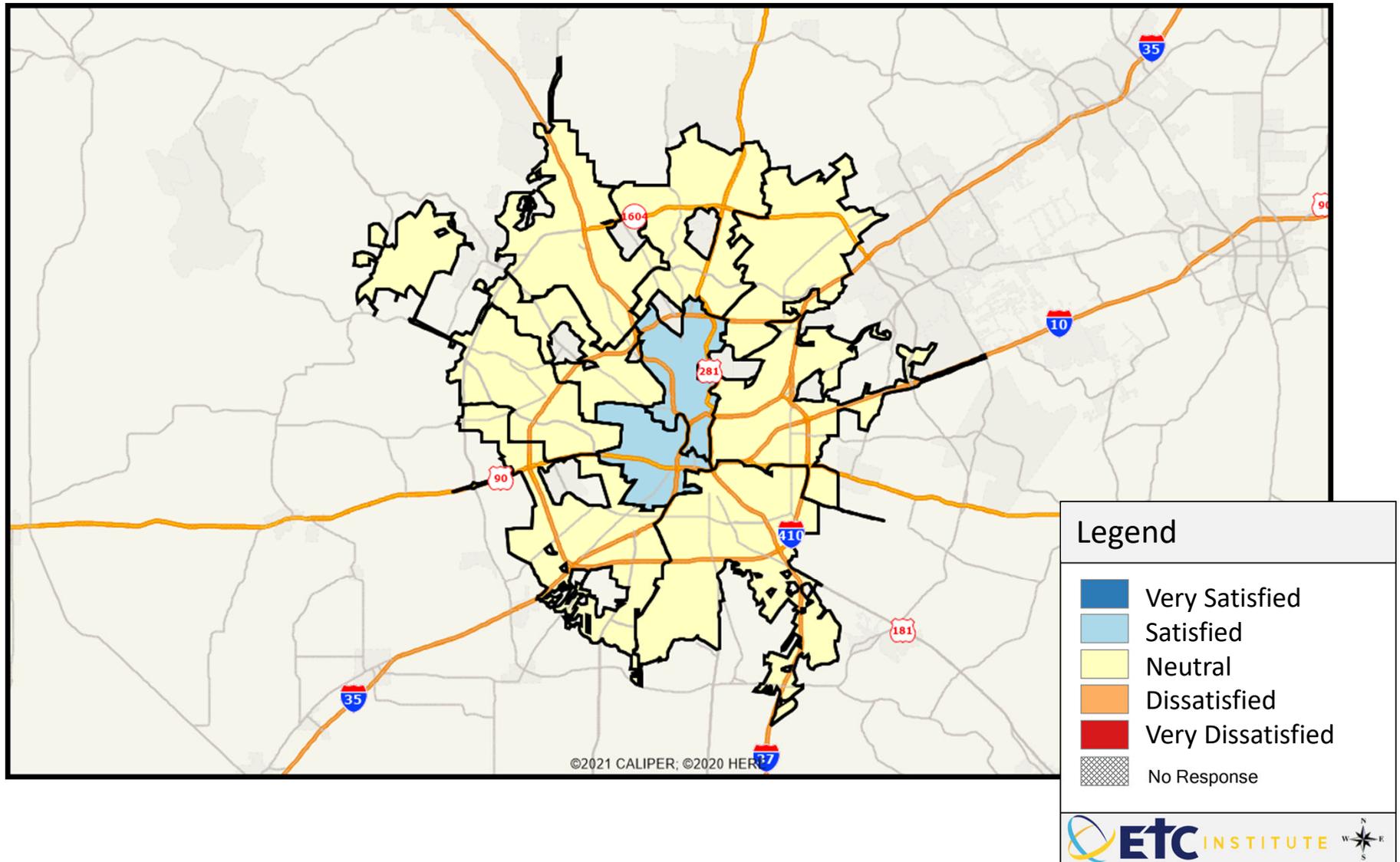
Q4[01]. Satisfaction with how quickly the City responds to emergencies



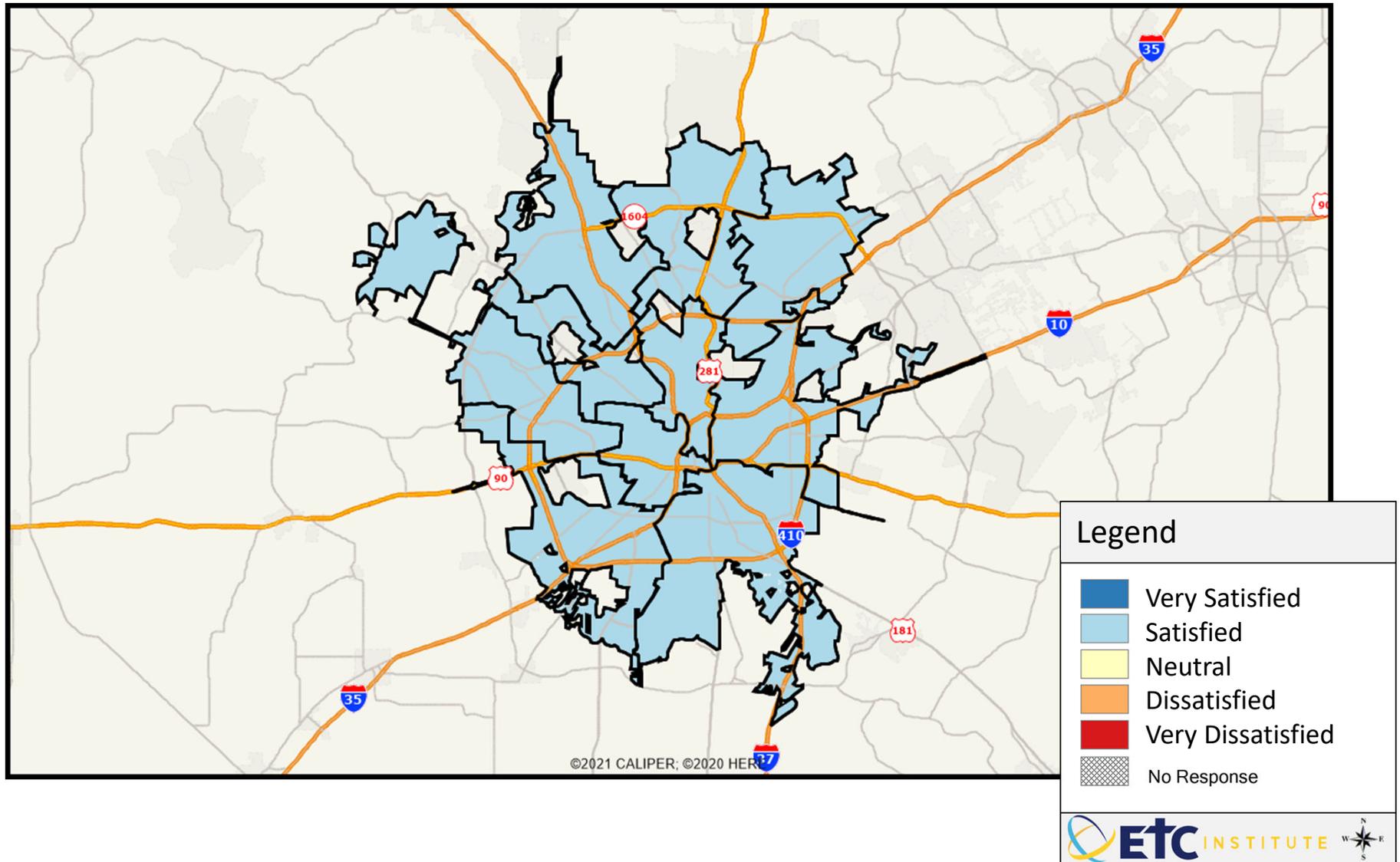
Q4[02]. Satisfaction with the enforcement of local traffic laws



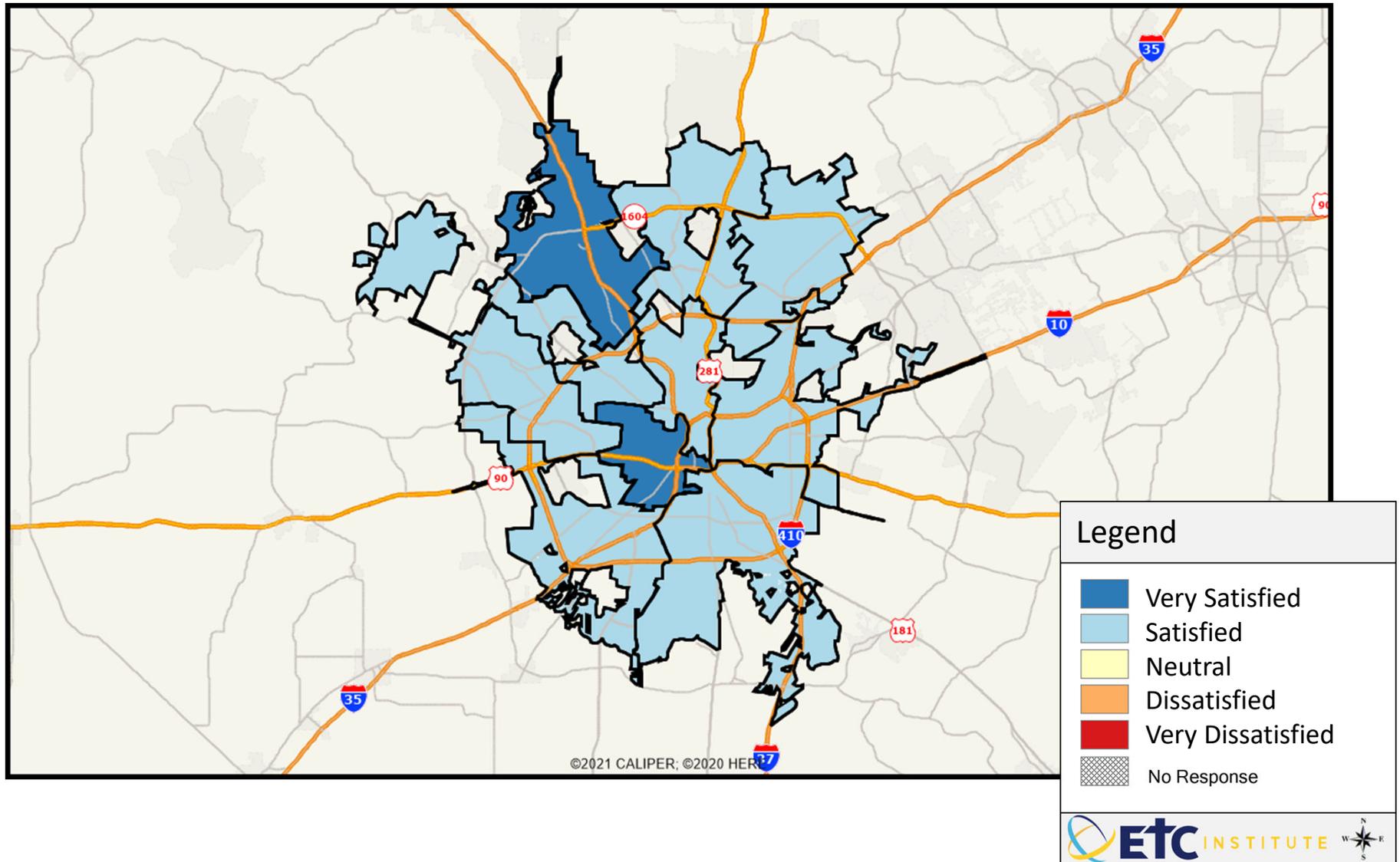
Q4[03]. Satisfaction with the City's efforts to prevent crime and offer education



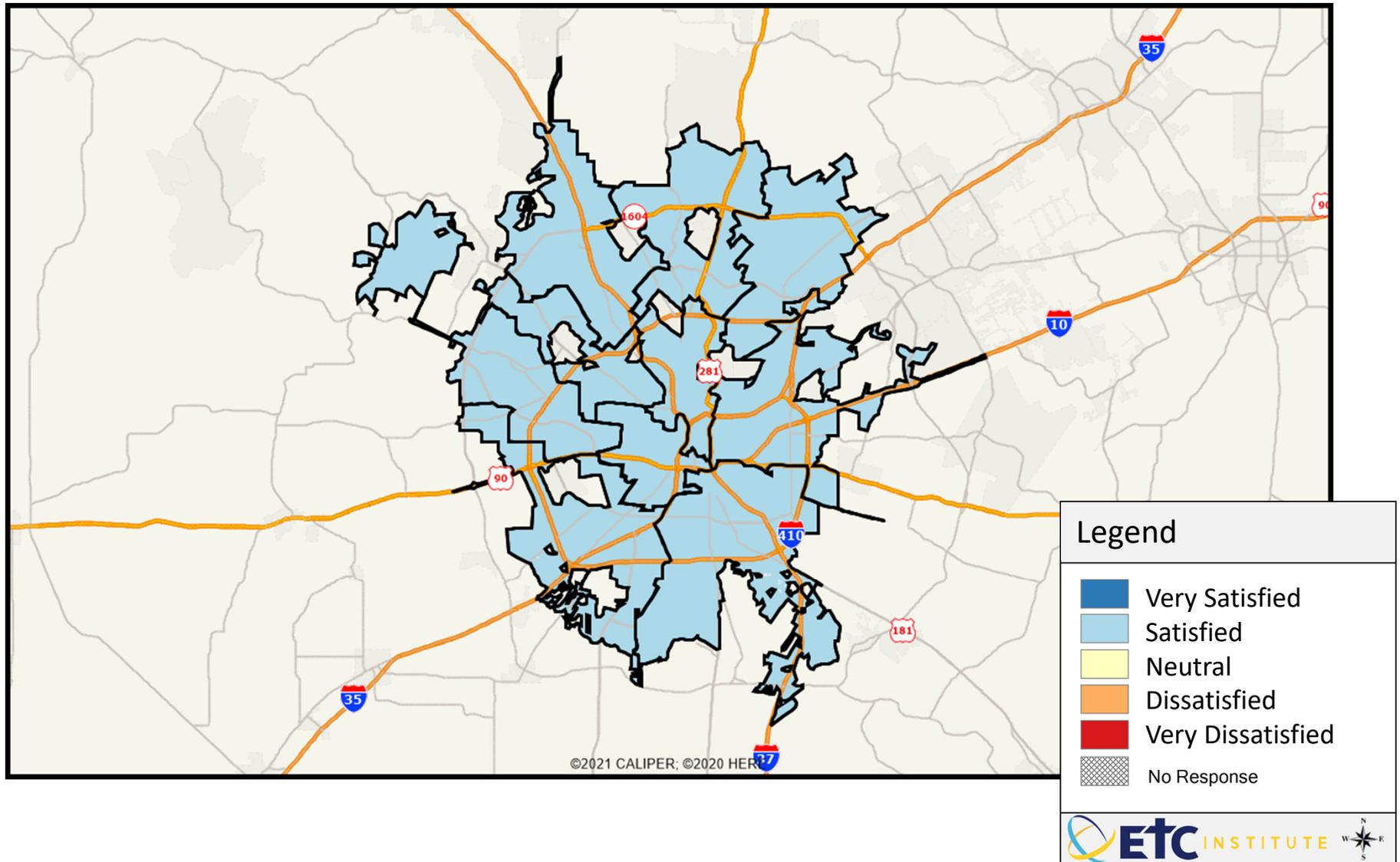
Q4[04]. Satisfaction with the overall quality of police services



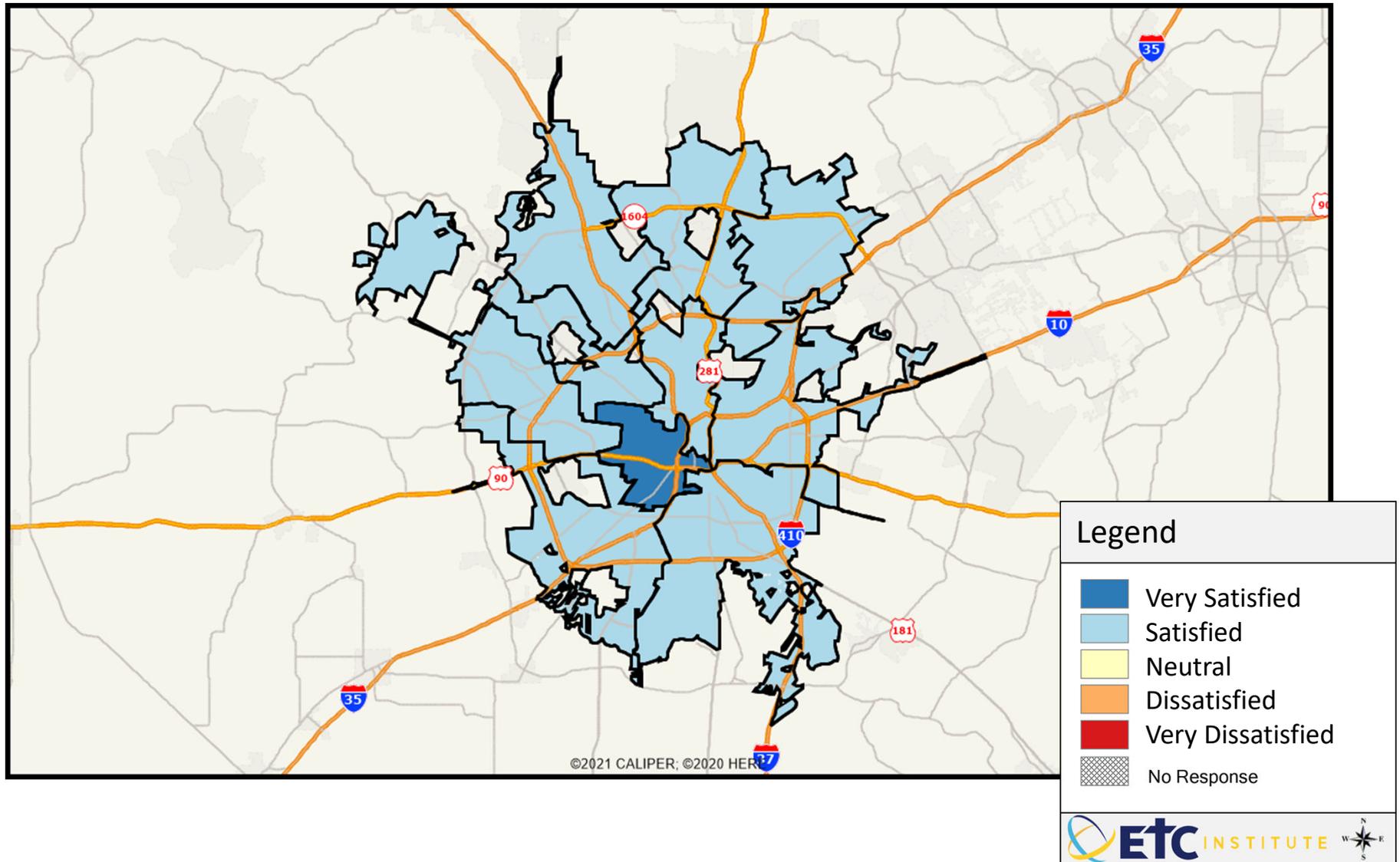
Q4[05]. Satisfaction with how quickly the City responds to fires and emergencies



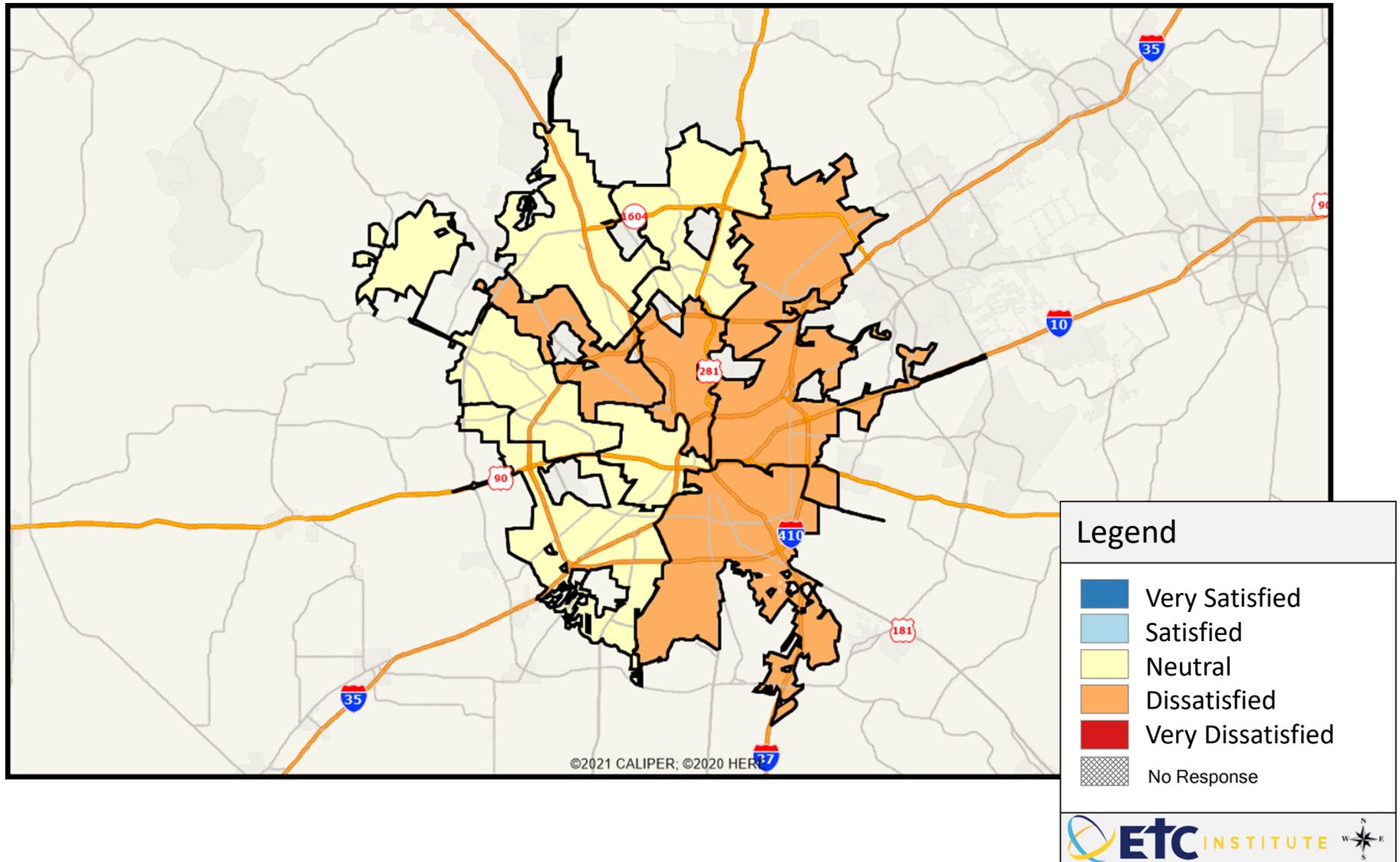
Q4[06]. Satisfaction with City efforts to prevent fires and offer education



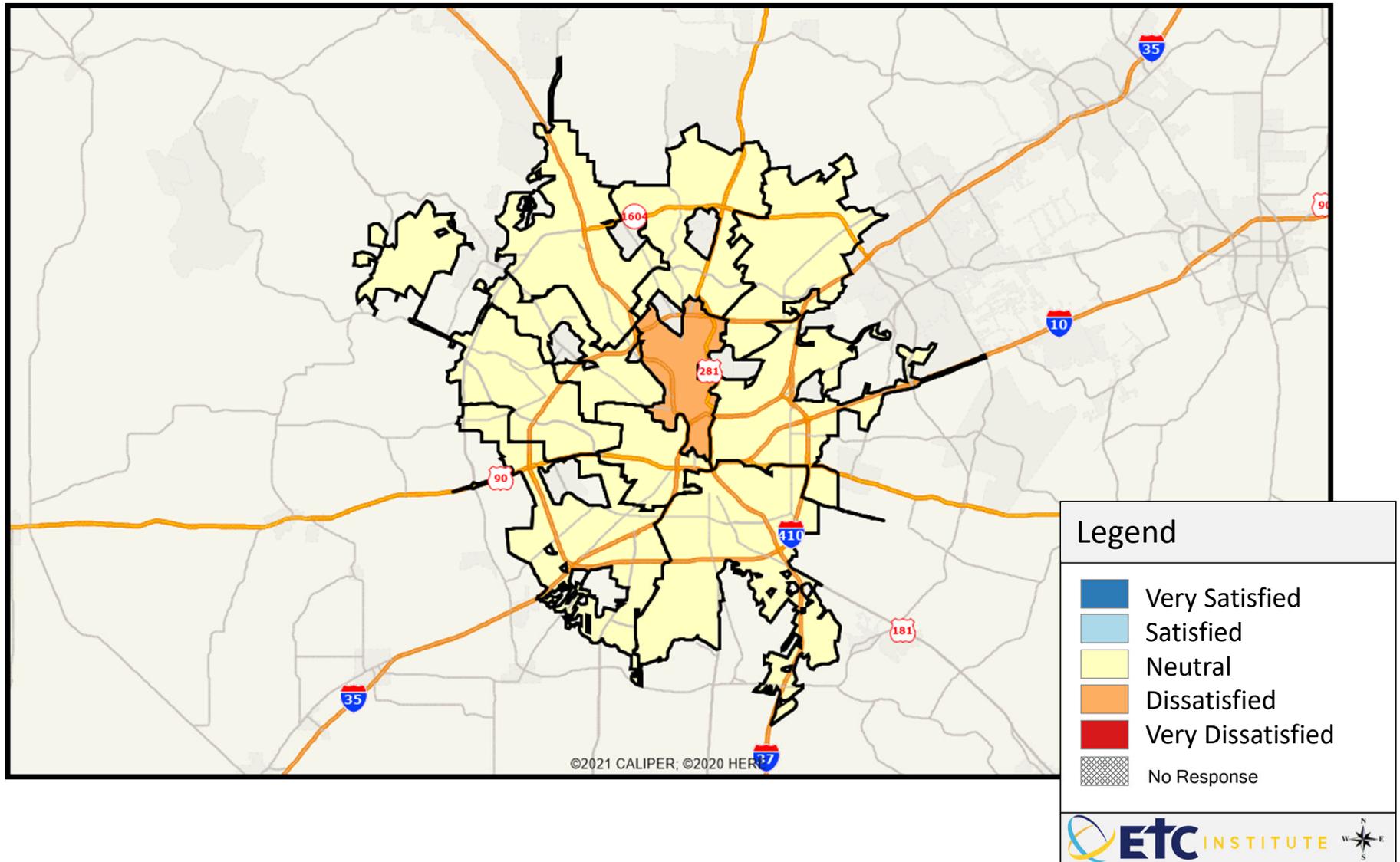
Q4[07]. Satisfaction with the overall quality of fire and emergency services



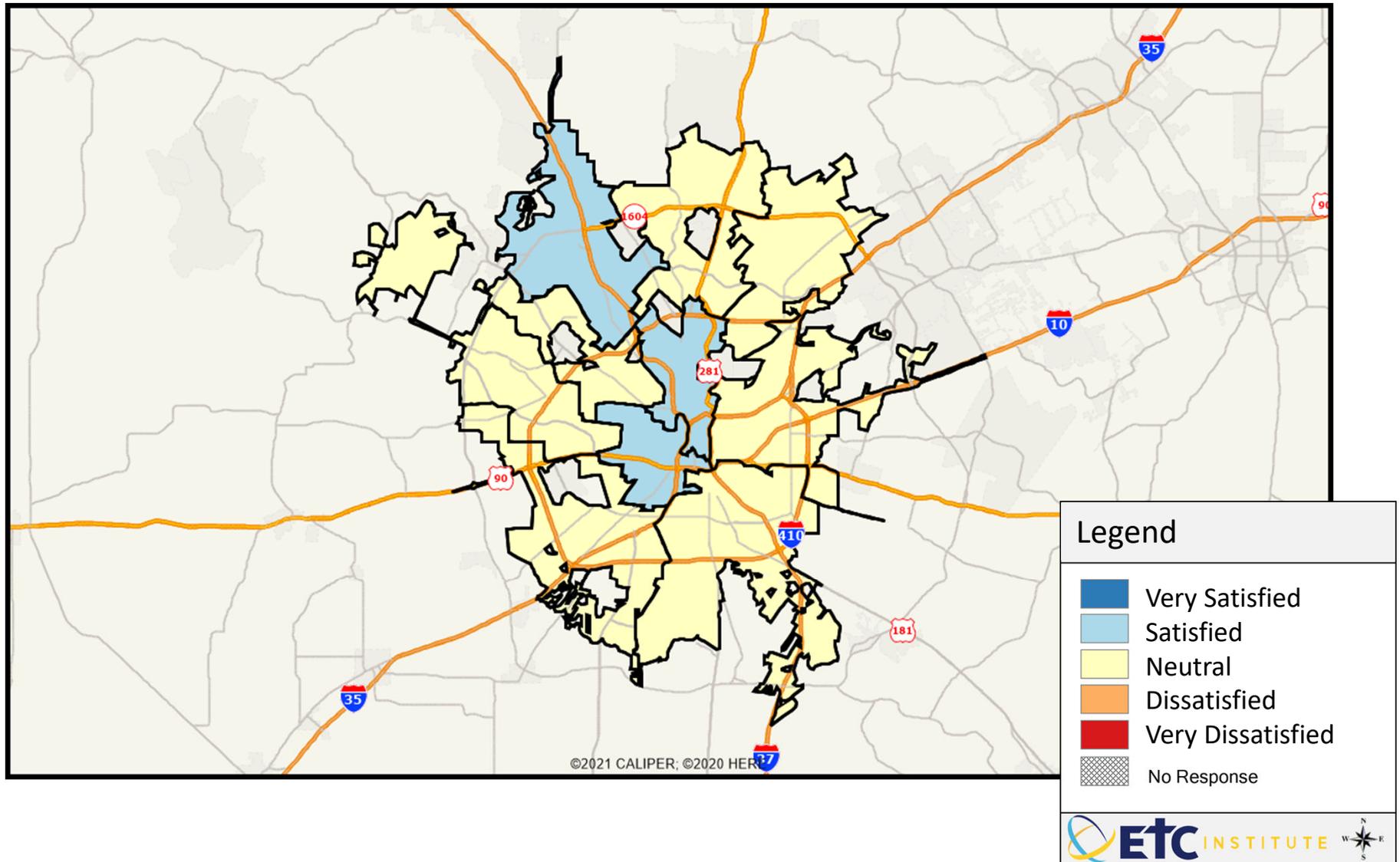
Q4[08]. Satisfaction with the condition of City streets



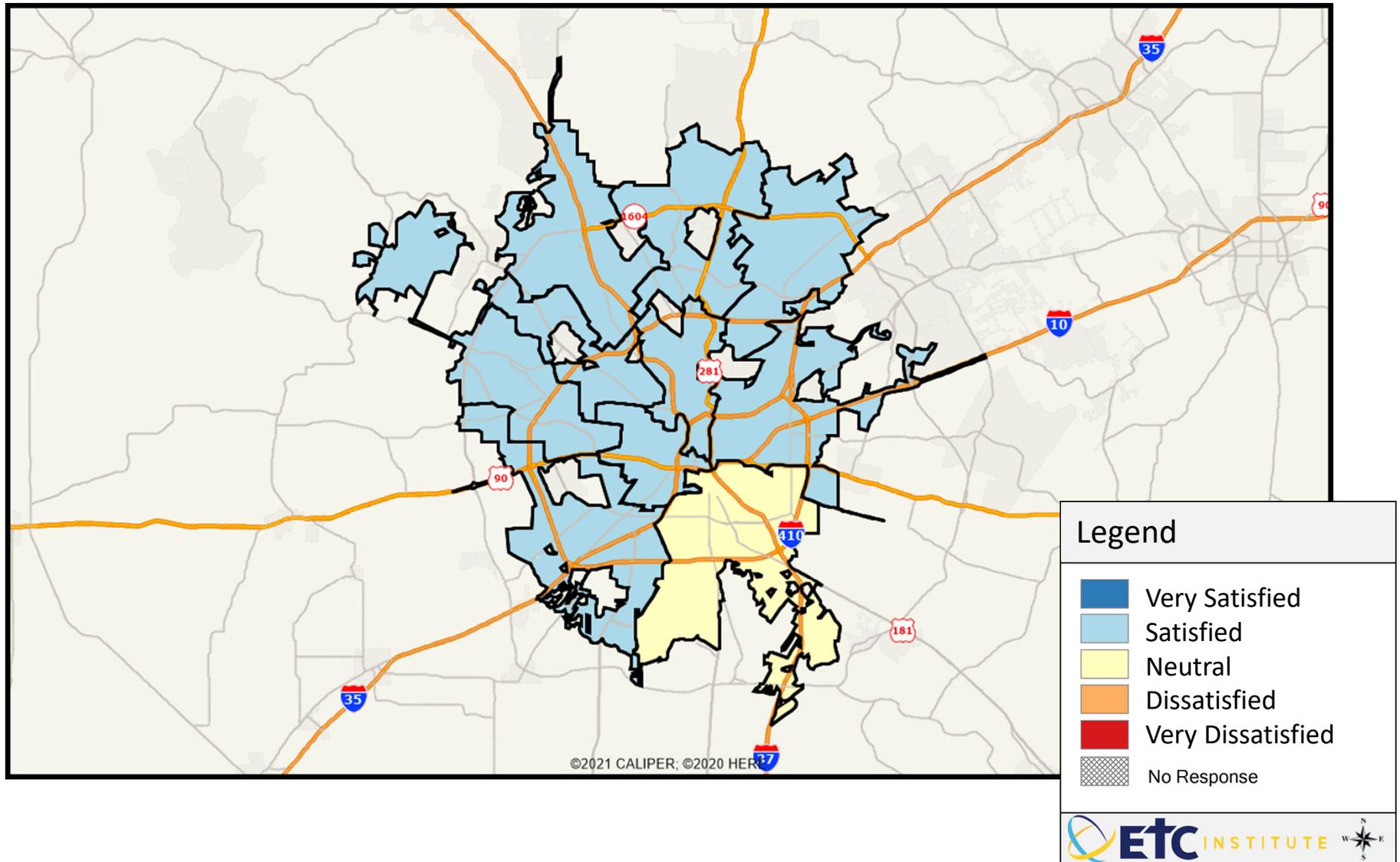
Q4[09]. Satisfaction with the condition of sidewalks



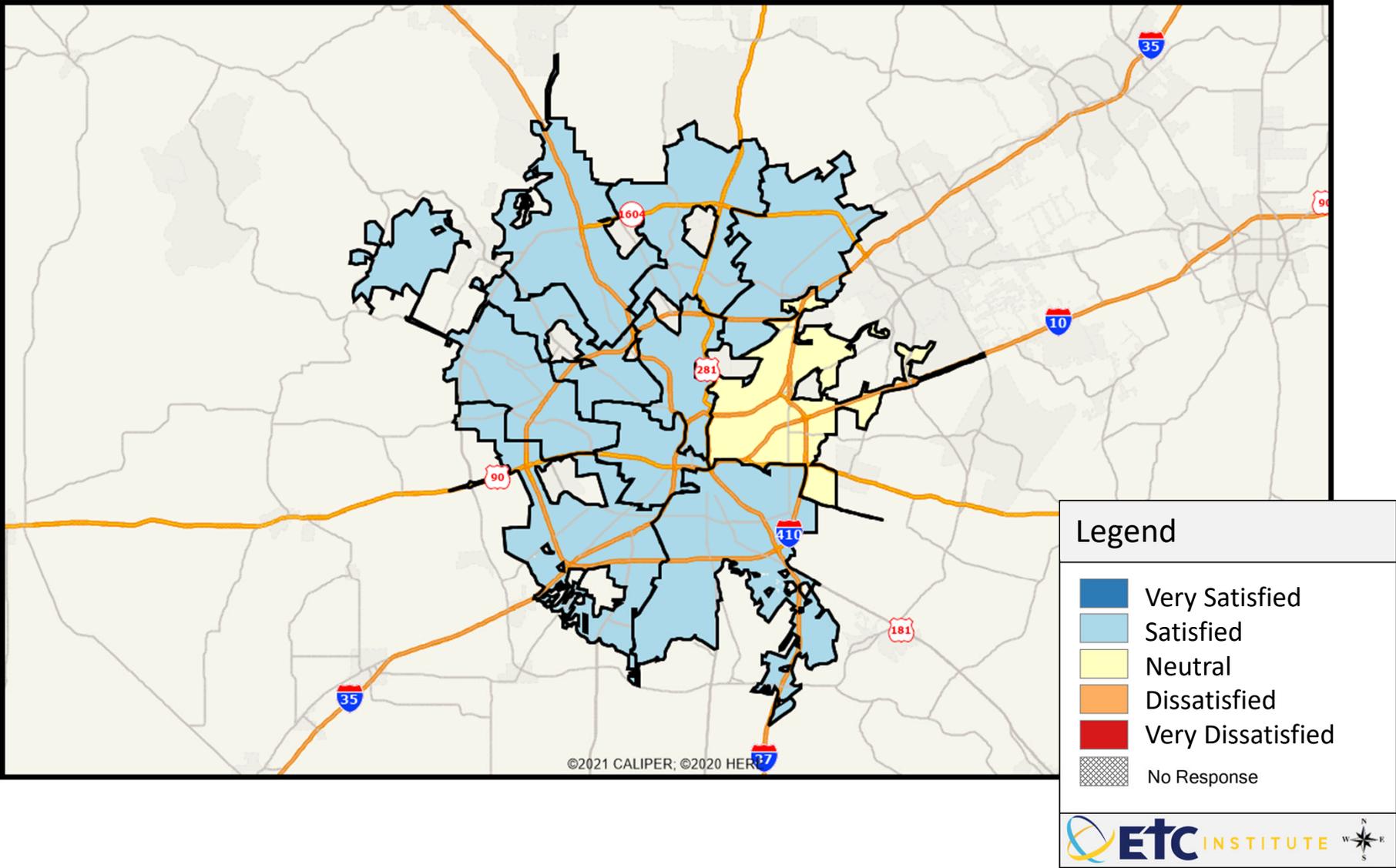
Q4[10]. Satisfaction with traffic signage, signal maintenance, and timing



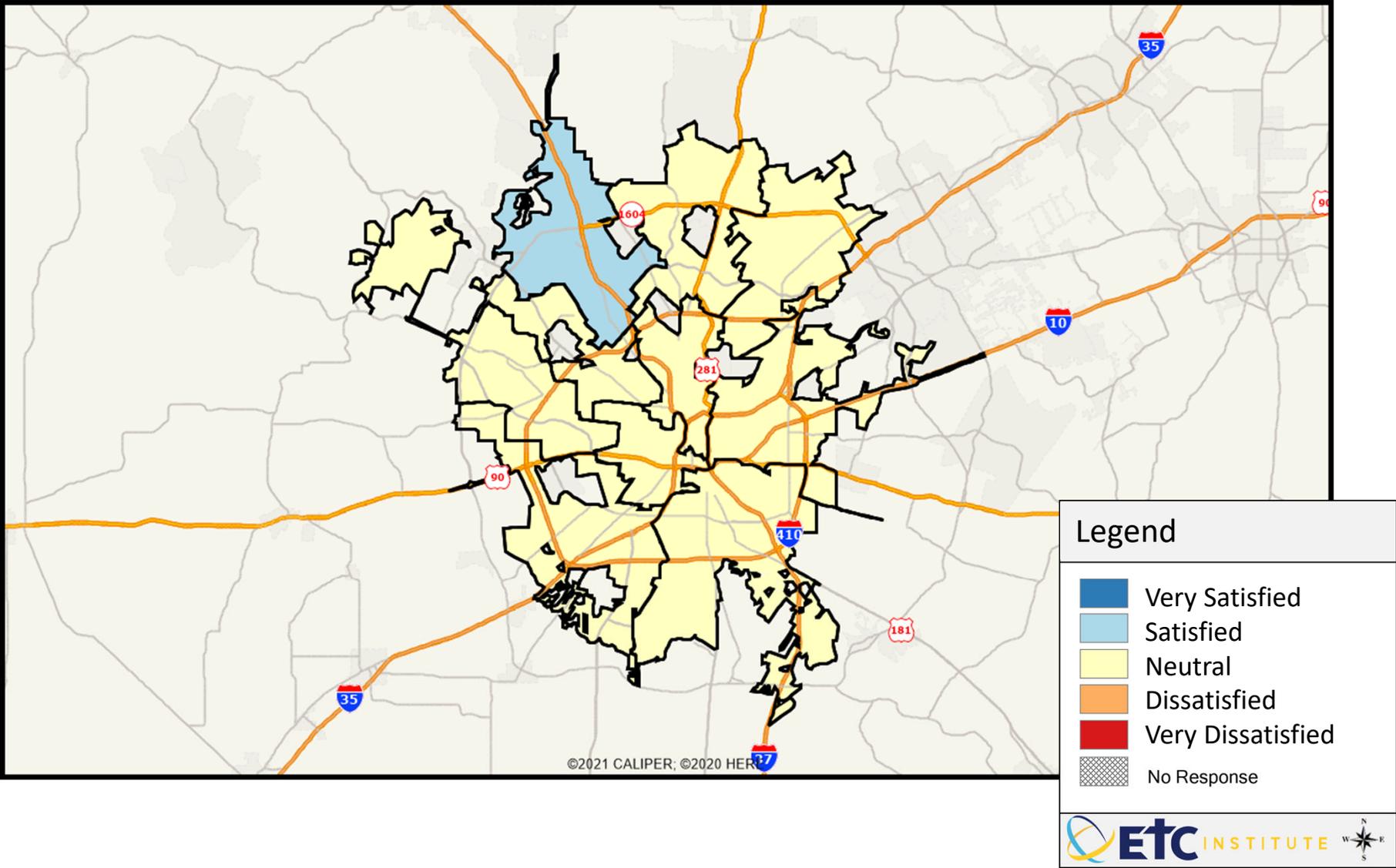
Q4[11]. Satisfaction with the City's flood control during storms



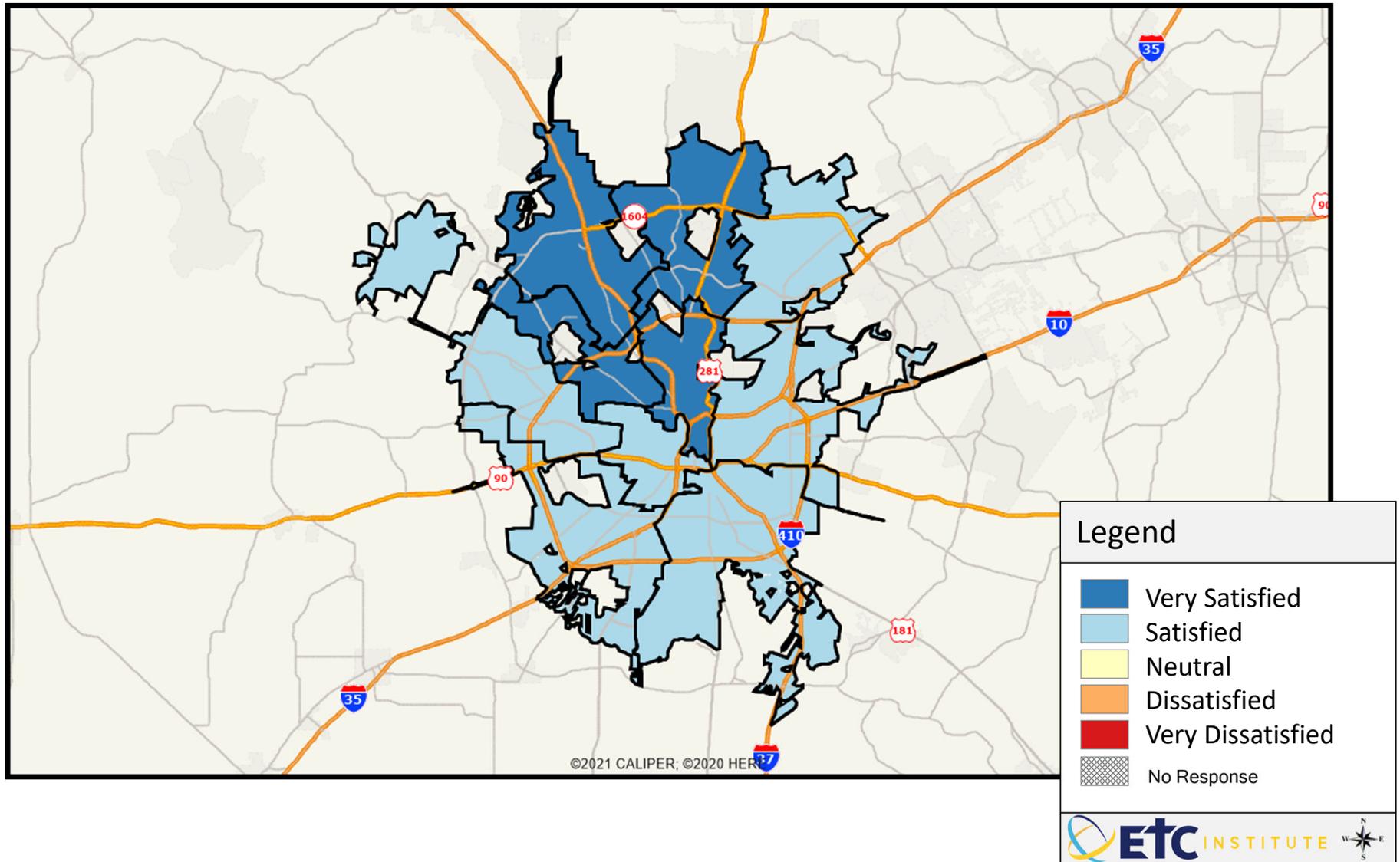
Q4[12]. Satisfaction with the overall quality of public works services



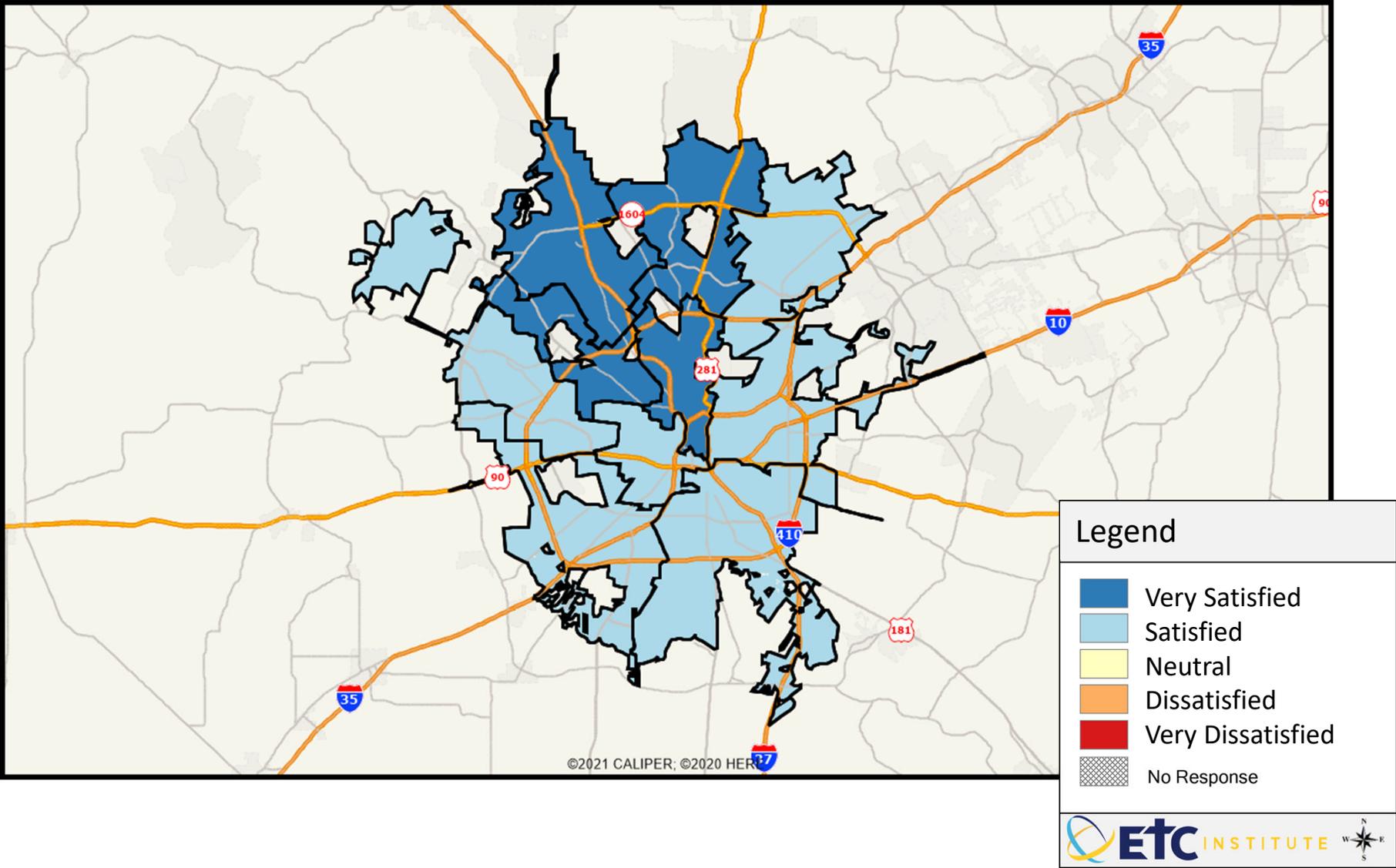
Q4[13]. Satisfaction with the overall quality of animal care services



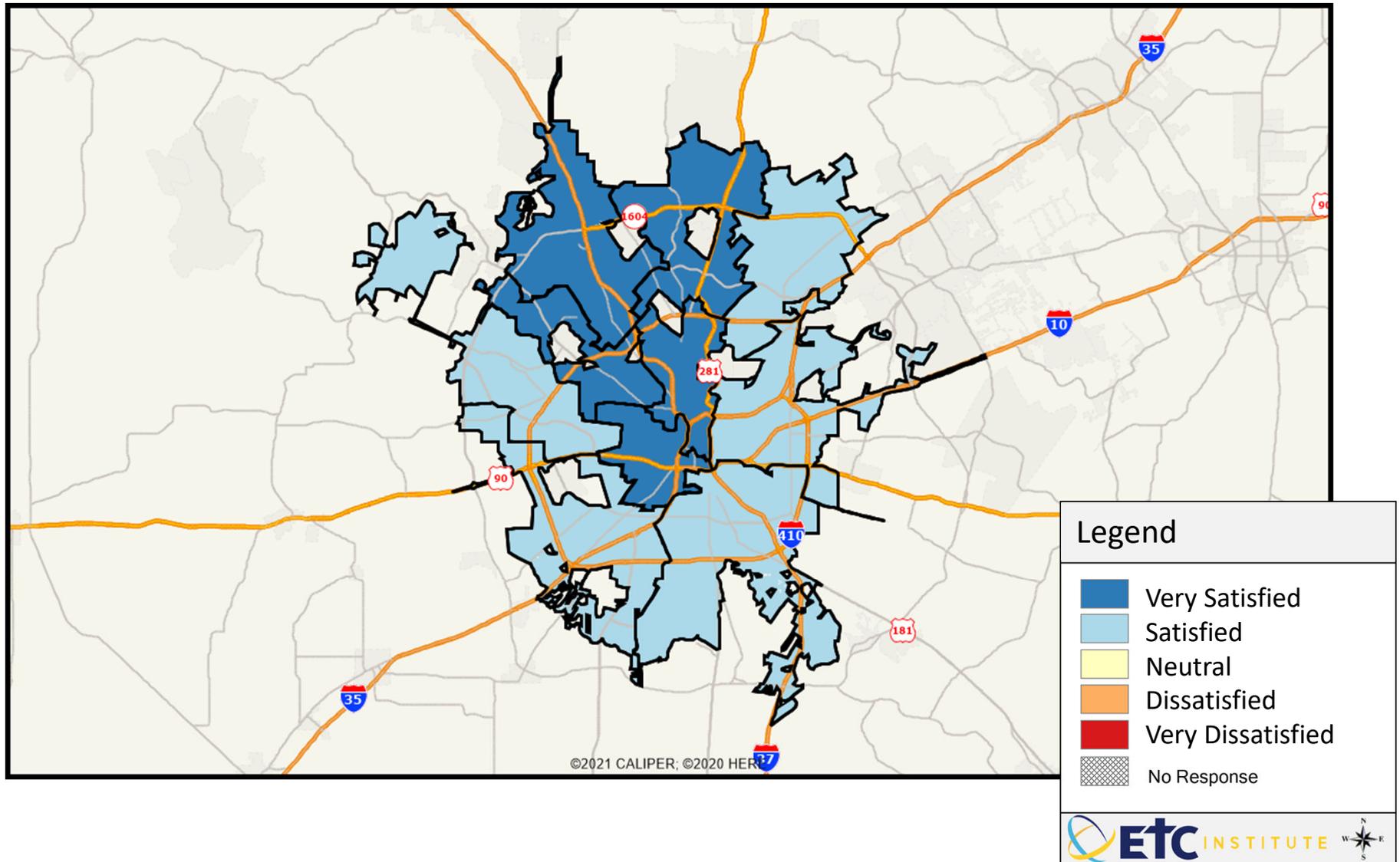
Q4[14]. Satisfaction with the garbage collection (brown cart)



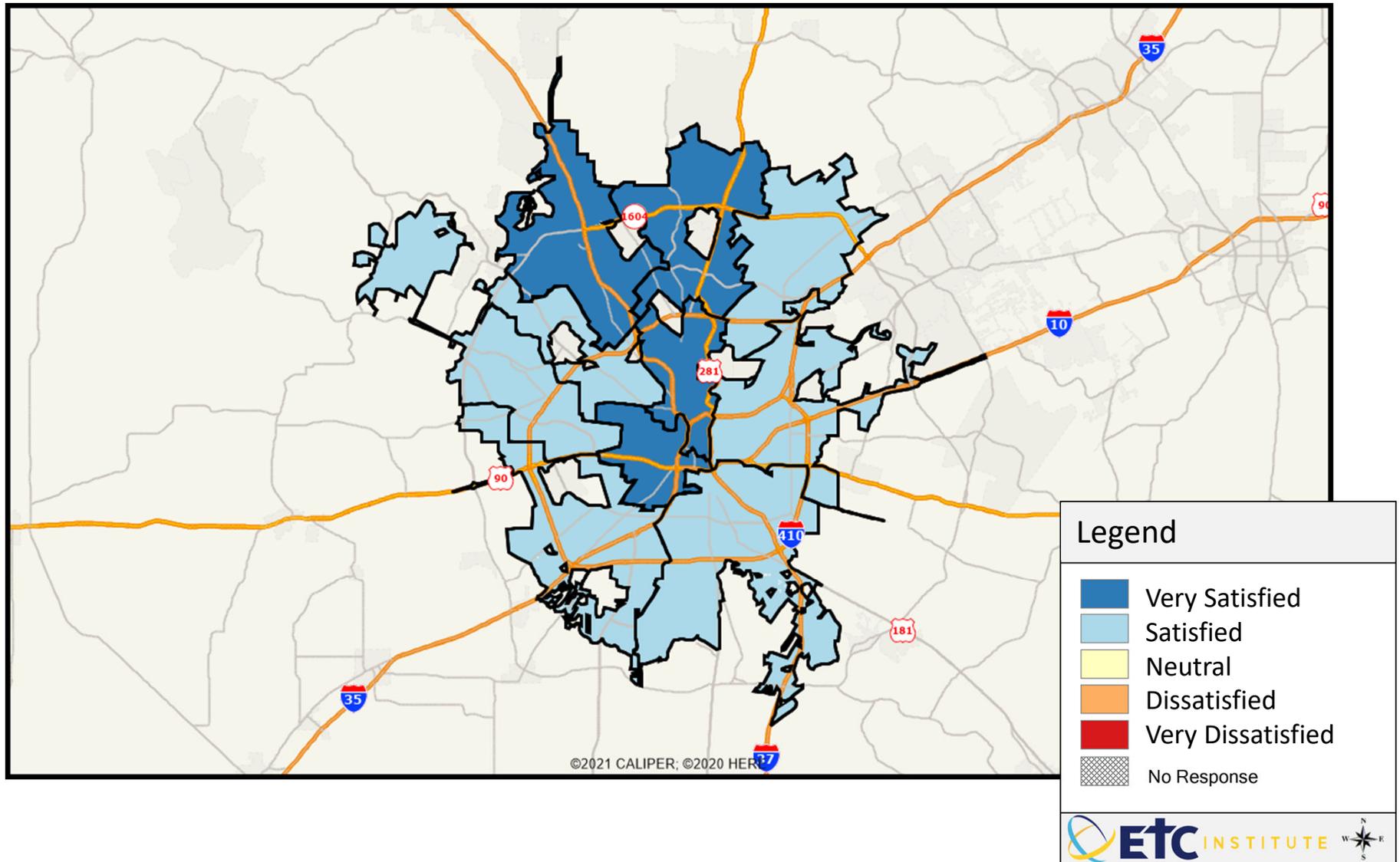
Q4[15]. Satisfaction with the recycling collection (blue cart)



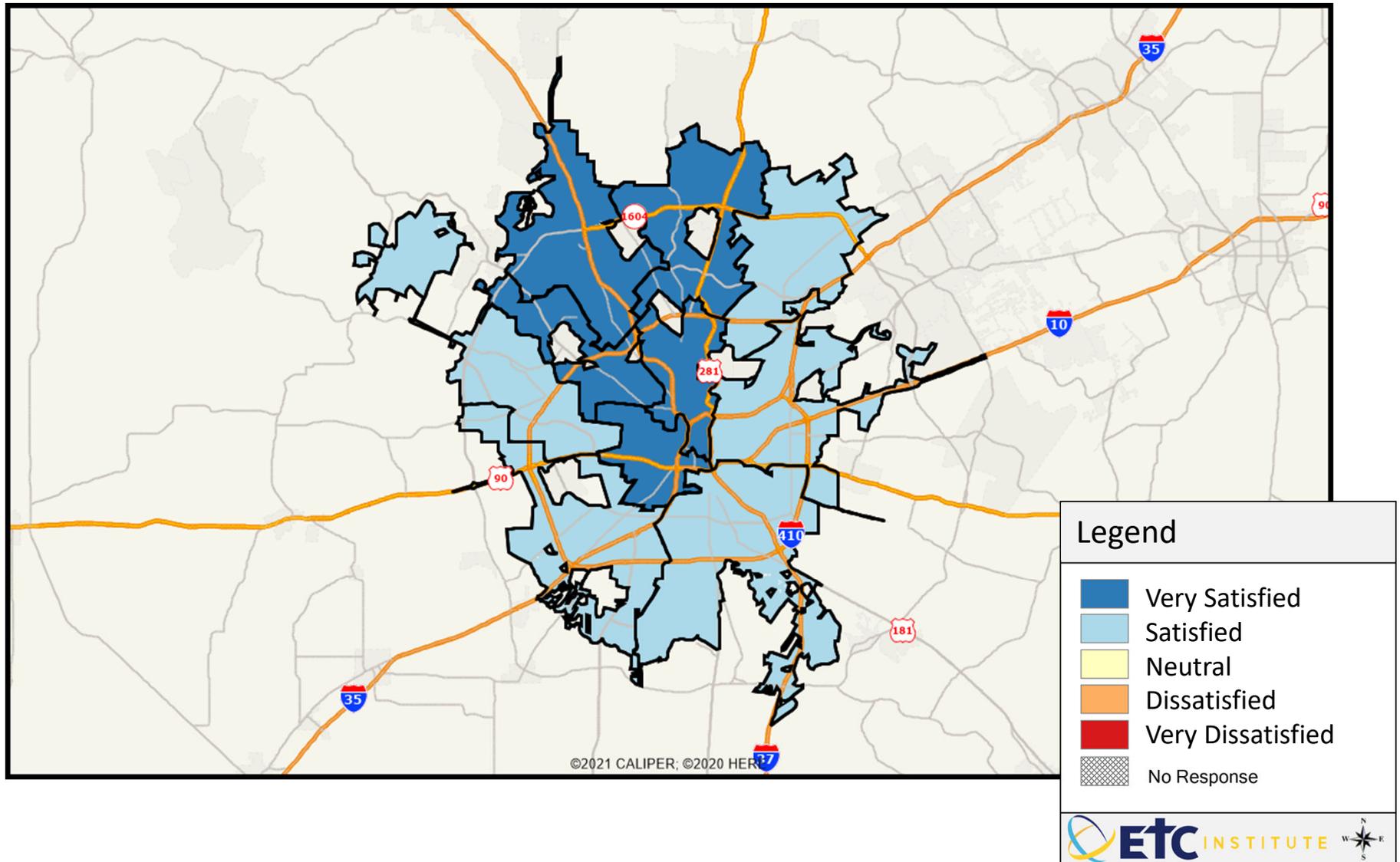
Q4[16]. Satisfaction with the organics collection (green cart)



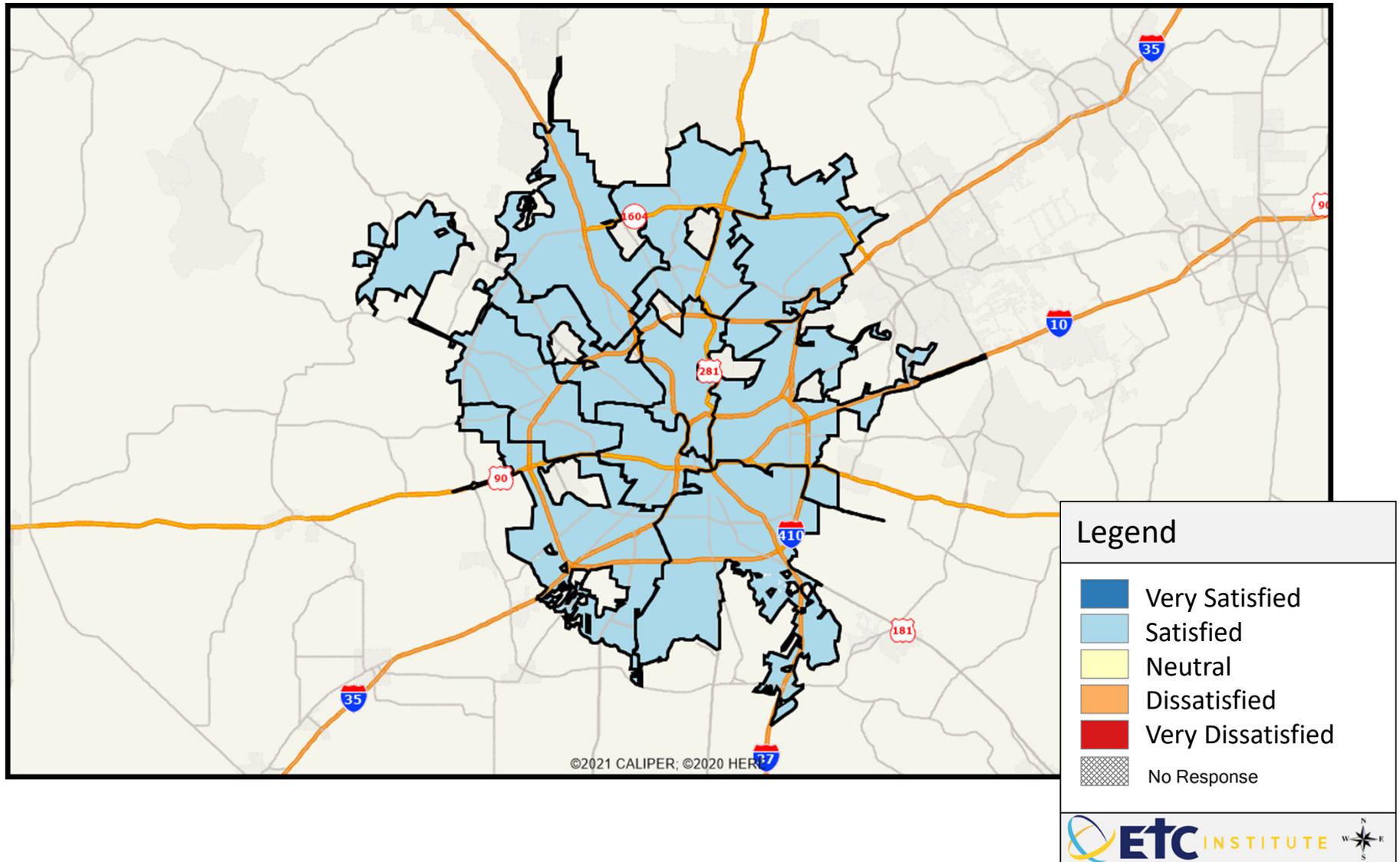
Q4[17]. Satisfaction with the brush and bulky curbside collection



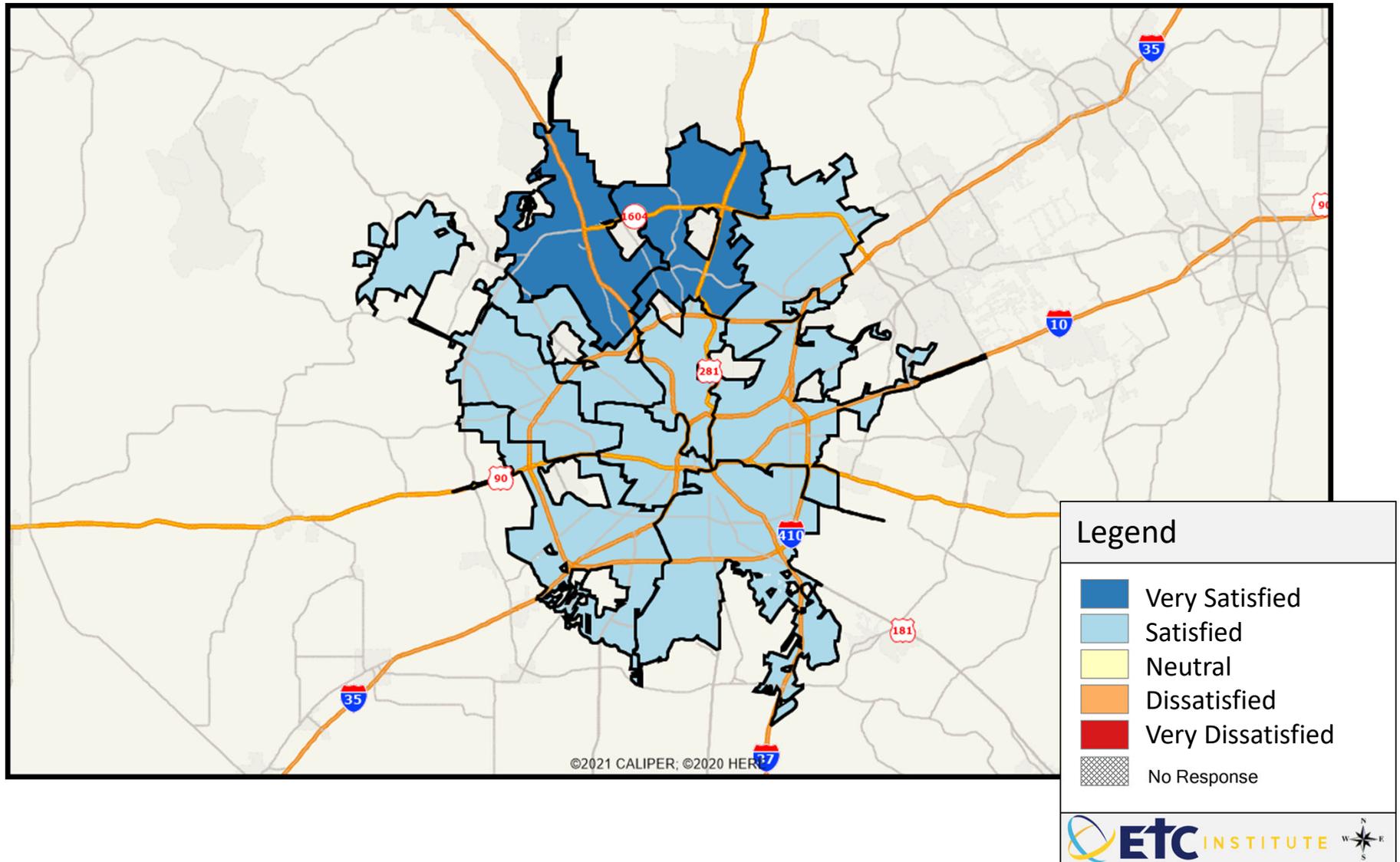
Q4[18]. Satisfaction with the overall quality of solid waste services



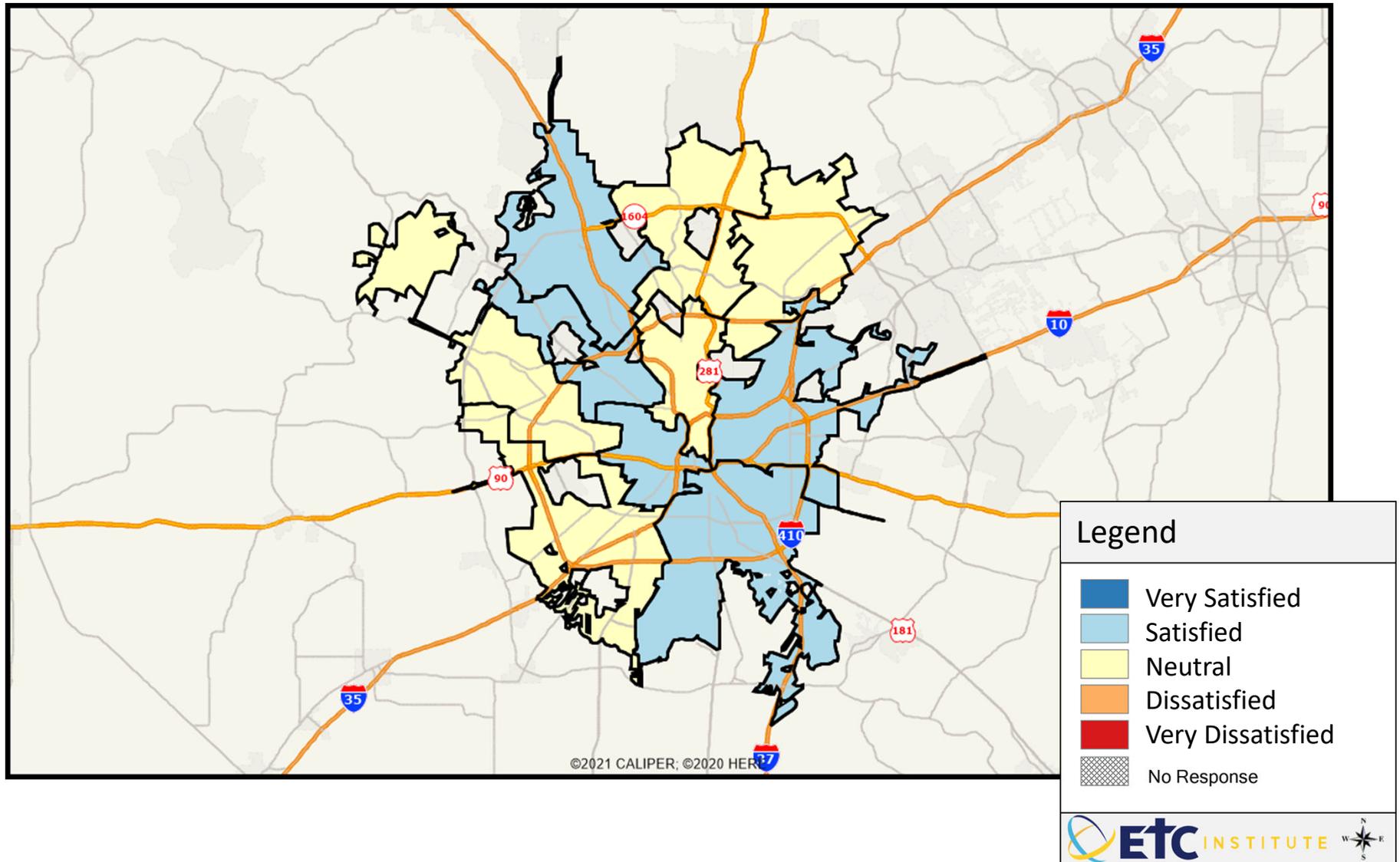
Q4[19]. Satisfaction with the overall quality of the San Antonio International Airport



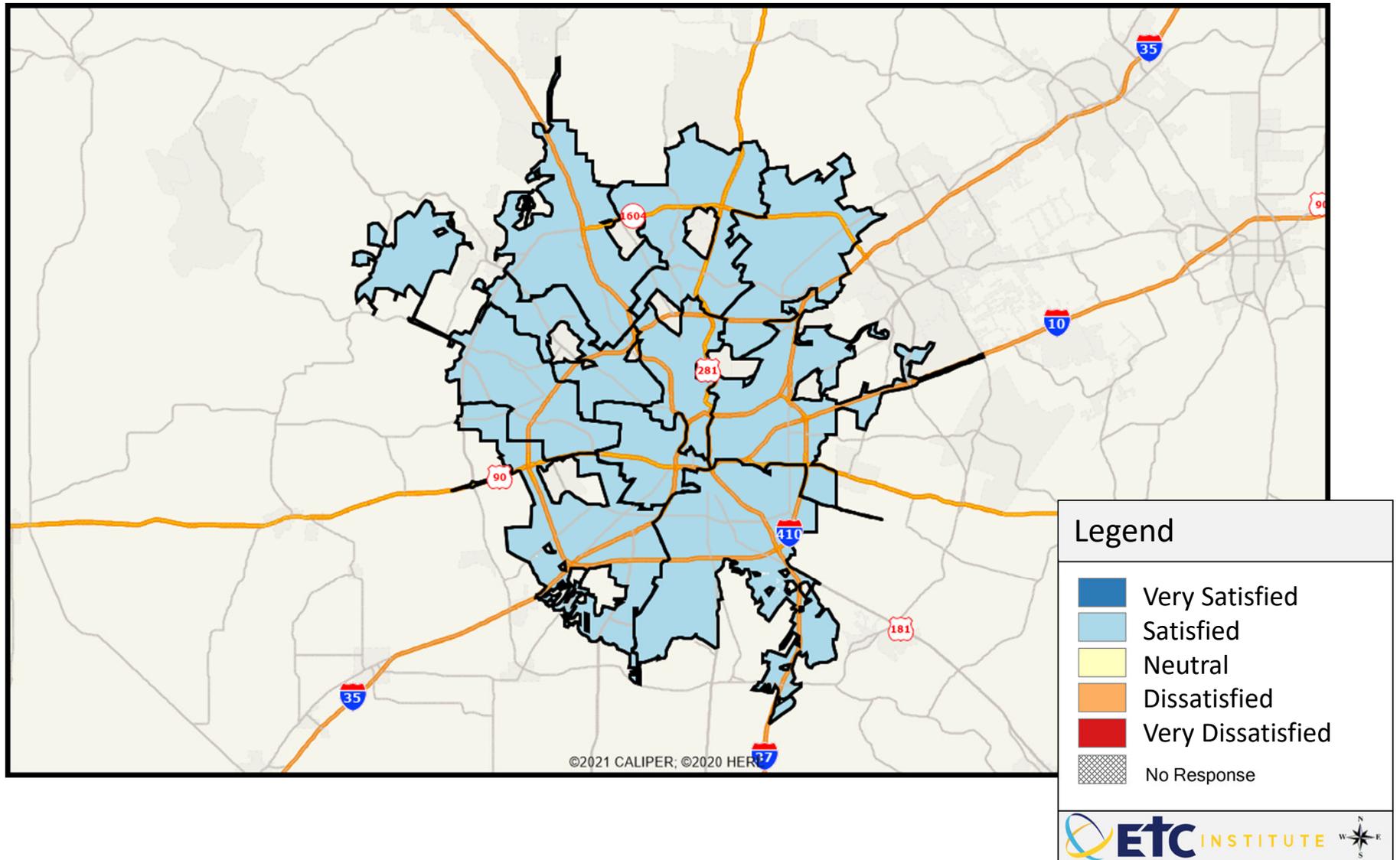
Q4[20]. Satisfaction with the overall quality of the San Antonio Public Library



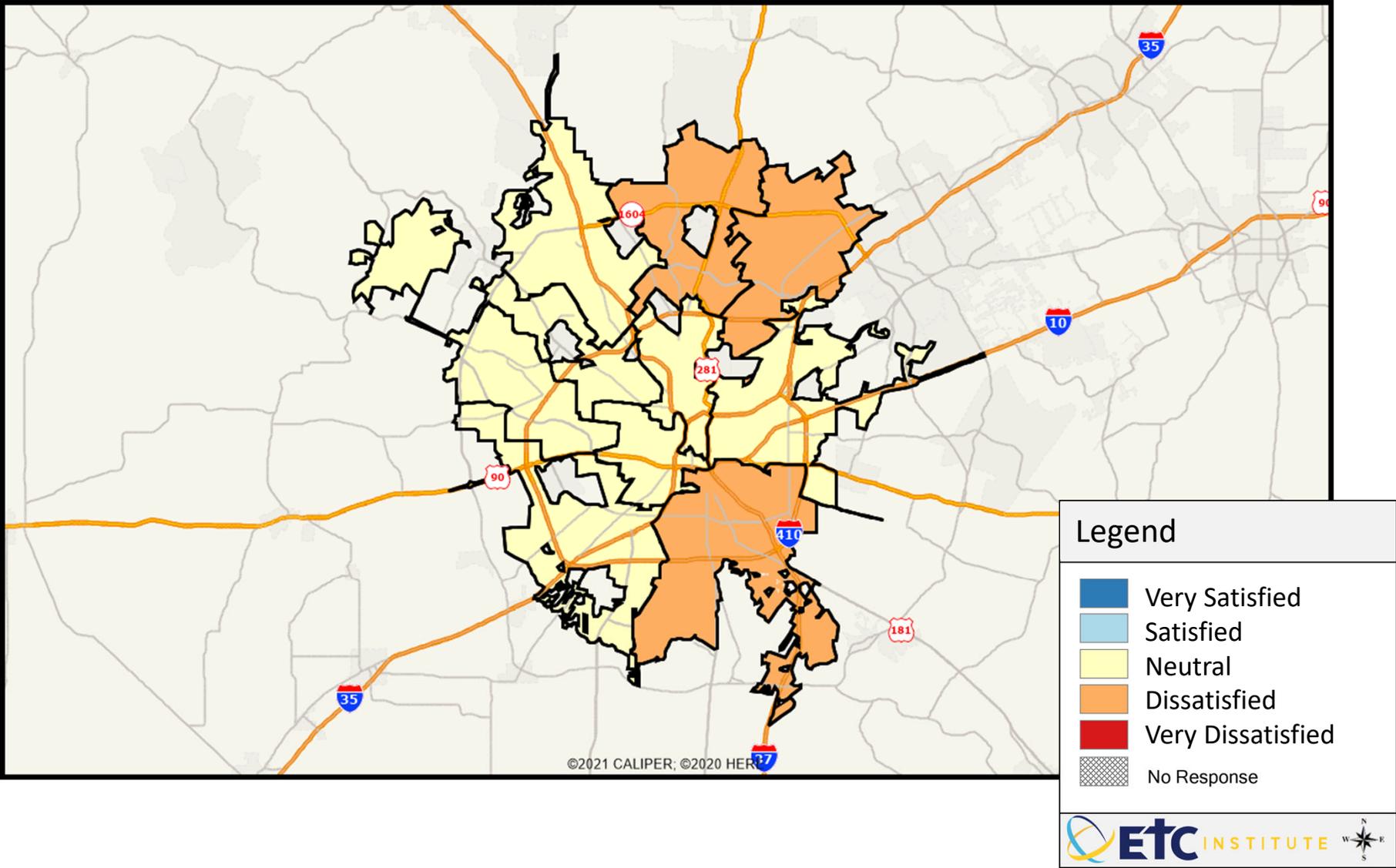
Q4[21]. Satisfaction with Code enforcement



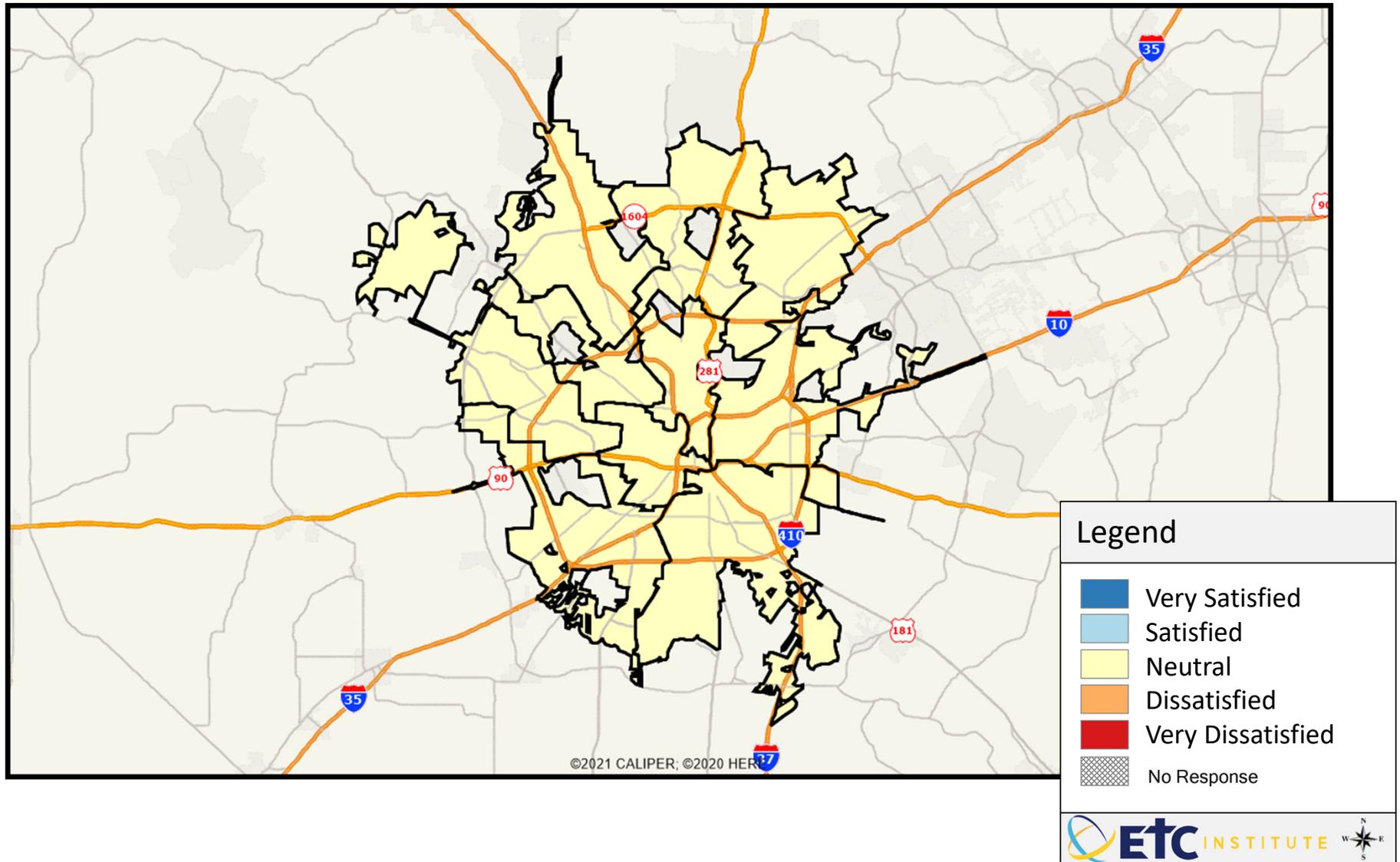
Q4[22]. Satisfaction with the overall quality of 311



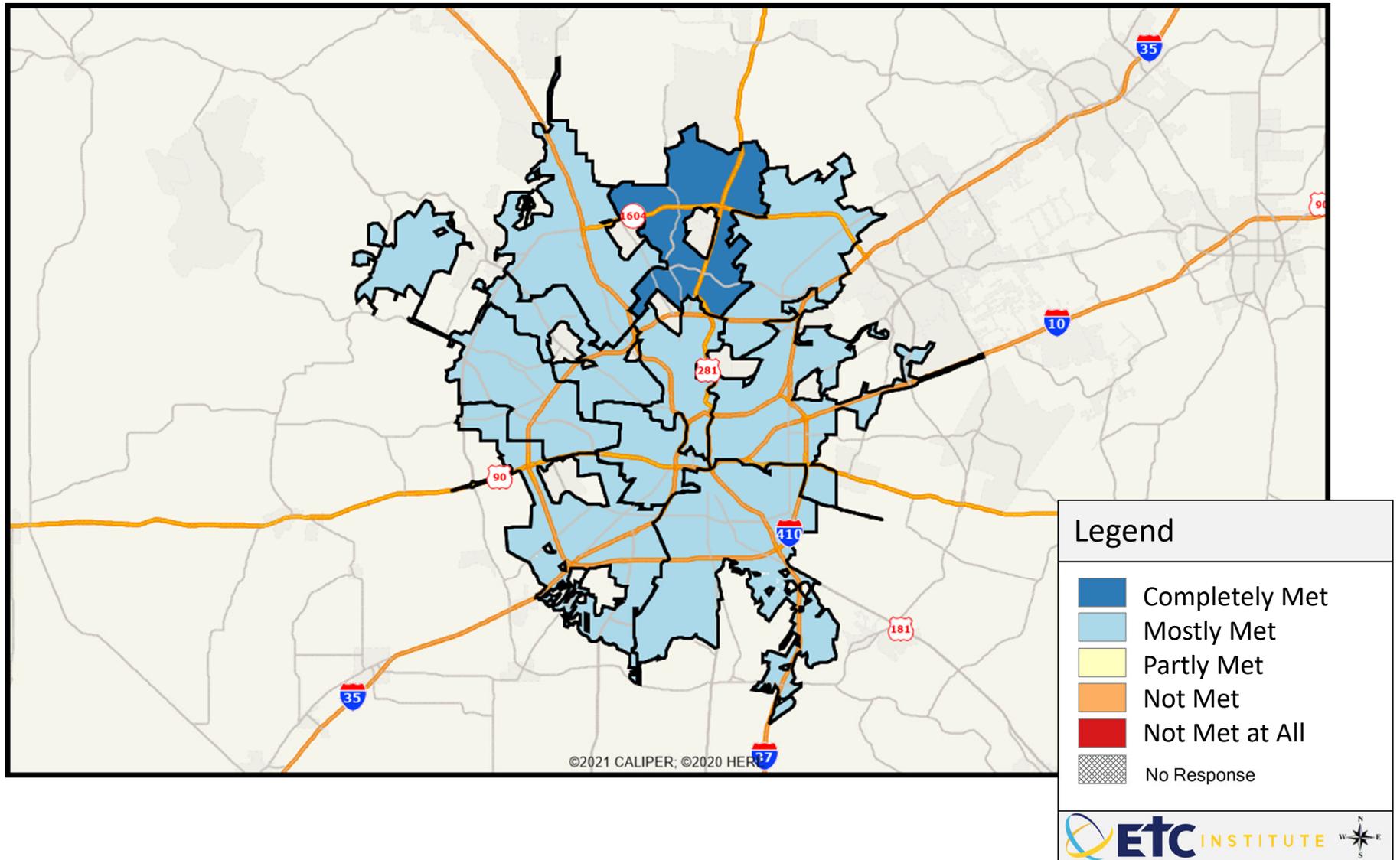
Q4[23]. Satisfaction with the homeless encampment cleanups



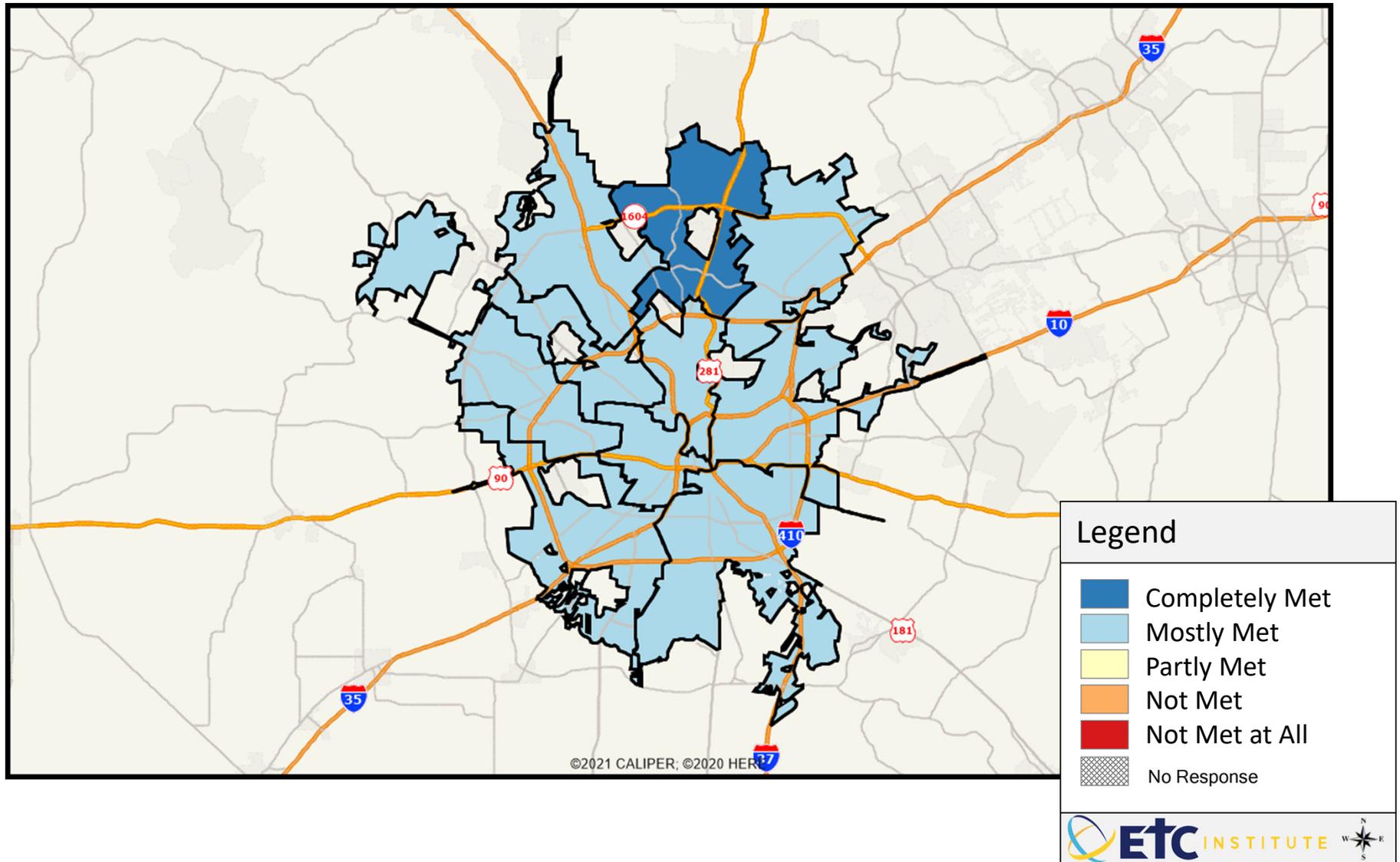
Q4[24]. Services to assist the homeless (outreach, shelter, housing)



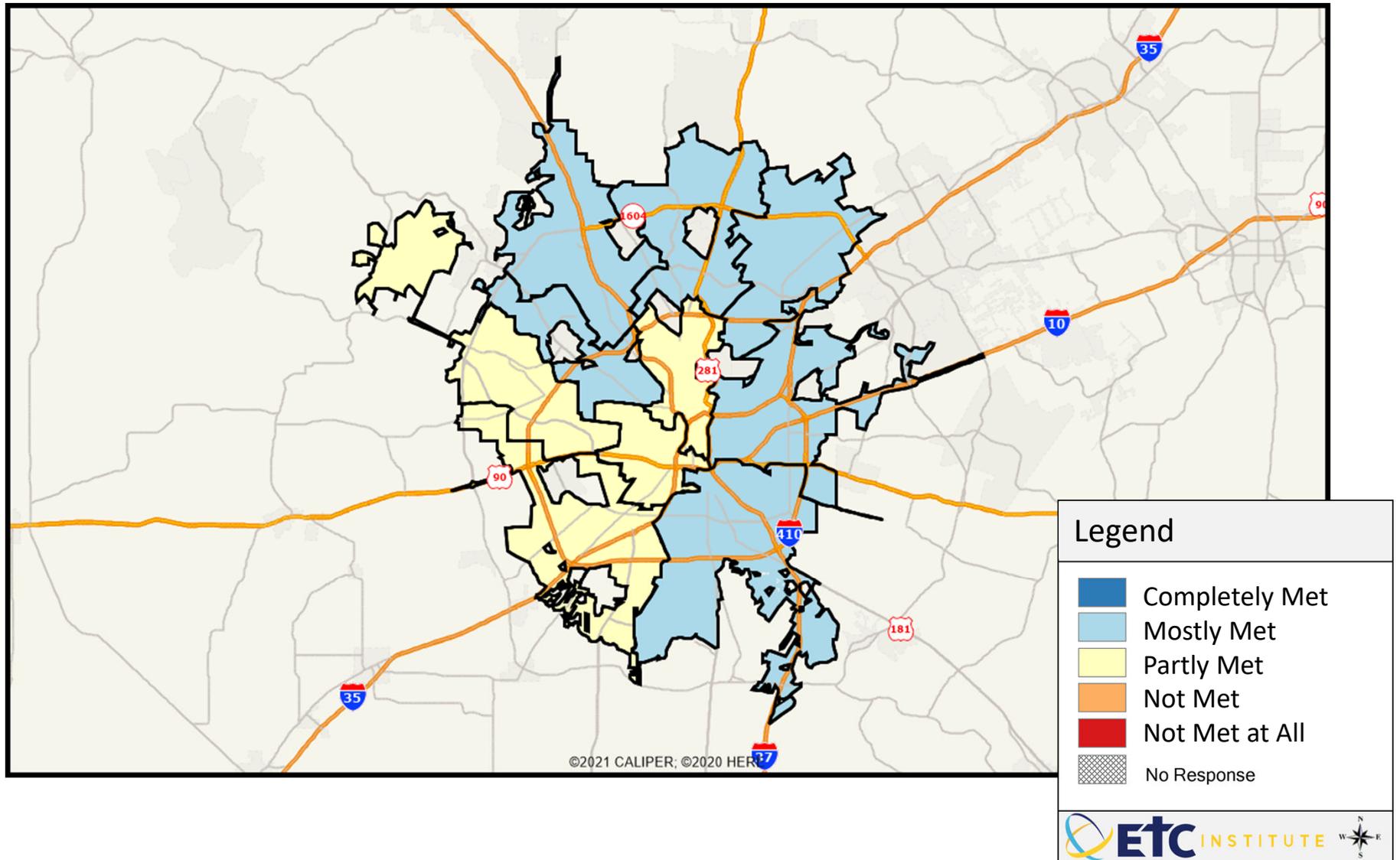
Q6[01]. How well needs are being met for Affordable Housing



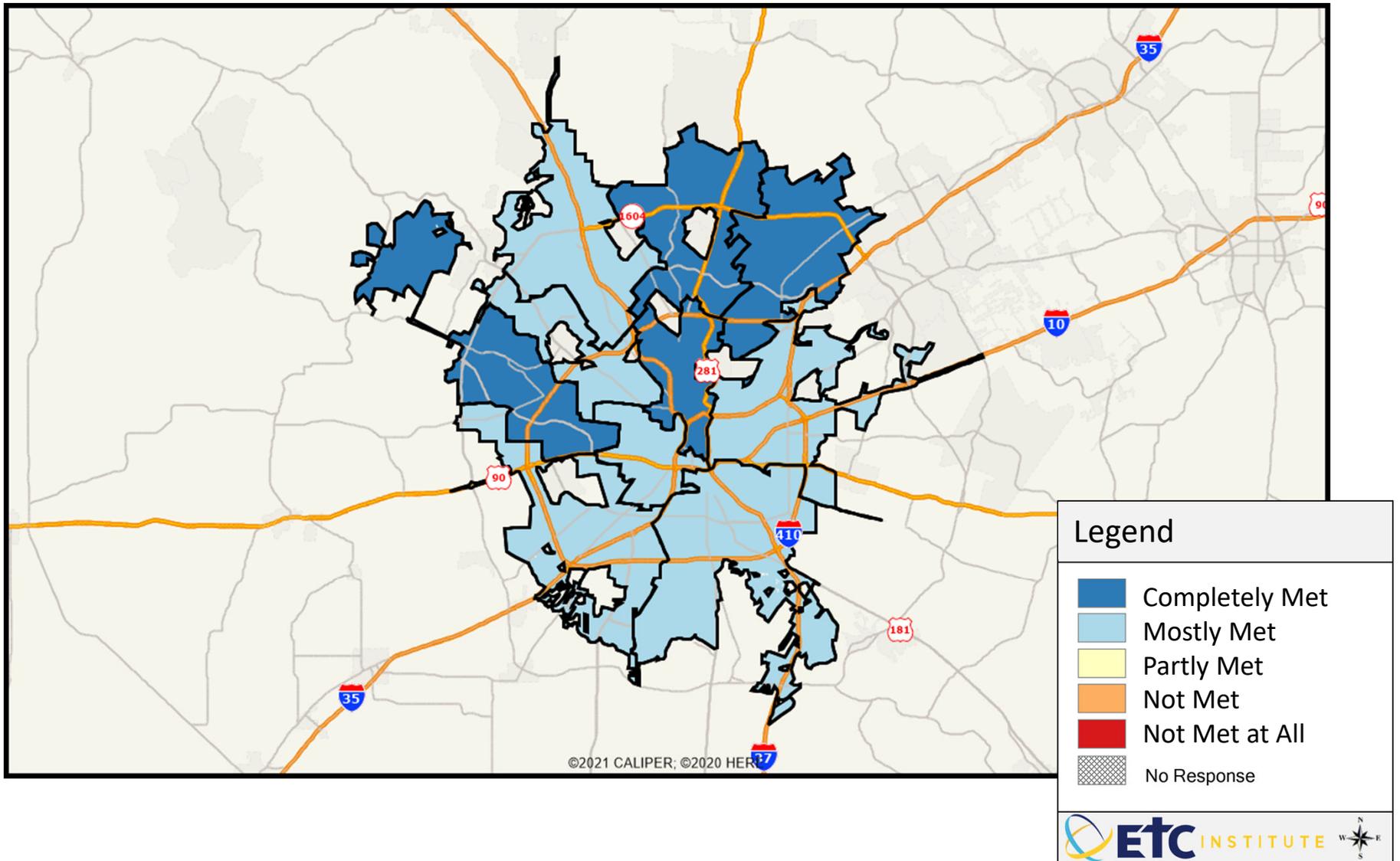
Q6[02]. How well needs are being met for Animal Care Services



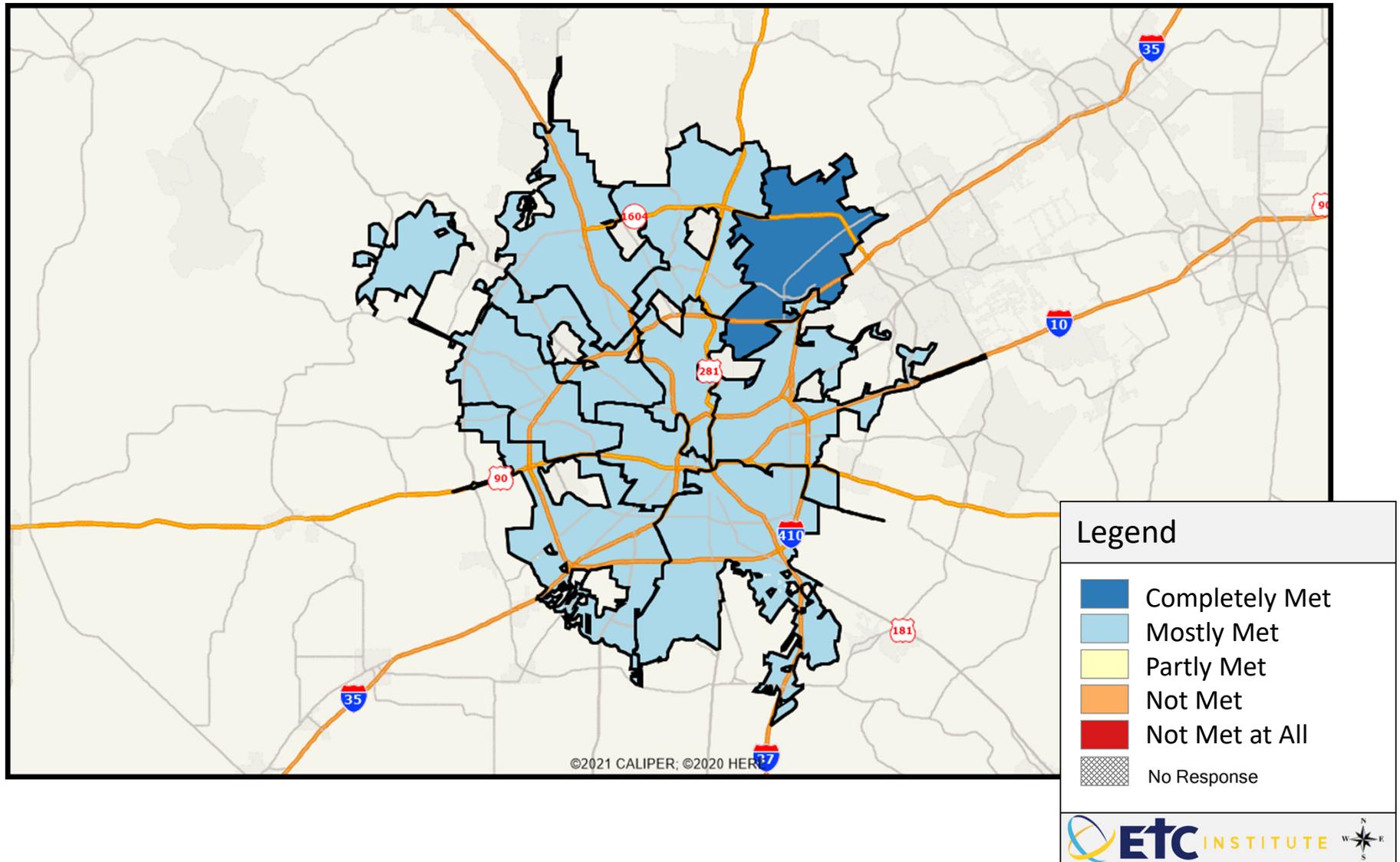
Q6[03]. How well needs are being met for Code Enforcement (overgrown yard, trash, graffiti)



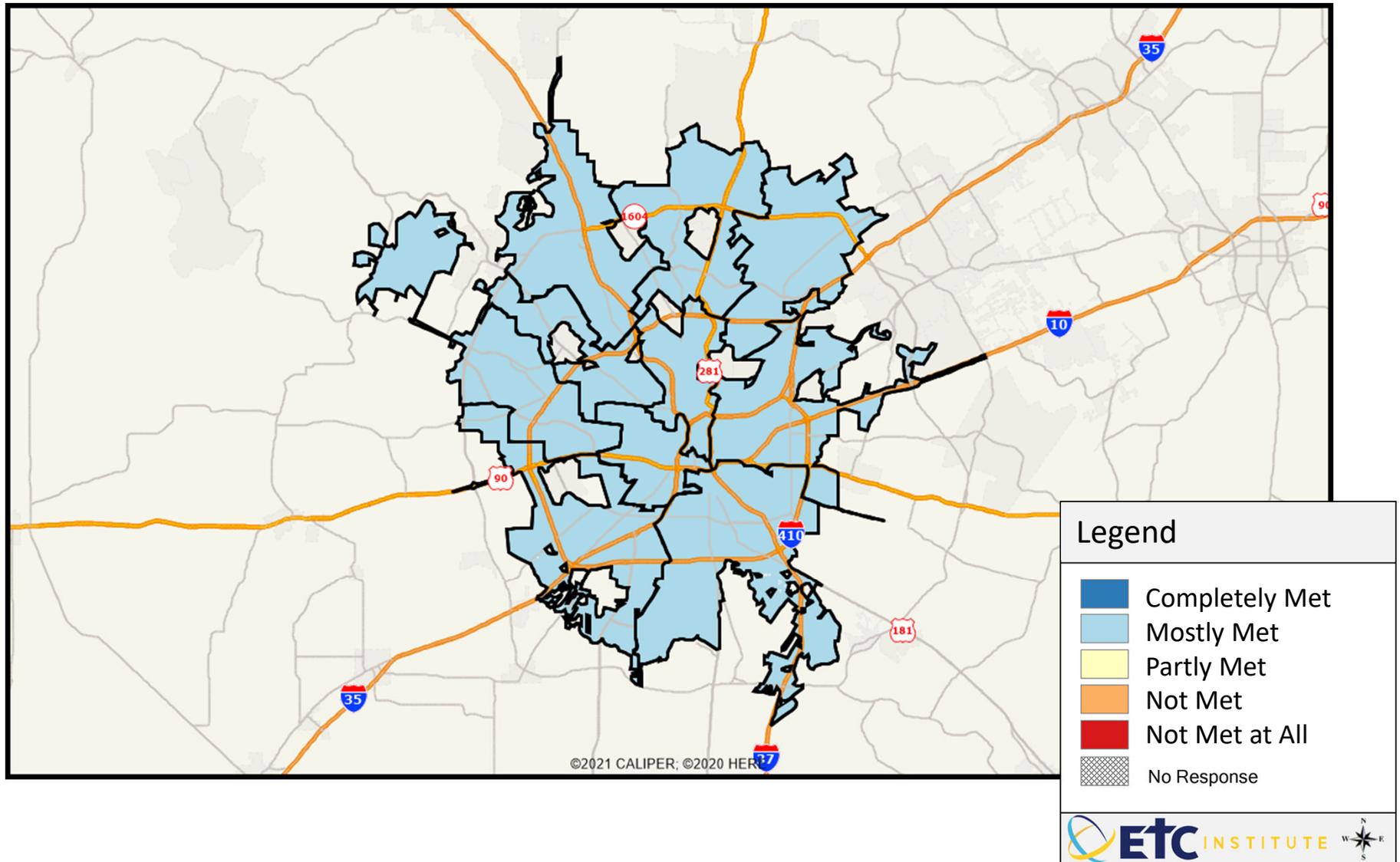
Q6[04]. How well needs are being met for Domestic Violence Prevention



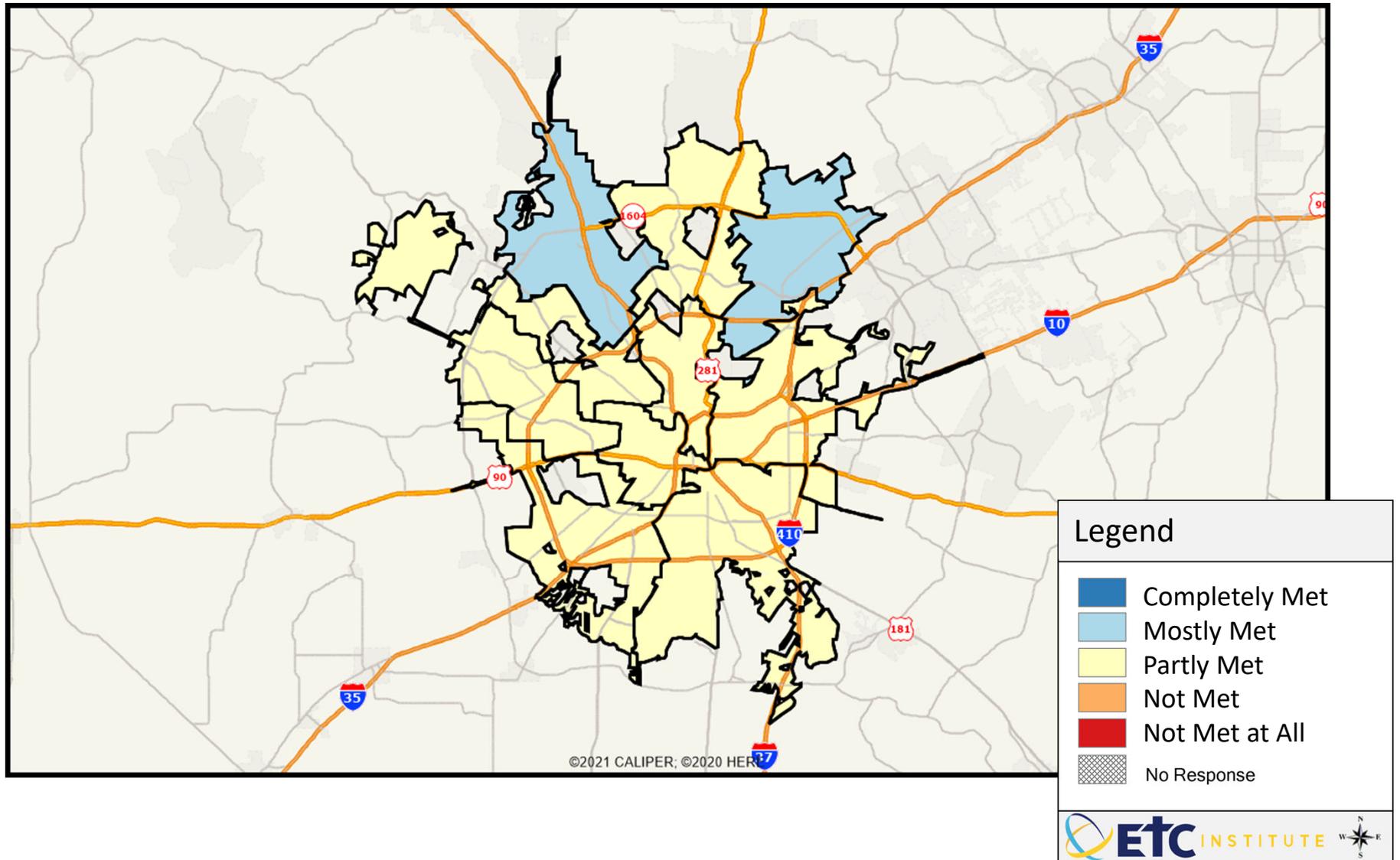
Q6[05]. How well needs are being met for Fire & Emergency Medical Services



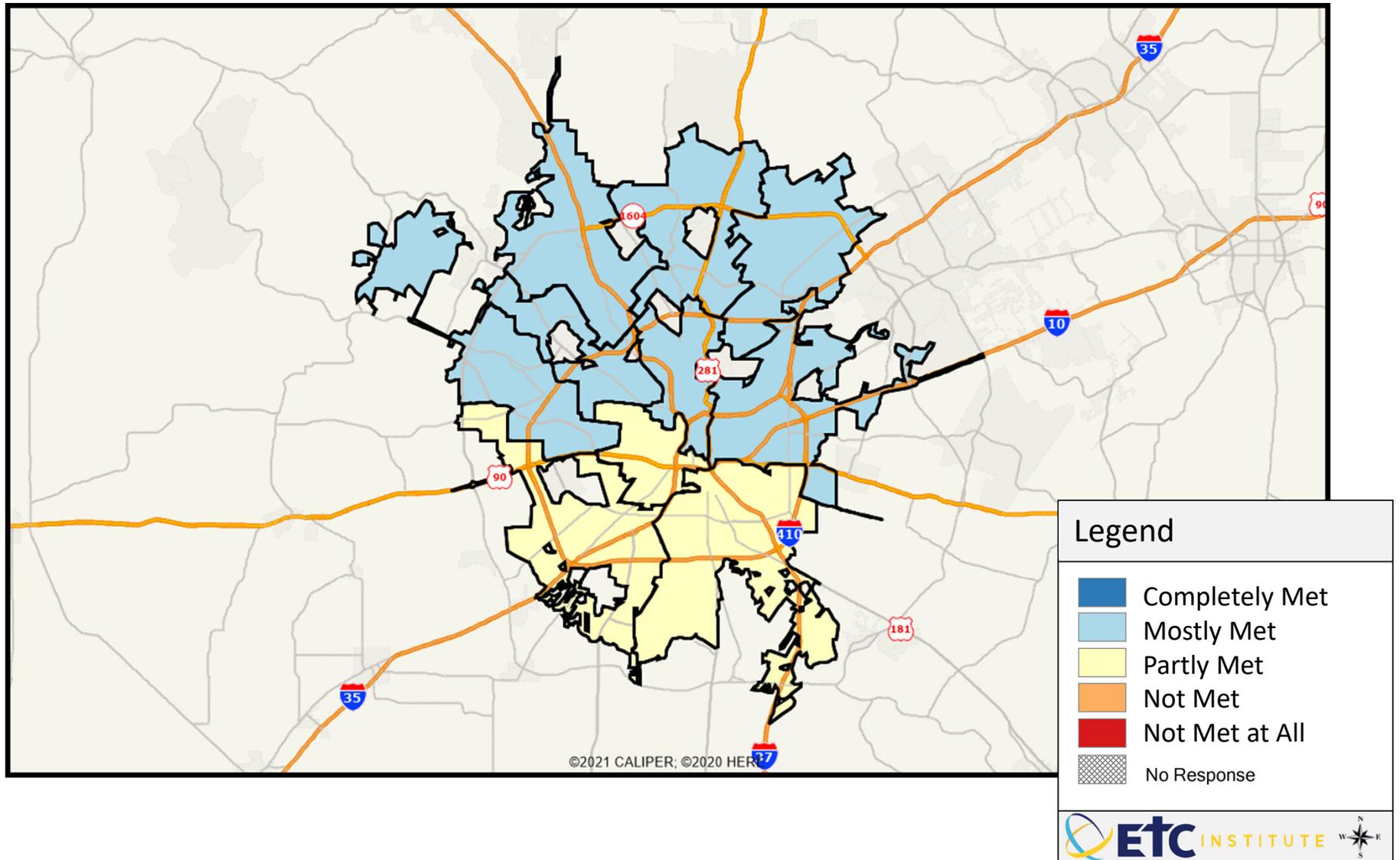
Q6[06]. How well needs are being met for Garbage & Recycling Services



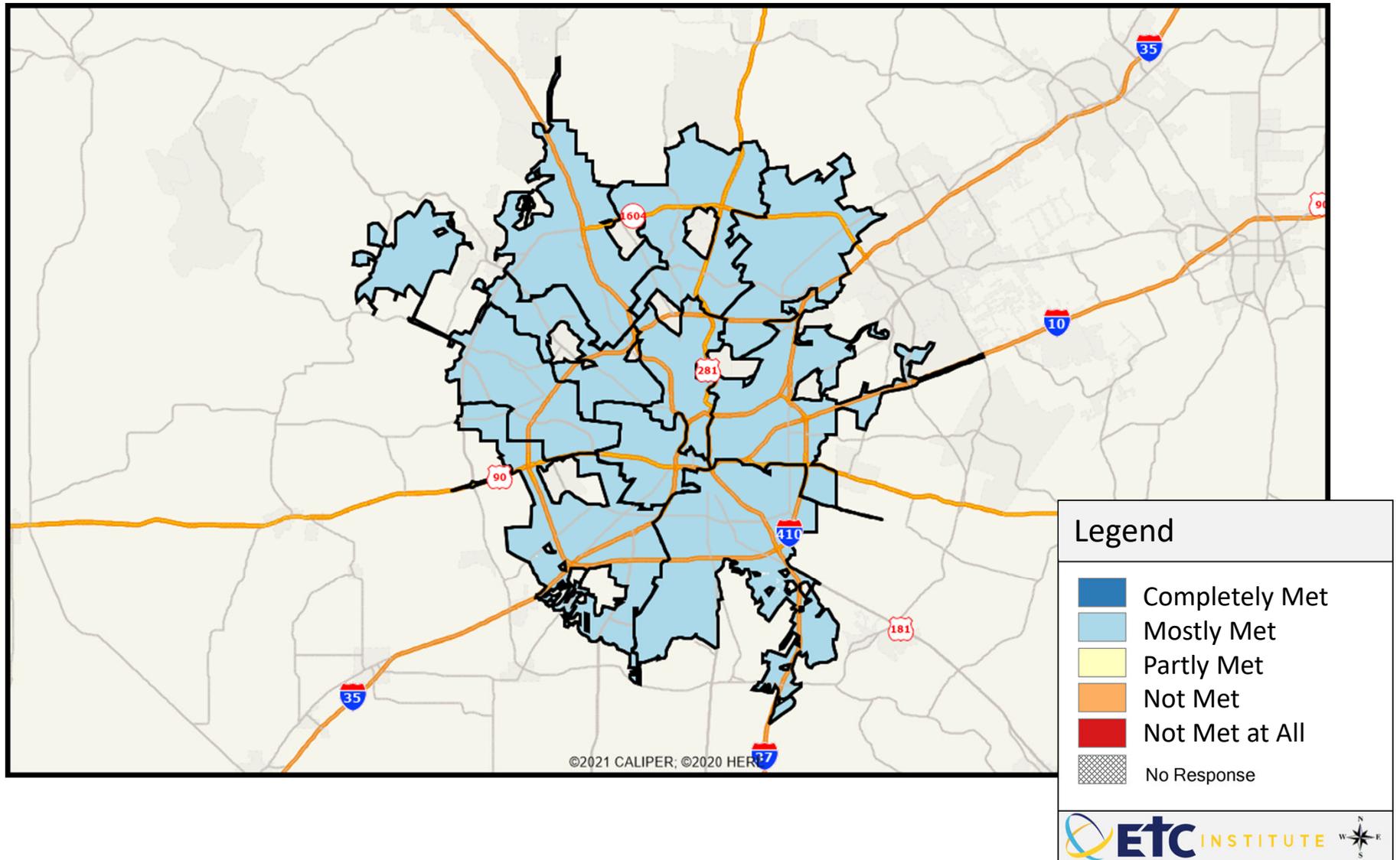
Q6[07]. How well needs are being met for Homeless Encampment Cleanups



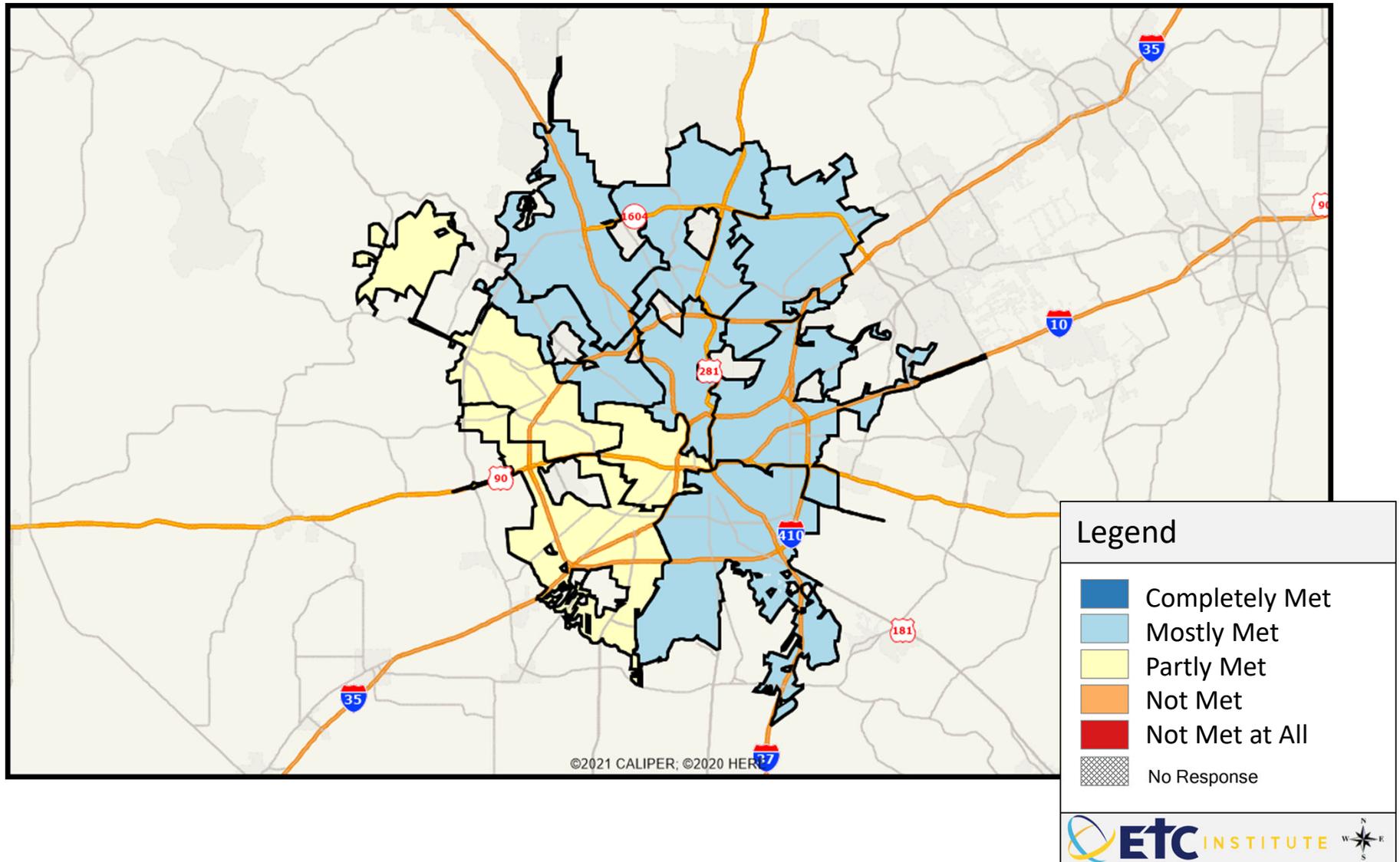
Q6[08]. How well needs are being met for Services to Assist the Homeless (outreach, shelter, housing)



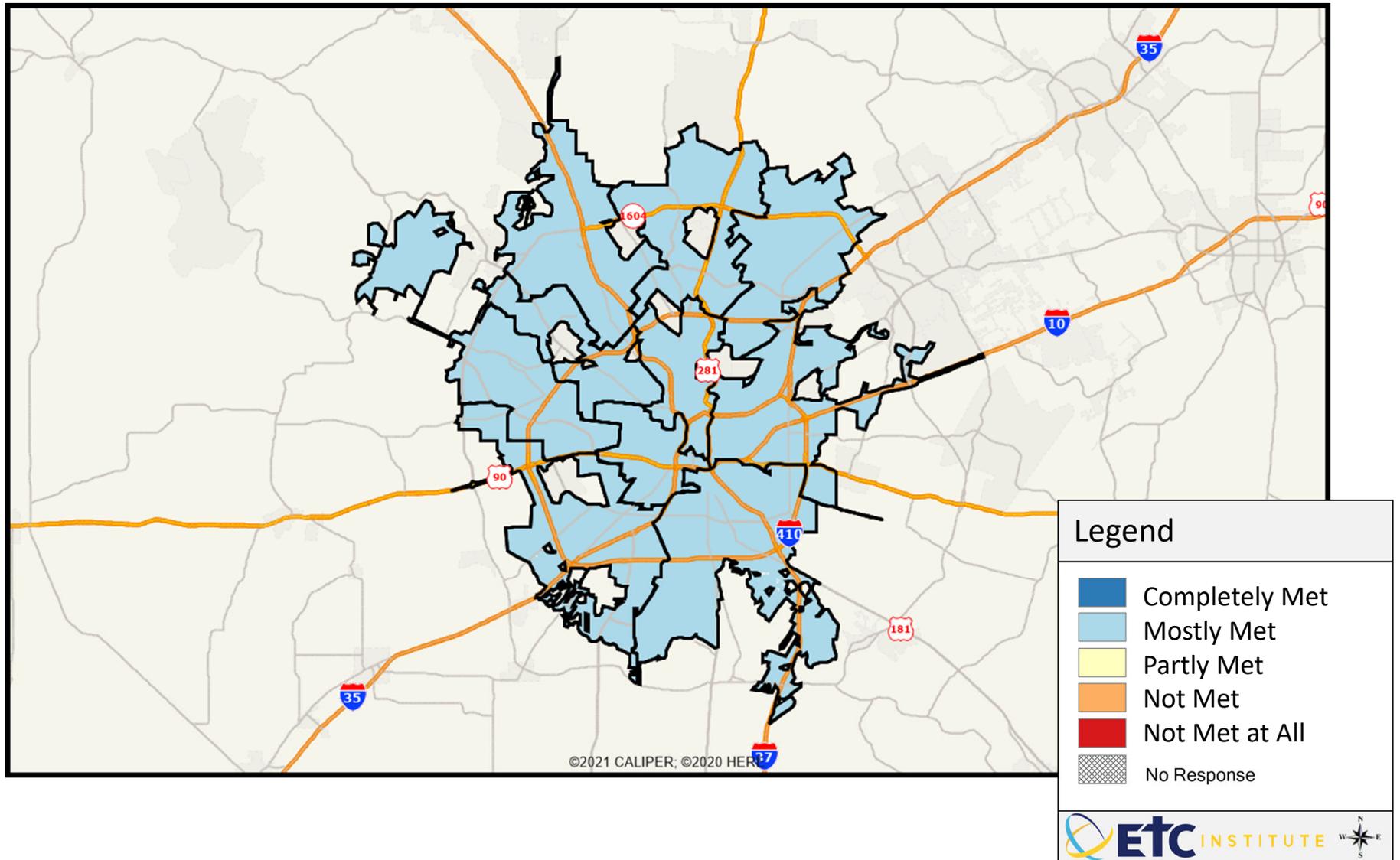
Q6[09]. How well needs are being met for Libraries



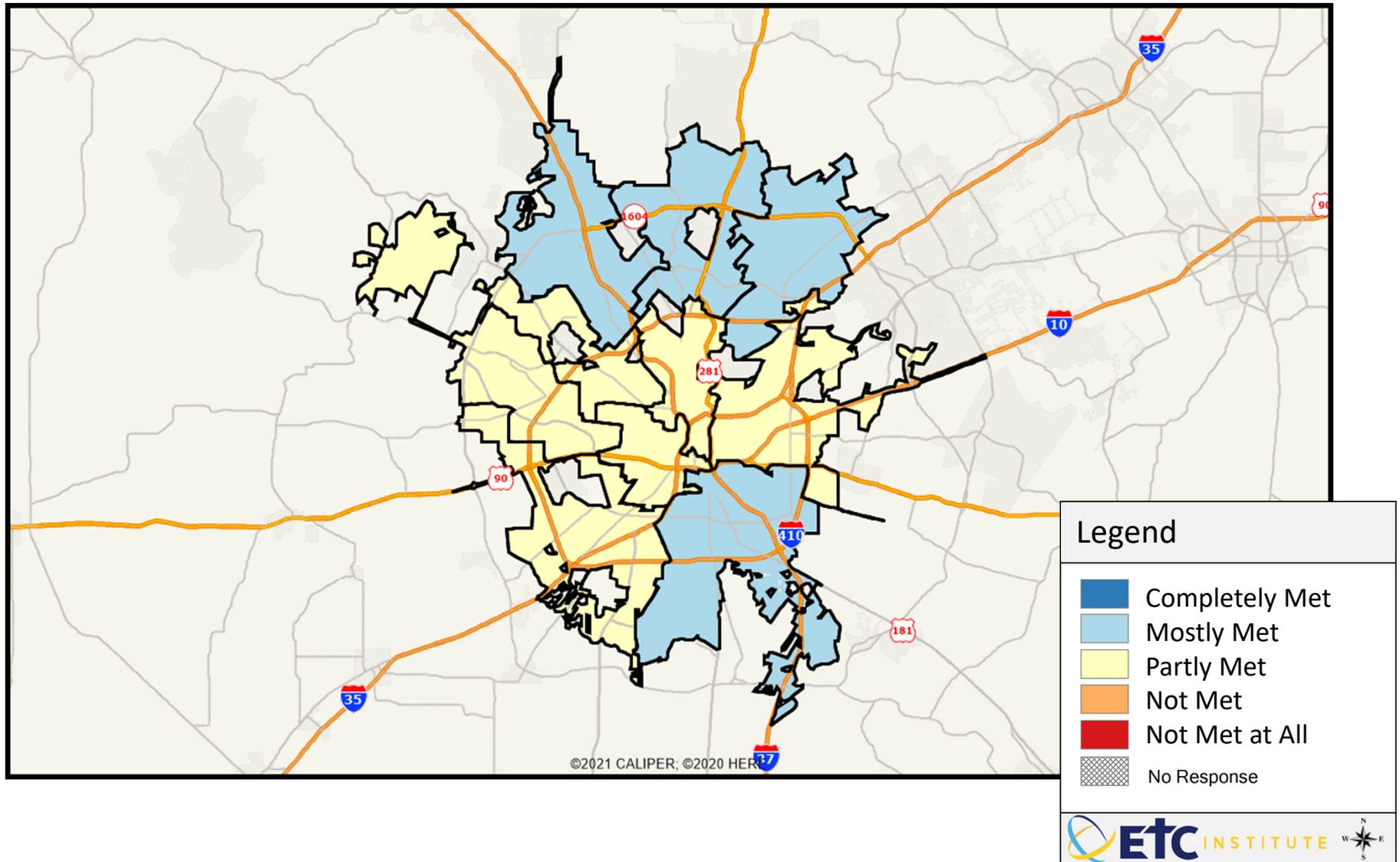
Q6[10]. How well needs are being met for Enforcing Nuisance Properties (reoccurring code violations)



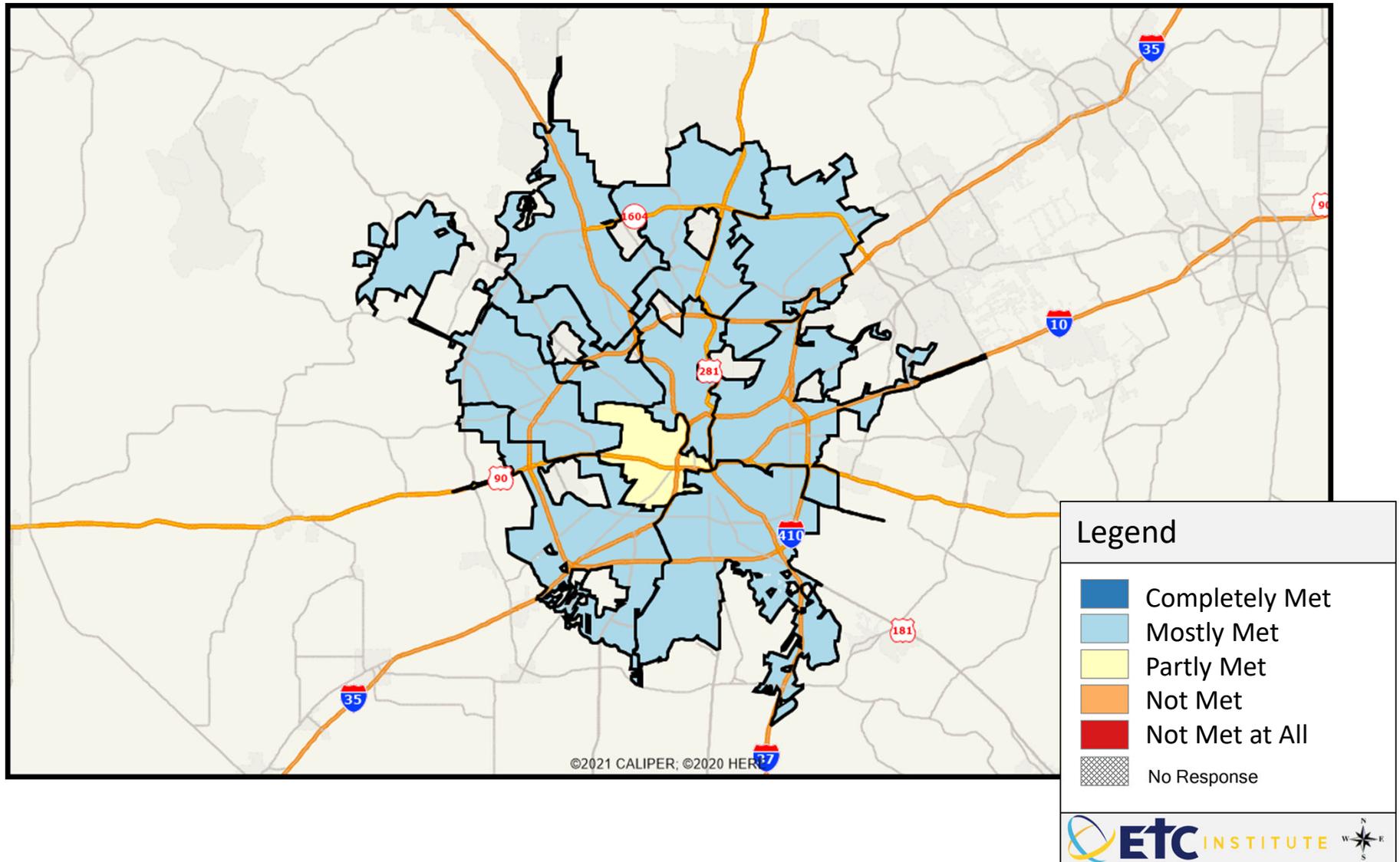
Q6[11]. How well needs are being met for Parks & Recreation



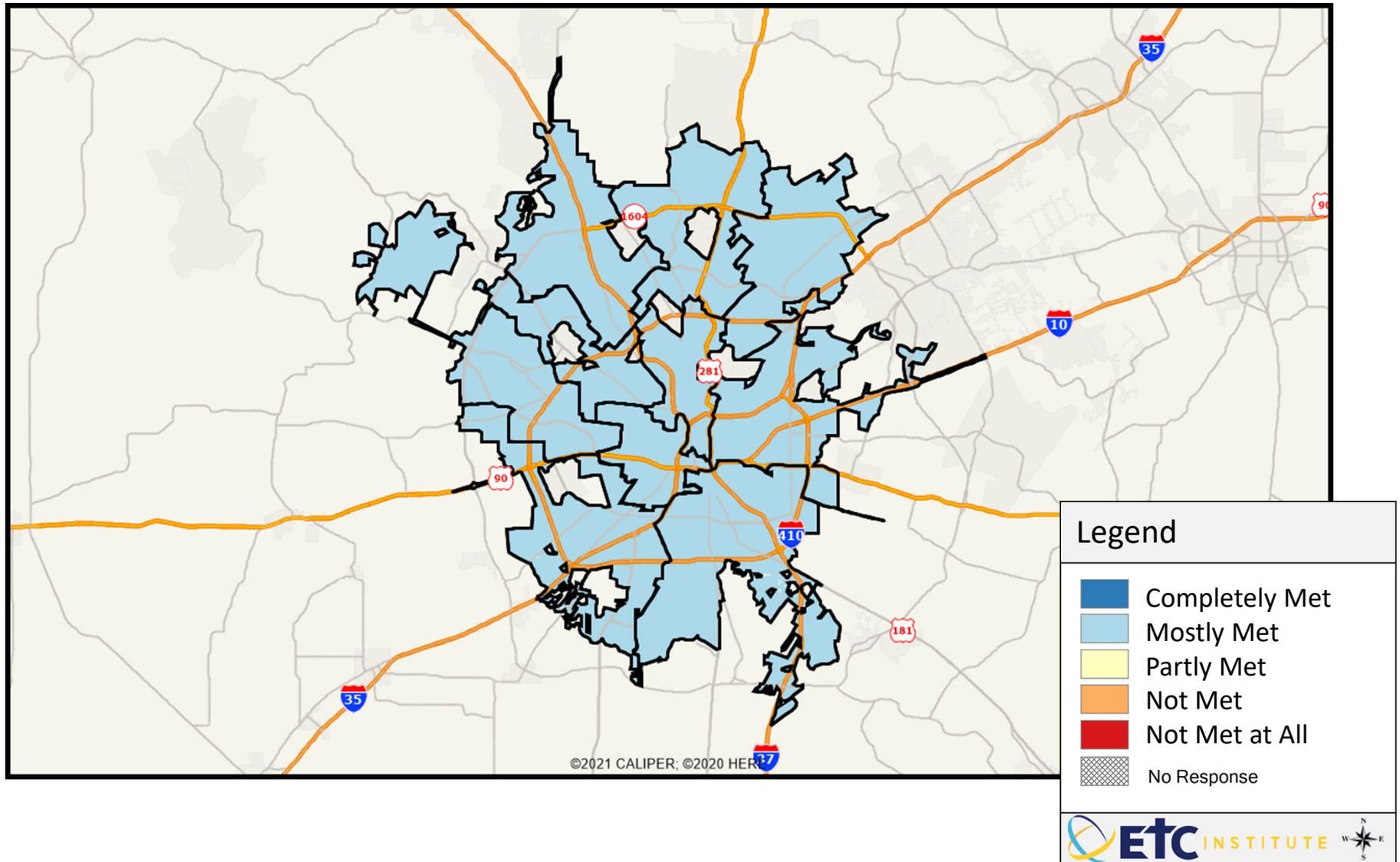
Q6[12]. How well needs are being met for Pedestrian Safety (Vision Zero)



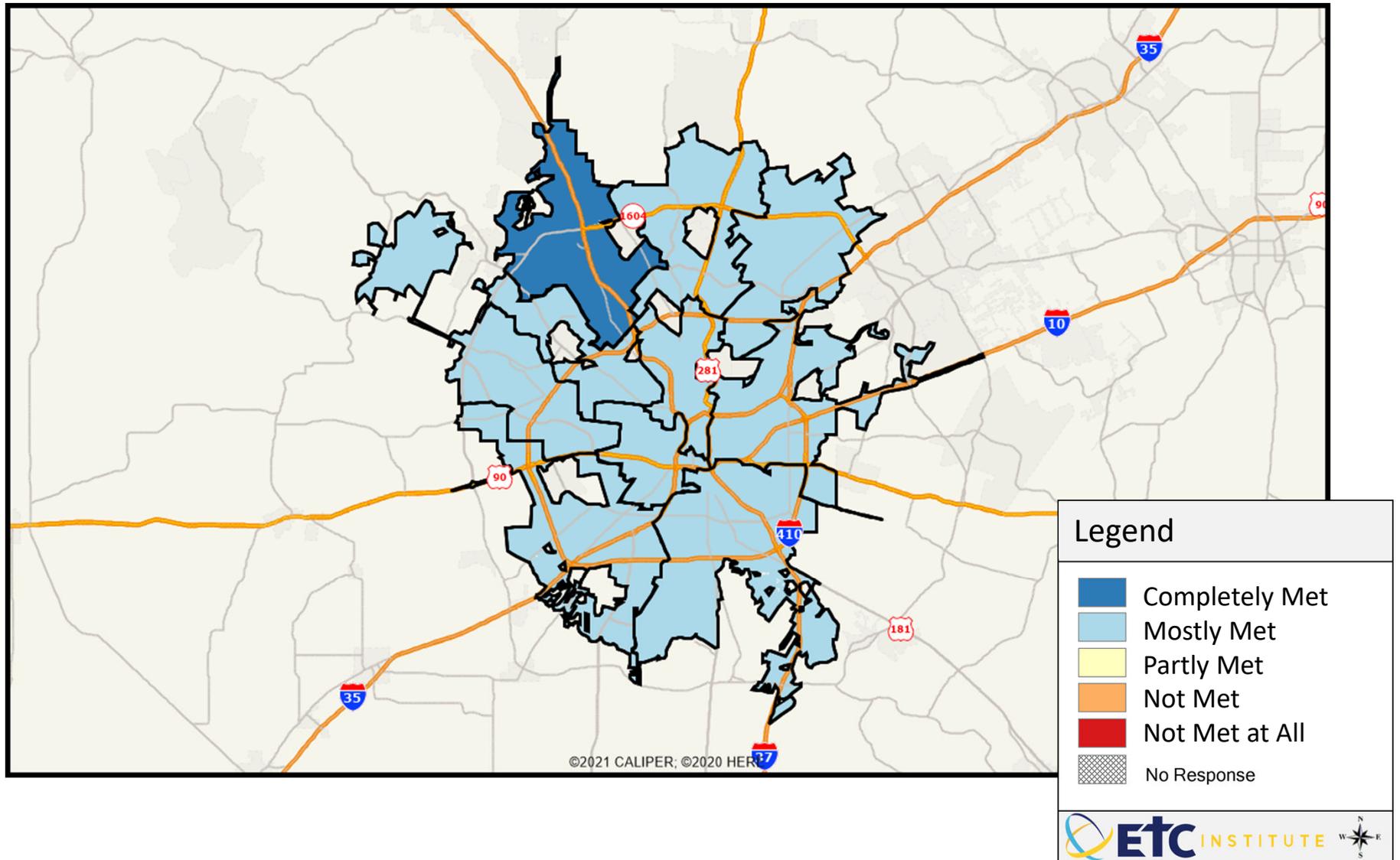
Q6[13]. How well needs are being met for Police Services



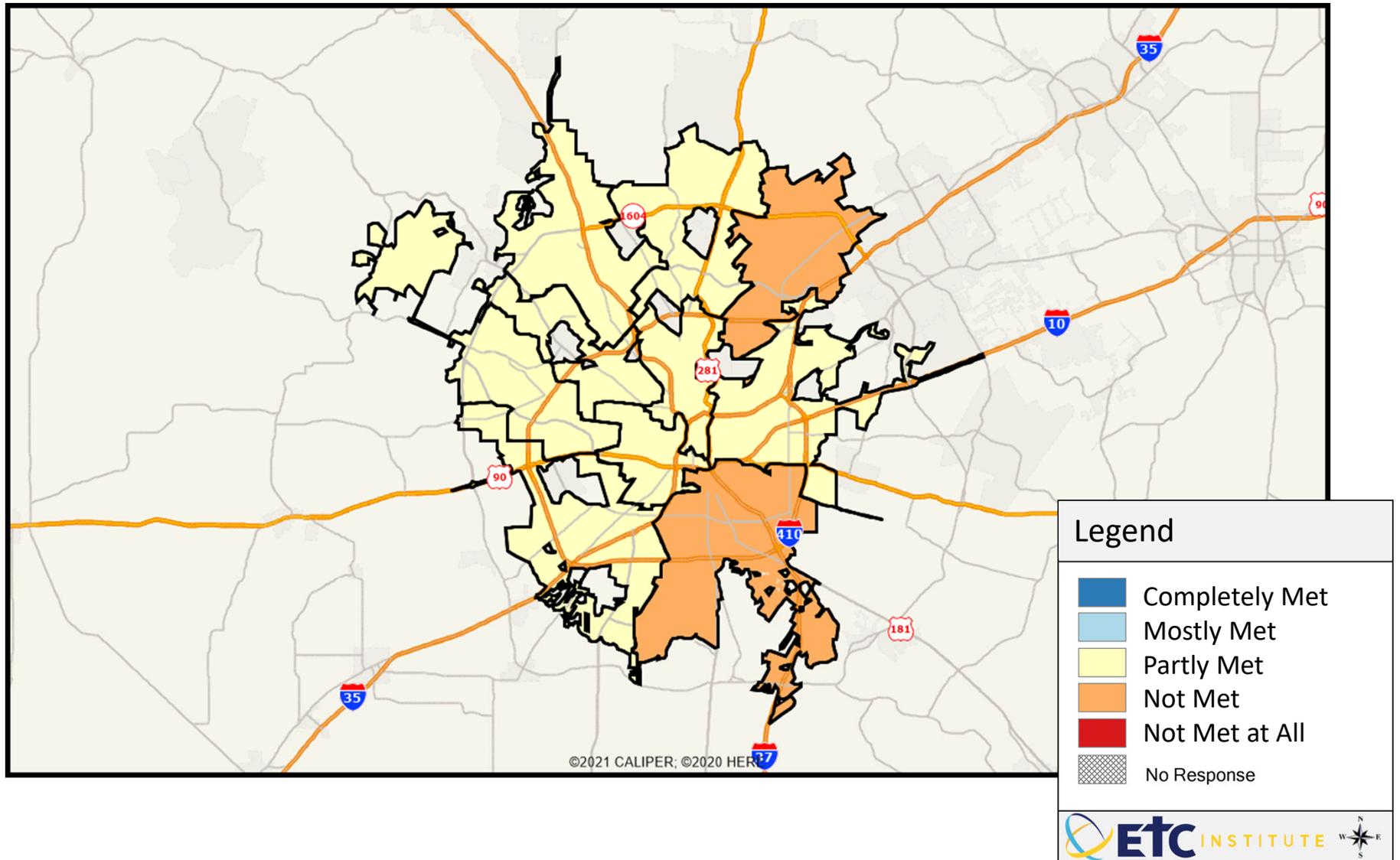
Q6[14]. How well needs are being met for San Antonio Metro Health (restaurant inspections, immunizations, wellness initiatives)



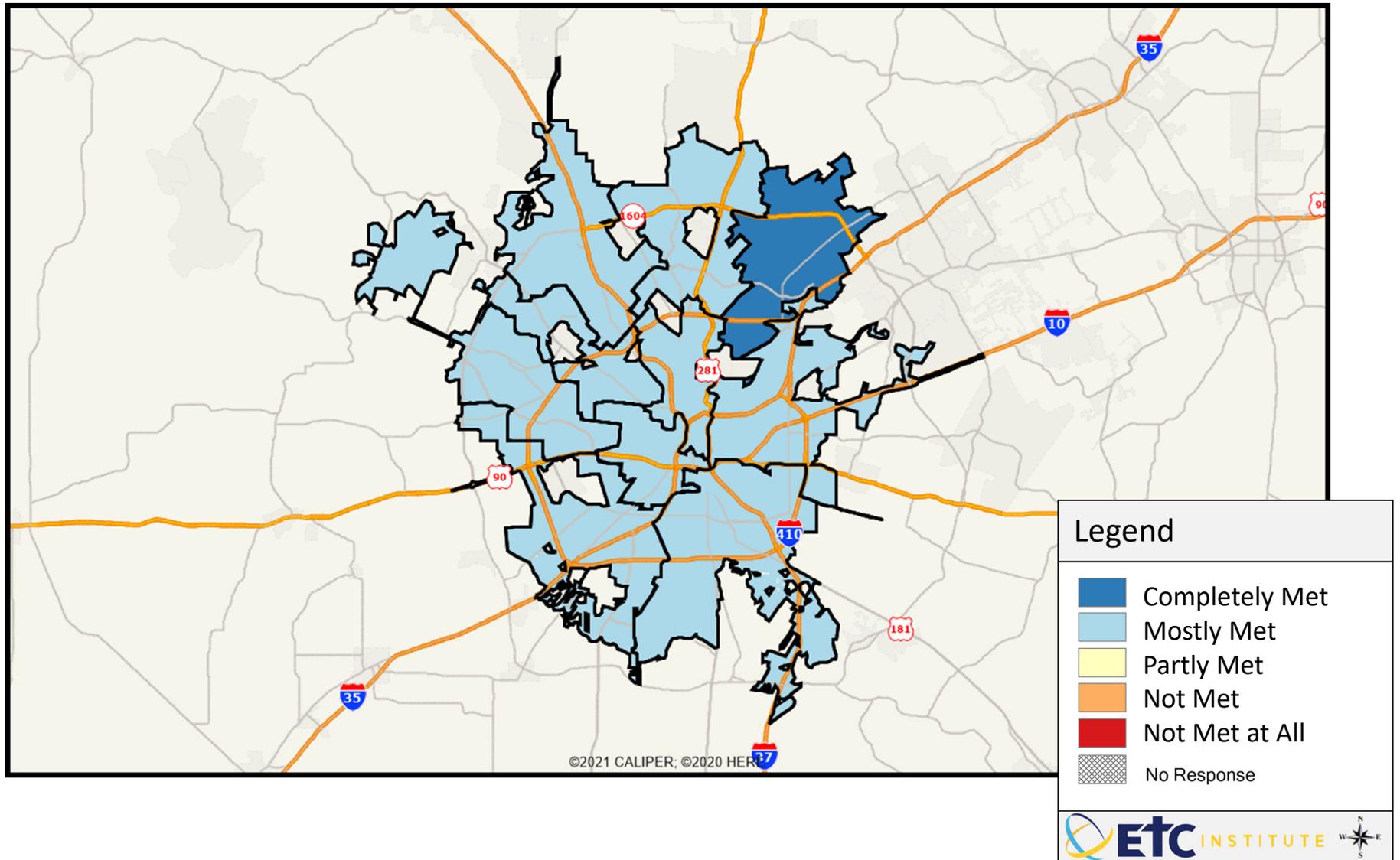
Q6[15]. How well needs are being met for Senior Services



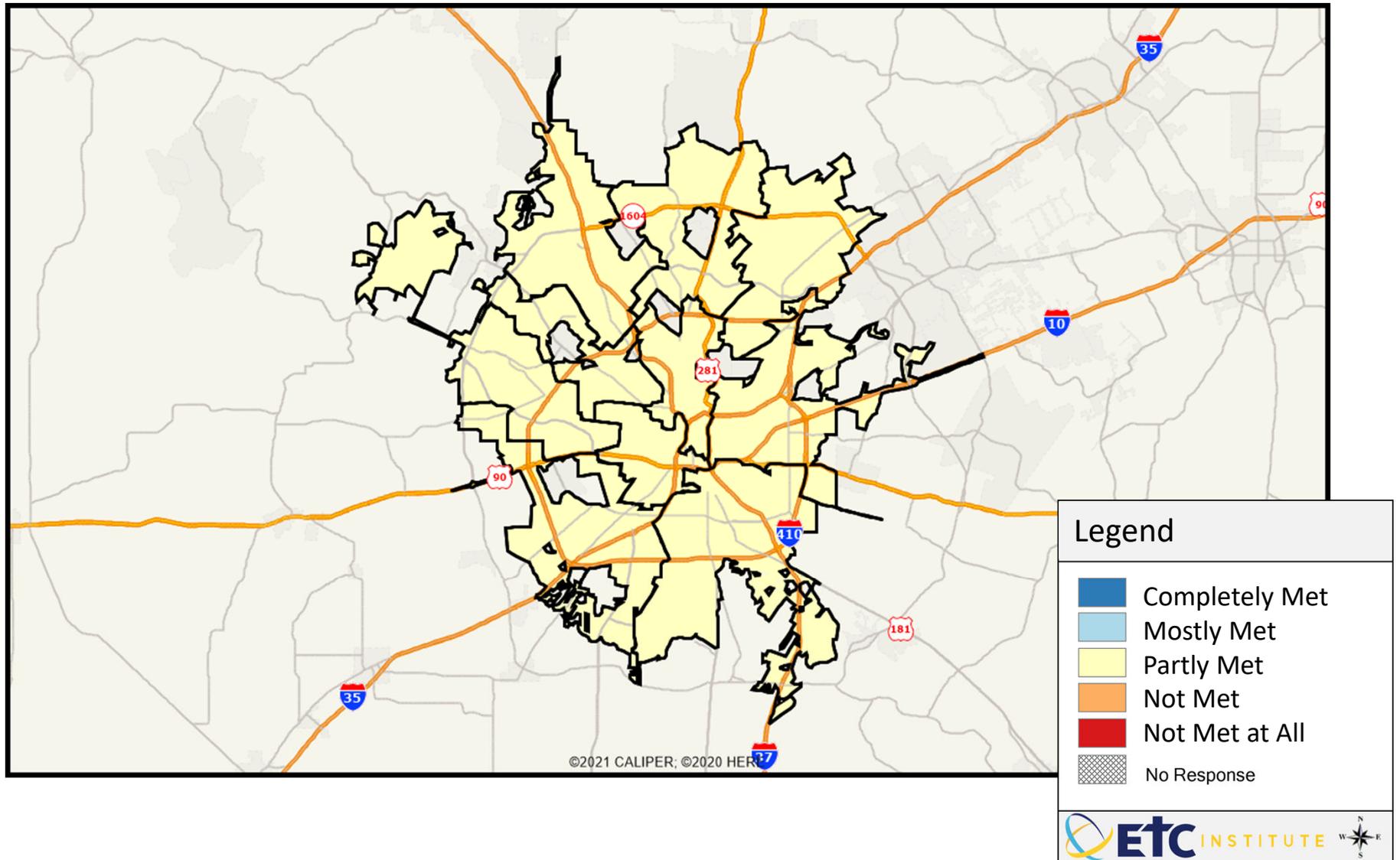
Q6[16]. How well needs are being met for Sidewalks



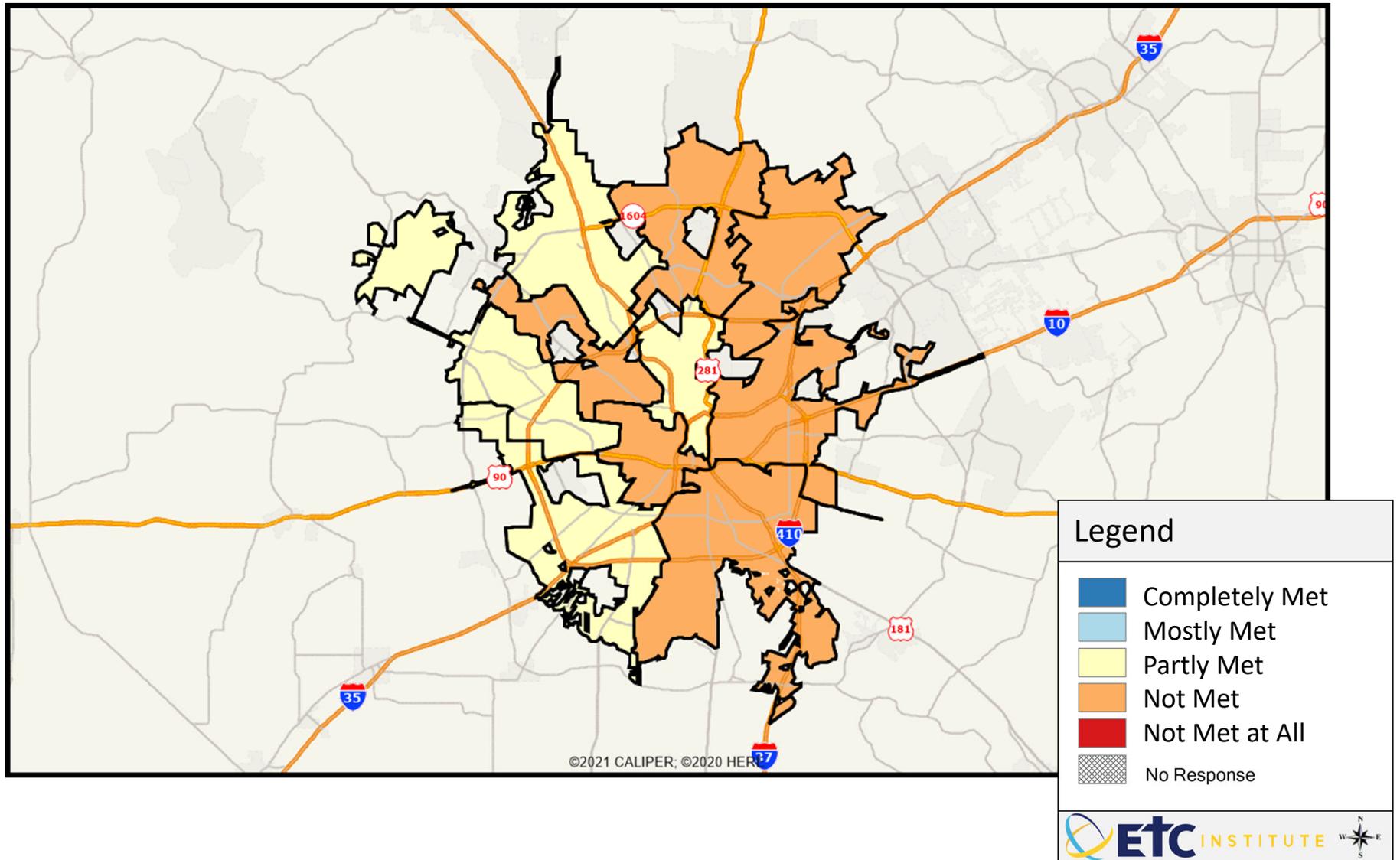
Q6[17]. How well needs are being met for Small Business Support



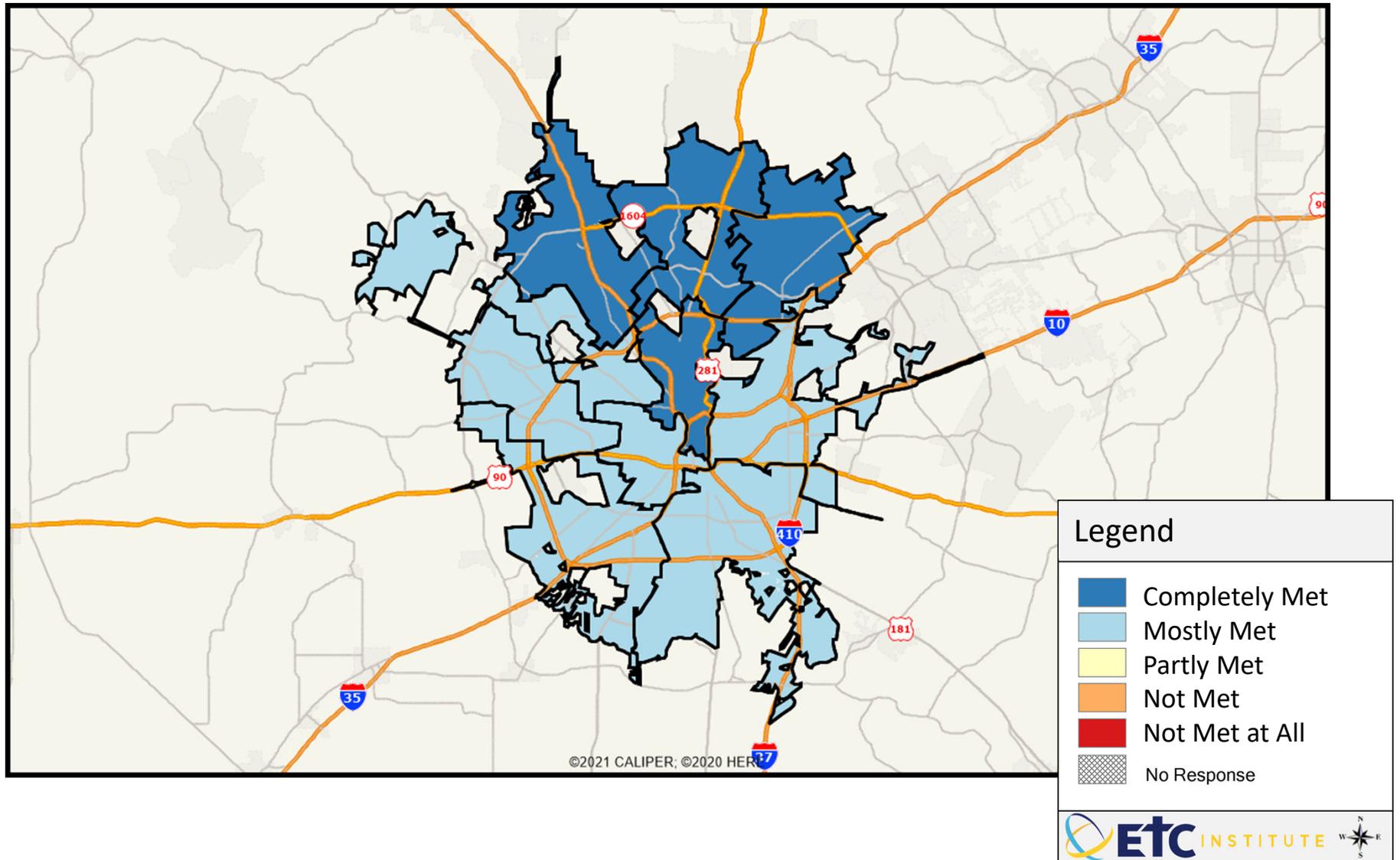
Q6[18]. How well needs are being met for Street Lighting



Q6[19]. How well needs are being met for Streets



Q6[20]. How well needs are being met for Youth Services



Section 3

Tabular Data

WITHOUT "NO OPINION"**Q1. How do you feel about San Antonio?**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q1-1. As a place to live</u>											
Excellent	40.5%	35.5%	38.1%	35.6%	50.9%	33.0%	39.0%	42.5%	33.6%	32.5%	38.1%
Good	48.6%	45.8%	47.6%	53.5%	38.9%	44.3%	46.7%	43.4%	53.4%	54.4%	47.7%
Fair	7.2%	15.9%	13.3%	9.9%	6.5%	19.8%	11.4%	10.4%	12.1%	13.2%	12.0%
Poor	3.6%	0.0%	0.0%	1.0%	3.7%	1.9%	2.9%	3.8%	0.9%	0.0%	1.8%
Very poor	0.0%	2.8%	1.0%	0.0%	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.5%
<u>Q1-2. As a place to work</u>											
Excellent	29.6%	28.8%	34.3%	36.7%	41.6%	29.7%	30.4%	28.7%	32.7%	26.2%	31.8%
Good	48.1%	48.1%	48.5%	46.9%	46.5%	42.6%	49.0%	56.4%	48.6%	50.5%	48.5%
Fair	19.4%	17.3%	15.2%	14.3%	6.9%	22.8%	18.6%	10.9%	17.8%	22.4%	16.6%
Poor	2.8%	3.8%	2.0%	2.0%	4.0%	3.0%	2.0%	4.0%	0.0%	0.0%	2.3%
Very poor	0.0%	1.9%	0.0%	0.0%	1.0%	2.0%	0.0%	0.0%	0.9%	0.9%	0.7%

WITHOUT "NO OPINION"**(CONTINUED) Q1. How do you feel about San Antonio?**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q1-3. As a place to raise a family</u>											
Excellent	41.3%	32.0%	33.7%	30.0%	41.3%	34.0%	35.3%	38.8%	36.0%	26.4%	34.9%
Good	37.6%	50.5%	44.2%	52.0%	47.1%	38.8%	45.1%	42.9%	46.8%	54.5%	46.0%
Fair	13.8%	12.6%	17.3%	14.0%	9.6%	23.3%	11.8%	14.3%	16.2%	19.1%	15.2%
Poor	5.5%	1.9%	3.8%	4.0%	1.9%	1.9%	6.9%	4.1%	0.9%	0.0%	3.1%
Very poor	1.8%	2.9%	1.0%	0.0%	0.0%	1.9%	1.0%	0.0%	0.0%	0.0%	0.9%
<u>Q1-4. As a place to retire</u>											
Excellent	37.7%	36.9%	34.0%	37.1%	42.5%	35.3%	39.8%	35.0%	33.6%	34.8%	36.6%
Good	34.0%	35.0%	39.8%	38.1%	40.6%	32.4%	40.8%	40.8%	42.5%	38.4%	38.3%
Fair	21.7%	22.3%	18.4%	18.6%	15.1%	24.5%	12.6%	16.5%	20.4%	21.4%	19.2%
Poor	6.6%	1.9%	5.8%	4.1%	1.9%	4.9%	5.8%	6.8%	1.8%	5.4%	4.5%
Very poor	0.0%	3.9%	1.9%	2.1%	0.0%	2.9%	1.0%	1.0%	1.8%	0.0%	1.4%

WITHOUT “NO OPINION”

Q2. Please tell us about your City Government.

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q2-1. They give me opportunities to participate and share</u>											
Strongly agree	17.3%	16.8%	16.8%	17.0%	21.2%	15.0%	16.2%	20.4%	12.5%	7.8%	16.0%
Agree	41.3%	41.6%	36.6%	37.2%	46.5%	36.0%	50.5%	36.6%	40.4%	48.5%	41.6%
Neutral	28.8%	35.6%	34.7%	35.1%	25.3%	30.0%	23.2%	36.6%	30.8%	32.0%	31.2%
Disagree	9.6%	5.0%	8.9%	7.4%	4.0%	14.0%	5.1%	6.5%	13.5%	8.7%	8.3%
Strongly disagree	2.9%	1.0%	3.0%	3.2%	3.0%	5.0%	5.1%	0.0%	2.9%	2.9%	2.9%
<u>Q2-2. They provide timely communication that I understand</u>											
Strongly agree	15.1%	11.9%	14.0%	16.3%	21.4%	13.1%	14.7%	14.6%	12.6%	5.8%	13.9%
Agree	36.8%	49.5%	30.0%	43.5%	42.7%	36.4%	46.1%	50.0%	40.5%	42.3%	41.7%
Neutral	32.1%	28.7%	38.0%	33.7%	24.3%	28.3%	30.4%	28.1%	27.9%	41.3%	31.3%
Disagree	13.2%	8.9%	13.0%	4.3%	9.7%	18.2%	6.9%	6.3%	14.4%	6.7%	10.3%
Strongly disagree	2.8%	1.0%	5.0%	2.2%	1.9%	4.0%	2.0%	1.0%	4.5%	3.8%	2.9%
<u>Q2-3. They are prepared for emergencies/disasters</u>											
Strongly agree	26.0%	14.0%	24.3%	15.5%	26.2%	17.3%	22.8%	19.6%	15.6%	13.2%	19.5%
Agree	44.2%	45.0%	36.9%	47.4%	40.2%	38.8%	44.6%	38.1%	33.9%	44.3%	41.3%
Neutral	19.2%	30.0%	25.2%	24.7%	21.5%	26.5%	21.8%	27.8%	30.3%	29.2%	25.6%
Disagree	8.7%	9.0%	9.7%	8.2%	9.3%	14.3%	8.9%	12.4%	16.5%	8.5%	10.6%
Strongly disagree	1.9%	2.0%	3.9%	4.1%	2.8%	3.1%	2.0%	2.1%	3.7%	4.7%	3.0%

WITHOUT "DON'T KNOW"

Q3. Please rate your satisfaction with the following.

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q3-1. Overall quality of services provided by the City of San Antonio</u>											
Very satisfied	21.7%	17.9%	24.8%	18.4%	34.0%	20.6%	23.3%	23.3%	22.8%	9.7%	21.6%
Satisfied	61.3%	63.2%	63.4%	71.4%	56.6%	62.7%	64.1%	67.0%	64.9%	79.6%	65.5%
Unsatisfied	13.2%	15.1%	7.9%	8.2%	8.5%	14.7%	12.6%	9.7%	10.5%	9.7%	11.0%
Very unsatisfied	3.8%	3.8%	4.0%	2.0%	0.9%	2.0%	0.0%	0.0%	1.8%	0.9%	1.9%
<u>Q3-2. Overall quality of customer service you receive from City employees</u>											
Very satisfied	31.1%	20.6%	24.7%	28.4%	37.6%	20.7%	24.5%	25.3%	27.9%	22.0%	26.4%
Satisfied	53.4%	67.0%	59.8%	61.1%	56.4%	56.5%	70.4%	64.8%	61.5%	68.0%	61.9%
Unsatisfied	14.6%	10.3%	11.3%	8.4%	5.0%	20.7%	5.1%	9.9%	9.6%	9.0%	10.3%
Very unsatisfied	1.0%	2.1%	4.1%	2.1%	1.0%	2.2%	0.0%	0.0%	1.0%	1.0%	1.4%

WITHOUT "DON'T KNOW"**Q4. How satisfied are you with your City of San Antonio services below?**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q4-1. They quickly respond to emergencies</u>											
Very satisfied	27.9%	28.9%	29.0%	30.1%	28.8%	30.9%	31.0%	29.1%	21.6%	20.6%	27.8%
Satisfied	54.8%	61.9%	54.0%	57.0%	59.6%	57.4%	58.0%	60.5%	69.1%	76.3%	60.8%
Unsatisfied	14.4%	8.2%	14.0%	9.7%	10.6%	10.6%	9.0%	10.5%	9.3%	2.1%	9.9%
Very unsatisfied	2.9%	1.0%	3.0%	3.2%	1.0%	1.1%	2.0%	0.0%	0.0%	1.0%	1.5%
<u>Q4-2. They enforce local traffic laws</u>											
Very satisfied	17.9%	18.0%	25.5%	21.3%	23.8%	13.0%	16.2%	14.7%	15.0%	10.7%	17.5%
Satisfied	60.4%	61.0%	51.0%	59.6%	60.0%	59.0%	53.5%	58.8%	51.3%	63.1%	57.7%
Unsatisfied	16.0%	17.0%	21.4%	12.8%	10.5%	18.0%	20.2%	16.7%	22.1%	20.4%	17.5%
Very unsatisfied	5.7%	4.0%	2.0%	6.4%	5.7%	10.0%	10.1%	9.8%	11.5%	5.8%	7.2%
<u>Q4-3. They help prevent crime and offer education</u>											
Very satisfied	21.2%	8.2%	17.0%	14.4%	25.8%	15.2%	12.2%	19.4%	12.9%	8.5%	15.5%
Satisfied	49.5%	59.2%	52.1%	54.4%	46.4%	46.7%	57.1%	45.2%	51.5%	59.6%	52.2%
Unsatisfied	25.3%	25.5%	23.4%	23.3%	23.7%	22.8%	21.4%	30.1%	26.7%	24.5%	24.7%
Very unsatisfied	4.0%	7.1%	7.4%	7.8%	4.1%	15.2%	9.2%	5.4%	8.9%	7.4%	7.6%

WITHOUT "DON'T KNOW"**(CONTINUED) Q4. How satisfied are you with your City of San Antonio services below?**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q4-4. The overall quality of police services</u>											
Very satisfied	25.7%	15.0%	21.9%	22.3%	27.2%	21.8%	23.2%	25.3%	26.8%	17.9%	22.8%
Satisfied	57.1%	64.0%	50.0%	53.2%	54.4%	57.4%	60.6%	59.6%	57.1%	64.2%	57.8%
Unsatisfied	13.3%	20.0%	24.0%	21.3%	15.5%	15.8%	10.1%	12.1%	10.7%	12.3%	15.4%
Very unsatisfied	3.8%	1.0%	4.2%	3.2%	2.9%	5.0%	6.1%	3.0%	5.4%	5.7%	4.0%
<u>Q4-5. They quickly respond to fires and emergencies</u>											
Very satisfied	34.6%	37.2%	39.8%	41.9%	54.8%	35.9%	37.8%	47.8%	38.5%	39.2%	40.8%
Satisfied	60.6%	56.4%	53.1%	51.2%	42.3%	60.9%	59.2%	48.9%	58.3%	59.8%	55.0%
Unsatisfied	4.8%	4.3%	7.1%	7.0%	2.9%	3.3%	2.0%	3.3%	3.1%	1.0%	3.9%
Very unsatisfied	0.0%	2.1%	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.3%
<u>Q4-6. They help prevent fires and offer education</u>											
Very satisfied	29.5%	17.6%	31.0%	25.9%	41.1%	25.3%	24.7%	36.3%	24.4%	27.5%	28.5%
Satisfied	56.8%	69.4%	64.4%	64.2%	49.5%	65.1%	68.2%	57.5%	69.5%	65.0%	62.8%
Unsatisfied	13.6%	10.6%	4.6%	9.9%	8.4%	8.4%	5.9%	5.0%	6.1%	7.5%	8.0%
Very unsatisfied	0.0%	2.4%	0.0%	0.0%	1.1%	1.2%	1.2%	1.3%	0.0%	0.0%	0.7%

WITHOUT "DON'T KNOW"**(CONTINUED) Q4. How satisfied are you with your City of San Antonio services below?**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q4-7. The overall quality of fire and emergency services</u>											
Very satisfied	36.4%	26.0%	39.4%	39.1%	45.6%	32.3%	33.7%	39.6%	39.0%	34.0%	36.5%
Satisfied	62.6%	67.7%	59.6%	55.2%	52.4%	64.6%	65.3%	58.2%	59.0%	65.0%	61.0%
Unsatisfied	1.0%	6.3%	1.0%	5.7%	1.0%	3.1%	1.0%	2.2%	2.0%	1.0%	2.4%
Very unsatisfied	0.0%	0.0%	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
<u>Q4-8. The condition of City streets</u>											
Very satisfied	2.8%	3.8%	5.8%	9.1%	10.3%	4.8%	4.8%	3.8%	6.1%	2.6%	5.4%
Satisfied	31.5%	22.9%	26.2%	28.3%	28.0%	31.4%	32.7%	44.2%	32.2%	28.1%	30.5%
Unsatisfied	41.7%	55.2%	42.7%	46.5%	43.9%	44.8%	38.5%	37.5%	48.7%	48.2%	44.8%
Very unsatisfied	24.1%	18.1%	25.2%	16.2%	17.8%	19.0%	24.0%	14.4%	13.0%	21.1%	19.3%
<u>Q4-9. The condition of sidewalks</u>											
Very satisfied	4.7%	5.8%	6.9%	12.9%	12.3%	4.9%	6.1%	4.0%	6.3%	1.8%	6.5%
Satisfied	26.4%	32.0%	26.5%	38.6%	31.1%	43.1%	42.4%	53.0%	50.0%	43.2%	38.7%
Unsatisfied	44.3%	46.6%	50.0%	39.6%	45.3%	40.2%	36.4%	31.0%	37.5%	38.7%	41.0%
Very unsatisfied	24.5%	15.5%	16.7%	8.9%	11.3%	11.8%	15.2%	12.0%	6.3%	16.2%	13.8%

WITHOUT "DON'T KNOW"**(CONTINUED) Q4. How satisfied are you with your City of San Antonio services below?**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q4-10. Traffic signage, signal maintenance, and timing</u>											
Very satisfied	20.6%	8.7%	13.7%	16.2%	17.8%	8.0%	8.9%	17.9%	15.5%	7.1%	13.5%
Satisfied	48.6%	58.3%	52.0%	52.5%	54.2%	59.0%	64.4%	53.8%	55.2%	64.6%	56.3%
Unsatisfied	26.2%	28.2%	25.5%	25.3%	25.2%	24.0%	20.8%	24.5%	20.7%	18.6%	23.8%
Very unsatisfied	4.7%	4.9%	8.8%	6.1%	2.8%	9.0%	5.9%	3.8%	8.6%	9.7%	6.5%
<u>Q4-11. Flood control during storms</u>											
Very satisfied	21.2%	9.3%	12.2%	17.6%	28.0%	14.7%	15.8%	15.3%	22.5%	3.8%	16.0%
Satisfied	53.8%	66.0%	56.1%	56.0%	50.0%	63.2%	65.3%	63.3%	52.9%	76.2%	60.3%
Unsatisfied	22.1%	22.7%	24.5%	25.3%	21.0%	17.9%	14.7%	18.4%	23.5%	17.1%	20.7%
Very unsatisfied	2.9%	2.1%	7.1%	1.1%	1.0%	4.2%	4.2%	3.1%	1.0%	2.9%	2.9%
<u>Q4-12. The overall quality of public works services</u>											
Very satisfied	18.6%	12.7%	15.2%	15.6%	23.8%	11.3%	16.0%	12.2%	17.3%	5.5%	14.8%
Satisfied	53.9%	58.8%	56.6%	57.3%	60.0%	67.0%	64.0%	72.4%	61.8%	78.0%	63.1%
Unsatisfied	25.5%	21.6%	22.2%	25.0%	15.2%	18.6%	17.0%	14.3%	20.9%	14.7%	19.4%
Very unsatisfied	2.0%	6.9%	6.1%	2.1%	1.0%	3.1%	3.0%	1.0%	0.0%	1.8%	2.7%

WITHOUT "DON'T KNOW"**(CONTINUED) Q4. How satisfied are you with your City of San Antonio services below?**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q4-13. Overall quality of animal care services</u>											
Very satisfied	17.8%	9.9%	14.9%	12.4%	22.8%	6.3%	10.6%	12.2%	7.4%	5.9%	12.3%
Satisfied	36.6%	51.6%	40.4%	44.9%	38.6%	54.7%	52.9%	63.4%	55.6%	55.3%	48.9%
Unsatisfied	29.7%	23.1%	29.8%	32.6%	26.7%	25.3%	24.7%	17.1%	30.9%	27.1%	26.8%
Very unsatisfied	15.8%	15.4%	14.9%	10.1%	11.9%	13.7%	11.8%	7.3%	6.2%	11.8%	12.1%
<u>Q4-14. Garbage collection brown cart</u>											
Very satisfied	49.0%	34.0%	39.4%	39.4%	46.2%	40.0%	47.5%	51.0%	51.9%	40.0%	43.9%
Satisfied	46.2%	61.2%	57.7%	58.5%	49.1%	53.0%	49.5%	47.0%	47.1%	58.2%	52.7%
Unsatisfied	3.8%	3.9%	2.9%	2.1%	2.8%	5.0%	3.0%	2.0%	1.0%	1.8%	2.8%
Very unsatisfied	1.0%	1.0%	0.0%	0.0%	1.9%	2.0%	0.0%	0.0%	0.0%	0.0%	0.6%
<u>Q4-15. Recycling collection blue cart</u>											
Very satisfied	47.2%	35.0%	37.9%	40.9%	45.2%	41.8%	45.2%	51.0%	48.5%	39.1%	43.2%
Satisfied	49.1%	60.2%	58.3%	52.7%	51.0%	52.0%	51.0%	47.0%	47.6%	54.5%	52.3%
Unsatisfied	1.9%	4.9%	3.9%	6.5%	1.9%	6.1%	3.8%	2.0%	3.9%	5.5%	4.0%
Very unsatisfied	1.9%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	0.0%	0.9%	0.5%

WITHOUT "DON'T KNOW"**(CONTINUED) Q4. How satisfied are you with your City of San Antonio services below?**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q4-16. Organics collection green cart</u>											
Very satisfied	49.5%	34.8%	37.4%	40.0%	49.5%	43.8%	43.8%	52.2%	50.0%	41.2%	44.2%
Satisfied	47.5%	63.0%	58.6%	56.8%	48.5%	52.1%	54.2%	43.5%	48.0%	56.9%	52.9%
Unsatisfied	1.0%	2.2%	4.0%	3.2%	2.0%	4.2%	2.1%	3.3%	2.0%	2.0%	2.6%
Very unsatisfied	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	0.0%	0.0%	0.3%
<u>Q4-17. Brush and bulky curbside collection</u>											
Very satisfied	53.3%	37.5%	41.0%	40.2%	48.1%	37.4%	39.8%	48.0%	49.5%	33.9%	42.9%
Satisfied	44.9%	59.4%	52.0%	55.7%	50.0%	54.5%	53.4%	49.0%	46.7%	63.4%	52.9%
Unsatisfied	1.9%	3.1%	6.0%	4.1%	1.9%	8.1%	6.8%	3.1%	3.7%	2.7%	4.1%
Very unsatisfied	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
<u>Q4-18. Overall quality of solid waste services</u>											
Very satisfied	46.2%	31.6%	36.0%	35.8%	46.1%	29.9%	42.9%	45.0%	46.6%	34.6%	39.6%
Satisfied	50.9%	64.2%	63.0%	61.1%	51.0%	63.9%	56.1%	53.0%	48.5%	64.5%	57.5%
Unsatisfied	2.8%	4.2%	1.0%	3.2%	2.9%	3.1%	1.0%	2.0%	4.9%	0.9%	2.6%
Very unsatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	3.1%	0.0%	0.0%	0.0%	0.0%	0.3%

WITHOUT "DON'T KNOW"**(CONTINUED) Q4. How satisfied are you with your City of San Antonio services below?**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q4-19. Overall quality of the San Antonio International Airport</u>											
Very satisfied	36.0%	26.7%	27.7%	33.3%	36.4%	28.7%	28.9%	32.7%	33.6%	26.2%	31.0%
Satisfied	52.3%	64.0%	65.1%	65.5%	55.8%	59.6%	56.7%	58.4%	54.5%	61.2%	59.2%
Unsatisfied	9.3%	7.0%	7.2%	1.2%	6.5%	6.4%	10.0%	7.9%	10.0%	10.7%	7.8%
Very unsatisfied	2.3%	2.3%	0.0%	0.0%	1.3%	5.3%	4.4%	1.0%	1.8%	1.9%	2.1%
<u>Q4-20. Overall quality of the San Antonio Public Library</u>											
Very satisfied	45.2%	38.8%	35.6%	39.8%	45.7%	32.5%	37.8%	49.4%	53.9%	36.6%	41.5%
Satisfied	49.5%	57.6%	59.8%	57.8%	47.8%	61.4%	57.8%	49.4%	42.7%	60.4%	54.4%
Unsatisfied	2.2%	3.5%	3.4%	2.4%	6.5%	4.8%	4.4%	1.3%	2.2%	2.0%	3.3%
Very unsatisfied	3.2%	0.0%	1.1%	0.0%	0.0%	1.2%	0.0%	0.0%	1.1%	1.0%	0.8%
<u>Q4-21. Code enforcement</u>											
Very satisfied	16.3%	12.3%	23.2%	14.5%	25.5%	9.5%	14.3%	20.3%	15.9%	9.5%	16.3%
Satisfied	52.2%	65.8%	46.3%	59.0%	54.1%	57.1%	59.5%	59.5%	48.8%	56.0%	55.6%
Unsatisfied	25.0%	21.9%	23.2%	14.5%	17.3%	26.2%	20.2%	16.5%	29.3%	28.6%	22.2%
Very unsatisfied	6.5%	0.0%	7.3%	12.0%	3.1%	7.1%	6.0%	3.8%	6.1%	6.0%	5.8%

WITHOUT "DON'T KNOW"**(CONTINUED) Q4. How satisfied are you with your City of San Antonio services below?**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q4-22. Overall quality of 311</u>											
Very satisfied	36.5%	26.2%	31.2%	23.8%	43.8%	25.0%	31.9%	37.7%	31.3%	26.4%	31.5%
Satisfied	52.1%	64.3%	61.3%	61.3%	49.0%	66.7%	63.7%	59.7%	57.5%	62.6%	59.6%
Unsatisfied	9.4%	8.3%	7.5%	10.0%	6.3%	4.8%	4.4%	2.6%	10.0%	9.9%	7.3%
Very unsatisfied	2.1%	1.2%	0.0%	5.0%	1.0%	3.6%	0.0%	0.0%	1.3%	1.1%	1.5%
<u>Q4-23. Homeless encampment cleanups</u>											
Very satisfied	13.2%	10.1%	8.9%	4.6%	16.7%	5.7%	6.7%	8.8%	3.4%	3.5%	8.2%
Satisfied	27.5%	28.1%	26.7%	36.8%	21.1%	31.0%	43.8%	37.5%	33.3%	29.4%	31.4%
Unsatisfied	38.5%	47.2%	38.9%	34.5%	40.0%	42.5%	36.0%	37.5%	34.5%	48.2%	39.8%
Very unsatisfied	20.9%	14.6%	25.6%	24.1%	22.2%	20.7%	13.5%	16.3%	28.7%	18.8%	20.6%
<u>Q4-24. Services to assist the homeless (outreach, shelter, housing)</u>											
Very satisfied	18.4%	9.1%	10.2%	7.6%	18.2%	8.1%	15.4%	7.0%	14.5%	12.7%	12.3%
Satisfied	20.7%	33.0%	42.0%	45.6%	29.5%	44.6%	48.7%	42.3%	44.6%	49.3%	39.5%
Unsatisfied	41.4%	45.5%	33.0%	34.2%	43.2%	35.1%	29.5%	42.3%	28.9%	26.8%	36.2%
Very unsatisfied	19.5%	12.5%	14.8%	12.7%	9.1%	12.2%	6.4%	8.5%	12.0%	11.3%	12.0%

Q5. Usage of City Services. Please CHECK ALL City services in the list below that you have used during the past year.

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q5. All City services you have used during past year</u>											
311 Services	73.0%	57.0%	59.4%	58.4%	72.5%	57.5%	64.8%	47.7%	44.8%	65.2%	60.0%
Animal care	33.3%	30.8%	23.6%	22.8%	46.8%	26.4%	24.8%	16.8%	13.8%	16.5%	25.5%
Code enforcement	33.3%	10.3%	17.0%	13.9%	23.9%	17.9%	15.2%	16.8%	11.2%	14.8%	17.5%
Downtown parking	55.0%	50.5%	45.3%	48.5%	44.0%	54.7%	53.3%	57.9%	67.2%	52.2%	53.0%
Early childhood and youth services	1.8%	2.8%	4.7%	5.9%	8.3%	0.9%	7.6%	1.9%	2.6%	3.5%	4.0%
Family assistance	6.3%	8.4%	8.5%	13.9%	14.7%	7.5%	6.7%	5.6%	1.7%	1.7%	7.4%
Fire & Emergency Medical services	27.9%	24.3%	33.0%	15.8%	34.9%	33.0%	27.6%	27.1%	21.6%	22.6%	26.8%
Housing affordability, assistance, and counseling	5.4%	3.7%	5.7%	12.9%	11.0%	6.6%	3.8%	5.6%	1.7%	1.7%	5.7%
Library	50.5%	46.7%	43.4%	38.6%	45.9%	47.2%	58.1%	50.5%	58.6%	68.7%	51.1%
Parks and recreation	64.9%	57.9%	49.1%	53.5%	60.6%	64.2%	63.8%	66.4%	65.5%	64.3%	61.1%
Permits, building inspections, and zoning	21.6%	10.3%	13.2%	11.9%	14.7%	11.3%	13.3%	16.8%	6.9%	9.6%	12.9%
Police	51.4%	39.3%	44.3%	30.7%	39.4%	30.2%	39.0%	33.6%	22.4%	30.4%	36.0%
Public health	10.8%	8.4%	11.3%	14.9%	21.1%	13.2%	9.5%	12.1%	6.0%	4.3%	11.1%
Public works	21.6%	20.6%	17.0%	22.8%	29.4%	20.8%	16.2%	21.5%	22.4%	19.1%	21.1%
San Antonio International Airport	45.9%	53.3%	38.7%	46.5%	36.7%	53.8%	63.8%	69.2%	79.3%	70.4%	56.0%
Senior services	12.6%	19.6%	19.8%	16.8%	22.0%	17.9%	25.7%	11.2%	16.4%	16.5%	17.8%
Solid waste	58.6%	48.6%	53.8%	48.5%	53.2%	51.9%	57.1%	58.9%	59.5%	58.3%	54.9%

Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-1. Affordable Housing</u>											
Fully met	7.2%	6.5%	12.3%	6.9%	13.8%	6.6%	9.5%	5.6%	9.5%	7.8%	8.6%
Mostly met	10.8%	11.2%	12.3%	14.9%	13.8%	13.2%	12.4%	11.2%	7.8%	16.5%	12.4%
Partly met	9.9%	14.0%	9.4%	12.9%	17.4%	12.3%	13.3%	11.2%	6.0%	8.7%	11.4%
Not met	9.0%	8.4%	13.2%	5.0%	11.0%	6.6%	4.8%	7.5%	4.3%	5.2%	7.5%
No need	63.1%	59.8%	52.8%	60.4%	44.0%	61.3%	60.0%	64.5%	72.4%	61.7%	60.1%
<u>Q6-2. Animal Care Services</u>											
Fully met	9.0%	13.1%	14.2%	11.9%	15.6%	8.5%	8.6%	5.6%	7.8%	9.6%	10.3%
Mostly met	9.0%	11.2%	17.9%	13.9%	18.3%	20.8%	17.1%	11.2%	12.9%	16.5%	14.9%
Partly met	19.8%	11.2%	11.3%	14.9%	20.2%	13.2%	10.5%	10.3%	5.2%	12.2%	12.8%
Not met	13.5%	14.0%	10.4%	10.9%	11.0%	7.5%	9.5%	5.6%	4.3%	7.0%	9.3%
No need	48.6%	50.5%	46.2%	48.5%	34.9%	50.0%	54.3%	67.3%	69.8%	54.8%	52.6%
<u>Q6-3. Code Enforcement (overgrown yard, trash, graffiti)</u>											
Fully met	9.9%	9.3%	13.2%	9.9%	21.1%	7.5%	10.5%	12.1%	7.8%	7.0%	10.8%
Mostly met	17.1%	27.1%	17.9%	25.7%	13.8%	18.9%	21.9%	18.7%	13.8%	20.9%	19.5%
Partly met	19.8%	14.0%	17.9%	20.8%	23.9%	23.6%	15.2%	15.9%	13.8%	13.9%	17.8%
Not met	16.2%	12.1%	10.4%	13.9%	14.7%	12.3%	11.4%	8.4%	9.5%	13.9%	12.3%
No need	36.9%	37.4%	40.6%	29.7%	26.6%	37.7%	41.0%	44.9%	55.2%	44.3%	39.6%

(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-4. Domestic Violence Prevention</u>											
Fully met	2.7%	8.4%	10.4%	7.9%	14.7%	5.7%	9.5%	3.7%	3.4%	5.2%	7.1%
Mostly met	8.1%	15.0%	12.3%	12.9%	8.3%	9.4%	11.4%	13.1%	6.9%	6.1%	10.2%
Partly met	8.1%	5.6%	14.2%	13.9%	15.6%	10.4%	9.5%	6.5%	6.0%	9.6%	9.9%
Not met	7.2%	9.3%	3.8%	8.9%	11.0%	5.7%	4.8%	8.4%	8.6%	3.5%	7.1%
No need	73.9%	61.7%	59.4%	56.4%	50.5%	68.9%	64.8%	68.2%	75.0%	75.7%	65.7%
<u>Q6-5. Fire & Emergency Medical Services</u>											
Fully met	29.7%	35.5%	36.8%	29.7%	37.6%	34.9%	29.5%	31.8%	25.0%	33.9%	32.4%
Mostly met	20.7%	18.7%	26.4%	20.8%	26.6%	21.7%	25.7%	19.6%	25.0%	18.3%	22.3%
Partly met	5.4%	7.5%	7.5%	9.9%	7.3%	5.7%	3.8%	3.7%	3.4%	0.9%	5.4%
Not met	0.9%	0.0%	0.9%	1.0%	0.9%	0.9%	0.0%	0.9%	0.0%	0.0%	0.6%
No need	43.2%	38.3%	28.3%	38.6%	27.5%	36.8%	41.0%	43.9%	46.6%	47.0%	39.2%
<u>Q6-6. Garbage & Recycling Services</u>											
Fully met	55.9%	57.9%	59.4%	51.5%	56.0%	51.9%	60.0%	64.5%	66.4%	66.1%	59.1%
Mostly met	26.1%	28.0%	29.2%	29.7%	31.2%	32.1%	29.5%	17.8%	16.4%	23.5%	26.2%
Partly met	5.4%	4.7%	6.6%	5.0%	3.7%	6.6%	3.8%	6.5%	5.2%	2.6%	5.0%
Not met	0.9%	1.9%	0.9%	3.0%	1.8%	0.0%	0.0%	0.9%	0.0%	0.0%	0.9%
No need	11.7%	7.5%	3.8%	10.9%	7.3%	9.4%	6.7%	10.3%	12.1%	7.8%	8.8%

(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-7. Homeless Encampment Cleanups</u>											
Fully met	7.2%	7.5%	4.7%	5.9%	10.1%	6.6%	4.8%	6.5%	2.6%	4.3%	6.0%
Mostly met	9.9%	13.1%	17.0%	13.9%	12.8%	11.3%	16.2%	8.4%	12.1%	9.6%	12.4%
Partly met	21.6%	14.0%	18.9%	15.8%	28.4%	18.9%	23.8%	12.1%	13.8%	22.6%	19.0%
Not met	18.9%	23.4%	27.4%	28.7%	18.3%	21.7%	12.4%	19.6%	24.1%	14.8%	20.9%
No need	42.3%	42.1%	32.1%	35.6%	30.3%	41.5%	42.9%	53.3%	47.4%	48.7%	41.7%
<u>Q6-8. Services to Assist the Homeless (outreach, shelter, housing)</u>											
Fully met	6.3%	9.3%	8.5%	5.9%	11.0%	3.8%	7.6%	3.7%	6.0%	9.6%	7.2%
Mostly met	7.2%	8.4%	12.3%	19.8%	11.0%	12.3%	9.5%	10.3%	8.6%	8.7%	10.7%
Partly met	21.6%	12.1%	19.8%	12.9%	28.4%	13.2%	15.2%	12.1%	15.5%	14.8%	16.6%
Not met	15.3%	24.3%	18.9%	20.8%	16.5%	16.0%	12.4%	13.1%	11.2%	9.6%	15.7%
No need	49.5%	45.8%	40.6%	40.6%	33.0%	54.7%	55.2%	60.7%	58.6%	57.4%	49.8%
<u>Q6-9. Libraries</u>											
Fully met	41.4%	42.1%	50.9%	30.7%	38.5%	32.1%	43.8%	43.9%	45.7%	55.7%	42.7%
Mostly met	22.5%	21.5%	17.9%	34.7%	30.3%	30.2%	27.6%	23.4%	24.1%	25.2%	25.7%
Partly met	1.8%	4.7%	4.7%	4.0%	5.5%	6.6%	4.8%	3.7%	6.0%	2.6%	4.4%
Not met	0.9%	0.0%	0.9%	0.0%	0.9%	1.9%	0.0%	0.9%	0.0%	0.9%	0.6%
No need	33.3%	31.8%	25.5%	30.7%	24.8%	29.2%	23.8%	28.0%	24.1%	15.7%	26.6%

(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-10. Nuisance Properties (reoccurring code violations)</u>											
Fully met	8.1%	6.5%	13.2%	4.0%	11.0%	4.7%	7.6%	6.5%	5.2%	4.3%	7.1%
Mostly met	14.4%	15.0%	21.7%	17.8%	14.7%	14.2%	16.2%	19.6%	12.1%	8.7%	15.3%
Partly met	14.4%	13.1%	6.6%	23.8%	26.6%	25.5%	8.6%	8.4%	9.5%	19.1%	15.5%
Not met	11.7%	15.9%	13.2%	15.8%	15.6%	16.0%	10.5%	11.2%	6.9%	11.3%	12.7%
No need	51.4%	49.5%	45.3%	38.6%	32.1%	39.6%	57.1%	54.2%	66.4%	56.5%	49.3%
<u>Q6-11. Parks & Recreation</u>											
Fully met	35.1%	29.0%	36.8%	28.7%	39.4%	27.4%	41.9%	34.6%	41.4%	32.2%	34.7%
Mostly met	27.9%	29.9%	33.0%	34.7%	30.3%	35.8%	37.1%	38.3%	31.0%	41.7%	34.0%
Partly met	6.3%	11.2%	8.5%	9.9%	11.0%	12.3%	4.8%	6.5%	6.9%	6.1%	8.3%
Not met	4.5%	1.9%	0.9%	5.0%	0.9%	1.9%	0.0%	0.9%	0.0%	1.7%	1.8%
No need	26.1%	28.0%	20.8%	21.8%	18.3%	22.6%	16.2%	19.6%	20.7%	18.3%	21.2%
<u>Q6-12. Pedestrian Safety (Vision Zero)</u>											
Fully met	13.5%	11.2%	18.9%	12.9%	22.0%	15.1%	12.4%	15.0%	14.7%	12.2%	14.8%
Mostly met	19.8%	27.1%	26.4%	29.7%	26.6%	34.0%	27.6%	32.7%	23.3%	33.9%	28.1%
Partly met	27.0%	15.9%	18.9%	21.8%	16.5%	18.9%	21.0%	14.0%	19.0%	11.3%	18.4%
Not met	9.0%	12.1%	7.5%	9.9%	9.2%	8.5%	7.6%	5.6%	6.0%	6.1%	8.1%
No need	30.6%	33.6%	28.3%	25.7%	25.7%	23.6%	31.4%	32.7%	37.1%	36.5%	30.7%

(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-13. Police Services</u>											
Fully met	28.8%	15.9%	30.2%	24.8%	33.0%	20.8%	29.5%	30.8%	25.0%	28.7%	26.8%
Mostly met	26.1%	38.3%	30.2%	30.7%	35.8%	34.0%	31.4%	29.0%	29.3%	27.0%	31.1%
Partly met	14.4%	14.0%	17.9%	10.9%	11.9%	12.3%	8.6%	9.3%	7.8%	7.8%	11.4%
Not met	4.5%	4.7%	2.8%	6.9%	6.4%	7.5%	6.7%	2.8%	4.3%	4.3%	5.1%
No need	26.1%	27.1%	18.9%	26.7%	12.8%	25.5%	23.8%	28.0%	33.6%	32.2%	25.6%
<u>Q6-14. San Antonio Metro Health (restaurant inspections, immunizations, wellness initiatives)</u>											
Fully met	30.6%	15.0%	20.8%	20.8%	23.9%	17.9%	28.6%	27.1%	18.1%	20.9%	22.3%
Mostly met	20.7%	35.5%	34.0%	27.7%	32.1%	36.8%	31.4%	29.0%	36.2%	43.5%	32.8%
Partly met	6.3%	8.4%	14.2%	14.9%	12.8%	9.4%	9.5%	7.5%	9.5%	5.2%	9.7%
Not met	1.8%	1.9%	1.9%	5.9%	3.7%	4.7%	1.9%	3.7%	1.7%	0.0%	2.7%
No need	40.5%	39.3%	29.2%	30.7%	27.5%	31.1%	28.6%	32.7%	34.5%	30.4%	32.5%
<u>Q6-15. Senior Services</u>											
Fully met	15.3%	12.1%	19.8%	16.8%	18.3%	14.2%	21.9%	13.1%	16.4%	12.2%	16.0%
Mostly met	18.0%	27.1%	24.5%	21.8%	23.9%	20.8%	21.9%	17.8%	17.2%	23.5%	21.6%
Partly met	4.5%	8.4%	6.6%	8.9%	13.8%	16.0%	8.6%	7.5%	7.8%	4.3%	8.6%
Not met	3.6%	2.8%	6.6%	5.9%	3.7%	2.8%	2.9%	1.9%	3.4%	4.3%	3.8%
No need	58.6%	49.5%	42.5%	46.5%	40.4%	46.2%	44.8%	59.8%	55.2%	55.7%	50.0%

(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-16. Sidewalks</u>											
Fully met	7.2%	8.4%	11.3%	17.8%	18.3%	15.1%	12.4%	13.1%	12.1%	9.6%	12.5%
Mostly met	17.1%	29.0%	24.5%	27.7%	24.8%	29.2%	26.7%	33.6%	31.9%	31.3%	27.6%
Partly met	30.6%	25.2%	30.2%	32.7%	27.5%	24.5%	25.7%	23.4%	28.4%	30.4%	27.9%
Not met	27.0%	17.8%	25.5%	9.9%	17.4%	15.1%	16.2%	12.1%	6.9%	20.0%	16.8%
No need	18.0%	19.6%	8.5%	11.9%	11.9%	16.0%	19.0%	17.8%	20.7%	8.7%	15.2%
<u>Q6-17. Small Business Support</u>											
Fully met	5.4%	4.7%	8.5%	7.9%	13.8%	5.7%	6.7%	6.5%	3.4%	5.2%	6.7%
Mostly met	12.6%	15.9%	23.6%	23.8%	19.3%	17.9%	20.0%	22.4%	12.1%	9.6%	17.5%
Partly met	11.7%	15.0%	12.3%	11.9%	22.9%	17.0%	11.4%	9.3%	13.8%	10.4%	13.6%
Not met	7.2%	6.5%	6.6%	8.9%	1.8%	6.6%	3.8%	4.7%	6.0%	5.2%	5.7%
No need	63.1%	57.9%	49.1%	47.5%	42.2%	52.8%	58.1%	57.0%	64.7%	69.6%	56.4%
<u>Q6-18. Street Lighting</u>											
Fully met	17.1%	13.1%	17.0%	23.8%	25.7%	18.9%	15.2%	18.7%	19.8%	18.3%	18.7%
Mostly met	29.7%	32.7%	33.0%	25.7%	22.9%	34.0%	40.0%	47.7%	34.5%	40.0%	34.1%
Partly met	26.1%	23.4%	19.8%	22.8%	32.1%	26.4%	23.8%	17.8%	20.7%	20.0%	23.3%
Not met	6.3%	17.8%	17.9%	10.9%	8.3%	6.6%	9.5%	8.4%	10.3%	7.0%	10.2%
No need	20.7%	13.1%	12.3%	16.8%	11.0%	14.2%	11.4%	7.5%	14.7%	14.8%	13.7%

(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-19. Streets</u>											
Fully met	9.0%	4.7%	9.4%	10.9%	16.5%	13.2%	9.5%	12.1%	10.3%	6.1%	10.2%
Mostly met	29.7%	24.3%	24.5%	32.7%	27.5%	25.5%	22.9%	43.0%	29.3%	30.4%	29.0%
Partly met	24.3%	27.1%	25.5%	21.8%	30.3%	32.1%	33.3%	22.4%	29.3%	35.7%	28.3%
Not met	22.5%	32.7%	31.1%	22.8%	20.2%	18.9%	21.9%	15.9%	22.4%	20.9%	22.9%
No need	14.4%	11.2%	9.4%	11.9%	5.5%	10.4%	12.4%	6.5%	8.6%	7.0%	9.7%
<u>Q6-20. Youth Services</u>											
Fully met	8.1%	8.4%	8.5%	8.9%	14.7%	8.5%	6.7%	2.8%	3.4%	6.1%	7.6%
Mostly met	12.6%	10.3%	14.2%	16.8%	14.7%	8.5%	21.0%	15.9%	11.2%	13.9%	13.9%
Partly met	10.8%	8.4%	12.3%	15.8%	23.9%	16.0%	9.5%	3.7%	8.6%	4.3%	11.3%
Not met	2.7%	8.4%	8.5%	5.0%	3.7%	8.5%	4.8%	7.5%	5.2%	2.6%	5.6%
No need	65.8%	64.5%	56.6%	53.5%	43.1%	58.5%	58.1%	70.1%	71.6%	73.0%	61.7%

WITHOUT "NO NEED"**Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-1. Affordable Housing</u>											
Fully met	19.5%	16.3%	26.0%	17.5%	24.6%	17.1%	23.8%	15.8%	34.4%	20.5%	21.5%
Mostly met	29.3%	27.9%	26.0%	37.5%	24.6%	34.1%	31.0%	31.6%	28.1%	43.2%	31.0%
Partly met	26.8%	34.9%	20.0%	32.5%	31.1%	31.7%	33.3%	31.6%	21.9%	22.7%	28.7%
Not met	24.4%	20.9%	28.0%	12.5%	19.7%	17.1%	11.9%	21.1%	15.6%	13.6%	18.8%
<u>Q6-2. Animal Care Services</u>											
Fully met	17.5%	26.4%	26.3%	23.1%	23.9%	17.0%	18.8%	17.1%	25.7%	21.2%	21.8%
Mostly met	17.5%	22.6%	33.3%	26.9%	28.2%	41.5%	37.5%	34.3%	42.9%	36.5%	31.4%
Partly met	38.6%	22.6%	21.1%	28.8%	31.0%	26.4%	22.9%	31.4%	17.1%	26.9%	27.1%
Not met	26.3%	28.3%	19.3%	21.2%	16.9%	15.1%	20.8%	17.1%	14.3%	15.4%	19.7%
<u>Q6-3. Code Enforcement (overgrown yard, trash, graffiti)</u>											
Fully met	15.7%	14.9%	22.2%	14.1%	28.8%	12.1%	17.7%	22.0%	17.3%	12.5%	17.9%
Mostly met	27.1%	43.3%	30.2%	36.6%	18.8%	30.3%	37.1%	33.9%	30.8%	37.5%	32.3%
Partly met	31.4%	22.4%	30.2%	29.6%	32.5%	37.9%	25.8%	28.8%	30.8%	25.0%	29.5%
Not met	25.7%	19.4%	17.5%	19.7%	20.0%	19.7%	19.4%	15.3%	21.2%	25.0%	20.3%

WITHOUT "NO NEED"**(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-4. Domestic Violence Prevention</u>											
Fully met	10.3%	22.0%	25.6%	18.2%	29.6%	18.2%	27.0%	11.8%	13.8%	21.4%	20.7%
Mostly met	31.0%	39.0%	30.2%	29.5%	16.7%	30.3%	32.4%	41.2%	27.6%	25.0%	29.8%
Partly met	31.0%	14.6%	34.9%	31.8%	31.5%	33.3%	27.0%	20.6%	24.1%	39.3%	28.8%
Not met	27.6%	24.4%	9.3%	20.5%	22.2%	18.2%	13.5%	26.5%	34.5%	14.3%	20.7%
<u>Q6-5. Fire & Emergency Medical Services</u>											
Fully met	52.4%	57.6%	51.3%	48.4%	51.9%	55.2%	50.0%	56.7%	46.8%	63.9%	53.3%
Mostly met	36.5%	30.3%	36.8%	33.9%	36.7%	34.3%	43.5%	35.0%	46.8%	34.4%	36.8%
Partly met	9.5%	12.1%	10.5%	16.1%	10.1%	9.0%	6.5%	6.7%	6.5%	1.6%	9.0%
Not met	1.6%	0.0%	1.3%	1.6%	1.3%	1.5%	0.0%	1.7%	0.0%	0.0%	0.9%
<u>Q6-6. Garbage & Recycling Services</u>											
Fully met	63.3%	62.6%	61.8%	57.8%	60.4%	57.3%	64.3%	71.9%	75.5%	71.7%	64.8%
Mostly met	29.6%	30.3%	30.4%	33.3%	33.7%	35.4%	31.6%	19.8%	18.6%	25.5%	28.7%
Partly met	6.1%	5.1%	6.9%	5.6%	4.0%	7.3%	4.1%	7.3%	5.9%	2.8%	5.5%
Not met	1.0%	2.0%	1.0%	3.3%	2.0%	0.0%	0.0%	1.0%	0.0%	0.0%	1.0%

WITHOUT "NO NEED"**(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-7. Homeless Encampment Cleanups</u>											
Fully met	12.5%	12.9%	6.9%	9.2%	14.5%	11.3%	8.3%	14.0%	4.9%	8.5%	10.3%
Mostly met	17.2%	22.6%	25.0%	21.5%	18.4%	19.4%	28.3%	18.0%	23.0%	18.6%	21.2%
Partly met	37.5%	24.2%	27.8%	24.6%	40.8%	32.3%	41.7%	26.0%	26.2%	44.1%	32.6%
Not met	32.8%	40.3%	40.3%	44.6%	26.3%	37.1%	21.7%	42.0%	45.9%	28.8%	35.8%
<u>Q6-8. Services to Assist the Homeless (outreach, shelter, housing)</u>											
Fully met	12.5%	17.2%	14.3%	10.0%	16.4%	8.3%	17.0%	9.5%	14.6%	22.4%	14.3%
Mostly met	14.3%	15.5%	20.6%	33.3%	16.4%	27.1%	21.3%	26.2%	20.8%	20.4%	21.3%
Partly met	42.9%	22.4%	33.3%	21.7%	42.5%	29.2%	34.0%	31.0%	37.5%	34.7%	33.1%
Not met	30.4%	44.8%	31.7%	35.0%	24.7%	35.4%	27.7%	33.3%	27.1%	22.4%	31.3%
<u>Q6-9. Libraries</u>											
Fully met	62.2%	61.6%	68.4%	44.3%	51.2%	45.3%	57.5%	61.0%	60.2%	66.0%	58.1%
Mostly met	33.8%	31.5%	24.1%	50.0%	40.2%	42.7%	36.3%	32.5%	31.8%	29.9%	35.0%
Partly met	2.7%	6.8%	6.3%	5.7%	7.3%	9.3%	6.3%	5.2%	8.0%	3.1%	6.0%
Not met	1.4%	0.0%	1.3%	0.0%	1.2%	2.7%	0.0%	1.3%	0.0%	1.0%	0.9%

WITHOUT "NO NEED"**(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-10. Nuisance Properties (reoccurring code violations)</u>											
Fully met	16.7%	13.0%	24.1%	6.5%	16.2%	7.8%	17.8%	14.3%	15.4%	10.0%	14.0%
Mostly met	29.6%	29.6%	39.7%	29.0%	21.6%	23.4%	37.8%	42.9%	35.9%	20.0%	30.2%
Partly met	29.6%	25.9%	12.1%	38.7%	39.2%	42.2%	20.0%	18.4%	28.2%	44.0%	30.6%
Not met	24.1%	31.5%	24.1%	25.8%	23.0%	26.6%	24.4%	24.5%	20.5%	26.0%	25.1%
<u>Q6-11. Parks & Recreation</u>											
Fully met	47.6%	40.3%	46.4%	36.7%	48.3%	35.4%	50.0%	43.0%	52.2%	39.4%	44.1%
Mostly met	37.8%	41.6%	41.7%	44.3%	37.1%	46.3%	44.3%	47.7%	39.1%	51.1%	43.1%
Partly met	8.5%	15.6%	10.7%	12.7%	13.5%	15.9%	5.7%	8.1%	8.7%	7.4%	10.6%
Not met	6.1%	2.6%	1.2%	6.3%	1.1%	2.4%	0.0%	1.2%	0.0%	2.1%	2.2%
<u>Q6-12. Pedestrian Safety (Vision Zero)</u>											
Fully met	19.5%	16.9%	26.3%	17.3%	29.6%	19.8%	18.1%	22.2%	23.3%	19.2%	21.3%
Mostly met	28.6%	40.8%	36.8%	40.0%	35.8%	44.4%	40.3%	48.6%	37.0%	53.4%	40.5%
Partly met	39.0%	23.9%	26.3%	29.3%	22.2%	24.7%	30.6%	20.8%	30.1%	17.8%	26.5%
Not met	13.0%	18.3%	10.5%	13.3%	12.3%	11.1%	11.1%	8.3%	9.6%	9.6%	11.7%

WITHOUT "NO NEED"**(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-13. Police Services</u>											
Fully met	39.0%	21.8%	37.2%	33.8%	37.9%	27.8%	38.8%	42.9%	37.7%	42.3%	36.0%
Mostly met	35.4%	52.6%	37.2%	41.9%	41.1%	45.6%	41.3%	40.3%	44.2%	39.7%	41.8%
Partly met	19.5%	19.2%	22.1%	14.9%	13.7%	16.5%	11.3%	13.0%	11.7%	11.5%	15.4%
Not met	6.1%	6.4%	3.5%	9.5%	7.4%	10.1%	8.8%	3.9%	6.5%	6.4%	6.8%
<u>Q6-14. San Antonio Metro Health (restaurant inspections, immunizations, wellness initiatives)</u>											
Fully met	51.5%	24.6%	29.3%	30.0%	32.9%	26.0%	40.0%	40.3%	27.6%	30.0%	33.1%
Mostly met	34.8%	58.5%	48.0%	40.0%	44.3%	53.4%	44.0%	43.1%	55.3%	62.5%	48.6%
Partly met	10.6%	13.8%	20.0%	21.4%	17.7%	13.7%	13.3%	11.1%	14.5%	7.5%	14.4%
Not met	3.0%	3.1%	2.7%	8.6%	5.1%	6.8%	2.7%	5.6%	2.6%	0.0%	4.0%
<u>Q6-15. Senior Services</u>											
Fully met	37.0%	24.1%	34.4%	31.5%	30.8%	26.3%	39.7%	32.6%	36.5%	27.5%	32.0%
Mostly met	43.5%	53.7%	42.6%	40.7%	40.0%	38.6%	39.7%	44.2%	38.5%	52.9%	43.3%
Partly met	10.9%	16.7%	11.5%	16.7%	23.1%	29.8%	15.5%	18.6%	17.3%	9.8%	17.2%
Not met	8.7%	5.6%	11.5%	11.1%	6.2%	5.3%	5.2%	4.7%	7.7%	9.8%	7.6%

WITHOUT "NO NEED"**(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-16. Sidewalks</u>											
Fully met	8.8%	10.5%	12.4%	20.2%	20.8%	18.0%	15.3%	15.9%	15.2%	10.5%	14.7%
Mostly met	20.9%	36.0%	26.8%	31.5%	28.1%	34.8%	32.9%	40.9%	40.2%	34.3%	32.6%
Partly met	37.4%	31.4%	33.0%	37.1%	31.3%	29.2%	31.8%	28.4%	35.9%	33.3%	32.9%
Not met	33.0%	22.1%	27.8%	11.2%	19.8%	18.0%	20.0%	14.8%	8.7%	21.9%	19.8%
<u>Q6-17. Small Business Support</u>											
Fully met	14.6%	11.1%	16.7%	15.1%	23.8%	12.0%	15.9%	15.2%	9.8%	17.1%	15.5%
Mostly met	34.1%	37.8%	46.3%	45.3%	33.3%	38.0%	47.7%	52.2%	34.1%	31.4%	40.3%
Partly met	31.7%	35.6%	24.1%	22.6%	39.7%	36.0%	27.3%	21.7%	39.0%	34.3%	31.1%
Not met	19.5%	15.6%	13.0%	17.0%	3.2%	14.0%	9.1%	10.9%	17.1%	17.1%	13.1%
<u>Q6-18. Street Lighting</u>											
Fully met	21.6%	15.1%	19.4%	28.6%	28.9%	22.0%	17.2%	20.2%	23.2%	21.4%	21.7%
Mostly met	37.5%	37.6%	37.6%	31.0%	25.8%	39.6%	45.2%	51.5%	40.4%	46.9%	39.5%
Partly met	33.0%	26.9%	22.6%	27.4%	36.1%	30.8%	26.9%	19.2%	24.2%	23.5%	27.0%
Not met	8.0%	20.4%	20.4%	13.1%	9.3%	7.7%	10.8%	9.1%	12.1%	8.2%	11.9%

WITHOUT "NO NEED"**(CONTINUED) Q6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.**

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q6-19. Streets</u>											
Fully met	10.5%	5.3%	10.4%	12.4%	17.5%	14.7%	10.9%	13.0%	11.3%	6.5%	11.2%
Mostly met	34.7%	27.4%	27.1%	37.1%	29.1%	28.4%	26.1%	46.0%	32.1%	32.7%	32.1%
Partly met	28.4%	30.5%	28.1%	24.7%	32.0%	35.8%	38.0%	24.0%	32.1%	38.3%	31.3%
Not met	26.3%	36.8%	34.4%	25.8%	21.4%	21.1%	25.0%	17.0%	24.5%	22.4%	25.4%
<u>Q6-20. Youth Services</u>											
Fully met	23.7%	23.7%	19.6%	19.1%	25.8%	20.5%	15.9%	9.4%	12.1%	22.6%	19.8%
Mostly met	36.8%	28.9%	32.6%	36.2%	25.8%	20.5%	50.0%	53.1%	39.4%	51.6%	36.1%
Partly met	31.6%	23.7%	28.3%	34.0%	41.9%	38.6%	22.7%	12.5%	30.3%	16.1%	29.4%
Not met	7.9%	23.7%	19.6%	10.6%	6.5%	20.5%	11.4%	25.0%	18.2%	9.7%	14.7%

Q7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed in Question 6 do you think should be prioritized through the FY2025 Proposed Budget?

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q7. 1st choice</u>											
Affordable Housing	8.0%	13.6%	10.5%	8.6%	12.3%	9.9%	10.5%	8.0%	7.4%	11.1%	15.0%
Animal Care Services	18.5%	3.7%	5.6%	7.4%	18.5%	11.1%	7.4%	5.6%	11.1%	11.1%	5.0%
Code Enforcement (overgrown yard, trash, graffiti)	13.2%	10.5%	5.3%	13.2%	7.9%	10.5%	15.8%	7.9%	7.9%	7.9%	3.5%
Domestic Violence Prevention	6.4%	10.6%	10.6%	8.5%	19.1%	12.8%	2.1%	6.4%	8.5%	14.9%	4.3%
Fire & Emergency Medical Services	10.3%	5.9%	11.8%	4.4%	7.4%	13.2%	10.3%	14.7%	8.8%	13.2%	6.3%
Garbage & Recycling Services	0.0%	6.3%	18.8%	25.0%	6.3%	0.0%	0.0%	18.8%	18.8%	6.3%	1.5%
Homeless Encampment Cleanups	8.3%	7.3%	7.3%	14.6%	10.4%	8.3%	14.6%	10.4%	9.4%	9.4%	8.9%
Services to Assist the Homeless (outreach, shelter, housing)	12.2%	6.1%	12.2%	8.2%	10.2%	10.2%	6.1%	10.2%	14.3%	10.2%	4.5%
Libraries	0.0%	7.7%	0.0%	0.0%	0.0%	0.0%	30.8%	23.1%	23.1%	15.4%	1.2%
Nuisance Properties (reoccurring code violations)	50.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	33.3%	0.0%	0.0%	0.6%
Parks & Recreation	7.4%	7.4%	11.1%	7.4%	7.4%	3.7%	7.4%	18.5%	22.2%	7.4%	2.5%
Pedestrian Safety (Vision Zero)	27.3%	18.2%	9.1%	18.2%	9.1%	9.1%	9.1%	0.0%	0.0%	0.0%	1.0%
Police Services	7.0%	5.7%	10.8%	8.9%	5.1%	10.2%	11.5%	10.2%	17.8%	12.7%	14.5%

(CONTINUED) Q7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed in Question 6 do you think should be prioritized through the FY2025 Proposed Budget?

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q7. 1st choice Continued</u>											
San Antonio Metro Health (restaurant inspections, immunizations, wellness initiatives)	0.0%	44.4%	0.0%	22.2%	11.1%	0.0%	0.0%	0.0%	11.1%	11.1%	0.8%
Senior Services	19.2%	11.5%	15.4%	3.8%	15.4%	15.4%	3.8%	7.7%	0.0%	7.7%	2.4%
Sidewalks	43.5%	4.3%	17.4%	8.7%	4.3%	4.3%	8.7%	4.3%	0.0%	4.3%	2.1%
Small Business Support	0.0%	12.5%	25.0%	0.0%	0.0%	12.5%	0.0%	25.0%	12.5%	12.5%	0.7%
Street Lighting	11.8%	17.6%	23.5%	0.0%	11.8%	5.9%	5.9%	17.6%	5.9%	0.0%	1.6%
Streets	6.5%	13.9%	7.4%	11.1%	6.5%	7.4%	11.1%	8.3%	13.0%	14.8%	10.0%
Youth Services	0.0%	12.5%	0.0%	0.0%	25.0%	12.5%	0.0%	0.0%	25.0%	25.0%	0.7%

Q7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed in Question 6 do you think should be prioritized through the FY2025 Proposed Budget?

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q7. 2nd choice</u>											
Affordable Housing	16.1%	8.1%	3.2%	6.5%	19.4%	6.5%	4.8%	16.1%	6.5%	12.9%	5.7%
Animal Care Services	9.8%	9.8%	8.2%	14.8%	16.4%	4.9%	11.5%	6.6%	11.5%	6.6%	5.6%
Code Enforcement (overgrown yard, trash, graffiti)	7.5%	7.5%	13.2%	18.9%	5.7%	7.5%	9.4%	11.3%	3.8%	15.1%	4.9%
Domestic Violence Prevention	7.4%	9.3%	13.0%	7.4%	9.3%	11.1%	16.7%	7.4%	13.0%	5.6%	5.0%
Fire & Emergency Medical Services	7.4%	7.4%	8.4%	7.4%	5.3%	11.6%	9.5%	17.9%	10.5%	14.7%	8.8%
Garbage & Recycling Services	4.8%	4.8%	9.5%	14.3%	9.5%	9.5%	23.8%	0.0%	14.3%	9.5%	1.9%
Homeless Encampment Cleanups	10.3%	10.3%	11.5%	8.0%	9.2%	14.9%	10.3%	5.7%	9.2%	10.3%	8.0%
Services to Assist the Homeless (outreach, shelter, housing)	8.7%	8.7%	12.0%	13.0%	8.7%	8.7%	9.8%	8.7%	14.1%	7.6%	8.5%
Libraries	5.9%	0.0%	5.9%	5.9%	17.6%	11.8%	5.9%	11.8%	29.4%	5.9%	1.6%
Nuisance Properties (reoccurring code violations)	9.1%	13.6%	4.5%	9.1%	9.1%	13.6%	18.2%	4.5%	4.5%	13.6%	2.0%
Parks & Recreation	6.9%	10.3%	3.4%	0.0%	10.3%	3.4%	10.3%	13.8%	27.6%	13.8%	2.7%
Pedestrian Safety (Vision Zero)	16.7%	5.6%	11.1%	16.7%	11.1%	5.6%	16.7%	0.0%	5.6%	11.1%	1.7%
Police Services	11.0%	11.0%	5.5%	6.6%	9.9%	5.5%	7.7%	16.5%	17.6%	8.8%	8.4%

(CONTINUED) Q7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed in Question 6 do you think should be prioritized through the FY2025 Proposed Budget?

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q7. 2nd choice Continued</u>											
San Antonio Metro Health (restaurant inspections, immunizations, wellness initiatives)	12.5%	12.5%	0.0%	12.5%	12.5%	0.0%	12.5%	12.5%	12.5%	12.5%	0.7%
Senior Services	11.4%	11.4%	20.0%	8.6%	8.6%	14.3%	5.7%	5.7%	2.9%	11.4%	3.2%
Sidewalks	16.7%	14.3%	14.3%	4.8%	4.8%	4.8%	14.3%	7.1%	0.0%	19.0%	3.9%
Small Business Support	0.0%	11.1%	0.0%	11.1%	11.1%	0.0%	0.0%	11.1%	44.4%	11.1%	0.8%
Street Lighting	2.8%	13.9%	11.1%	11.1%	11.1%	5.6%	11.1%	11.1%	5.6%	16.7%	3.3%
Streets	16.1%	9.2%	12.6%	5.7%	5.7%	12.6%	6.9%	4.6%	13.8%	12.6%	8.0%
Youth Services	0.0%	20.0%	20.0%	10.0%	0.0%	20.0%	0.0%	10.0%	10.0%	10.0%	0.9%

Q7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed in Question 6 do you think should be prioritized through the FY2025 Proposed Budget?

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q7. 3rd choice</u>											
Affordable Housing	3.8%	17.0%	5.7%	3.8%	15.1%	11.3%	7.5%	11.3%	9.4%	15.1%	4.9%
Animal Care Services	9.4%	13.2%	11.3%	9.4%	11.3%	15.1%	11.3%	0.0%	7.5%	11.3%	4.9%
Code Enforcement (overgrown yard, trash, graffiti)	14.9%	6.4%	14.9%	8.5%	8.5%	8.5%	8.5%	12.8%	12.8%	4.3%	4.3%
Domestic Violence Prevention	7.3%	4.9%	7.3%	12.2%	14.6%	4.9%	9.8%	14.6%	12.2%	12.2%	3.8%
Fire & Emergency Medical Services	23.8%	9.5%	11.1%	11.1%	7.9%	4.8%	3.2%	6.3%	20.6%	1.6%	5.8%
Garbage & Recycling Services	10.9%	6.5%	8.7%	8.7%	6.5%	6.5%	6.5%	13.0%	6.5%	26.1%	4.2%
Homeless Encampment Cleanups	9.7%	11.3%	11.3%	16.1%	12.9%	8.1%	8.1%	4.8%	11.3%	6.5%	5.7%
Services to Assist the Homeless (outreach, shelter, housing)	6.3%	11.4%	15.2%	6.3%	6.3%	8.9%	10.1%	10.1%	6.3%	19.0%	7.3%
Libraries	10.5%	10.5%	5.3%	5.3%	10.5%	0.0%	21.1%	5.3%	15.8%	15.8%	1.8%
Nuisance Properties (reoccurring code violations)	10.0%	5.0%	0.0%	25.0%	15.0%	15.0%	10.0%	0.0%	15.0%	5.0%	1.8%
Parks & Recreation	10.2%	6.1%	4.1%	4.1%	4.1%	14.3%	6.1%	18.4%	20.4%	12.2%	4.5%
Pedestrian Safety (Vision Zero)	16.7%	10.0%	6.7%	3.3%	16.7%	13.3%	23.3%	3.3%	3.3%	3.3%	2.8%
Police Services	3.2%	1.6%	9.5%	4.8%	7.9%	17.5%	12.7%	12.7%	14.3%	15.9%	5.8%

(CONTINUED) Q7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed in Question 6 do you think should be prioritized through the FY2025 Proposed Budget?

N=1083

	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q7. 3rd choice Continued</u>											
San Antonio Metro Health (restaurant inspections, immunizations, wellness initiatives)	4.3%	13.0%	8.7%	13.0%	0.0%	0.0%	17.4%	17.4%	17.4%	8.7%	2.1%
Senior Services	8.5%	12.8%	8.5%	12.8%	6.4%	4.3%	8.5%	8.5%	12.8%	17.0%	4.3%
Sidewalks	16.2%	8.1%	10.8%	10.8%	5.4%	5.4%	13.5%	13.5%	5.4%	10.8%	3.4%
Small Business Support	20.0%	10.0%	15.0%	5.0%	5.0%	0.0%	10.0%	20.0%	10.0%	5.0%	1.8%
Street Lighting	4.8%	11.9%	9.5%	9.5%	19.0%	7.1%	14.3%	4.8%	11.9%	7.1%	3.9%
Streets	8.7%	12.0%	12.0%	6.5%	4.3%	9.8%	10.9%	12.0%	12.0%	12.0%	8.5%
Youth Services	13.6%	4.5%	9.1%	9.1%	18.2%	18.2%	9.1%	9.1%	4.5%	4.5%	2.0%

Q7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed in Question 6 do you think should be prioritized through the FY2025 Proposed Budget?

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q7. 4th choice</u>											
Affordable Housing	13.5%	8.1%	13.5%	13.5%	5.4%	10.8%	10.8%	8.1%	10.8%	5.4%	3.4%
Animal Care Services	12.5%	2.5%	17.5%	10.0%	7.5%	7.5%	7.5%	2.5%	10.0%	22.5%	3.7%
Code Enforcement (overgrown yard, trash, graffiti)	11.5%	3.8%	3.8%	11.5%	13.5%	1.9%	3.8%	15.4%	19.2%	15.4%	4.8%
Domestic Violence Prevention	11.3%	7.5%	7.5%	11.3%	13.2%	5.7%	11.3%	17.0%	7.5%	7.5%	4.9%
Fire & Emergency Medical Services	2.3%	4.5%	9.1%	9.1%	6.8%	15.9%	13.6%	11.4%	20.5%	6.8%	4.1%
Garbage & Recycling Services	9.5%	9.5%	0.0%	9.5%	4.8%	0.0%	14.3%	14.3%	28.6%	9.5%	1.9%
Homeless Encampment Cleanups	11.9%	6.8%	10.2%	10.2%	3.4%	3.4%	10.2%	8.5%	11.9%	23.7%	5.4%
Services to Assist the Homeless (outreach, shelter, housing)	5.0%	11.3%	6.3%	6.3%	16.3%	6.3%	13.8%	17.5%	10.0%	7.5%	7.4%
Libraries	5.9%	11.8%	11.8%	0.0%	5.9%	17.6%	11.8%	17.6%	11.8%	5.9%	1.6%
Nuisance Properties (reoccurring code violations)	13.9%	8.3%	25.0%	2.8%	5.6%	5.6%	5.6%	8.3%	13.9%	11.1%	3.3%
Parks & Recreation	8.3%	11.1%	13.9%	5.6%	0.0%	8.3%	13.9%	11.1%	11.1%	16.7%	3.3%
Pedestrian Safety (Vision Zero)	12.5%	6.3%	6.3%	9.4%	12.5%	21.9%	15.6%	9.4%	3.1%	3.1%	3.0%
Police Services	13.9%	8.3%	13.9%	5.6%	5.6%	11.1%	11.1%	11.1%	11.1%	8.3%	3.3%

(CONTINUED) Q7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed in Question 6 do you think should be prioritized through the FY2025 Proposed Budget?

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q7. 4th choice Continued</u>											
San Antonio Metro Health (restaurant inspections, immunizations, wellness initiatives)	21.9%	9.4%	9.4%	3.1%	3.1%	12.5%	9.4%	6.3%	9.4%	15.6%	3.0%
Senior Services	7.7%	9.6%	5.8%	7.7%	17.3%	17.3%	3.8%	9.6%	13.5%	7.7%	4.8%
Sidewalks	8.3%	14.6%	16.7%	10.4%	20.8%	10.4%	4.2%	4.2%	6.3%	4.2%	4.4%
Small Business Support	11.5%	7.7%	3.8%	7.7%	11.5%	7.7%	11.5%	11.5%	11.5%	15.4%	2.4%
Street Lighting	11.1%	11.1%	13.9%	22.2%	13.9%	11.1%	2.8%	0.0%	5.6%	8.3%	3.3%
Streets	8.8%	13.8%	7.5%	7.5%	3.8%	6.3%	13.8%	11.3%	12.5%	15.0%	7.4%
Youth Services	0.0%	23.3%	6.7%	13.3%	6.7%	16.7%	10.0%	3.3%	13.3%	6.7%	2.8%

Q7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed in Question 6 do you think should be prioritized through the FY2025 Proposed Budget? (SUM OF TOP 4 CHOICES)

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q7. Sum of top 4 choices</u>											
Affordable Housing	9.6%	12.4%	8.6%	8.0%	13.4%	9.6%	8.9%	10.2%	8.0%	11.5%	29.0%
Animal Care Services	12.5%	7.7%	10.1%	10.6%	13.9%	9.6%	9.6%	3.8%	10.1%	12.0%	19.2%
Code Enforcement (overgrown yard, trash, graffiti)	11.6%	6.8%	9.5%	13.2%	8.9%	6.8%	8.9%	12.1%	11.1%	11.1%	17.5%
Domestic Violence Prevention	8.2%	8.2%	9.7%	9.7%	13.8%	8.7%	10.3%	11.3%	10.3%	9.7%	18.0%
Fire & Emergency Medical Services	11.1%	7.0%	10.0%	7.8%	6.7%	11.1%	8.9%	13.3%	14.1%	10.0%	24.9%
Garbage & Recycling Services	7.7%	6.7%	8.7%	12.5%	6.7%	4.8%	10.6%	11.5%	14.4%	16.3%	9.6%
Homeless Encampment Cleanups	9.9%	8.9%	9.9%	12.2%	9.2%	9.2%	11.2%	7.6%	10.2%	11.8%	28.1%
Services to Assist the Homeless (outreach, shelter, housing)	7.7%	9.7%	11.3%	8.7%	10.3%	8.3%	10.3%	11.7%	11.0%	11.0%	27.7%
Libraries	6.1%	7.6%	6.1%	3.0%	9.1%	7.6%	16.7%	13.6%	19.7%	10.6%	6.1%
Nuisance Properties (reoccurring code violations)	14.3%	8.3%	11.9%	9.5%	8.3%	10.7%	9.5%	7.1%	10.7%	9.5%	7.8%
Parks & Recreation	8.5%	8.5%	7.8%	4.3%	5.0%	8.5%	9.2%	15.6%	19.9%	12.8%	13.0%
Pedestrian Safety (Vision Zero)	16.5%	8.8%	7.7%	9.9%	13.2%	14.3%	17.6%	4.4%	3.3%	4.4%	8.4%
Police Services	8.1%	6.6%	9.5%	7.2%	6.9%	10.4%	10.7%	12.4%	16.4%	11.8%	32.0%

(CONTINUED) Q7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed in Question 6 do you think should be prioritized through the FY2025 Proposed Budget?

N=1083	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q7. Sum of top 4 choices Continued</u>											
San Antonio Metro Health (restaurant inspections, immunizations, wellness initiatives)	12.5%	15.3%	6.9%	9.7%	4.2%	5.6%	11.1%	9.7%	12.5%	12.5%	6.6%
Senior Services	10.6%	11.3%	11.3%	8.8%	11.9%	12.5%	5.6%	8.1%	8.8%	11.3%	14.8%
Sidewalks	18.0%	11.3%	14.7%	8.7%	10.0%	6.7%	10.0%	7.3%	3.3%	10.0%	13.9%
Small Business Support	11.1%	9.5%	9.5%	6.3%	7.9%	4.8%	7.9%	15.9%	15.9%	11.1%	5.8%
Street Lighting	6.9%	13.0%	13.0%	12.2%	14.5%	7.6%	9.2%	6.9%	7.6%	9.2%	12.1%
Streets	9.8%	12.3%	9.8%	7.9%	5.2%	9.0%	10.6%	9.0%	12.8%	13.6%	33.9%
Youth Services	4.3%	15.7%	8.6%	10.0%	11.4%	17.1%	7.1%	5.7%	11.4%	8.6%	6.5%

Q10. How many years have you lived in San Antonio?

<u>Q10. How many years have you lived in San Antonio</u>	<u>Number</u>	<u>Percent</u>
Less than 1	29	2.7 %
1-5 years	113	10.4 %
6-10 years	131	12.1 %
11-15 years	128	11.8 %
20+ years	663	61.2 %
Not provided	19	1.8 %
Total	1083	100.0 %

WITHOUT "NOT PROVIDED"

Q10. How many years have you lived in San Antonio? (without "not provided")

<u>Q10. How many years have you lived in San Antonio</u>	<u>Number</u>	<u>Percent</u>
Less than 1	29	2.7 %
1-5 years	113	10.6 %
6-10 years	131	12.3 %
11-15 years	128	12.0 %
20+ years	663	62.3 %
Total	1064	100.0 %

Q11. What is your age?

Q11. Your age	Number	Percent
18-34	208	19.2 %
35-44	211	19.5 %
45-54	213	19.7 %
55-64	214	19.8 %
65+	216	19.9 %
Not provided	21	1.9 %
Total	1083	100.0 %

WITHOUT "NOT PROVIDED"

Q11. What is your age? (without "not provided")

Q11. Your age	Number	Percent
18-34	208	19.6 %
35-44	211	19.9 %
45-54	213	20.1 %
55-64	214	20.2 %
65+	216	20.3 %
Total	1062	100.0 %

Q12. What is your gender?

Q12. Your gender	Number	Percent
Male	531	49.0 %
Female	530	48.9 %
Non-binary	9	0.8 %
Prefer not to answer	13	1.2 %
Total	1083	100.0 %

WITHOUT "PREFER NOT TO ANSWER"

Q12. What is your gender? (without "prefer not to answer")

Q12. Your gender	Number	Percent
Male	531	49.6 %
Female	530	49.5 %
Non-binary	9	0.8 %
Total	1070	100.0 %

Q12-5. Prefer to self-describe

Q12x5 Please describe your gender	Number	Percent
Nonbinary	4	44.4 %
Transmale	1	11.1 %
A sexual	1	11.1 %
Gender Fluid	1	11.1 %
Fluid	1	11.1 %
NB	1	11.1 %
Total	9	100.0 %

Q13. Please indicate your race/ethnicities.

<u>Q13. Your race/ethnicities</u>	<u>Number</u>	<u>Percent</u>
Asian or Asian Indian	32	3.0 %
Black or African American	70	6.5 %
American Indian or Alaska Native	12	1.1 %
White, Non-Hispanic	255	23.5 %
Native Hawaiian or other Pacific Islander	3	0.3 %
Hispanic, Spanish, or Latino/a/x	704	65.0 %
Middle Eastern or North African	4	0.4 %
Other	11	1.0 %
Total	1091	

Q13. Self-describe your race/ethnicity:

<u>Q13x99. Please describe your race/ethnicity.</u>	<u>Number</u>	<u>Percent</u>
Mexican American	2	18.2 %
German, French, Irish and Welsh	1	9.1 %
San Antonioian	1	9.1 %
Mexicana	1	9.1 %
Afro Latina	1	9.1 %
European-American	1	9.1 %
Amerasian	1	9.1 %
Indigenous	1	9.1 %
Euro American	1	9.1 %
American with Mexican descent	1	9.1 %
Total	11	100.0 %

Q14. Do you rent or own your home?

Q14. Do you rent or own your home	Number	Percent
Own	739	68.2 %
Rent	336	31.0 %
Not provided	8	0.7 %
Total	1083	100.0 %

WITHOUT "NOT PROVIDED"

Q14. Do you rent or own your home? (without "not provided")

Q14. Do you rent or own your home	Number	Percent
Own	739	68.7 %
Rent	336	31.3 %
Total	1075	100.0 %

Q15. How many, if any, children live in your household?

Q15. How many children live in your household	Number	Percent
0	655	60.5 %
1	192	17.7 %
2	120	11.1 %
3	81	7.5 %
4	20	1.8 %
5+	15	1.4 %
Total	1083	100.0 %

Q16. How many, if any, older adults live in your household?

Q16. How many older adults live in your household	Number	Percent
0	731	67.5 %
1	209	19.3 %
2	134	12.4 %
3+	9	0.8 %
Total	1083	100.0 %

Q17. How many, if any, persons with disabilities live in your household?

Q17. How many persons with disabilities live in your household	Number	Percent
0	785	72.5 %
1	230	21.2 %
2	57	5.3 %
3+	11	1.0 %
Total	1083	100.0 %

Q18. What type of dwelling do you live in?

<u>Q18. What type of dwelling do you live in</u>	<u>Number</u>	<u>Percent</u>
Single family house detached from any other houses	915	84.5 %
Duplex or townhome	36	3.3 %
Building with two or more equivalent apartments or condominiums	84	7.8 %
Mobile home	9	0.8 %
Other	1	0.1 %
Not provided	38	3.5 %
Total	1083	100.0 %

WITHOUT "NOT PROVIDED"

Q18. What type of dwelling do you live in? (without "not provided")

<u>Q18. What type of dwelling do you live in</u>	<u>Number</u>	<u>Percent</u>
Single family house detached from any other houses	915	87.6 %
Duplex or townhome	36	3.4 %
Building with two or more equivalent apartments or condominiums	84	8.0 %
Mobile home	9	0.9 %
Other	1	0.1 %
Total	1045	100.0 %

Q19. Which of the following best describes your education?

<u>Q19. Which following best describes your education</u>	<u>Number</u>	<u>Percent</u>
Some high school, but no diploma	64	5.9 %
High school diploma or equivalent	241	22.3 %
Some college but no degree	233	21.5 %
Associate's degree	110	10.2 %
Bachelor's degree	217	20.0 %
Graduate degree, Master's degree, PhD, etc.	151	13.9 %
Not provided	67	6.2 %
Total	1083	100.0 %

WITHOUT "NOT PROVIDED"

Q19. Which of the following best describes your education? (without "not provided")

<u>Q19. Which following best describes your education</u>	<u>Number</u>	<u>Percent</u>
Some high school, but no diploma	64	6.3 %
High school diploma or equivalent	241	23.7 %
Some college but no degree	233	22.9 %
Associate's degree	110	10.8 %
Bachelor's degree	217	21.4 %
Graduate degree, Master's degree, PhD, etc.	151	14.9 %
Total	1016	100.0 %

Q20. Which of the following best describes your employment status?

Q20. Which following best describes your employment status

	Number	Percent
Employed full-time	602	55.6 %
Employed part-time	84	7.8 %
Unemployed/looking for work	43	4.0 %
Business owner/self-employed	65	6.0 %
Retired and not employed	236	21.8 %
Student	10	0.9 %
Not provided	43	4.0 %
Total	1083	100.0 %

WITHOUT "NOT PROVIDED"

Q20. Which of the following best describes your employment status? (without "not provided")

Q20. Which following best describes your employment status

	Number	Percent
Employed full-time	602	57.9 %
Employed part-time	84	8.1 %
Unemployed/looking for work	43	4.1 %
Business owner/self-employed	65	6.3 %
Retired and not employed	236	22.7 %
Student	10	1.0 %
Total	1040	100.0 %

Q21. Are you a military veteran or affiliated with the military?

Q21. Are you a military veteran or affiliated with the military	Number	Percent
Yes	233	21.5 %
No	819	75.6 %
Not provided	31	2.9 %
Total	1083	100.0 %

WITHOUT "NOT PROVIDED"

Q21. Are you a military veteran or affiliated with the military? (without "not provided")

Q21. Are you a military veteran or affiliated with the military	Number	Percent
Yes	233	22.1 %
No	819	77.9 %
Total	1052	100.0 %

Q22. How do you access the Internet at home?

<u>Q22. How do you access internet at home</u>	<u>Number</u>	<u>Percent</u>
With a router	557	51.4 %
With a mobile phone or hot spot	110	10.2 %
With a router and mobile phone or hot spot	322	29.7 %
I don't have internet access at home	44	4.1 %
Other	7	0.6 %
Not provided	43	4.0 %
Total	1083	100.0 %

WITHOUT "NOT PROVIDED"

Q22. How do you access the Internet at home? (without "not provided")

<u>Q22. How do you access internet at home</u>	<u>Number</u>	<u>Percent</u>
With a router	557	53.6 %
With a mobile phone or hot spot	110	10.6 %
With a router and mobile phone or hot spot	322	31.0 %
I don't have internet access at home	44	4.2 %
Other	7	0.7 %
Total	1040	100.0 %

Q22. Other internet access:

<u>Q22x5 Please define</u>	<u>Number</u>	<u>Percent</u>
Wi-Fi	1	14.3 %
Google Fiber	1	14.3 %
Google fiber optic.	1	14.3 %
phone	1	14.3 %
Wi-Fi	1	14.3 %
AT&T U-Verse	1	14.3 %
google fiber	1	14.3 %
Total	7	100.0 %

Q23. Which of the following best describes your household's total annual, pre-tax income?

Q23. Which following best describes your household's total annual pre-tax income

	Number	Percent
Less than \$25K	189	17.5 %
\$25K to \$49,999	210	19.4 %
\$50K to \$74,999	207	19.1 %
\$75K to \$99,999	183	16.9 %
\$100K+	166	15.3 %
I prefer not to answer	128	11.8 %
Total	1083	100.0 %

WITHOUT "I PREFER NOT TO ANSWER"

Q23. Which of the following best describes your household's total annual, pre-tax income? (without "I prefer not to answer")

Q23. Which following best describes your household's total annual pre-tax income

	Number	Percent
Less than \$25K	189	19.8 %
\$25K to \$49,999	210	22.0 %
\$50K to \$74,999	207	21.7 %
\$75K to \$99,999	183	19.2 %
\$100K+	166	17.4 %
Total	955	100.0 %

Q24. What is the primary way you receive news and information about the City of San Antonio?

Q24. What is the primary way you receive news and information about the City of San Antonio

	Number	Percent
Local news television, radio, print	724	66.9 %
Social media	218	20.1 %
Newsletters	35	3.2 %
City website	37	3.4 %
Word of mouth	22	2.0 %
Other	25	2.3 %
Not provided	22	2.0 %
Total	1083	100.0 %

WITHOUT "NOT PROVIDED"

Q24. What is the primary way you receive news and information about the City of San Antonio? (without "not provided")

Q24. What is the primary way you receive news and information about the City of San Antonio

	Number	Percent
Local news television, radio, print	724	68.2 %
Social media	218	20.5 %
Newsletters	35	3.3 %
City website	37	3.5 %
Word of mouth	22	2.1 %
Other	25	2.4 %
Total	1061	100.0 %

Q24. Other: What is the primary way you receive news and information about the City of San Antonio?

Q24x6 Please define	Number	Percent
Internet	2	10.0 %
All of the above	1	5.0 %
Internet news sites.	1	5.0 %
Non liberal news.	1	5.0 %
Apple News; internet	1	5.0 %
COSA web, internal city memos	1	5.0 %
Several web sites	1	5.0 %
Magazines and newspapers	1	5.0 %
I have to Google it find a close resemblance of what I need then call to verify	1	5.0 %
MAIL	1	5.0 %
Neighborhood association	1	5.0 %
Phone	1	5.0 %
Newspaper from Houston	1	5.0 %
news app	1	5.0 %
on line	1	5.0 %
city flyers	1	5.0 %
Mail	1	5.0 %
Nextdoor	1	5.0 %
Soo for news	1	5.0 %
Total	20	100.0 %

Was this survey completed in Spanish?

<u>Was this survey completed in Spanish</u>	<u>Number</u>	<u>Percent</u>
Yes	125	11.5 %
No	958	88.5 %
Total	1083	100.0 %

Council District

<u>Council District</u>	<u>Number</u>	<u>Percent</u>
1	111	10.2 %
2	107	9.9 %
3	106	9.8 %
4	101	9.3 %
5	109	10.1 %
6	106	9.8 %
7	105	9.7 %
8	107	9.9 %
9	116	10.7 %
10	115	10.6 %
Total	1083	100.0 %

Section 4

Survey Instrument



May 2024

Dear Neighbor:

The City of San Antonio is conducting a survey to find out what you, the taxpayer, think about the quality of City services and which services should be prioritized in the upcoming budget.

This year, after the multi-year rebound from the COVID-19 pandemic, the City is trying to slow spending while maintaining a high level of service. Your feedback will help City leadership determine where to focus its spending for Fiscal Year 2025 and make sure the City's priorities are in line with your highest needs.

The survey is being conducted by ETC Institute and should take no more than 20 minutes to complete. All responses will be kept confidential. I realize this survey will take some time to complete, but every question is important, and your opinion matters to the City of San Antonio.

Please return the enclosed survey within one week in the provided postage-paid envelope. If you prefer, you can complete the survey online at SanAntonioSurvey.org or you can complete the survey by calling 888-801-5368.

If you need assistance with accessibility to the survey, please call us at the toll-free number: 888-801-5368. ***Again, your responses will remain confidential.***

Thank you for your participation.

Sincerely,

Erik Walsh
City Manager, City of San Antonio

A Spanish language version of this survey is on pages 5 – 8 of the enclosed booklet. En el folleto adjunto, encontrará una versión en español en las páginas del 5 al 8.

At the end of this survey you will have an opportunity to opt-in for a chance to win one (1) \$500 prepaid Visa gift card for fully completing your survey.



2025 City of San Antonio Community Satisfaction and Budget Survey

The City of San Antonio is conducting a survey to improve City services, help long-term planning, and understand your highest priorities for next year's budget. This year, the City is trying to slow our spending while still maintaining a high level of service. Your feedback will help City leadership determine where to focus its spending for Fiscal Year 2025. The survey should take no more than 20 minutes to complete. All responses will be kept confidential. Complete this survey online at SanAntonioSurvey.org or call 888-801-5368. **As a way to say thank you for fully completing your survey, you will have the opportunity to opt-in to win one \$500 prepaid Visa gift card at the end of this survey.**

1. How do you feel about San Antonio?		Excellent	Good	Fair	Poor	Very Poor	No Opinion
1.	As a place to live	5	4	3	2	1	9
2.	As a place to work	5	4	3	2	1	9
3.	As a place to raise a family	5	4	3	2	1	9
4.	As a place to retire	5	4	3	2	1	9

2. Tell us about your City Government		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	No Opinion
1.	They give me opportunities to participate and share	5	4	3	2	1	9
2.	They provide timely communication that I understand	5	4	3	2	1	9
3.	They are prepared for emergencies/disasters	5	4	3	2	1	9

3. Please rate your satisfaction with the following		Very Satisfied	Satisfied	Unsatisfied	Very Unsatisfied	Don't Know
1.	Overall quality of services provided by the City of San Antonio	4	3	2	1	9
2.	Overall quality of customer service you receive from City employees	4	3	2	1	9

How satisfied are you with your City of San Antonio services below?

4. Overall quality of City services		Very Satisfied	Satisfied	Unsatisfied	Very Unsatisfied	Don't Know
01.	They quickly respond to emergencies	4	3	2	1	9
02.	They enforce local traffic laws	4	3	2	1	9
03.	They help prevent crime and offer education	4	3	2	1	9
04.	The overall quality of police services	4	3	2	1	9
05.	They quickly respond to fires and emergencies	4	3	2	1	9
06.	They help prevent fires and offer education	4	3	2	1	9
07.	The overall quality of fire and emergency services	4	3	2	1	9
08.	The condition of City streets	4	3	2	1	9
09.	The condition of sidewalks	4	3	2	1	9
10.	Traffic signage, signal maintenance, and timing	4	3	2	1	9
11.	Flood control during storms	4	3	2	1	9
12.	The overall quality of public works services	4	3	2	1	9
13.	Overall quality of animal care services	4	3	2	1	9
14.	Garbage collection brown cart	4	3	2	1	9
15.	Recycling collection blue cart	4	3	2	1	9
16.	Organics collection green cart	4	3	2	1	9
17.	Brush and bulky curbside collection	4	3	2	1	9
18.	Overall quality of solid waste services	4	3	2	1	9
19.	Overall quality of the San Antonio International Airport	4	3	2	1	9
20.	Overall quality of the San Antonio Public Library	4	3	2	1	9
21.	Code enforcement	4	3	2	1	9
22.	Overall quality of 311	4	3	2	1	9
23.	Homeless encampment cleanups	4	3	2	1	9
24.	Services to assist the homeless (outreach, shelter, housing)	4	3	2	1	9

5. Usage of City Services. Please CHECK ALL City services in the list below that you have used during the past year?

- | | |
|--|--|
| <input type="checkbox"/> 01. 311 Services | <input type="checkbox"/> 10. Parks and Recreation |
| <input type="checkbox"/> 02. Animal care | <input type="checkbox"/> 11. Permits, building inspections, and zoning |
| <input type="checkbox"/> 03. Code enforcement | <input type="checkbox"/> 12. Police |
| <input type="checkbox"/> 04. Downtown Parking | <input type="checkbox"/> 13. Public Health |
| <input type="checkbox"/> 05. Early childhood and youth services | <input type="checkbox"/> 14. Public Works |
| <input type="checkbox"/> 06. Family assistance | <input type="checkbox"/> 15. San Antonio International Airport |
| <input type="checkbox"/> 07. Fire & Emergency Medical Services | <input type="checkbox"/> 16. Senior services |
| <input type="checkbox"/> 08. Housing affordability, assistance, and counseling | <input type="checkbox"/> 17. Solid Waste |
| <input type="checkbox"/> 09. Library | |

6. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. If you do not have a need for a major City service listed, please circle "9" for "No Need."

City Services	Fully Met	Mostly Met	Partly Met	Not Met	No Need
01. Affordable Housing	4	3	2	1	9
02. Animal Care Services	4	3	2	1	9
03. Code Enforcement (overgrown yard, trash, graffiti)	4	3	2	1	9
04. Domestic Violence Prevention	4	3	2	1	9
05. Fire & Emergency Medical Services	4	3	2	1	9
06. Garbage & Recycling Services	4	3	2	1	9
07. Homeless Encampment Cleanups	4	3	2	1	9
08. Services to Assist the Homeless (outreach, shelter, housing)	4	3	2	1	9
09. Libraries	4	3	2	1	9
10. Nuisance Properties (reoccurring code violations)	4	3	2	1	9
11. Parks & Recreation	4	3	2	1	9
12. Pedestrian Safety (Vision Zero)	4	3	2	1	9
13. Police Services	4	3	2	1	9
14. San Antonio Metro Health (restaurant inspections, immunizations, wellness initiatives)	4	3	2	1	9
15. Senior Services	4	3	2	1	9
16. Sidewalks	4	3	2	1	9
17. Small Business Support	4	3	2	1	9
18. Street Lighting	4	3	2	1	9
19. Streets	4	3	2	1	9
20. Youth Services	4	3	2	1	9
21. Other:	4	3	2	1	9

7. As the City tries to slow spending while still maintaining a high level of service, which FOUR of the services listed above do you think should be prioritized through the FY2025 Proposed Budget? [Write in your answers below using the numbers from the list in Question 6.]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____

8. If you scored any of the items in Question 6 as a 1 or 2, what could be done to ensure the services meet your needs?

9. Do you have any additional suggestions for the FY2025 budget?

Demographics *The last questions are about you and your household. Your responses are confidential.*

10. How many years have you lived in San Antonio?

1. Less than 1 3. 6-10 years 5. 16-20 years
 2. 1-5 years 4. 11-15 years 6. Over 20 years

11. What is your age?

1. Under 18 3. 25-34 years 5. 45-54 years
 2. 18-24 years 4. 35-44 years 6. Over 55 years

12. What is your gender?

1. Male 3. Non-binary 5. Prefer to self-describe: _____
 2. Female 4. Transgender

13. Please indicate your race/ethnicities. [Check all that apply.]

01. Asian or Asian Indian 05. Native Hawaiian or other Pacific Islander
 02. Black or African American 06. Hispanic, Spanish, or Latino/a/x
 03. American Indian or Alaska Native 07. Middle Eastern or North African
 04. White 99. Other: _____

14. Do you rent or own your home? 1. Own 2. Rent

15. How many, if any, children live in your household? _____ children

16. How many, if any, older adults live in your household? _____ people age 65+

17. How many, if any, persons with disabilities live in your household? _____ persons

18. What type of dwelling do you live in?

1. Single family house detached from any other houses 4. Mobile home
 2. Duplex or townhome 5. Other: _____
 3. Building with two or more equivalent apartments or condominiums

19. Which of the following best describes your education?

1. Some high school, but no diploma 4. Associate's degree
 2. High school diploma or equivalent 5. Bachelor's degree
 3. Some college but no degree 6. Graduate degree: Master's degree, PhD, etc.

20. Which of the following BEST describes your employment status?

1. Employed full-time 4. Business owner/self-employed
 2. Employed part-time 5. Retired and not employed
 3. Unemployed/looking for work 6. Student

21. Are you a military veteran or affiliated with the military? 1. Yes 2. No

22. How do you access the Internet at home? [Check only one.]

1. With a router 4. I don't have internet access at home
 2. With a mobile phone or hot-spot 5. Other: _____
 3. With a router and mobile phone or hot-spot

23. Which of the following best describes your household's total annual, pre-tax income?

1. Less than \$25,000 3. \$50,000-\$74,999 5. \$100,000 or more
 2. \$25,000-\$49,999 4. \$75,000-\$99,999

24. What is the primary way you receive news and information about the City of San Antonio?

1. Local news television, radio, print 4. City website
 2. Social Media 5. Word of mouth
 3. Newsletters 6. Other: _____

25. Would you be interested in being added to the City's communication list to learn more about City services and other surveys available?

1. Yes [Answer Q25a.] 2. No

25a. Please provide your contact information.

Name: _____ Email: _____

Phone: _____

26. Would you like to be entered into a drawing for one (1) \$500 Visa gift card for fully completing your survey?

1. Yes [Answer Q26a.] 2. No [End Survey.]

26a. Please provide your contact information.

Name: _____ Email: _____

Phone: _____

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, Kansas 66061

Your responses will remain **completely confidential**. The address information to the right will ONLY be used to help identify needs and priorities for services in different areas of the City. If your address is not correct, please provide the correct information. Thank you.



Mayo de 2024

Querido vecino:

La Ciudad de San Antonio está llevando a cabo una encuesta para averiguar lo que usted, el contribuyente, piensa sobre la calidad de los servicios municipales y qué servicios deben ser priorizados en el próximo presupuesto.

Este año, tras varios años de recuperación después de la pandemia de COVID-19, la Ciudad intenta reducir el gasto manteniendo un alto nivel de servicio. Sus comentarios ayudarán a los dirigentes de la Ciudad a determinar dónde centrar sus gastos para el año fiscal 2025 y asegurarse de que las prioridades de la Ciudad están en consonancia con sus mayores necesidades.

La encuesta la realiza ETC Institute y no debería llevar más de 20 minutos completarla. Todas las respuestas serán confidenciales. Soy consciente de que tardará algún tiempo en completar esta encuesta, pero cada pregunta es importante y su opinión es importante para la Ciudad de San Antonio.

Devuelva la encuesta adjunta en el plazo de una semana en el sobre con franqueo pagado proporcionado. Si lo prefiere, puede completar la encuesta en línea en SanAntonioSurvey.org o puede completarla llamando al 888-801-5368.

Si necesita ayuda para acceder a la encuesta, llámenos al número gratuito: 888-801-5368. **Nuevamente, sus respuestas serán confidenciales.**

Gracias por su participación.

Atentamente,

A handwritten signature in blue ink, appearing to read "Erik Walsh".

Erik Walsh
Administrador municipal de la Ciudad de San Antonio

Una versión en español de esta encuesta se encuentra en las páginas 5 a la 8 del folleto adjunto. En el folleto adjunto, encontrará una versión en español en las páginas de la 5 a la 8.

Al final de esta encuesta, tendrá la oportunidad de optar por ganar una (1) tarjeta de regalo Visa prepaga de \$500 por completar la encuesta en su totalidad.



Encuesta comunitaria y presupuestaria de la Ciudad de San Antonio para 2025

La Ciudad de San Antonio está llevando a cabo una encuesta para mejorar los servicios municipales, ayudar a la planificación a largo plazo, y entender sus principales prioridades para el presupuesto del próximo año. Este año, la Ciudad está tratando de reducir nuestros gastos y al mismo tiempo mantener un alto nivel de servicio. Sus comentarios ayudarán a los dirigentes de la Ciudad a determinar dónde concentrar el gasto para el ejercicio fiscal 2025. La encuesta no debería llevar más de 20 minutos. Todas las respuestas serán confidenciales. Complete esta encuesta en línea en SanAntonioSurvey.org o llame al 888-801-5368. **Como agradecimiento por completar la encuesta en su totalidad, tendrá la oportunidad de optar por ganar una tarjeta de regalo Visa prepagada de \$500 al final de esta encuesta.**

1. ¿Qué opina de San Antonio?		Excelente	Buena	Regular	Pobre	Muy pobre	Sin opinión
1.	Como un lugar para vivir	5	4	3	2	1	9
2.	Como lugar para trabajar	5	4	3	2	1	9
3.	Como lugar para formar una familia	5	4	3	2	1	9
4.	Como un lugar para jubilarse	5	4	3	2	1	9

2. Háblenos de su gobierno municipal		Totalmente de acuerdo	De acuerdo	Neutro	En desacuerdo	Totalmente en desacuerdo	Sin opinión
1.	Me dan la oportunidad de participar y compartir	5	4	3	2	1	9
2.	Proporcionan comunicación oportuna que entiendo	5	4	3	2	1	9
3.	Están preparados para emergencias/catástrofes	5	4	3	2	1	9

3. Califique su satisfacción con lo siguiente		Muy satisfecho	Satisfecho	Insatisfecho	Muy insatisfecho	No sé
1.	Calidad general de los servicios prestados por la Ciudad de San Antonio	4	3	2	1	9
2.	Calidad general del servicio al cliente que recibe de los empleados municipales	4	3	2	1	9

¿Cuál es su grado de satisfacción con los siguientes servicios de la Ciudad de San Antonio?

4. Calidad general de los servicios de la Ciudad		Muy satisfecho	Satisfecho	Insatisfecho	Muy insatisfecho	No sé
01.	Responden rápidamente a las emergencias	4	3	2	1	9
02.	Cumplimiento de las leyes de tránsito locales	4	3	2	1	9
03.	Ayudan a prevenir la delincuencia y ofrecen educación	4	3	2	1	9
04.	Calidad general de los servicios policiales	4	3	2	1	9
05.	Responden rápidamente a incendios y emergencias	4	3	2	1	9
06.	Ayudan a prevenir incendios y ofrecen educación	4	3	2	1	9
07.	Calidad general de los servicios de bomberos y emergencias	4	3	2	1	9
08.	El estado de las principales calles de la Ciudad	4	3	2	1	9
09.	El estado de las aceras/banquetas	4	3	2	1	9
10.	Señalización, mantenimiento y temporización de las señales de tráfico	4	3	2	1	9
11.	Control de inundaciones durante las tormentas	4	3	2	1	9
12.	La calidad global de los servicios de obras públicas	4	3	2	1	9
13.	Calidad general de los servicios de atención a los animales	4	3	2	1	9
14.	Carro café para la recolección de basura	4	3	2	1	9
15.	Carro azul para la recolección de reciclaje	4	3	2	1	9
16.	Carro verde para la recolección de productos orgánicos	4	3	2	1	9
17.	Recolección de maleza y residuos voluminosos	4	3	2	1	9
18.	Calidad general de los servicios de residuos sólidos	4	3	2	1	9
19.	Calidad general del Aeropuerto Internacional de San Antonio	4	3	2	1	9
20.	Calidad general de la Biblioteca Pública de San Antonio	4	3	2	1	9
21.	Aplicación del código	4	3	2	1	9
22.	Calidad general del 311	4	3	2	1	9
23.	Limpieza de campamentos de personas sin hogar	4	3	2	1	9
24.	Servicios de asistencia para las personas sin hogar (alcance, albergue, vivienda)	4	3	2	1	9

5. Uso de los servicios de la Ciudad. MARQUE TODOS los servicios de la Ciudad de la siguiente lista que haya utilizado durante el último año.

- | | |
|---|--|
| <input type="checkbox"/> 01. Servicios del 311 | <input type="checkbox"/> 10. Parques y recreación |
| <input type="checkbox"/> 02. Atención a los animales | <input type="checkbox"/> 11. Permisos, inspecciones de construcción y zonificación |
| <input type="checkbox"/> 03. Aplicación del código | <input type="checkbox"/> 12. Policía |
| <input type="checkbox"/> 04. Estacionamiento en el centro | <input type="checkbox"/> 13. Salud pública |
| <input type="checkbox"/> 05. Servicios para la primera infancia y la juventud | <input type="checkbox"/> 14. Obras públicas |
| <input type="checkbox"/> 06. Asistencia familiar | <input type="checkbox"/> 15. Aeropuerto Internacional de San Antonio |
| <input type="checkbox"/> 07. Servicios médicos de emergencia y bomberos | <input type="checkbox"/> 16. Servicios para los adultos mayores |
| <input type="checkbox"/> 08. Asequibilidad de la vivienda, asistencia y asesoramiento | <input type="checkbox"/> 17. Residuos sólidos |
| <input type="checkbox"/> 09. Biblioteca | |

6. Indique en qué medida se satisfacen sus necesidades con cada uno de los principales servicios de la Ciudad enumerados a continuación en una escala de 4 a 1, donde 4 significa que sus necesidades están "totalmente satisfechas" y 1 que sus necesidades "no están satisfechas" en absoluto. Si no necesita ningún servicio importante de la Ciudad, marque "9" para "No hay necesidad".

Servicios de la Ciudad	Completamente satisfechas	Mayormente satisfechas	Parcialmente satisfechas	Nada satisfechas	No hay necesidad
01. Vivienda asequible	4	3	2	1	9
02. Servicios de cuidado de animales	4	3	2	1	9
03. Aplicación del código (jardín sin mantenimiento, basura, graffiti)	4	3	2	1	9
04. Prevención de la violencia doméstica	4	3	2	1	9
05. Servicios médicos de emergencia y bomberos	4	3	2	1	9
06. Servicios de basura y reciclaje	4	3	2	1	9
07. Limpieza de campamentos de personas sin hogar	4	3	2	1	9
08. Servicios de asistencia a las personas sin hogar (alcance, albergue, vivienda)	4	3	2	1	9
09. Bibliotecas	4	3	2	1	9
10. Propiedades sin mantenimiento (violaciones recurrentes del código)	4	3	2	1	9
11. Parques y recreación	4	3	2	1	9
12. Seguridad peatonal (Visión Cero)	4	3	2	1	9
13. Servicios policiales	4	3	2	1	9
14. Salud Metropolitana de San Antonio (inspecciones de restaurantes, vacunas, iniciativas de bienestar)	4	3	2	1	9
15. Servicios para las personas mayores	4	3	2	1	9
16. Aceras/banquetas	4	3	2	1	9
17. Apoyo a las pequeñas empresas	4	3	2	1	9
18. Alumbrado público	4	3	2	1	9
19. Calles	4	3	2	1	9
20. Servicios para la jóvenes	4	3	2	1	9
21. Otro: _____	4	3	2	1	9

7. Dado que la Ciudad intenta reducir el gasto sin dejar de mantener un alto nivel de servicio, ¿cuáles son los CUATRO servicios enumerados anteriormente que, en su opinión, deberían priorizarse en el presupuesto propuesto para el año fiscal 2025? [Escriba sus respuestas a continuación utilizando los números de la lista de la pregunta 6].

1°: _____ 2°: _____ 3°: _____ 4°: _____

8. Si calificó alguno de los puntos de la pregunta 6 con 1 o 2, ¿qué se podría hacer para que los servicios cumplan sus necesidades?

9. ¿Tiene alguna sugerencia adicional para el presupuesto del ejercicio fiscal 2025?

Sector demográfico *Las últimas preguntas son sobre usted y su hogar. Sus respuestas son confidenciales.*

10. ¿Cuántos años lleva viviendo en San Antonio?

1. Menos de 1 año 3. Entre 6 y 10 años 5. Entre 16 y 20 años
 2. Entre 1 y 5 años 4. Entre 11 y 15 años 6. Más de 20 años

11. ¿Cuál es su edad?

1. Menor de 18 años 3. Entre 25 y 34 años 5. Entre 45 y 54 años
 2. Entre 18 y 24 años 4. Entre 35 y 44 años 6. Más de 55 años

12. ¿Cuál es su género?

1. Masculino 3. No binario 5. Prefiero autodescribirme: _____
 2. Femenino 4. Transgénero

13. Indique su raza/origen étnico. [Marque todas las que correspondan].

01. Asiática o india asiática 05. Nativa de Hawái u otras islas del Pacífico
 02. Negra o afroamericana 06. Hispana, española o latino/a/x
 03. India americana o nativa de Alaska 07. Oriente Medio o Norte de África
 04. Blanco 99. Otra: _____

14. ¿Es usted propietario o alquila su vivienda? 1. Propietario 2. Alquilo

15. ¿Cuántos niños, si los hay, viven en su hogar? _____ niños

16. ¿Cuántos adultos mayores, si los hay, viven en su hogar? _____ personas mayores de 65 años

17. ¿Cuántas personas con discapacidad, si las hay, viven en su hogar? _____ personas

18. ¿En qué tipo de vivienda vive?

1. Casa unifamiliar independiente de cualquier otra casa 4. Casa móvil
 2. Dúplex o casa adosada 5. Otra: _____
 3. Edificio con dos o más apartamentos o condominios equivalentes

19. ¿Cuál de las siguientes opciones describe mejor su nivel educativo?

1. Algunos estudios de preparatoria, pero sin diploma 4. Título técnico
 2. Diploma de preparatoria o equivalente 5. Licenciatura
 3. Algunos estudios universitarios, pero sin titulación 6. Postgrado, maestría, doctorado, etc.

20. ¿Cuál de las siguientes opciones describe MEJOR su situación laboral?

1. Empleado de tiempo completo 4. Empresario/autónomo
 2. Empleado de medio tiempo 5. Jubilado y sin empleo
 3. Desempleado/buscando trabajo 6. Estudiante

21. ¿Es usted veterano militar o está afiliado al ejército? 1. Sí 2. No

22. ¿Cómo accede a Internet en casa? [Marque solo uno.]

1. Con un enrutador 4. No tengo acceso a Internet en casa
 2. Con un teléfono móvil o un punto de acceso 5. Otro: _____
 3. Con un enrutador y un teléfono móvil o punto de acceso

23. ¿Cuál de las siguientes opciones describe mejor los ingresos totales anuales de su hogar antes de impuestos?

1. Menos de \$25,000 3. Entre \$50,000 y \$74,999 5. \$100,000 o más
 2. Entre \$25,000 y \$49,999 4. Entre \$75,000 y \$99,999

24. **¿Cuál es el principal medio por el que recibe noticias e información sobre la ciudad de San Antonio?**
- | | |
|--|--|
| <input type="checkbox"/> 1. Noticias locales televisión, radio, prensa | <input type="checkbox"/> 4. Sitio web de la Ciudad |
| <input type="checkbox"/> 2. Redes sociales | <input type="checkbox"/> 5. De boca en boca |
| <input type="checkbox"/> 3. Boletines | <input type="checkbox"/> 6. Otro: _____ |

25. **¿Estaría usted interesado en ser agregado a la lista de comunicación de la Ciudad para obtener más información sobre los servicios municipales y otras encuestas disponibles?**

1. Sí [Responda la pregunta 25a]. 2. No

25a. Proporcione su información de contacto.

Nombre: _____ Correo electrónico: _____

Teléfono: _____

26. **¿Le gustaría participar en el sorteo de una (1) tarjeta de regalo Visa de \$500 por contestar completamente su encuesta?**

1. Sí [Responda la pregunta 26a]. 2. No [Fin de la encuesta].

26a. Proporcione su información de contacto.

Nombre: _____ Correo electrónico: _____

Teléfono: _____

Esto concluye la encuesta. ¡Gracias por su tiempo!

Devuelva su encuesta en el sobre con franqueo pagado adjunto dirigido a:

ETC Institute, 725 W. Frontier Circle, Olathe, Kansas 66061

Sus respuestas permanecerán **completamente confidenciales**. La información de la dirección a la derecha SOLO se utilizará para ayudar a identificar necesidades y prioridades de servicios en diferentes áreas de la ciudad. Si su dirección no es correcta, proporcione la información correcta. Gracias.



Community Satisfaction and Budget Priorities Survey Fiscal Year 2025

Open Ended Comments

Prepared By
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Section 1

Question 6

Q6. 21 Please define “Other”**Summary of Responses:**

Survey responses highlight dissatisfaction with public safety, citing rude 911 operators, drug issues, and crime prevention. Environmental concerns include poor air quality, highway debris, and insufficient maintenance of alleys and parks. Residents call for better flood control, climate initiatives, support for working families, job placement, and increased library funding. Homelessness is a major issue, causing safety concerns. There are also calls for better traffic law enforcement and public transportation. Overall, there is a desire for more effective and inclusive city services.

Open-End Responses:**District 1:**

- Aceras banquetas alumbrado
- Crosswalks needed Nathan & W Guenther.
- Finding people a job that suits them.
- "HEAT MITIGATION with intensive tree planting in parks ... so many are just barren... parks is underfunded. All of four trucks to do watering! We have plenty of water for golf courses!"
- Trees really needed
- along bus routes and at bus stops. "
- Mall safety
- Parks are always safe for our children
- Please fix the street.
- Programs to help seniors
- Too many homeless walking the streets and squatting in abandoned houses.

District 2:

- Climate Change City Plan

District 3:

- Handicap accessible parks sidewalks. No mulch. More trees shades and benches more trash cans. Trim the trees. Pick up Garbage. To much garbage in San Antonio
- Hazardous material drop locations
- Recently visited a public swimming pool and was pleasantly surprised at the quality after 40+ years since last visiting and at no cost to enter and use! WOW! Why aren't more people aware and using these city facilities is beyond me. Thank you ??
- Somewhat Fixed Street
- The has turned a blind eye to junk cars!
- Veterans housing vs Illegals being housed!

District 4:

- 911 is rude when called.
- Other is hearing words and issue and crime to make San Antonio great with less violence and more extreme caution when it done to are local police where crime tak s a easy way out and not to investigate the call more then taking action before facts
- Speed bumps, racing on street and not stopping at stop signs and no sidewalks- passing school buses while they are picking up kids. I've reported and I've never seen ANYONE get stopped!

District 5:

- Air Quality is getting bad in SA. aTrah can be seen on highways and side of highways.
- Assistance for everyday working families (not just homeless individuals) I don't see any programs that help unless you are considered very very low income or homeless
- Cleaning up streets in reference to drugs. There are way too many people all around our neighborhood and on every street corner who are high on drugs. I don't feel safe and they are also in danger of getting hit by a car cause they are out of it or even having an overdose

- More funding to the library!
- Programs for schools
- We need more trees planted and the city streets should be safer and more walkable

District 6:

- crime
- Debris on the sides of loop 410
- Homeless on freeway sides, overgrown as well

District 7:

- Flood Control and Public Engagement for City policy change stakeholder group-lack of representation for areas of impact and lack of transparency for the process as it was not on saspeak up until community advocacy.
- Panhandlers
- SAWS needs to fix our water lines. We have yellow water.
- traffic law enforcement

District 8:

- Besides other mentioned concerns the constant tree and land devastation in search of development is deplorable. The developer have been given total reign paying fines, ignoring city ordinances. When is enough development enough?
- Covid Response
- Maybe they can learn how to help people and scrolls and help provide more services like when someone develops cancer another illness said I don't have to struggle so much see I can say that That's what I've been doing for the last 4 years at the development small cell cancer been married for 35 years losing my wife I'm about to lose my home there's nowhere to turn for help
- Rail transit within San Antonio and to neighboring cities. We need an alternative to the roads and automobiles.
- The airport

District 9:

- Crime prevention stinks, City releases too many criminals
- i continue to have problems with the homeless at a home i have on sale. the homeless situation is really bad .there home address is at1020 W Poplar. i have a police report on file. went to check on house and it had gotten broken into and a drug addict was sleeping inside enjoying ac taking showers. the house has locked gates but they keep wanting to jump the fence. a neighbor called about a suspicious activity and we called police and in their search they discovered a person was living under the house but wasn't there that night. there is an increase of homeless living under the i10 bridge along Camaron and w poplar. they keep breaking into cars . they are seen lurking at night and doing drugs. we have scheduled apatrol by service by sapd but what has helped in the past is getting those people out of their encampments. when the haven of hope opened nearby it brought the once nice neighborhood down. there's a constant parade of people going down poplar to go under bridge or the haven if hope. at 3 am in the morning someone jumped the fence and was pounding on the front door which scared my then rental tenants and were fed up with situation there so they moved out and i decided to sell the house which has been in my family 80 plus years.
- LBGTQ services
- Overall work the city does
- Spend on city projects the effects the whole city not just areas
- sustainability education
- Traffic lights... need more flashing yellow arrows for left turns

District 10:

- More bulk & brush collection.
- Old CPSB infrastructure for gas coming into home
- Traffic Signal Lights
- Trucks and water quality

Section 2

Question 8

Q8. If you scored any of the items in Question 6 as a 1 or 2, what could be done to ensure the services meet your needs?

Summary of Responses:

Affordable housing remains a significant issue, with calls to address property tax appraisals that strain homeowners, especially those on fixed incomes. Support for law enforcement is highlighted, though concerns about public safety and community-police relations are evident. Managing homeless encampments is a pressing issue, with calls for faster cleanups and stricter enforcement to maintain public health and safety. Concerns about infrastructure maintenance, including sidewalk upkeep and street repair, are emphasized, with a need for more effective enforcement against nonoperational vehicles and better street lighting, especially in older residential areas. These efforts are complemented by a push for better environmental practices, improved city services, and expanded community resources like senior centers and youth services.

Open-End Responses:

District 1:

- 07-once removed, follow up on. 08-Enforce begging laws, Keep homeless off the streets. 169/19-sidewalks and streets require regular maintenance.
- ACS needs the support of council and the city with funding and laws to be aggressive with animal code enforcement and faster response. And SAPD needs to be part of that muscle, whether they like it or not, when it comes to aggressive animal calls. It should be much easier to report aggressive pets -- the notarized affidavit policy is absurd and not convenient (filing only at 151 HQ?). Regarding Streets, It seems like more affluent neighborhoods get their roads frequently resurfaced (Monte Vista) while streets west of 10 are like driving off-road terrain. And the sidewalk efforts remain lackluster, especially related to continuity, accessibility and size. Sidewalks should be wide enough for two people to pass each other without stepping aside.
- Additional funds are needed for animal care services to address the stray and dangerous/aggressive dog situation.
- Address code violations. People should live in clean, nice areas. Stricter punishments for violations. Large vehicles for a business should not be in the street or development.
- All funds currently allocated to cleaning up homeless encampments should be directed towards outreach and free housing, as these are the programs that are proven to actually reduce homelessness. Additional resources are needed for feral cat and stray dog population control in many zip codes, especially free spay and neuter programs
- All streets need to be checked.
- Animal Service should also have feral cats picked up at your property.
- Additional lighting for alley ways.
- Need sidewalks and curbs replaced.
- Better trained EMT's in correct diagnosing. More aggressive correction of graffiti. Enforcement of chapter 35-4144 Sidewalk and Curb construction
- Code enforcement does absolutely nothing
- Employees must empty the garbage. They are lazy. They ass by without checking. I have to call 311 to report.
- Get a handle on domestic violence. Lower speed limits where pedestrians are present.
- Get them done ASAP.
- Homeless camps should immediately be cleaned up and removed. Police need to be more proactive in arresting criminals
- I live in an area near haven for hope and the homeless situation spills over into the nearby neighborhoods. This causes a safety concern.
- I think they should have more money for housing
- Impose a hefty fee for anyone selling dogs, puppies, kittens or cats.
- Increase their both police and fireman's pay and hire more folks.
- Increasing property taxes isn't helping with affordable housing. The City should look into this one issue.
- I've been requesting sidewalk repairs on Fulton Ave block 9-10.I address to Trevino way back went he was in District 1. Other blocks in this area has been paved, what does it takes to resolve this issue. I've been home owner over 50 yrs I feel it's time n never had improved.
- Level out the sidewalks in my area.
- Lower property taxes or change the way the appraisals are done. I purchased my house for \$125,000 back 13 years ago (which I could afford). That same house without any remodeling or repairs done the County is telling me it is now worth \$280,000. At this rate I will not be able to retire or I will lose my home.
- Maintain the streets...especially near downtown.
- Make sidewalks or streets pedestrian friendly to encourage foot traffic in neighborhoods
- Make sure the trash guys don't leave trash in the street when they pick up the trash. It's not all the guys just certain ones

- more diligence in restaurant inspections. And, have restrooms in parks to be clean and operational.
- More streetlights at intersection in the older residential areas.
- Move CPS poles out of the sidewalk. Require SAPD to perform DUI checkpoints on 281 near N. St. Mary's between 1am and 3am.
- Need more trained staff in the area of service and programs to help seniors with home repairs.
- pick up the garbage when it is suppose to be pick up.
- Police need to improve mental health services training to help work with those who suffer from mental issues.
- Quicker police response.
- Seguir cooperando , y hacer un buen trabajo en todas la áreas . Especialmente en la áreas pobres
- Some more for senior citizens that are living on a pension. I need help around my house, my porch is falling in.
- Street lights are fixed when broken
- Stripes need to be redone on the road for drivers to see.
- Tarifas justas de pago
- The city representatives actually pay authentic attention and caring to all neighborhoods. All neighborhoods deserve to be taken care of and not just the affluent areas. Many san antonio citizens are unable to leave their homes due to violence. There are also properties that are damaged, not due to the owners, but due to the surroundings.
- The homeless in my neighborhood seem to struggle with addiction, shelter and basic needs. The streets are disgraceful. Especially in the medium to lower income areas.
- The quality of the street pavement on the neighborhoods on District one is in terrible shape. Only good quality pavement is being given to the main arteries but not to the neighborhood streets. The city is mostly focused on filling potholes which make the street worse every time they are filled. Please repaved our street neighborhoods with the same quality of asphalt used on the main arteries.
- The sidewalks are abysmal, with tons of telephone polls and other barriers within even the non-shattered sidewalks. Cars are given too much priority, costing lives
- The streets need to be better maintained (fill potholes, and overall smoother).
- There should be a sidewalk on at least one side of the street in every block especially near schools.
- They have been working on our streets since December and they are still not done. Why?
- Trees trees trees on street level in parks (many are just barren) on bus lines at bus stops ... EAT MITIGATION IS URGENT!!!
- We have no street lights on our street.
- We need sidewalks for the handicapped. Fix the streets so when it rains there is no flooding.
- When you resurface streets fix drainage at the same time. Putting a new layer of asphalt on a badly driven street is a waste of money.
- Why are you slowing spending. You haven't reduced taxes in the citizens. You lie. We're catching on.

District 2:

- 10-asistor cuando se les habla. 1-mucha gente que no cuidum 12-oíner a kis oeatires qye crulen correctamente. 16-banqueta 7 muy dunudas. 18-por mi zoner pullan luces seles habla y no viene 19-cierran muchos las culles.
- After three rounds of environmental plans produced in the past 20 years it is time to implement the findings. It is still dangerous to ride bicycles on surface streets. Provide healthy lunches for seniors with more greens, fruits, and vegetables and less processed food and questionable meat offerings. We quit going.
- animal care
- Apply stricter penalties to animal owners who are not being responsible.
- Assist homeless to find shelter.
- Be more fair with citizens. Fix streets in low-income neighborhoods. Majority in SA are low income.
- Develop a working plan to get the job done!
- drastically increase police numbers in neighborhoods, NEVER see police unless called! Shoot loose dogs on site! Increase numbers of dog catchers it takes months to get one to show up should be an hour or less..
- en la casa donde vivimos ya hemos visto zorillos mapaches queremos que allá una línea que podamos llamar y que no sea tan costosa y las calles la mayoría están en mal estado
- Finding homes for animals.
- Have vision such as SA3030 so we all know what we are working towards
- Homeless encampment cleanups. Make the area look so bad.
- Homeless people in downtown area are a nuisance and create issues for our business. they negatively affect business.
- Hydro drill used by cable co has caused driveway and curb and sidewalk cracking.
- Increase police presence in neighborhoods and downtown. More transparency with city and police issues. Streets in community need new asphalt, not keep patching holes.
- More attention
- more meetings with the public
- More shelters for the homeless. Keep them off the streets.

- Most of it has to do with response times of the services (ACS or Police Non-Emergency). Sometimes with non-emergency police service requests, officers don't leave their vehicle in the area and sometimes just drive by the area and may not see the issue at hand. ACS concerns are well documented city-wide. Conditions of sidewalks and streets continue to be a concern but the city should take the opportunity to remediate this issue in a holistic and transformative manner that codifies as a defecto practice, wider sidewalks, narrower streets, and drought-resistant street trees.
- My rental unit uses a private trash company. It would be great to have an option to purchase recycling service from the city. I'm happy to pay for it, but this isn't an option for me and there aren't any citywide recycling centers.
- Need more lighting on my street
- Put more money into repair for streets and sidewalks. Actually, I live in Dignowity Hill where curbs are random which makes us look like a poor neighborhood.
- Roads on my street are horrible. Police need to enforce traffic violations. Too many people are running red lights.
- Senalamiento de carriles y pozos. Trabajos nuevos mal echo puente del riel waltery 35
- "Sidewalks need to be fixed, I've called several times because this guy in a wheelchair couldn't use it and it's still not fixed.
- Need more street lights in communities. "
- Talk to residents
- We have VERY POOR STREET LIGHTING,throughout the city. Fluorescent paint needed throughout the city. Fill pot holes throughout the city. Street sign need to be brighter and larger...street signs are faded throughout the city.
- Major problems with neighborhood dogs, using neighbors yards as toilets.....penalties are needed. Dog owners should walk their dogs in their own yard. Not use the neighbors yard. My neighbors encouraged their large dogs to use my yard as their toilet 4 times per day!!!! Needs to STOP!!!! I have no pet!!!!

District 3:

- 07-make disposal cans and volunteers to clean up. 16- Sidewalks on both sides of the street. 18- more security lights in that areas that are isolated.
- 1. Give more support to Habitat for Humanity and other programs like this, that makes it affordable for families to own a house. Rent control in newer built apartments, since they already getting a large tax rate. Also, insure that seniors are able to remain in their homes that they worked hard for (property taxes are outrageous for seniors, especially if they live on a social security check). 2. Definitely hire more law enforcement! Provide great benefits for those that risk their life daily! 3. Domestic abuse programs need more advertising, such as billboards, signs in clinics, hospitals, etc... commercials and leaflets, as well as people canvassing the high incidents areas. 4. Metal signs with numbers to call for help installed outside areas where homeless gather. More people canvassing homeless areas and creating a program for all drug addicts where they can be housed and given treatment.
- 19-replace streets9 do not patch. Add curbs/signage, stripes, sidewalks. 13-Monitor speed on Highway, too many speed eras and no enforcement. 3-Monitor known dump sites(put up cameras and catch dumpers and issue fines.) 16-replace broken/cracked sidewalks in older neighborhoods. Add them in new areas.
- Actually getting the homeless off the streets and into facilities that would actually help them. They disregard all in their language and trash makes it even worse.
- Additional officers on patrol at night.
- Have code compliance submit reports on streets in need of maintenance
- ANIMAL CARE SERVICES NEEDS TO BE IMMEDIATELY ADDRESSED; NUISANCE PROPERTIES-TAKE CARE OF THEM BY CALLING OWNERS
- Apartments which chain to be for seniors over 55 and fail to comply should be fined or apartments knocked down. For example 9200 s presa san juan apartments are supposedly be for seniors over 55 for 15 years. However they have turned into housing courts open to all. Total waste of my tax dollars.
- Assistance for domestic violence.
- Better light in some areas
- BETTER LIGHTING FOR PEDESTRIANS; SMALL BUSINESS SUPPORT NOT EASY TO OBTAIN FOR FINANCIAL
- Better respond on police services and more officers experience in military training.
- Called council person to report till something gets done, most of the time, nothing gets done. 311 is better .
- Come up with new ways to fix neighborhood streets - ""patchwork"" does not last but a couple months with garbage trucks going over the same spots over and over again.
- The homeless camps are out of control - they clog up the much needed drainage with their mini homes. The trash and unsanitary conditions and uncaring for the way it's left is aggravating.
- Correct potholes, hurts suspension of vehicles
- Do the services. Too much planning with no doing. I see the city employees in restaurants rather than at a job site.
- domestic violence prevention
- Enforce handicap parking patrol. get expired registration off street. get junk vehicles of streets.
- Ensure that police are monitoring and removing homeless encampments as well as allowing a sufficient budget for the EMS and firefighters
- Fixed Streets

- Get the mentally ill homeless into treatment programs
- Housing is not affordable for low income tax payers. Something needs to be done with the stray animals.
- More basketball fields for youth.
- More cement ramps.
- Trim trees
- More sidewalks police safety in neighborhoods and schools.
- Gate all schools.
- More enforcement on homeless camps and homeless people.
- QUICKER REFORM TO PICK UP STRAY ANIMALS; BETTER CODE ENFORCEMENT; ENFORCEMENT OF CODE VIOLATIONS
- Quitar los grafitis
- senior services
- SIDEWALKS NEEDED FOR HANDICAP WHEELCHAIRS IN OUR NEIGHBORHOOD; STREETS IN BAD SHAPE; POOR LIGHTING ON MY STREET 240 BONNELL DR
- SOOOO many homeless encampments! I am afraid to go into some areas of town after dark! And the potholes! Fill them in!
- Streets are terrible
- These services should faster than the growth of the city! Infrastructure first, before the city grows! No pay raise for city council members
- Work in a faster way to get things done.
- YOU NEED HOUSING FOR MIDDLE CLASS INCOME PEOPLE-LOW INCOME HAS TOO MANY OPTIONS-MIDDLE CLASS PEOPLE GET DENIED BECAUSE THEY MAKE TOO MUCH FOR LOWER CLASS AND TOO LESS FOR HIGHER INCOME CLASS

District 4:

- All good
- Allow police cars to send/submit pothole reports every week.
- Clean up homeless camps. Getter painted lines on street. More police and faster response.
- Due to the recent growth of population and subdivisions in San Antonio, this truly necessitates additional Code Compliance Officers, Police, and even Fireman. This additional funding is very much needed to help maintain streets, sidewalks, lighting and improve the SAFETY for all. In addition, when owners of homes "allow" their homes to be rented to low-income families, there should be a policy in force whereby, the owner, the renter and the city work together to insure the home is maintained in a clean and respectful manner. Thus, requiring the "homeowner" to routinely check the condition of the rental property and address any issues with the current "renter" of their home that may warrant corrections. And, have the City involved to create a three-prong partnership for the good of all.
- Flashing stop signs for visibility at crossings of streets.
- For the city to be more for the Police To have their back Hire more to help cover the city. I drive around and see no more policing because everyone is against the cops. People not obeying the law driving wreck less. We are San Antonio and have always back the Blue and that seems to be declining. Shameful
- Garbage , they drag container, knock over. leave stuff.
- Garbage on side of highways thrown and the streets
- Have them put in garbage bags, when people put their trash directly in bins trucks spill half of it in the street
- homeless
- Keep trying to see if the city will fix our sidewalks and street lighting, add service to the homeless on our side of town.
- large potholes by Wells Fargo Bank. Fix the streets
- Make home owners keep a tidy yard , cut overgrown shrubs and bushes to prevent bug infestation.
- More funding.
- Mostrar más transparencia de como acceder y poder comprar una casa
- On potholes, stop trying and do them right way. Roller coaster ride on Ashley and S Zarzona. Stop encouraging homeless to come here. No speed bumps needed on streets, The potholes are the major problem .
- Repair/replace streets as there are many that are in very bad shape all over the city not just in certain districts
- they need to keep animals out of the streets. Stray dogs and cats get run over and killed.
- With the budget, the city is doing the best they can.

District 5:

- housing 2. Code enforcement for yard, trash , junk. 3. Downtown parking fees are too high.
- ACS needs more officers to catch strays and find a home if possible via 3rd party and/or other cities. Go after residents who do not care for their animals or let them breed and roam the streets.
- Be more clean, they leave litter on the streets.
- Better leadership, fresh ideas, and force what is in writing already
- Charge fines to people that do not comply.
- City needs to offer free spayed and neutering services to eliminate all these strays.
- Continue service w/ additional pay
- Cuidar los botes de basura si ya están en muy mal estado remplazarlos

- Dar más presupuesto
- Enfocarse mas en estas nesecidades.
- Enfocarse más es las colonias de bajos recursos y así mejorar nuestros barrios
- Enforce the graffiti law.
- Fix the potholes. More lighting in parks.
- Follow through
- get rid of homeless camps by my neighborhood. on castroville st.
- Have assistance available to a wider part of the community
- Help the homeless get back on their feet. Fix the bad sidewalks.
- Homeless cleanups, Take everything away when they camp out under the highways. Too many begging on the street.
- I live in the west side of s.a. .needed to help the homeless people.
- Infrastructure for the Westside community, too many potholes
- Just to ensure workers and patients are getting professional training and professional assistance when needed.
- Keep on helping seniors in need. Help seniors build homes.
- More resources for the homeless
- Must get stray animal population under control.
- Subsidized housing needs to have an overhaul.
- Need more spay and neuter's programs.
- Nothing gets done when you file a complaint.
- Please make streets and sidewalks safer for those that walk in District 5 especially Southtown and those adjacent to downtown. Intersections are deadly and those that choose to walk are very unsafe around Flores Street especially the 5 way intersection around Cevallos in Southtown/Downtown.
- Police to to be educated on the laws poor housing quality is an issue no lights in bad areas no sidewalks in alot of areas.
- Potholes on street – dark areas on west side of San Antonio
- Reducing rental fees,as costs have increased without properties being upgraded
- Stricter penalties for irresponsible pet owners.
- Streets gets flooded really easy would love to have better drainage system. We don't see alot of rain but when we do get even moderate rain alot of streets get flooded.
- Streets need repairs, not just patches. No sooner than a street is completed it's torn up again because some utility did not complete their job. It's a wast of our taxpayers money to have to be torn up.
- The streets in the west central area need to be fixed. The whole area where that sink hole on culebra manifested needs to be inspected and fixed.
- There are alot of streets that need repair and the vacant lots are very bushy.
- There are several properties on my street in 78207 that need to be condemned.
- Todo muy bien muy satisfecho
- We need more affordable housing the rent here in the city is to high
- Why do you have a voice mail if it is always full. Can't get a real person to answer your phone.

District 6:

- 16 and 19-add FTE to do the streets. 21- heavy police patrol between midnight-6 am
- 1-prover informacion sobre la programeas excitentes en disfuenty idioma. 2. Hacer llegav esta informacion a las familias del vecindo.
- Add more Senior centers
- Youth services- free college and or easier to buy a home for those who don't use drugs and don't have any convictions
- Those with 3 or more convictions loose any financial/ food government assistance
- Build more sidewalks and repair the broken ones.
- city clean up
- Could be better
- Dead trees on city properties need to be cut down and roaming dogs need to be taken care of.
- Dry laws on vices of beer and drugs before providing shelter or lodging. More pressure on restaurants to allow homeless cleanup, instead of relieving themselves on the streets. Some pressure on churches to open instead of locking doors for homeless. City pushing homeless from tourist areas. Medical organizations to provide help at street. Bicycle Patrol for stopping sex on the street.
- First of all I would like the city to finish a project it starts before moving to next project Ex : the entrance to Port San Antonio off highway 90 & 36th street the sidewalk in front of University Health Center was finished. However the sidewalk on the other side of street was never finished and its been 30 years, The University Health Center was built in 1994 how long does it take the city to finish the job?
- For affordable housing, the biggest thing that could be done is work with the County to not attempt to double my house's appraisal value every year
- Garbage/recycling should not be so strict. I stopped because of them sending me a warning.
- Go after streets that really need it before streets that don't really need it. Prioritize like triage.
- Housing has become too expensive for poor people. Gentrification in areas that people could afford is now being taken over and they are being pushed out.
- I don't have a suggestion at this time

- Level the sidewalk. They are a tripping hazard.
- Lots of crime in the northwest; possible, gangs, speeding, theft, car, break-ins, property damage, graffiti, etc. this makes San Antonio look very trashy. Move the airport. It's landlocked. Southwest was hit hard by base closings. Land is available for a large modern airport.
- Maintain or increase budget for police services to ensure we have law enforcement coverage for our growing city. Criminal activity seems to be on the rise with theft and shootings.
- Make safe crossing possible where the most pedestrian/vehicle accidents occur (probably Culebra, Fredericksburg, etc.). Some street signage is lacking and/or confusing (drivers going the wrong way down a one way due to a lack of signage specifying only one way).
- More funding to police
- More. Affordable programs for teens in summer to keep them off the street
- Need to place street lights.
- Police do not respond, they dismiss it as not important.
- Quicker response. Fix the roads.
- Recoleccion de basura diario
- Something must be done with the homeless problem. at every major street. It used to be such a clean city, it has changed for the worse.
- Street lighting around loop 410 and Bandera are bad. San Antonio has always needed street maintenance. I think it has improved, but there is always room for improvement/maintenance.
- Streets repaired not just patch up. The streets cause damage to cars, the city repairs a lot hole then it comes right back but worse. So many streets just need to be made better. Same with side walks. Every street should have a side walk on both sides of roads. Bike lanes need to be better and make sense. We should be encouraging walking and riding bikes but it's simply not safe.
- There are too many animals in the streets.

District 7:

- 1. Animal control- loose dogs in the street. I call, they show up a couple days later. 2. Overgrown grass on vacant lot in our neighborhood. No help from calling 311.
- City sponsored work programs for homeless. Giving them hope and purpose.
- Concentrate more on areas of the west side as other areas of the city. I know taxes paid by what sections of the city resides at.
- Contratar mas policias
- District 1 no curbs, partial sidewalks. Poorly maintained and not handicapped accessible.
- Enforce animal laws, esp. breeding (litter permits, fines), loose dogs, dangerous dogs. Require spay/neuter unless a legit breeder, registered, inspected, etc. Post all puppy permits so that illegal litters can be reported and animals can be spayed/neutered.
- Enforce code compliances.
- Enpesar y terminal los trabajos lo mas pronto posible.
- Fix sidewalks,
- Fix the streets around St. Mary's. Need more safe pedestrian crossings and enforcement of the speed limit.
- Homeless encampment are littering our ENTIRE city, not just downtown. These should NOT be allowed. They are a visual and health nuisance. TRASH, HUMAN WASTE, AND ILLEGAL activities are in plain sight.
- There are people panhandling in BUSY intersections. The community needs to stop excusing and ignoring this blight on our WHOLE city. Our children should not see this as a viable way to live.
- Larger budget
- Making sure businesses and private property owners follow regulation and have remediation completed quickly. As for domestic violence, finding ways in which to assist early identification and resources, ensuring those impacted can intervene early.
- More aggressive policing against violence and feckless driving. Better quality control on street repair.
- More lighting in residential streets and parks.
- More patrolling of neighborhoods to ensure there is clean up and follow through
- More public garage and recycling Facilities around the city. San Antonio has a littered problem.
- ACS needs to be a no kill shelter. Need to do a better job at helping those who can't speak for themselves!
- need more police. more street lights on San enito st. more sidewalks
- Numerous Recyclable stations that pay for aluminum, plastic and bottles to encourage recycling.
- Poorly maintained roads in many areas.
- Population in SA continues to grow without significant increases in low cost or affordable housing for low income residents
- Provide housing vouchers for homeless and support for mentally ill. No options for an adult mentally ill daughter except to move in with us causing us stress and anxiety because no response from either social security disability or from wait-list for housing. Our adult granddaughter rents a rundown 400 sq ft apt and barely affords rent and still asks her retired grandparents for assistance.
- Put more resources to address them.
- Reduce homeless encampment abatement clean up to 7 days instead of 13. Focus on the drug use tied to homelessness. Stop reassigning code officers without a backup and hold them accountable when they close cases without action. target nuisance properties in neighborhoods and flippers doing work without permits. Need extended code hours for weekends/holidays. More sapd patrols in neighborhoods to address speeding.
- Services met my needs
- Sidewalks are rough and we only have them on one side of the street. Corners are badly kept and trees cover lights.

- Some thing more to help place animals
- Staffing and goals. Gotta start somewhere.
- Streets are horrible. Libraries should not be used for drag queen stories.
- Streets require patching, cracks filled, edges of pavement repaired/built up and filled in around driveways.
- Streets: in the north west part of town, I frequently see the painted lines which divide the lanes are very faded and difficult to see. Other information painted on the streets is also faded. I believe safety is compromised until this is corrected.
- Synchronize traffic lights to speed travel; have any traffic law enforcement: speeding, red lights; create pedestrian access to parks – neighborhood parks you don't have to drive to.
- The amount of potholes and horrible Street conditions continue.
- The street I live on has never been fixed we have no curbs or sidewalks and poor drainage. Why do some streets get repaired often and Zachry street never. Stop building and repair current infrastructure
- Victoria Plaza on Barera St is affordable housing for people with disabilities. However, the units are very small, there are roaches, AC/Heating is controlled by management, break ins and drug dealers are there and electrical outlets don't work.
- We have to have our water lines flushed frequently. We have yellow water.

District 8:

- 03-hire people to assist. 16 and 19- Increase repair of streets
- Add audible alerts at street lights for blind/visually impaired.
- Add street lights where the trees are blocking the lighting.
- Arreglo y mantenimiento de casas decaidas
- Better training and preparation
- Checar todos los servicios y darles seguimiento
- City needs to take care of homeless living in ditches. Keep patrolling area and do not allow camps start up. very dangerous with drugs, needles, etc.
- Close in on the bad actors program. Raise fines and shut them down!
- El problema de indigentes es muy complicado. Se NECesitan recursos de muchos tipos. Salud mental rehabilitacion, entrenamiento, etc.
- Expand recruitment for both
- Faster construction so business does not suffer and close. Streetlights are not turned on in section of 10 and 1604. Number of graffiti is reflecting poorly on our city.
- Faster Response Time
- Better equipment
- Fixing potholes, cleaning streets, correcting broken sidewalks, ensuring road construction doesn't block walking or driving paths or that a path has been properly rerouted.
- Library outreach and community involvement.
- I just know there are a lot of Business closed down. And small businesses keep sanantonio going
- I turned to sober organizations trying to get assistance I'm saving my home they require too many qualifications but yeah and you come from another country and they'll give you whatever you want but yet they refuse to help their own
- Implement measures to prevent homeless encampments
- Keep homeless off private property.
- Local community streets need to be maintain better, not just pot hole repair, but, reseriving with asphalt or complete rebuilding in some cases. Not just 'slurring'.
- More enforcing
- More for annual maintenance rather than waiting for bond issues
- Make certain adequate staffing is maintained
- More playgrounds to the quality of Pearsall Park and hemisphere playground and the general beautification of the city through the protection and planting of trees. More public education about the dangers of oak wilt
- More speed bumps to slow people down in residential neighborhoods
- More street repair
- Never close parks to those without access to a backyard or playground., do not seek counsel from one political party figurehead if elected as an independent for Mayor. The Covid 19 response was terribly mishandled. Friends have commented that Commerce Street smells like urine, that is not conducive to tourism
- Our police force needs additional funding to help stop the rampant car break-ins, stolen vehicles, criminal activity and shoot outs that happen non-stop across the city. We need stronger gun laws and less people carrying weapons with intent to kill. The violence and crime in San Antonio is out of control.
- Police and other first responders deserve our respect, thanks, and to be well paid/supported.
- Police need to timely clear out homeless encampments. They are too close to residential areas and we have seen it take 2 weeks or more before anything is done to address the encampments closes to homes or schools.

- Realizar un estudio demográfico para determinar aquellas familias de escasos recursos y brindarles todo el apoyo económico u orientarlos dónde pueden recibir apoyo para tener acceso a una vivienda, por ejemplo los Latinos y afroamericanos somos los más afectados para poder obtener una vivienda, es inalcanzable para nosotros piden muchos requisitos, automáticamente nos excluyen.
- Redo streets instead of patching them. Clean up the city from trash, graffiti, codes and stray animals.
- Remove homeless encampments near neighborhoods.
- Repair (fix) potholes/ cracked streets and sidewalks.
- Repave dilapidated streets with recycled everlasting materials so hopefully they won't need as much repair as they do now. It's a real war zone in some places of the city. I'm looking at having to give up my family home and move into somewhere under 1k a month. I'll be looking for some of these assistance programs. But plenty of folks I know can barely afford their homes anymore between the taxes and the run up bubble in prices due to corporate neighborhood purchases. This needs to be reigned in and stopped.
- Sidewalks should be continuous instead of just ending abruptly, only to continue a few feet down, should also be widened in most areas.
- Start meeting the needs of San Antonians instead of luring in persons from other states to take jobs we are more than qualified for and giving them better incentives.
- Support the police, fire, ems to the fullest in their mission. Fully train and educate them not to infringe on civil rights.
- Texas Dept of Health and Human Services is just unbelievably BAD!!!
- There are neighborhoods without any sidewalks.
- This question doesn't make any sense. The responses are not labeled with numbers.
- We need more police. SA has become a violent city. There needs to be more recruiting and funding.
- Housing-so many folks moving to SA and many come from cities where housing is expensive and causes our economy here to struggle to afford decent homes for our younger couples or seniors."

District 9:

- 1. Support for our Police - strengthen the police force to enable greater outreach and communication with the citizenry; leverage social media to inform the public; increase the training for our officers to ensure San Antonio has the 'model' force in the country; provide counseling services for our officers and families to invest in their mental health and ability to deal with the stressors of the job. Let's make San Antonio the city for collaboration among police and citizens. 2. Animal Care Services - expand resources for the care and feeding of abandoned, lost or orphaned animals; make San Antonio a no kill shelter city; educate the citizenry about how to care for pets; arrest and punish all animal abusers; stop the illegal gaming of animals; address the concerns of violent dog attacks - and find solutions to the cause of such.
- 19-streets, clean up the trash and weeds along highways and major streets. Repair the streets as needed.
- 4.street maintenance 1. police and fire services 3. Homeless 2. Senior services.
- Acelerar los trabajos constructivos en las avenidas principales
- Allocate more money and resources to help fix the problem
- Animal care – staff and new Director – education and clinics for more areas. Pedestrian safety – sidewalks, quality of those programs at schools regarding safety.
- Better mayor and effective city council.. please do something about that Migrant Center.. we don't feel safe shopping in that area.. have you been in North Star Mall?
- casino
- city council needs to concentrate on needs instead of wants. Both parties act like 5 year olds pointing fingers. They only do things to get re-elected. The mayor is not a leader.
- code violation follow up
- Crime is increasing daily. Police should prioritize stopping and jailing (no probation) youth criminal gangs and their carrying of weapons they steal nightly.
- Enforce laws and make sure road construction does not cause businesses to fail.
- Equal and fair pay
- fix pot holes , repave, provide counseling.
- Fix the streets - most streets in Stone Oak whom pay a lions share of taxes are 3rd world condition.
- Focus on making this a cleaner city. it is dirty.
- General public spaces are not for any person to claim. Need dedicated spaces for homeless. Policing to ensure safety inside and out.
- Get our Firefighters a descent live able contact It seams the city negotiation team is trying to brow beat our firefighters
- Get the panhandlers off the streets. I have called when a wheelchair person was going car to car begging.
- Go against Abbot's proposal of taking monies from Public Schools and allowing parents to send kids to private schools. We need our education system to be strong. We need Public School Education.
- Have tried to reach the mayor for 2 years. no body has tried to contact me back. 210-215-56927
- Helping small businesses succeed with tax breaks or education.
- Homeless camps everywhere. They need to be removed faster. They bring disease, violence, trash, rats.
- Homeless encampments, ticket jaywalkers, have ACS provide more support for dangerous/aggressive dog complaints.
- Homeless. Stop supporting the illegals. Youth services-gangs.
- Homelessness is multifaced, need targeted solutions. Priority needs to be families.
- Id like to have another building for ACS on the Southside. Many animals are being dumped down there, because it's easier to do rather than drive all the way to it's current and only location.

- I'm not sure what could be done with homeless encampment, but seeing them on the side of highways is an eyesore. They'll be there for weeks, so maybe addressing it as they are seen by the police would be best. "
- Larger shelters, increased housing resources like loan services.
- Left turn flashing yellow arrows
- Make it easier to find how to get help
- Many roads require maintenance.
- More bathrooms for parks. Better park facilities.
- More behavioral health , treatment services for youth. Places for teens to go. Bring back Sanyo.
- Need more light on streets at night
- Neighborhoods in the lower income area need better street repair. Don't let SA turn into a city similar to Austin or San Francisco with homeless camps.
- Pave streets and improve lane markings.
- People go down to the downtown area to be entertained to have fun to enjoy themselves. We stopped going because the homeless problem because every time we went down there it smelled like pee, we would had experiences of individuals who were homeless who were asking us for money who are being inappropriate who urinating in corners- you know I'm trying to bring my kids downtown to really enjoy and experience how and what it's like and how wonderful San Antonio is It's really hard to do that when this is happening downtown
- Police Services
- Use specially trained personnel for situations involving citizens with mental health issues.
- Identify and monitor citizens with a history of violence, violent rhetoric, or threatening behavior of any kind. Intervene with #1 if necessary and possible.
- Identify threats to our public and private schools, from preschool to university levels, and take preemptive action to avoid campus violence wherever possible.
- Train police personnel to use compassionate and non-violent solutions wherever possible, and to call for specially trained non-violent units when required and appropriate.
- Parks and Recreation
- Focus efforts to attract at-risk children, adults, and families to take advantage of programs designed to get them into nature,
- Allocate funds to create new and update existing park facilities and programs that are safe, youth and family oriented, and designed to attract youth and families.
- Provide and protect natural areas in every neighborhood, rehabilitating properties where no natural areas are left.
- Provide programs that teach children and families the importance of protecting and incorporating natural areas in every neighborhood.
- Train personnel at every level on the importance of natural areas to the health of citizens and society."
- Pot hole repair
- Prioritize Law enforcement, fire&safety, public works, senior programs
- Put more policemen on the streets and pay them better. Many streets are breaking down and are incredibly rough and that's on the north side.
- Recruit and training
- Sidewalks seem to disappear in some places. Not a major problem for me but for folks that have to use them it is dangerous, especially for wheelchair users.
- Street lighting, every week pedestrians walking at night are hit.
- Street maintenance and replacement is being handled poorly.
- Stronger bulbs in the street lights.
- Tax breaks for family owned local businesses versus breaks for corporations like Rackspace that never fulfill their business plan. Enforce visual appearance of city through code enforcement and homeless encampment removal. Tourism is our number one industry after the military.
- The lanes on many of the streets aren't clearly marked. Either the paint is very faded or there's also the asphalt line that makes it difficult to distinguish which lane is the correct one. It's most dangerous at dusk/dawn or when it's raining. I've turned off the lane mitigation function on my car because it thinks I'm changing lanes when I'm not.
- I believe San Antonio wastes too much money on matters that do not impact but a small percentage of people, [whereas] that money could help raise [perhaps multiple] categories from partially meets to [more] fully meets expectations. Primary example: law enforcement is grossly underfunded.
- Traffic speeders are out of control. More attention to homeless encampments.
- Use funding to repair streets. The streets are costing city taxpayers money to repair their vehicles.

District 10:

- better job using quality materials to ensure streets are maintained.
- 1st- streets. 2nd-sidewalks. 3rd-pedestrian safety
- An aggressive dog in neighborhood, even though animal control called-nothing done.
- Animal control needs more funding to pick up dangerous dogs.
- Bad roads, no sidewalks and speeders and red lights

- Be more on top of the homeless situation, prevent them from going in our neighborhoods and scrounging through our stuff
- Clean up the city.
- Clean up the streets, trash is everywhere. Feels dirty. Get rid of valet parking at airport.
- Consistent consideration and follow up on legal consequences for repeated violations.
- Consistent enforcement of rules
- Create better shelters and programs to help the homeless become part of society. Invest in better parks and bike trails.
- Do preventative maintenance instead of waiting until streets are unrepairable.
- Effectively pave streets, not just pothole repairs.
- Enforce code enforcement do not just issue a citation and then ignore it. Get it done get it cleaned up improve the neighborhoods.
- Enforce law against dumping or abandoning animals. Make it easier and cheaper to get strays/ferals fixed.
- Have a place to report problems
- Housing in SA is virtually non-existent for those who live at minimum wage or social security only.
- Improve quality of streets, additional resources to educate homeless to prevent homeless encampment.
- Increase staffing
- Lower utility for seniors on fixed incomes
- May affordable housing available with utilities paid
- More awareness.
- More brush & bulk collections
- More sidewalk brush maintenance. More enforcement of nonoperational vehicles parked on city streets.
- Needs to support small businesses more.
- Our recycling service is amazing. Neat and orderly.
- Phil and potholes on the roads; water quality needs to improve. Pipes are resting due to water.
- Please move the panhandlers to the Homeless Shelters downtown. The Homeless Shelters are fantastic.
- Police need to patrol regularly . Code compliance should check up on complaints. Mark vehicles that sit on streets for months.
- Property taxes are too high. It is hard trying to keep my home.
- Reduce the amount of time and complaints before eviction. Code enforcement and nuisance property - lack of action lead to fires.
- Rent is too high in San Antonio. Sidewalks are either not connected to each other or are in poor shape. There are also many sidewalks
- which are too close to busy roads and should be moved away from directly next to the road with an added protection barrier.
- Pedestrian safety is not a high priority for drivers because the city is not walkable
- Safe crossing for pedestrians.
- Ship homeless to Austin, increase funding to streets and sidewalks, hire more police.
- Staffing
- Streets 20 years an old and not repaved. Some streets with massive potholes takes months to fix.
- Streets striping paint and turn arrows are atrocious creating dangerous conditions especially at night.
- Support and pay
- We need more sidewalks and fix potholes correctly, the first time.
- Work on roads. Back roads are horrible. Not just big roads, fix the smaller ones too
- All facilities need to be no kill. Need mobile emergency services for injured dogs. Like an EMS. Houston has one.

Section 3

Question 9

Q9. Do you have any additional suggestions for the FY2025 budget?**Summary of Responses:**

San Antonio residents have articulated a range of pressing concerns and priorities for the city's FY2025 budget. Key themes include enhancing public safety through support for first responders and improved law enforcement practices. Infrastructure repair, particularly addressing potholes and sidewalk conditions, emerges as a critical need across neighborhoods. Residents also emphasize the urgency of addressing homelessness with better services and environmental sustainability through initiatives like green energy and urban planning. These priorities underscore a collective desire for a well-managed city that prioritizes safety, infrastructure, and community welfare.

Public Safety and Law Enforcement:

- There is widespread support for prioritizing funding for first responders, particularly police and fire departments, with an emphasis on better training, especially in community engagement.
- Concerns include crime rates, speeding, and the need for increased police presence in neighborhoods to improve safety.

Infrastructure:

- Repairing streets and sidewalks is a top priority citywide, with residents calling for urgent action to fix potholes, improve road conditions, and enhance traffic control measures.
- Requests for reinstating Driver's Ed programs in schools and maintaining parks and green spaces to improve the city's appearance and livability are also prominent.

Homelessness and Social Services:

- There is a need for better facilities and services for the homeless, including access to hygiene facilities and to address littering and encampment issues in public spaces.

Environmental Concerns:

- Residents advocate for green initiatives such as solar and wind power generation and completing the greenway belt around the city to promote sustainability.
- There are calls for reducing concrete use, preserving green spaces, and improving environmental management across the city.

Traffic and Transportation:

- Concerns about traffic congestion, speeding, and insufficient public transit options highlight the need for better transportation planning, including exploring light rail between cities and enhancing street lighting for safety.

Government Efficiency and Fiscal Responsibility:

- Transparency in utility services (SAWS) and reducing wasteful spending, including excessive bonuses, are priorities.

Miscellaneous Concerns:

- Opposition to spending on events like Fiesta due to associated problems and calls for better council representation and responsiveness to district needs.
- Requests for improved customer service, particularly through 311 services, and addressing noise concerns related to increased aircraft traffic over residential areas.

Open-End Responses:**District 1:**

- Add more volunteering programs and let the citizens step up and help. Save the money for other projects to improve the city's walkability and attractions.
- Allocate more funds towards advertising the programs that you already have, as I do not usually see information about any of these initiatives
- City representatives are elected and expected to be honest and carry out their duties with integrity. Sitting in a city office representing the city should be done with honor.
- Contour Drive needs sidewalks. People walk their dogs, bike ride, walk, run in the street which has a lot of twists and turns that creates blind spots. It connects to several parks which draws the outdoor exercise attention.
- Council folks need to be held accountable for their district and be more visible to their constituents. District 1 seems to be ignored!!
- Don't lie. Better transparency. Be more diverse. I don't bow to the left or to the right.
- Fire union is greedy and does not care if it hurts other services.
- Get federal funds to pay for migrant processing center.
- Give us back our Nutritional Center at Kenwood on Fora St. Do not make it a Community Center. It is not big enough for a Community Center. Besides there is barely enough parking for the seniors
- Heavy fines for having dangerous dogs.
- I am trusting that our city leaders will do the best they can.
- I hear gunshots daily.
- I want to congratulate Parks and Rec on the Greenbelt trail system.
- I was born and raised here in San Antonio. The last 4 years I have seen the city grow too much and it's losing its charm. I am seriously thinking of moving out of the city. Texas is becoming just like California sad to say. The streets are no longer safe.
- Make puppy adoptions more affordable.
- Make sure to include citizens when making improvements to services that are available already. Ex: the tear down and rebuild of Kenwood community center, the meeting about showed how out of touch the city w. How is it possible that they were redoing a center to feed the elderly and with other things that will close at 1 like it did before. We need to make sure kids are included.
- Make the survey shorter.
- Más vigilancia policial en las escuelas
- Mental health services
- More jobs. Take care of the homeless issue.
- More lights around northside and sidewalks.
- More officers available and visible.
- More trees please. Lots more trees. Give tax breaks for trees instead of asphalt
- Please let us know what is available.
- Please remove any financial support of abortion services.
- QUIT allowing developers to cover every inch of vacant property and have the infrastructure there before the developments.
- Recycle
- Redo sidewalks aprons and street 200 block of Springwood Lane 78216.
- reduced housing for families.

- Regarding Police and Fire contracts -- if they don't like what they earn, they can quit and someone else can take their place for what's offered. Their OT earnings always put them at the top of city employee earnings lists. They behave overwhelmingly like dickheads and have an undeserved sense of entitlement. They want all the money but don't want to seem to want to douch unless they're forced into a situation.
- Repair sidewalks in my neighborhood.
- Replace aging sidewalks and drainage
- Sending workers to trim overgrown side brush by the streets more often because it can be difficult to see past when driving/ trying to turn as well as might damage vehicles when overgrown.
- Shaded Pickleball courts and more water fountains at existing courts.
- SIDEWALKS!
- Start with people's needs and work backward to how they can be met within the budget, rather than waiting for complaints then throwing money at the problem. Cut wasteful spending, like abating homeless encampments and locking up petty criminals.
- Stop privatizing city services such as parking lots and education stop blocking access to businesses by road repair delays and building in street dividers
- To help the programs that deal with mental health.
- Utility needs for seniors during the winter and summer months.
- West avenue and oh 10 necesita mucha atención
- Yes stop all this Fiesta spending. Yes it brings money but it creates too many problems.

District 2:

- Decrease street crimes!!
- Ensure adequate police/fire.
- Funding for maintaining and increasing the tree canopy in neighborhoods and street redevelopment projects.
- Help these animals when their owners make them do wrong. Punish the owner and stop killing the animals.
- "Homeless tent citywide is not safe for sa tx
- Lots of drugs use violence trash needles from drugs condoms clothes affects all of the city . Moving of haven for hope to outside od sa tx maybe out of city limits . Not our local hotels . I feel for our visitors tourist ."
- I do not want my tax dollars spent on ANY "illegal" immigrants!!!
- I have concerns about my water quality.
- More police presence in our neighborhood
- Provide additional senior outreach services/programs.
- Que no cobren tanto
- que podamos llamar y nos den repuestas rápidas
- Quit wasting money on pro sport venues. San Antonio's MSA rating is 24th. Promote alternative construction for affordable durable long term housing in the light of climate change.
- Relocate homeless away from grocery stores especially at night. Afraid to go to mailbox after 5pm. On Rigsby and 410 work on the frontage road is slow.....2 yrs passed and no one working to complete what was started. 18 wheelers are damaging streets in SE San Antonio, need more maintenance help!!!
- Repair streets and sidewalks.
- research residential streets that desperately need of repair.
- Support business directly to generate more revenue
- When I put Police as top priority, I mean their training. Training for the field, but that also needs to include how they approach people (especially those with mental illness). They need to learn to connect to citizens instead of be a threat or threatened.
- Who collectively pay more property tax in SA, should get more service from government.
- Would like a police substation in my area. larger grocery store and movie theater

District 3:

- \$\$ for historic preservation.
- Affordable Housing, Mental Health Services, Drug and Alcohol Rehabilitation services should be beefed up.
- Animal control, and stray animals
- Arreglar carreteras con muchos agujeros
- Childcare budget to get rid is CCS waiting list
- CITY MANAGER NEEDS HIS PAY TO BE COMPETITIVE-WE ARE THE 7TH LARGEST CITY -WE SHOULD BE ABLE TO BE COMPETITIVE
- Close down the migrant center!
- Dark on the southside, sidewalks need to be upgraded , street lighting, police need to patrol south side more.
- Don't be wasteful and have several stops for checks and balances to reduce the risk of misappropriation of funds.

- Don't buy into the Fed carbon emissions reduction by investing in expensive e-vehicles that does nothing to improve the earth and actually causes more damage and future liabilities to mine raw materials for manufacturing these gold mine opportunities, for investors not the consumers. Save money by replacing fleet vehicles with the standard economically friendly units.
- family assistance
- Find better solutions to talk with the Union representatives. They know what they have and dangle the threat time and time again.
- Try implementing gag orders with punishments for those that speak out of turn.
- A city of our size needs people that will not back down or bend to threats."
- Focus on helping local veterans and other homeless Vs helping illegals!
- Get the homeless people off the streets.
- Handicap accessible parks for wheelchairs
- No mulch. remove all much from playgrounds.
- Hire more dog catchers! They don't always show up when we call on aggressive dogs. I think they don't have enough workers. We have way too many loose aggressive stray dogs.
- I am ashamed of our trails being overgrown and dried out. We could use recycled water to keep everything looking green.
- Install NEW ADA compliant sidewalks to replace non compliant and broken sidewalks on the EAST side of Curtis from East Pyron to SE Military Dr. They did this to the west part of Curtis and NOW the other side lookbad! Ahhhhhh, Bright minds at work here!!!
- Install speed bumps AFTER the STOPS on this same street so as to avoid the LOUD tire squealing and TOXIC FUMING AIR and DISTURBING THE PEACE LOUD MUFFLERS that speed thru here Morning, Noon, and Night EVERYDAY! ALL those trouble making thugs run up and down Military and cut thru here in order to avoid S. Flores since Curtis only has 2 Stop Signs. I'm pretty sure speed bumps would put a damper on their rowdyness!
- It would be nice if the bulk trash would come more often I understand in Mesquite Tx they can dispose of their bulk every other week. It would be nice to have it done once a month or every 2 Months.
- Just that the focus needs to be on cleaning up the homeless camps to beautify our city. It is embarrassing to see all the trash and camps all over the place, while we have tourist visiting our city. And the sidewalks, we need them in some neighborhoods.
- Just would like to see less killings and more gun control.
- More community involvement in city services rates
- More community meetings. More traffic lights instead of stop signs.
- More help for people lose their jobs. Training and finding work.
- More Sidewalks For Wheelchair Accessible
- Pay for mayor no more than 65,000 Pay for city Council no more than 45,000 And Performance review if they don't perform, they have to go
- POLICE SERVICES-NEED TO HIRE MORE POLICE TO COVER EXPONENTIAL GROWTH
- Prevent tray dogs from biting people. Pick up garbage and recycling
- Provide added sites where people can bring hazardous materials to discard. Need convenient dump sites to help prevent dumping in isolated locations.
- Safer streets.
- Some streets needs the lines repainted
- Spend on lighting
- Still too many stray packs of dogs roaming free. Hire more handlers and, I know you have. But the problem still exists
- stop allowing SAWS to increase rates. they are top heavy. not transparent enough
- Stop wasting so much money on the homeless. Young healthy homeless people need to work. Older and disabled homeless need help getting approved for disability and criminal homeless need to get housed in jail
- The city's priority should be our first responders. Stop fighting with them over contracts. They risk their lives to keep us safe. Don't cheat them on their pay and the services that they provide. PAY THEM WELL! I would rather have pot holes in the streets, but know that the City is safe and secure. Pay them whatever they want!
- TOO MANY STREETS ARE FULL OF POTHOLES AND CRACKED PAVEMENT WITH TOO MANY WAVES. NEED TO WATCH OUT WITH SHOCK ABSORBERS
- We all stay busy and can only trust that elected are doing their best to continue quality services.
- We need a better council person in our district she does nothing for us.

District 4:

- Don't reward those people who don't want to help themselves.
- Fix street lane to the right off your coming from ih35 south getting zarzamora exit n turning right you can see right lane is alot of holes city needs to make it a right lane it's been like that for too long
- Fix the panhandler problem.
- Highway/Freeway cleanup. So much debris and trash on the roads.
- Make people clean up yards and have pride in their city and property. Fines for those who don't if you can't pay then community service maybe next time they will clean their own property
- Ma's fueontes de trabajo y guarderios para madres solteras

- More police patrols for speeding and racing after 10:30. Street lighting
- More Youth & senior Services in the 78224
- Please create more homes for homeless, and needy people.
- Please offer, more youth job opportunities for summer.
- Please fix southside streets. They are horrible. Please enforce more animal care services. Pets do not have a voice.
- Se obtenga un poco más atención a las calles muchos disparos por la noches
- The city needs to address the homeless stealing the grocery baskets and using them to haul their trash around town.
- Make it illegal for them to have a cart in their possession .
- I hate seeing the carts littering our streets.
- They need to make laws so the people stealing the carts are fined or put in jail.
- The pot holes are hard on older people.
- There are no speed bumps in the are of two elementary schools.
- There are sex houses near schools
- To ensure sufficient monies and staff are available to maintain streets, sidewalks and parks in very good conditions. In addition, to ensure the budget allows to hire more Code Compliance Officers , Police Officers. and Firemen to keep up with the huge influx of new families moving to San Antonio.

District 5:

- Animal control is not doing their job. They don't want to pick up the stray dogs.
- As much sun as we get, we should try to convert to solar power to ensure keep San Antonio street , Highways light are always on for drivers.
- Don't know what is FY2025 budget.
- Finally keeping the San Antonio River or the riverwalk clean tired of people saying it's green and nasty. Yes I know we have animal life or whatever but how about we move them somewhere else so we can be proud of our Riverwalk. Also as someone who takes the bus and even if you're driving the trains that stop traffic are a pain can we please invest in an underground train system of some sort i understand there is needs for what they are carrying but we also have needs in getting to our destinations on time
- Fix sidewalks streets and traffic lights
- get rid of bonuses to CPS and saws mngmt. and give workers better pay, they are the backbone of the city keep up.
- Hay muchas personas pidiendo dinero, algunas si están enfermas, pero hay muchas que pueden trabajar y no lo hacen
- I know a lot of seniors who enjoy being apart of the community but it's dangerous to be in the heat if they had safe reliable way to do maybe it will help, also a lot of city information doesn't always trickle down to those who are desperately in need. Someone who need help domt know where to get it.. Mliving in San Antonio should be prideful of a beautiful city, however living here for years I don't know where to always go for information regarding when we need help. Also trying to find a place to live has been a nightmare, if you don't have perfect credit or 3 x the rent forget about it. There has to be places that allow you to be there on what you can prove work history, reference by jobs or previous landlords.. Something. Also I know spay and nutering are important... I didn't know we had service that's been out for years till few momth ago that help you. But if there could be away to help you get there man there is no excuses whybit can't be done. There will be less unneeded pregnancy in our household pets
- If we can't have density and better transit over night, at least provide better pedestrian safety for those that walk. Flores St and Cevallos St intersection in Downtown/Southtown is very dangerous and cuts off all of us in Southtown to walking up to downtown because it's 5 different streets we have to look at for oncoming cars. They painted it recently and all the paint is gone and discolored.
- Keeping city business as transparent as possible,without causing much negative news.
- Like to have some speed bumps on Arboleda St , been trying to get for over 30 years.
- Lower property taxes
- Lower property taxes for seniors.
- Higher wages or raise minimum wages.
- Repair streets, especially over railroad tracks.
- Make a one lane for 18 wheelers on highways or route them to only travel 1604
- Make it better year.
- More programs for youth during summer
- Need better access for foot traffic. More housing to help the homeless.
- Our police are needed, as well as our code officers. There are so many violations being unenforced.
- Prioritize veterans over illegal immigrants for all city services!!!
- Quarterly workshops for citizens.
- Que le Den un poco mas deservico al sur de la ciudad pero ellos saven donde se nesecita mas la limpieza elcuidado y la proteccion
- Safety at fiesta events
- Stop progress and save some money.
- Stop property tax increase.
- Stray animals. It's estimated that cats kill 1.3-4 billion birds each year in the U.S. alone, with 69% of these kills attributable to feral or unowned cats. This is a staggering number even when compared with the next-largest sources: 599 million estimated to be killed in collisions with windows and 200 million killed by automobiles.

- The drivers of the west speed could cause injuries to pedestrians
- think about public transit beyond via buses, we need light rail between the cities. complete the greenway belt around the city. encourage more small business healthy food sellers via tax breaks or grants to provide better options other than multitudes of unhealthy fast food. solar and wind power generation
- Too many people driving without license and insurance.

District 6:

- Already mentioned affordable housing, but in good neighborhood not ugly apartment complexes.
- Ask for public food or clothing donations to assist homeless shelter and vouchers for discounts on home utility costs through a give back incentive
- Better sidewalks. More trees in public spaces. More beautification.
- Clean up the trash all around the city.
- Climate change and transportation needs in the rapidly approaching years need to be addressed NOW
- Code enforcement needs to go thru neighborhoods and give warnings. They just wait for us to call them.
- Consider making the empty malls into recreational spaces (pickle ball courts, skating rink, volleyball, basketball, soccer areas)
- Use empty school buildings to teach fine arts to the community or teach healthy life style classes or financial literacy "
- Cut money for illegal services and money for abortion travel expense.
- Fix our highways, clear construction issues
- Focus on what most of population uses /needs.
- Help the mom & pop shops stay in business. Reduce property taxes. Stop artificially increasing property values. Make police better. Give police compassion training.
- Homeless shelter between 910 and 1604 with access to public transportation; provide clothing for season changes; assist donation centers to provide clean clothes.
- How is the City planning to finance all of the newcomers? I would love to hear more about what is being done to address illegal migration, and how we will absorb these costs.
- I need my sidewalk repaired. I have requested this for years for my whole neighborhood.
- I think city officials need to stop getting raises and make an effort to help the citizens of this city. CPS and SAWS continue to raise rates making it more difficult to pay bills.
- Increase or maintain budget for homeless reach out and encampment clean up. The amount of garbage accumulated in these camps is a hazard to the community not to mention criminal activity.
- Make it a priority to Clean the highway and streets. This is a tourist town and it looks terrible. Clean up graffiti. This city looks like slums.
- more funds to help homeowners with property taxes & home improvements.
- animal care services
- senior citizens assistance options"
- Please don't waste money on DEI initiatives. STOP spending our tax dollars celebrating someone's preferred sexual orientation. It is dysfunctional .
- Parents don't want to see LGBTQ+ in our libraries.
- Get more cops in poor areas. Get rid of Homeless encampments.
- We dont want San Antonio to be a sanctuary city.
- Road constructions have been continuing for a long time especially SH 1604. I don't understand why they don't combine all the constructions on same street or high way.
- Stop the insane type of traffic control that has put so much congestion in our roadways that are so damaging to cars and make access to many businesses difficult and dangerous to get to.
- Take care of the homeless people dilemma.
- The best thing that could be done to lower the budget, is to GREATLY reduce police spending. Or Police budget is way too high for our city.
- Try searching and apply for grants.
- Use the money wisely and help the elderly. Get panhandling off the streets
- When building a road you need to give it at least 10 years growth, I believe that would save millions of dollars.

District 7:

- A MUST is to present safe and usable pedestrian crossing on most major highways especially highways 410 and I 10 in particular. Too many residents are killed or hurt crossing these streets
- Add more police officers to patrol the problem areas.
- Add speed bumps on needed residential streets.
- Although home affordability will be an issue for the foreseeable future due to forces out of the cities control ensuring options are available to those starting out or on the margins can find affordable options will help reduce homelessness and panhandling.
- As the climate changes ,priority needs to examine the effects of heat on existing pipes

- WATER& gas. FLOODING in areas. Provide pickup for recycles for all including apartments
- Roads are being resurfaced every 2 years
- Wasting tax money.
- Clean up homeless encampments fix roads.
- Do not cut the library budgets or any other services budget. Our city should be to benefit it's residents not to enrich anyone!
- Drivers Ed for illegal immigrants.
- Fast track all city road construction. Why do our road projects take years to complete? I have lived in the north, where the working months are shorter due to weather. San Antonio does not have this problem. Work could be done every day especially in cooler months taking advantage of weather which is safer to work in rather than the 100?+ months which should start before 6AM and end by 2.
- Fix existing streets
- Fund well enough to support the Police and Fire departments. Fix the pot holes in the streets. Paint stripes and appropriate markings on the streets. Do this without raising taxes by cutting all of the non essential services that the city provides. If needed then charge user fees for libraries and parks. Many citizens do not use these services so let the ones who use them pay for them. I use both and would be willing to pay a fee to do so.
- Get rid of homeless camps and better off the corners.
- Increase firefighters pay .
- Invertir en más policías, todo mi.do descontaban océano el código vial se requieren más infracciones mucha gente sin licencia y sin seguro
- It pains me to know that many dogs and cats are euthanized. More free spay and neuter should e opened by the city.
- Legal services or options for tenants when landlords do not provide repairs in a timely manner. If this service is available then publicize city of San Antonio Services. More security around Haven For Hope building
- Publicize free or low cost medical, dental, vision services available in the city.
- Lower the pay for mayor.
- More bike trails in larger parks and planting 3 trees for every removal of trees due to new house development will decrease heavy look of mist around city trees help with pollution as we expand communities
- More homeless resources, more no kill shelters.
- More sidewalks for people to walk and fix damaged sidewalks
- Offer more government assistance for seniors.
- Please budget yourself accordingly.
- Please pursue all the HOT missed and unpaid by STRS since the ordinance was created this will bring millions to the city to offset a pull on the general Fund. The projected INCREASE with the str ordinance revisions to bring more HOT for historic preservation should be spent for a code officer for all historic districts (position is vacant/unfilled) instead of increasing funding to the River Walk Operations! The code position is needed for educational outreach and compliance agreements for all the violations occurring in the city's historic district and landmarks.
- Also, work on no trespass laws enforcement with DA as the excessive feces/urination and outright camping on private property is out of hand in this city and is destroying downtown which smells and in urban neighborhoods.
- Police visibility in neighborhoods.
- Road need to be kept up with need more resources for homeless people
- Shopping cart recovery task force
- Some cross streets on major roads, such as Bandera Rd and Bresnahan, have deep dips between the major roads' divided lanes.
- Stop drivers from speeding in neighborhood areas
- Stop supporting abortion services. Stop supporting homosexuals and child mutilation.
- Traffic control is getting out of hand on the freeways and on city streets. Red lights are run routinely. Speeding is occurring on what were once quiet streets. Driver's Ed needs to be reinstated in schools and somehow the streets must be made safer.
- Traveling throughout the city , Uber driver , am appalled at lack of libraries and parks in new developments.
- Inner city could be walkable if it had sidewalks. I've lived on Bexar Dr since 1968. Promised sidewalks since 1968.
- Would like sidewalks before I die
- We can't do more with less. SA is one of the largest cities in the country. We need full urban services (transit, affordable housing, safe routes to schools, positive solutions for drug addiction and homelessness). This will all take tons of money. Combine the Bexar county and SA library systems to remove excessive administrative bloat.
- Wish the bus lines could come out to areas that are so distant like Guilbeau

District 8:

- 1. Besides looking at the city's website, I would like text messages about the recent government changes impacting the citizens. 2. I would like to see government programs to hire talented seniors to engage the younger population (20-50 years old) in effort to engage each other in meaningful, helpful, and purposeful life events. We need to improve meaningful engagement to combat generation gaps, loneliness for all and wasted talents. The old people need to get off their butt's before we finish our life journey. 3. There is a crisis impacting our men from womb to tomb. Why do we have them going off the tracks and landing in jail. History has taught us to engage the men in ""big"" projects which require ""moving mountains"". We need to engage our youth (men & women) to give

to this great country with a united purpose like an American Job Corp with required time to give but to learn how to be a decent human being and learn basic work and life skills.

- Add protected bike lanes.
- Adopt a percentage based approach to budgeting and only spend previous year's income.
- Apoyo y educación para dueños de casas en mal estado
- arreglar las calles pronto y no lo dejen para muchos años
- As a tourist city I see so much done to attract people but not enough done for those that actually live here. Expand greenbelt walk/ hiking trail to local neighborhoods with greenbelts.
- Avanzar en los trabajos de los freeways
- Better animal control.
- Clarify airport expansion.
- Concerned about police and fire protection
- Cut some of the fat with our city government salaries.
- Do something more for the homeless.
- Encourage transition to electric vehicles.
- Fix property taxes appraisal system its not reasonable that every year they go up we shouldn't have to pay more taxes every year than the one prior
- Fix sidewalks. Speed bumps. Need these.
- Fully fund police, fire, ems, and garbage and recycling.
- Get more help for Tx Dept HHS and don't have ALL the streets under maintenance at the SAME TIME.
- Have crews fix water leaks sooner
- I guess its not in the budget but I think something should be done now before it really gets out of hand, maybe its a Police thing to deal with-- and that is these loud mufflerless vehicles zooming around town (speeding) and it appears as if no police action is being taken to control these individuals. This might not be something that can be controlled without a written city ordinance but I just had to make the comment for what is worth.
- Improve public transportation, reduce the need to drive everywhere, plan for regional rail transit to places such as Boerne, New Braunfels, San Marcos, Austin.
- Improve the streets and the sidewalks
- Incluyan más información y ayuda para los Latinos, somos el grupo étnico que más crece en San Antonio y pagamos nuestros impuestos, también traten de brindarnos la información en español, no sean excluyentes.
- Job opportunities for senior's
- Lobby for more direct flights and airport expansion.
- Look at us who have built San Antonio from the ground up and not persons who have come to invest and steal from us all.
- More attention to those with intellectual disabilities .
- More greenway trails
- MTB Park and Eisenhower Park
- Outlaw corporations both foreign and domestic from owning more than 3 properties in a zone. This is how other places have driven out these predators forcing longtime residents to have to move. And get rid of MAGA ideas about schools and outlawing groups they don't like or approve of. Plus, I want to say that as a single person who pays taxes, I feel discriminated and taken advantage of by people with families. Why should my taxes be more than theirs ? I don't have children in schools why aren't my school taxes reduced? Govts certainly find ways to skimp on senior services more than they do educational services.
- Please focus on the homeless and street and traffic conditions.
- Please to not direct budget funds toward WOKE perspectives versus what makes us unique.
- Police need to focus more on traffic control, speeding, especially on Hwy 1604 during the rush hours. People overtake on the right, no turn signal use, excessive lane changing. This is a hazard to all drivers. I remember when 1604 on the North side used to be called 'the Death Loop'. It is getting that way again, except now the accidents are multiple vehicle accidents. Drivers need to slow down, not be given multiple lanes to 'race' to the next exit.
- Prepare public services to better handle the increased needs in summer.
- Prevención de delito y accidentes por la policía. Servicio público de transporte muy deficiente, La policía no previene sólo la utilizan para castigo y recaudación de fondos por multas.
- Reduce Property Tax burden on Land Lords. This will help reduce Shelter costs for middleclass families. This will make ends meet for the Land Lords so that they can afford to reduce rents, enhance the rental experience. With the hightened property values. this is really an area City can reduce the burden and make it friendly for both the Land Lords and Tenants.
- Reduce the insane number of new police cars
- Road/street construction is a disaster. Much too long.
- See above comments. As I said we are leaving the city for a calmer environment by 2025 after 25 yrs of owning a home in SA.
- Share the wealth with the community
- Stop building on every square inch of available property. You continue to expand without thought to protecting the aquifer, and leaving green spaces for human and nature to thrive.
- Stop Spending Money on Politically Correct Initiatives and Public Art Projects
- The police are over funded. Find your budget cuts in the biggest piece of the pie.

District 9:

- Affordable Housing is NOT a city responsibility! People reap what they sow. If they haven't bothered to earn something, they don't deserve it. My house is 50% overvalued. Let the city pay all the extra taxes I'm forced to pay...and can because I made the effort to support myself. The city can give breaks to Habitat for Humanity but the city should not be in the business of providing the actual housing.
- Do something to get medical testing providers to hugely expand their services! As it is, ya have to hope to survive long enough for an appointment weeks and months away.
- Stop encouraging people to move here until traffic flow can accommodate them. Traffic is horrendous. Roads are in poor condition. Happy note: my area has recently had some road stripes painted...soooooo nice!!!! Thank you!"
- Balance spending for all, unless there's a critical issue. Is our water supply and delivery infrastructure ready for the next ten years?
- Continuar trabajando para el bienestar de todos en esta gran ciudad
- continue park and rec development
- Continue with higher education assistance and business development
- Crime is becoming rampant. If it continues to rise, I plan on moving my family out of San Antonio.
- Do not cut police, fire and street maintenance.
- Do something about saws. They hold the key to stopping unconstrained development and they are looking the other way.
- Esta encuesta debería ser en Español también.
- Fix the construction issues , make parking affordable, and the homeless issue is a huge problem downtown
- Fix the roads!!!
- Fix the streets.
- Focus on community needs primarily. Leave political and international issues for lowest priority.
- Fund necessities.
- Get rid of park police. No need for park police. Sunset review every 3 years.
- Get rid of the Reproductive Justice Fund. Use these funds in a way that supports all people of San Antonio.
- I put parks high as I think everyone benefits from more parks. Housing affordability is a major issue, and should be a priority even if it is not a problem for me at the moment. Similar for helping the homeless. Helping them is often cheaper than arresting them or installing anti sleep benches and architecture which is also just unfriendly to citizens. The city could always be better in terms of walkability and public transit but I do not think the city, or the state for that matter, have the budget to bring SA anywhere close to Boston, DC, NYC, etc. I know libraries are a vital lifeline for a lot of folks and are a great use of taxpayer money.
- I'm generally satisfied with police/fire and think the unions get them very good pay, and they're not afraid to flex their power against the council. Having been all over town, some areas really have lower road and sidewalk quality, and I imagine that's a total function of the economic redlining in the city. I am not a representative individual for the city at large, and am speaking mostly for my area of town where things are generally well funded. I would not want to speak to the priorities of those in communities in need of more city aid, as I while I have walked and spoke to many people in those areas I think they're the best advocates for their needs.
- I know taxes won't be raised but I wouldn't mind a slight amount for education city wide, and developing ways to better reach certain young people. The difference between two schools in the same school district can be staggering. As someone who graduated from a SA high school over a decade ago the difference in attitude towards education was pronounced when I sat in classes at another school. I am not sure how to remedy the situation but teachers are underpaid and I am personally fine with slightly higher taxes to better fund education even if I am not using that system at the moment. "
- I'd love me to see more natural resources being preserved. Parks, including dog parks, are very valuable to San Antonio, as this town is very family oriented. Keep the 'jazz in the park' venues. I love the Stable at the Pearl, and would like to see better sidewalks and green areas maintained. Carmel, Indiana has a very quaint Norman Rockwell feel, and I'd love to see a bit more restaurant variety. Coffee/ tea shops, more cultural diversity in restaurants. Authentic cuisine. Cheers!!
- Improve city water waste. There are lots of violations and they are not limited to the private citizen. Make volunteering easier to find.
- Install a casino
- Lower taxes for home owners.
- Maybe we should cut back on stipends. People who make six figures or even close to it do not need stipends for car payments if they have access to the fleet of cars we have for government workers.
- More funds should be allocated towards police, fire, and emergency medical services.
- More park space for disc golf courses - cheap and healthy activity
- More positive and educational advertisements regarding things available like event, events, neighborhood programs, etc.
- More resources to prevent gun violence and more police support for speeding drivers
- New Mayor will try to help our city council with their plan!
- Only fund services for US citizens approved by those citizens.
- Overall I think the city, apparent from police inefficient and ineffective protecting of homeowners and their property) is doing a great job. Anyone that doesn't feel this way should go spend some time experiencing the terrible problems in other places like the RGValley.
- Pay first responders, they make more runs than any other metro with less pay
- Police and Fire always get the attention. During lean years, please continue to invest in parks, recreation, and libraries.
- Project ideas should be based on constituent needs, not on bureaucratic agenda.
- "Provide homeless shelters (like Haven for Hope) to provide for all homeless people that are willing to take advantage of them.

- Provide programs to find the homeless people who are not willing to go to shelters and determine what can be done for them. Develop programs for these people.
- Make panhandling and fundraising on streets or public places illegal. Don't incarcerate but direct offenders into appropriate programs designed to care for them."
- Put some money into the airport cargo facility.
- Round up illegals & homeless and ship them out or arrest them
- See above. Blanco,1604, access roads.
- Soy migrante con un estatus legal y profesional pero no hablo inglés. Me ha costado mucho conseguir lugares para aprender el idioma. No tengo como pagar una buena escuela privada. Sería interesante que en el presupuesto consideraran algo para enseñar inglés. Pienso que al elevar el nivel de inglés de la masa habla hispana, también elevarán el potencial de mejores trabajadores, más productivos. Y los trabajadores accederán a mejores oportunidades laborales y económica y por ende contribuirá a una mayor recaudación tributaria. Finalmente quería decir que en la oficina DPS de san antonio tardan demasiado en otorgar las citas para las licencias de conducir y eso hace que muchos conduzcan en condiciones de ilegalidad.
- Streets and sidewalks worked on ALL parts of San Antonio. South, East, West. Not just North. Kids need safe sidewalks and streets to walk and ride bikes. To walk to and from school. Safe neighborhoods.
- Supporting business, attract new business. Support long term water management infrastructure.
- teen substance use treatment centers
- The physical appearance/attractiveness is dismal here. Landscaping and weed control is poorly done, if at all.
- Transparency at SAWS where new pipelines and desalination plants we paid for should be meeting our needs.
- try to stop focusing on how the "city" looks and focus more on how the city runs itself
- We can't allow the border towns to ship and flood our city with illegal immigrants. It will bankrupt us and change our lifestyle. Already, many friends/ visitors don't want to go downtown, anymore.
- Yes, slash by 15% [or more] the expenditures that [do not or have not] shown adequate ROI. thus, that money can be moved over to Police, Animal Control, etc.

District 10:

- Collect more taxes from business and tourism, less from home property taxes. Invest in the future, not just on short term projects.
- Consolidate elections to save money and increase voter participation.
- Do not get involved with the abortion item.
- Do not use funds to send women out of state for abortions. Replace old gas equipment outside of homes,. Start programs to keep youth from gangs stealing cars.
- domestic violence
- Don't use zip codes as exemptions. Lower income seem to be preferred zips but tax dollars come from all the zips so all should have a piece of the pie.
- Fix the roadways
- Full street repairs, not pothole repairs. Remove homeless roaming neighborhoods. Keep installing sidewalks where needed. Build more attractive public parks with splashpads to to the far northeast side. Enforce code compliance.
- Fund rail in San Antonio to reduce the burden on our continuously failing roads!
- Get property taxes under control. Appraisals are ridiculous.
- Improving water quality
- In my neighborhood the streets have been neglected. The potholes and sometimes we can't see the lines. Etc. second the homelessness and the camps.
- Keep the police fully funded. Eliminate illegal immigrant services – focus on citizens.
- Less for social services, more to police, streets, sidewalks, parks and drainage.
- Make it a little more appealing when people arrive in San Antonio at the airport, the highways leaving the airport are like trash dumps.
- Make more parks or paths to sit and walk. Dist 10 needs small parks and a lot of trees. Stop cutting down the trees.
- More bicycle paths. More sidewalks. Safer streets. More clean up efforts for homeless.
- More MAINTENANCE on surface streets themselves..less money and labor on building concrete obstacles (i.e. concrete curbs and lane dividers)...these are more hazards than helpful, and in my opinion..time and MONEY WASTED!
- more police policing the streets.
- More police presence
- More trailheads along greenways
- Need more training for police with de-escalation techniques, especially with mental health crisis, or have a mental health crisis team. Love what you have done with the parks around the cities, hiking and big trails.
- New homes are not handicap accesible.
- Our neighborhood streets need to be redone they are horrible to drive down
- Parks and Recreations: treat all parks as equal.
- Lawn care, mow weeds on sides of paved
- Walking trails. Mosquito prevention.
- Bulk and Brush residential pick up: Abide by the

- Date on the placard, and do not bring the
- City collection cranes earlier than the
- Collection posted date.
- Please clean up the city. Trash on the roadways and downtown is terrible. It's embarrassing to take guests down town or even by the airport.
- Please spend whatever you can to improve Traffic Signal Light cycles. I continually observe cars in San Antonio waiting at red lights for no one to go through the other directions. Many times there are cars in three directions waiting for a protected left turn that no one uses for an entire light cycle. This is not acceptable. This causes lost productivity, increased pollution, increased fuel costs, and increased driver aggression. Please invest funds in researching AI improvements to signal light cycles to know not only what cars are at an intersection at a moment in time but also what traffic will soon be arriving and adjust signal lights appropriately. Please also know I am equally frustrated when I personally get a green light that makes no logical sense for an intersection.
- Public Safety and street improvement should a priority
- Quicker, or any response at all, to dangerous dog calls to SAPD.
- Reduce bonus amounts of utility companies to lower costs. Increase subsidy amounts for those in need for utilities and food
- school crossing speed identify
- Slow bonuses to saws and CPS why are they given this for doing their job when most aren't given things like this.
- something has to be done with the kids and guns-----and even something as simple as stopping people from shooting fireworks on the 4th and New Year's eve
- Sorry I do not
- Stop building on every inch of green space. We will end up like Houston with wide spread flooding
- The homeless need places to bathe and get their clothes washed. City should work with the churches on this. Churches don't do enough to earn the tax break they get.
- The homeless population is taking over the city parks, they leave all their trash.
- The police are doing the best they can with what they have. Wish they would patrol neighborhoods for speeders and people ignoring stop signs.
- The success of a city can be measured by the professionalism and visibility of law enforcement. Hire and retain!! Many other services will fall into place then.
- When calling 311 I need it down powerline but the service went to list of options, so did CPS. Maybe if we could shorten it to speak to operators.
- When working on street lighting (or any lighting), prioritize dark sky lighting methods
- With extension of aircraft land/take off runway which will cause many more planes flying over my neighborhood please offer to replace windows in homes with ones that reduce noise. City has done this nice "thing" to homes on Wetmore Rd.
- Work with TX DOT to complete highway construction.