



Budget Priorities Survey Fiscal Year 2024

Findings Report

Prepared By
ETC INSTITUTE
OLATHE, KANSAS

Presented To The
CITY OF SAN ANTONIO,
TEXAS

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Table of Contents

Executive Summary Page i

01 Charts & Graphs Page 1

02 GIS Maps Page 14

03 Tabular Data Page 35

04 Survey Instrument Page 57

2023 City of San Antonio FY 2024 Budget Priorities Survey Executive Summary

Overview

ETC Institute conducted the City's 2023 Budget Priority Survey to help determine fiscal year 2024 budget priorities. Each year the City of San Antonio develops an annual operating budget that reflects City Council and community priorities. This is the first year that a statistically valid survey has been conducted for the budget development process. The survey was designed so the City could use ETC Institute's Priority Investment Rating (PIR) as the primary methodology for analyzing input from residents. The PIR survey methodology is designed to help local governments set budget priorities based on (1) the importance residents place on city services and (2) the needs for each service. The results of this survey will help City leaders understand whether major City services are meeting the needs of residents and what investments should be prioritized for next year.

Methodology

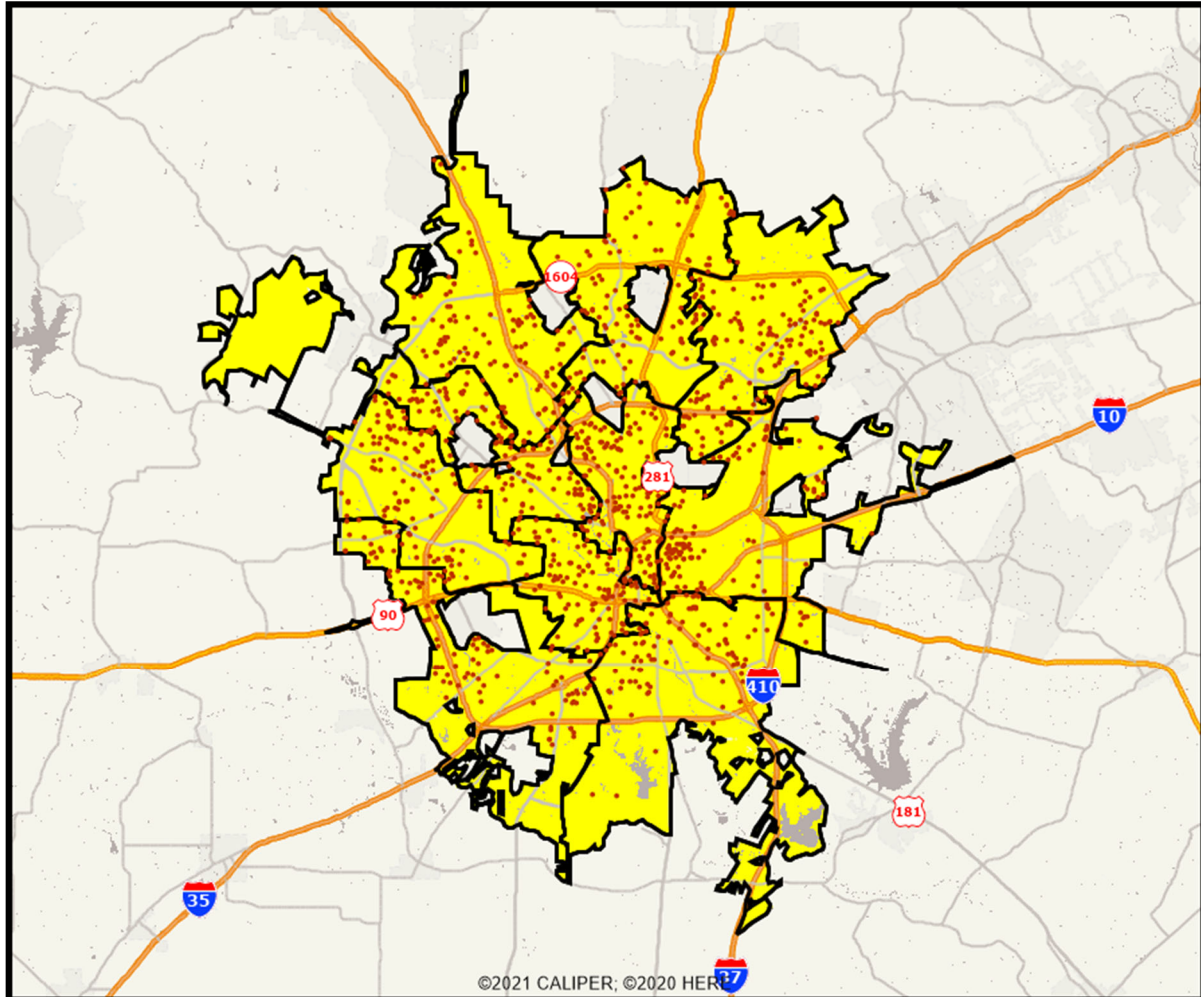
The City's survey was administered to a stratified random sample of 1,141 San Antonio residents citywide by mail, internet, and phone (mobile and landlines) and email in both English and Spanish. At least 100 surveys were completed in each of the City's 10 council districts. The results for the random sample of residents have a 95% level of confidence with a precision of at least +/-2.9%. The table below shows the number of completed surveys collected from each of the 10 districts.

Council Districts	Completed Surveys	Percentage of Total
1	124	10.9%
2	116	10.2%
3	104	9.1%
4	105	9.2%
5	108	9.5%
6	106	9.3%
7	125	11.0%
8	110	9.6%
9	119	10.4%
10	124	10.9%
TOTAL	1,141	100%

Random sampling ensures all residential addresses within the City's boundaries have an equal opportunity of being selected to participate. ETC Institute purchased a list of all residential addresses within the City based on a master USPS mailing list and selected a random sample of those to be invited to participate in the survey. The demographic questions were tracked and ETC Institute followed up with residents to ensure the demographics of the respondents mirrored the Census estimates for the City.

Location of Survey Respondents

ETC Institute geocoded the home address of respondents. The dots on the map below show the distribution of survey respondents based on the location of their home address.



Survey Findings

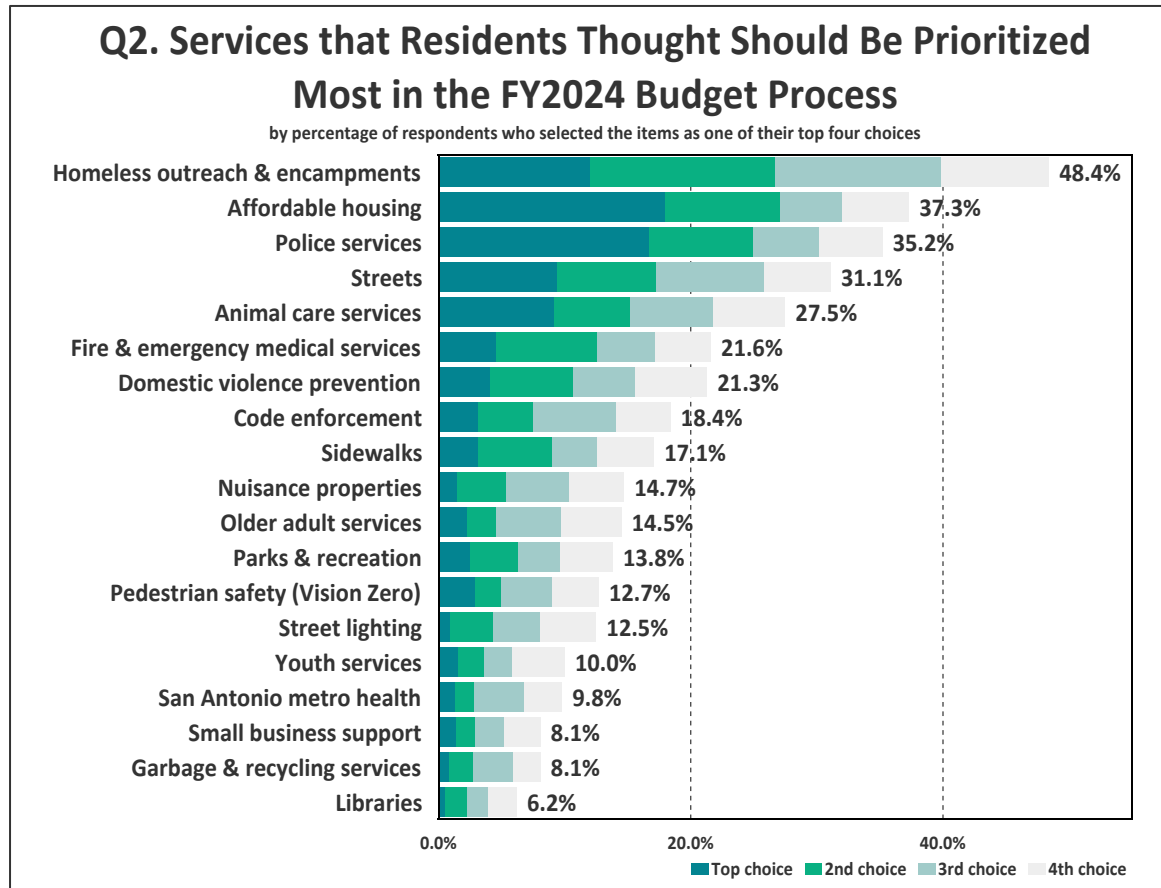
The survey was designed as a two-part assessment which measured (1) the importance of and (2) the needs for city services. The major findings for each part of the assessment are described below.

Part 1: Importance of City Services in the FY 2024 Budget

ETC Institute assessed which City services residents thought should be prioritized most in the FY2024 budget process. Based on the sum of the respondents' top four choices, the five services that residents thought should be prioritized in the FY2024 Budget Process were:

1. **Homeless outreach and encampments** (48%)
2. **Affordable housing** (37%)
3. **Police services** (35%)
4. **Streets** (31%)
5. **Animal care services** (28%)

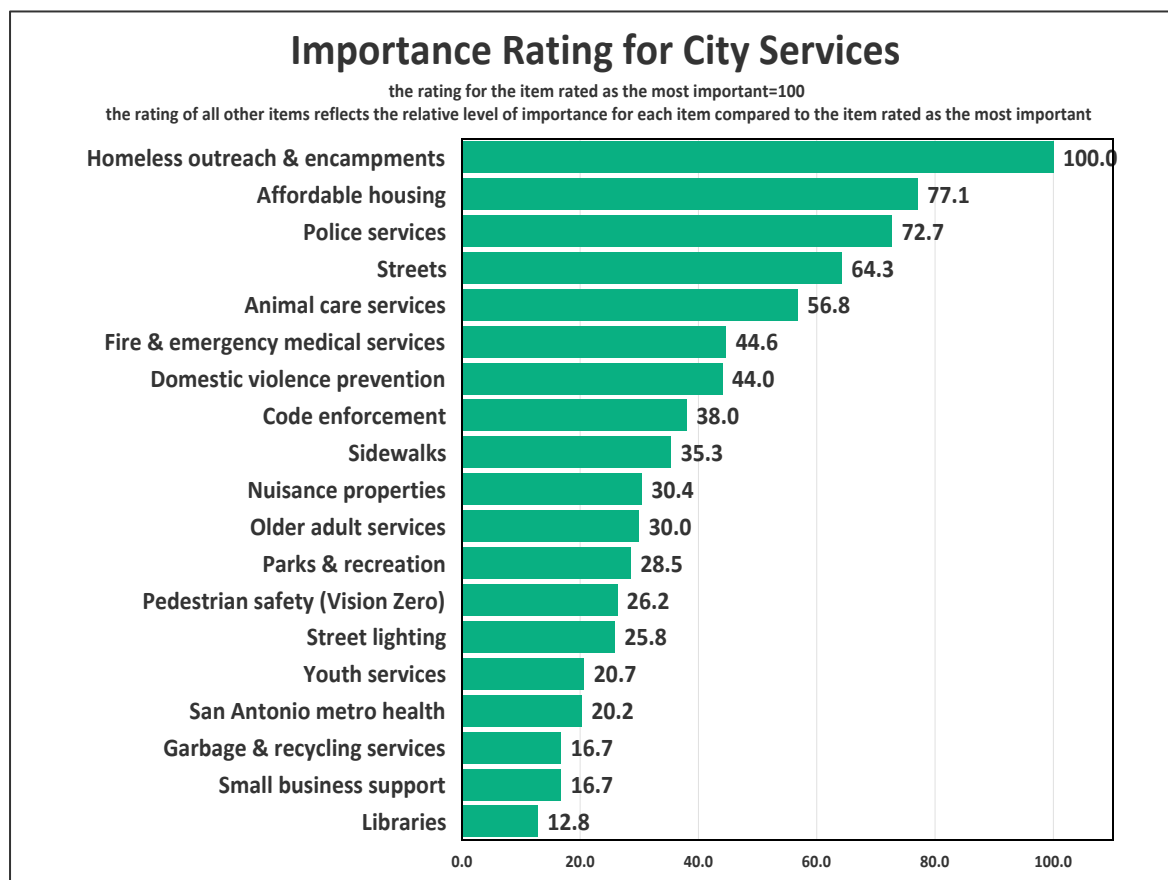
The percentage of residents who selected each service as one of their top four choices is shown in the chart below.



Importance Rating: ETC Institute then calculated the Importance Rating for each of the 19 services that were assessed on the survey. The Importance Rating uses a 100-point scale that illustrates the importance of each service as it relates to the service that was identified as the most important to residents. In this survey, homeless outreach & encampments was identified as the number one service to prioritize in the FY 2024 budget by most residents, so homeless outreach & encampments received 100 points. Other services were allocated points based on the proportion of residents who chose each service relative to those who selected

homeless outreach & encampments. For example, 37% of respondents selected affordable housing as one of their top choices, so affordable housing received 77.1 points because 37% divided by 48% (the percentage for homeless outreach & encampments) is 77.1.

The chart below shows the Importance Ratings for City services

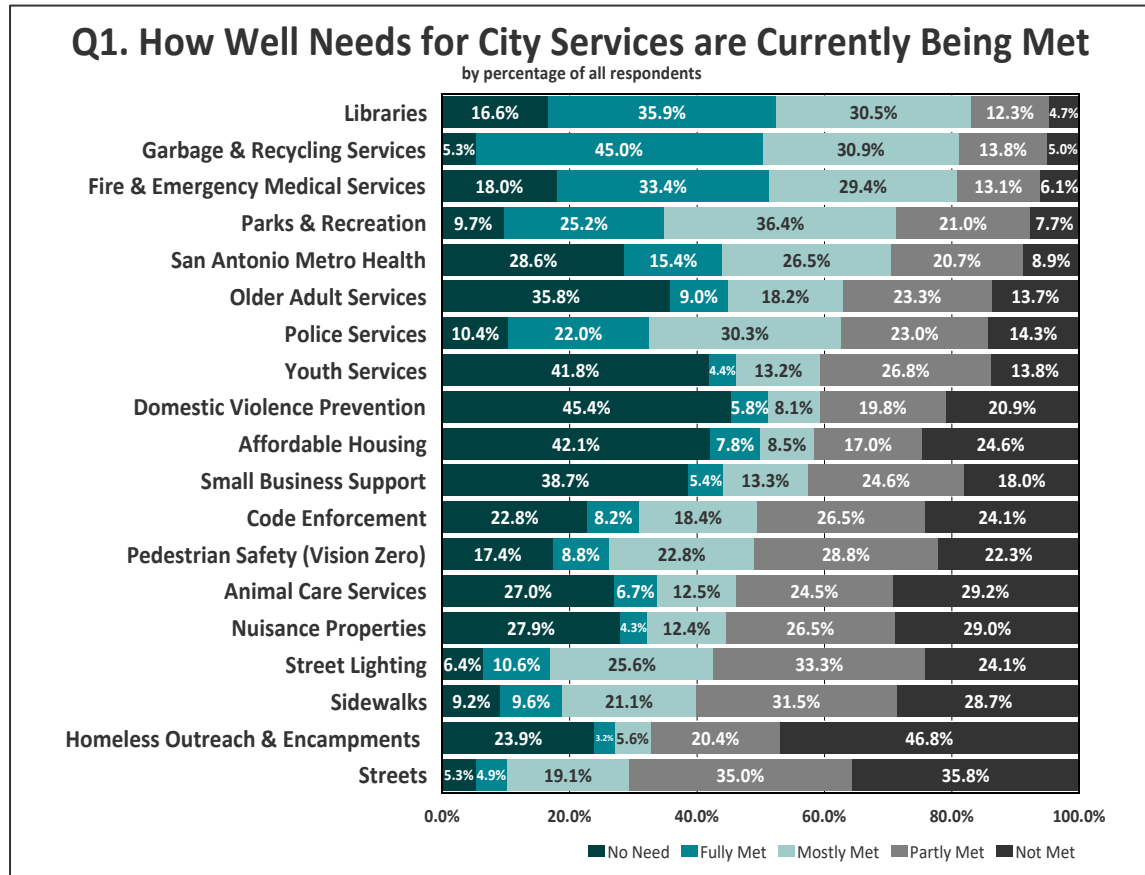


Part 2: Needs for City Services

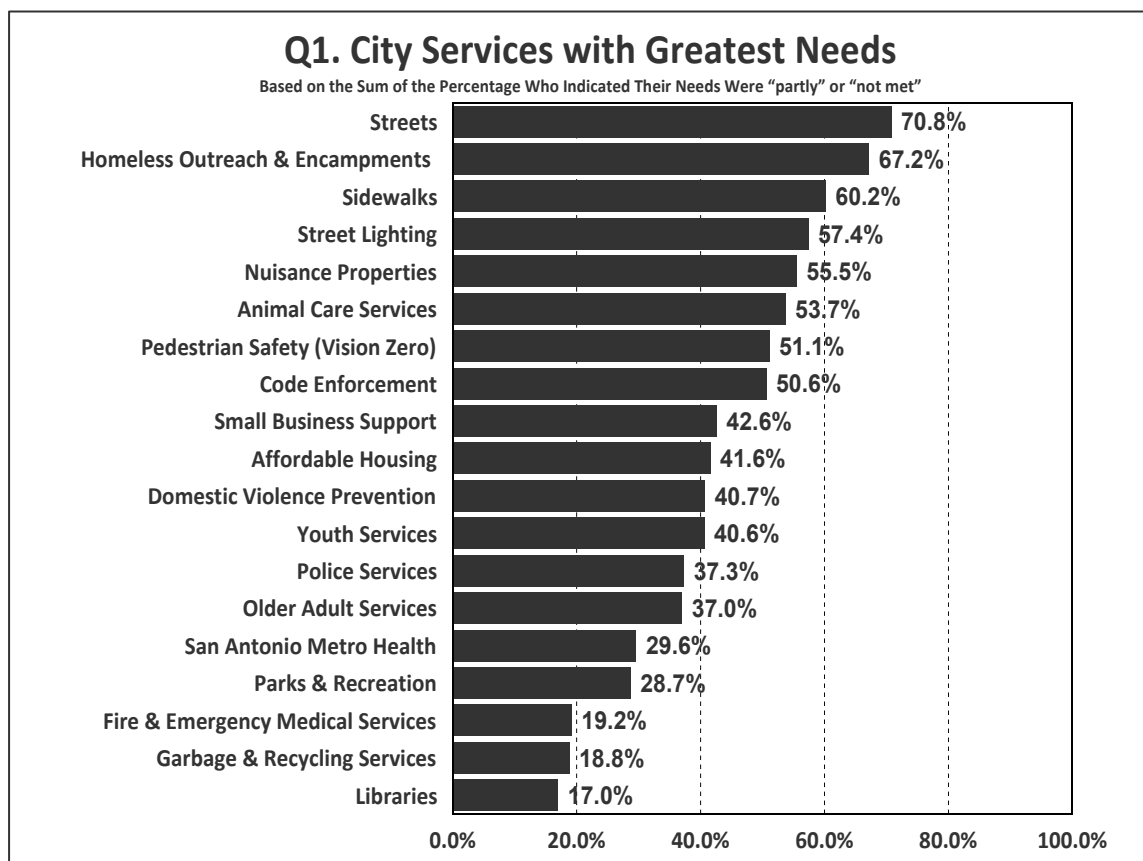
The second part of the survey analysis involved measuring needs for City services. This was accomplished by asking residents if they had needs for each of the 19 services that were assessed on the survey, and if so, how well their needs were being met. The four services for which at least 70% of the respondents indicated their needs were at least mostly met were:

- Libraries
- Garbage and Recycling Services
- Fire and Emergency Medical Services
- Parks and Recreation

The chart below shows how well City service needs are being met.



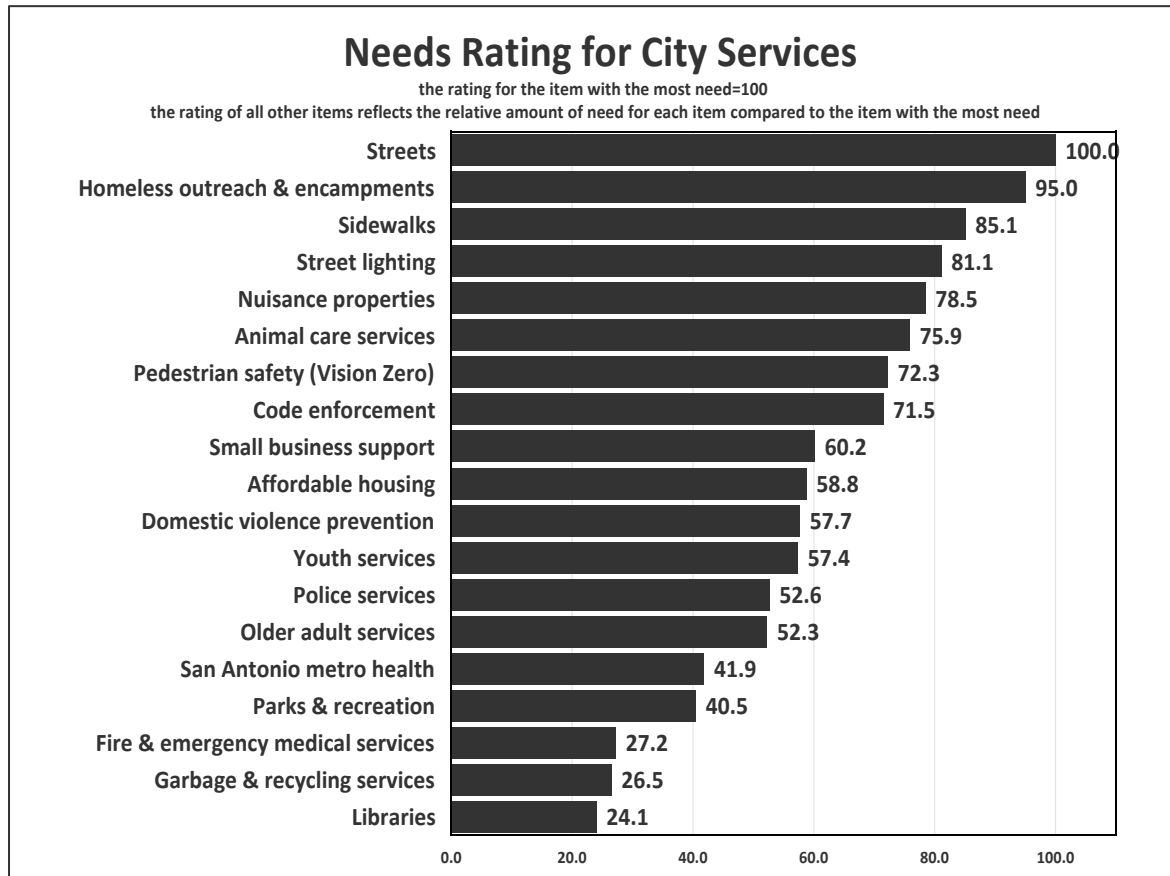
The chart below shows the services with the greatest need based on the percentage of respondents who indicated their needs were not met or were only being partly met.



Needs Rating: ETC Institute then calculated Needs Rating for each of the 19 services that were assessed in the survey. The Needs Rating uses a 100-point scale to show the relative need for each service to the service with the greatest need. In this survey, streets had the highest percentage of respondents who indicated their needs were not met or were only partially being met, so streets received 100 points. The percentages for all other 18 services were compared to the percentage of residents indicating their street needs were either not met or partially met and each service was assigned points based on this comparison.

For example, 67.2% of respondents indicated their needs for homeless outreach & encampments were not met or were only being partly met, so homeless outreach & encampments received 95 points because 67.2% divided by 70.7% (the percentage for Streets is 95.0).

The chart below shows the Needs Rating for all services that were rated.



Survey Recommendations

Overview of the Priority Investment Rating. The Priority Investment Rating (PIR) was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on investments. The PIR is designed to provide an objective method for incorporating community feedback in an organization's budgeting process. The PIR is based on a 200-point scale. The rating use two key inputs that are equally weighted.

- This relative importance of each service is reflected in the **Importance Rating**, which contributes 100 points to the total score.
- The relative need for each service is reflected in the **Needs Rating**, which contributes 100 points to the total score.

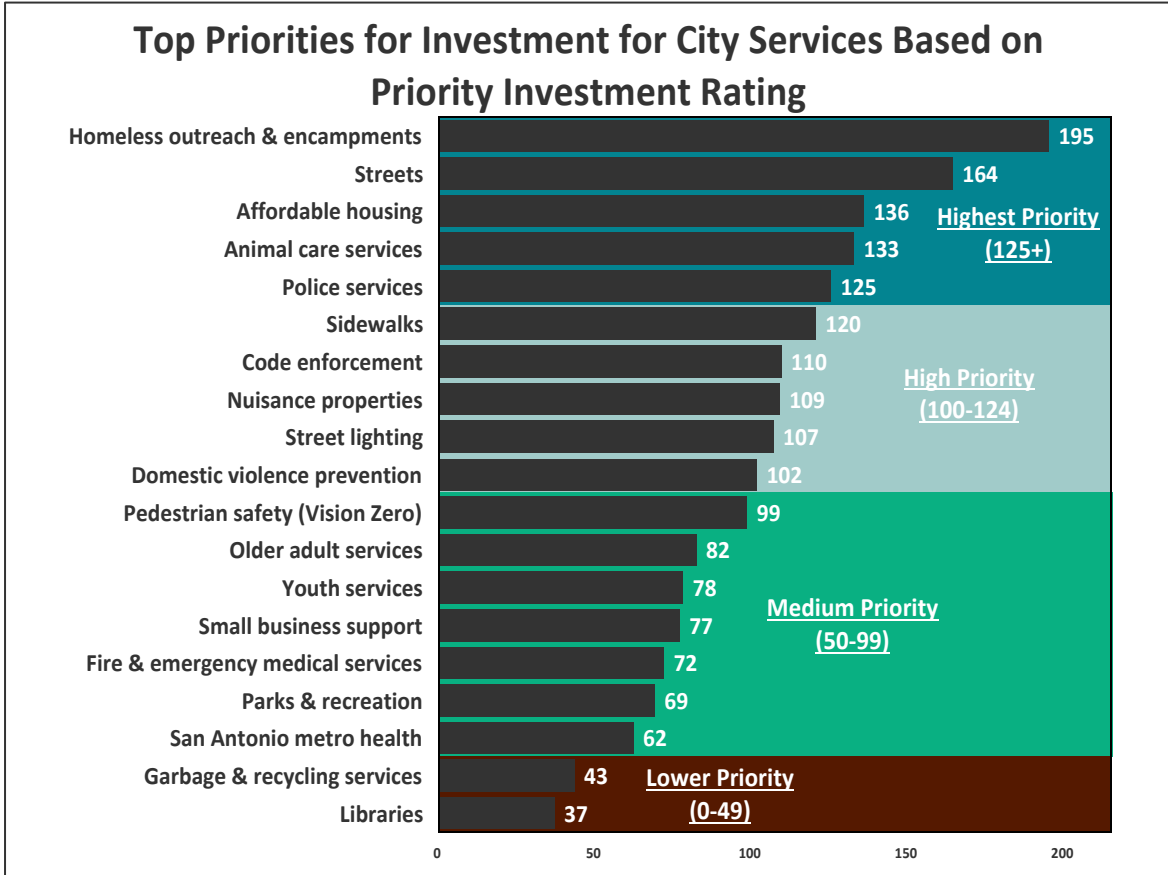
Based on the results of the survey, ETC Institute calculated the Priority Investment Rating (PIR) for each of the services that were assessed. The PIR equally weights the Importance Rating (up to 100 points) and the Need Rating (up to 100 points) for each of the 19 major City services that were assessed on the survey. The maximum PIR score is 200 points. Based on the priority investment ratings, the following services were determined to be the highest priorities for investment based on PIR score of 125 or more.

1. **Homeless outreach and encampments** (PIR=195)
2. **Streets** (PIR=164)
3. **Affordable housing** (PIR=136)
4. **Animal care services** (PIR=133)
5. **Police services** (PIR=125)

Other services that were determined to be **high priorities** based on PIR score of 100-124 include:

6. **Sidewalks** (PIR=120)
7. **Code enforcement** (PIR=110)
8. **Nuisance properties** (PIR=109)
9. **Street lighting** (PIR=107)
10. **Domestic violence prevention** (PIR=102)

The chart below shows the Priority Investment Ratings for each of the 19 services that were assessed on the survey.



How to Interpret the Priority Investment Ratings

The services that were rated in the survey were divided into four categories based on their overall Priority Investment Ratings. Below is a guide on how to analyze the Priority Investment Ratings.

- **Highest Priority Areas** are those with a PIR of at least 125. A rating of 125 or above indicates there is a very high level of need and residents think it is very important to fund improvements in this area. Improvements in this area will have a positive impact on the largest number of households.
- **High Priority Areas** are those with a PIR of 100-124. A rating between 100 and 124 indicates there is a high level of need and residents think it is an important area to fund. Improvements in this area are likely to have a positive impact on a very large number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium level of need or a significant percentage

of residents generally believe it is important to fund improvements in these areas.

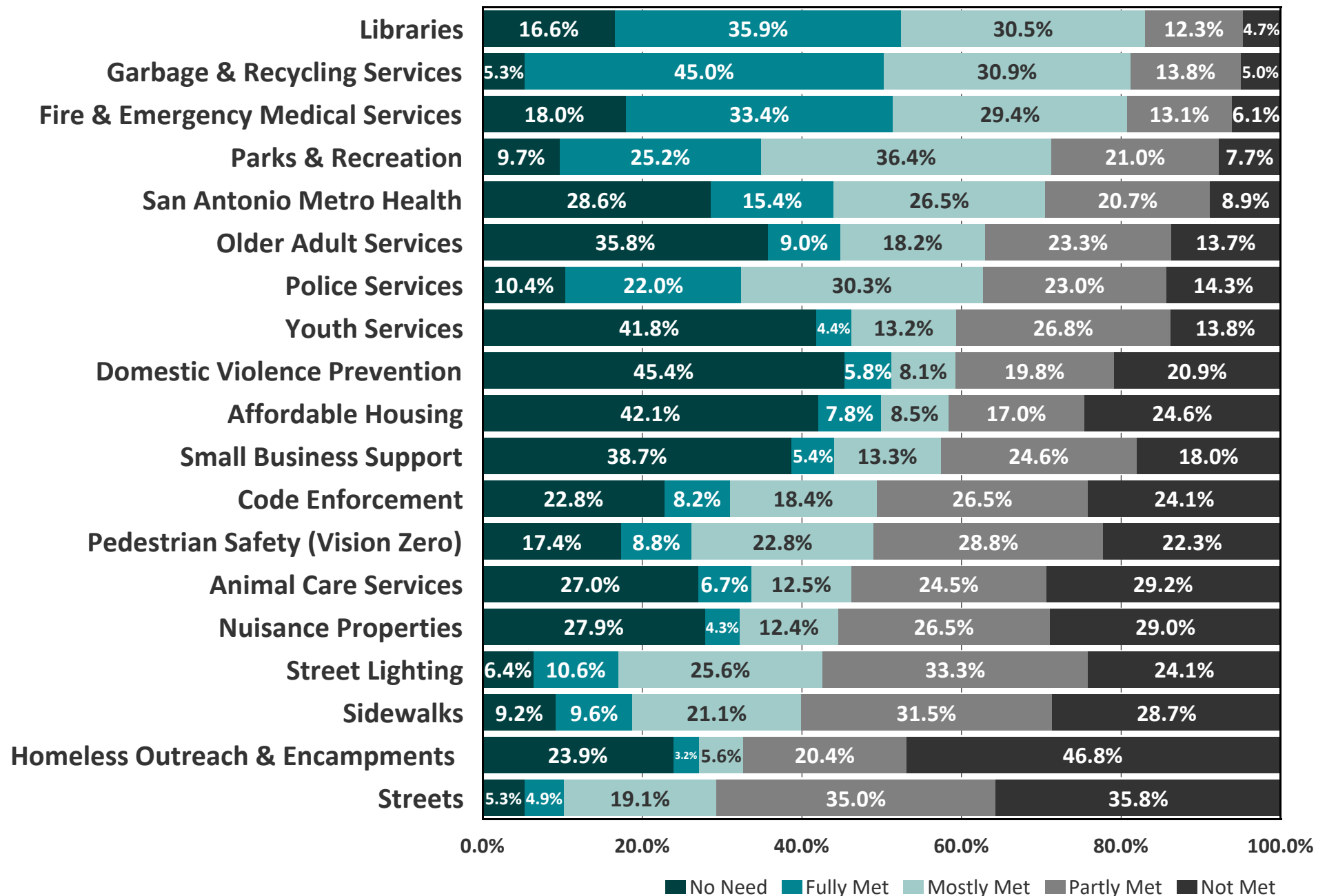
- **Lower Priority Areas** are those with a PIR below 50. A rating below 50 typically indicates there is a relatively low level of need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of a very specialized population are being targeted.

Section 1

Charts & Graphs

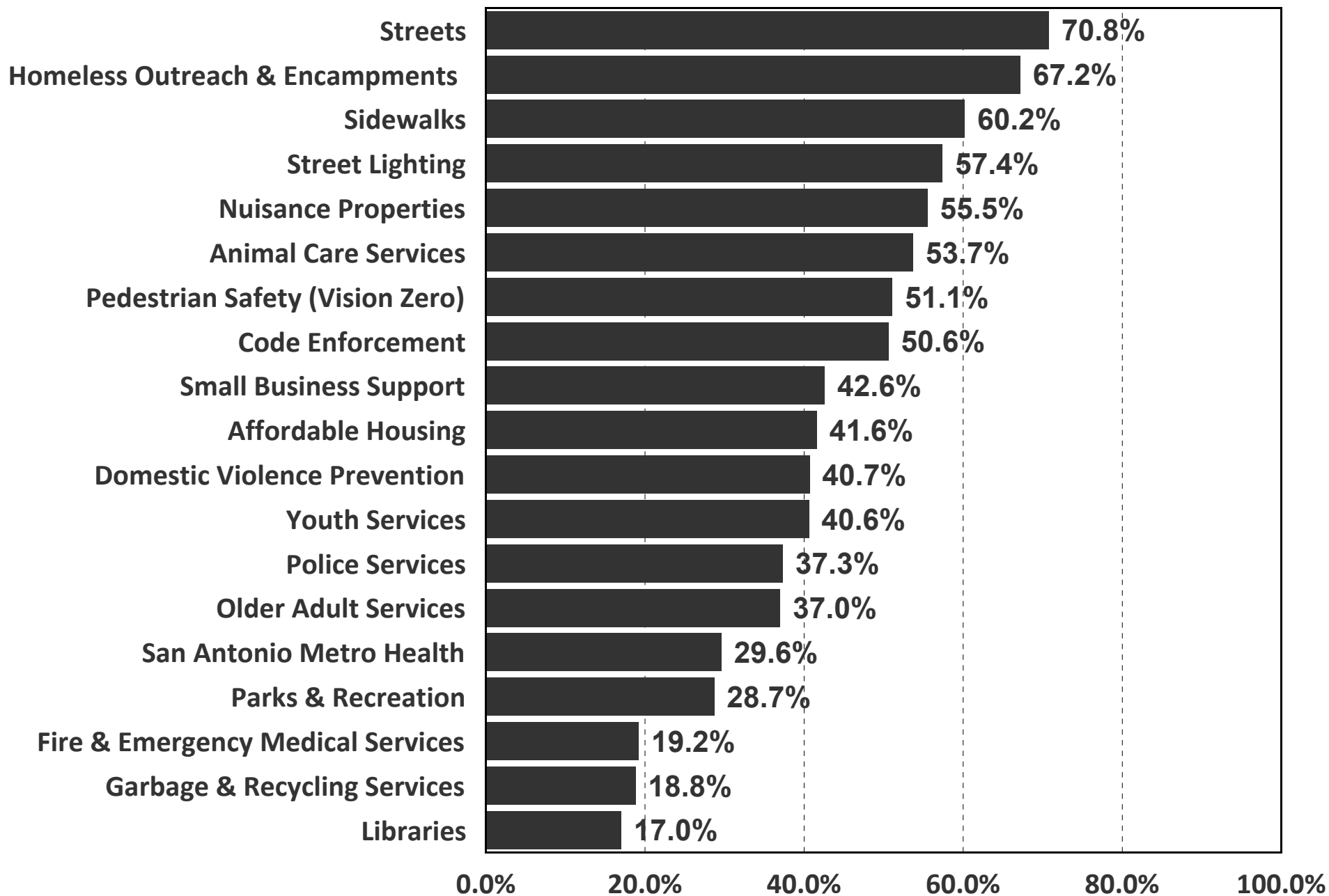
Q1. How Well Needs for City Services are Currently Being Met

by percentage of all respondents



Q1. City Services with Greatest Needs

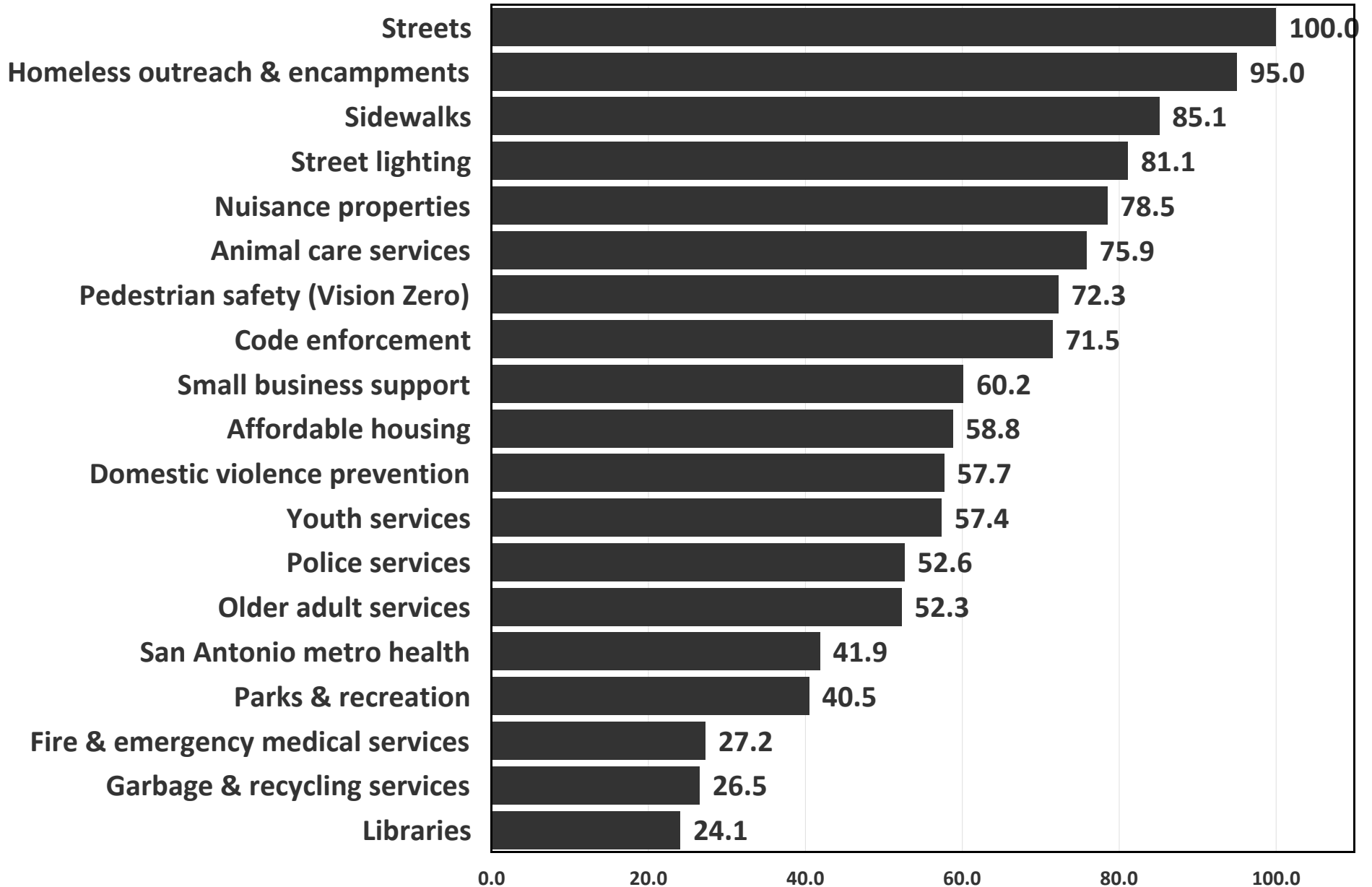
Based on the Sum of the Percentage Who Indicated Their Needs Were “partly” or “not met”



Needs Rating for City Services

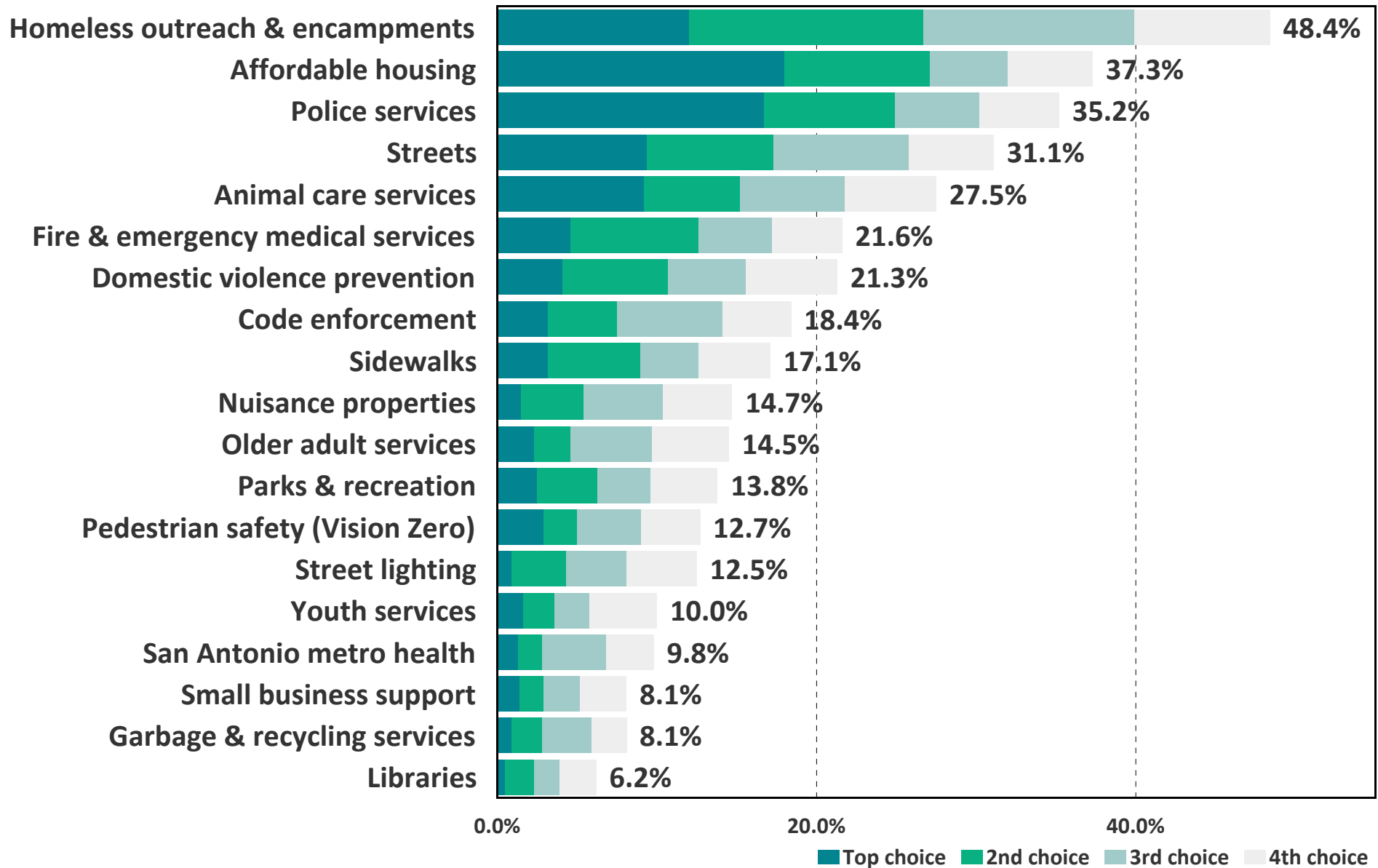
the rating for the item with the most need=100

the rating of all other items reflects the relative amount of need for each item compared to the item with the most need



Q2. Services that Residents Thought Should Be Prioritized Most in the FY2024 Budget Process

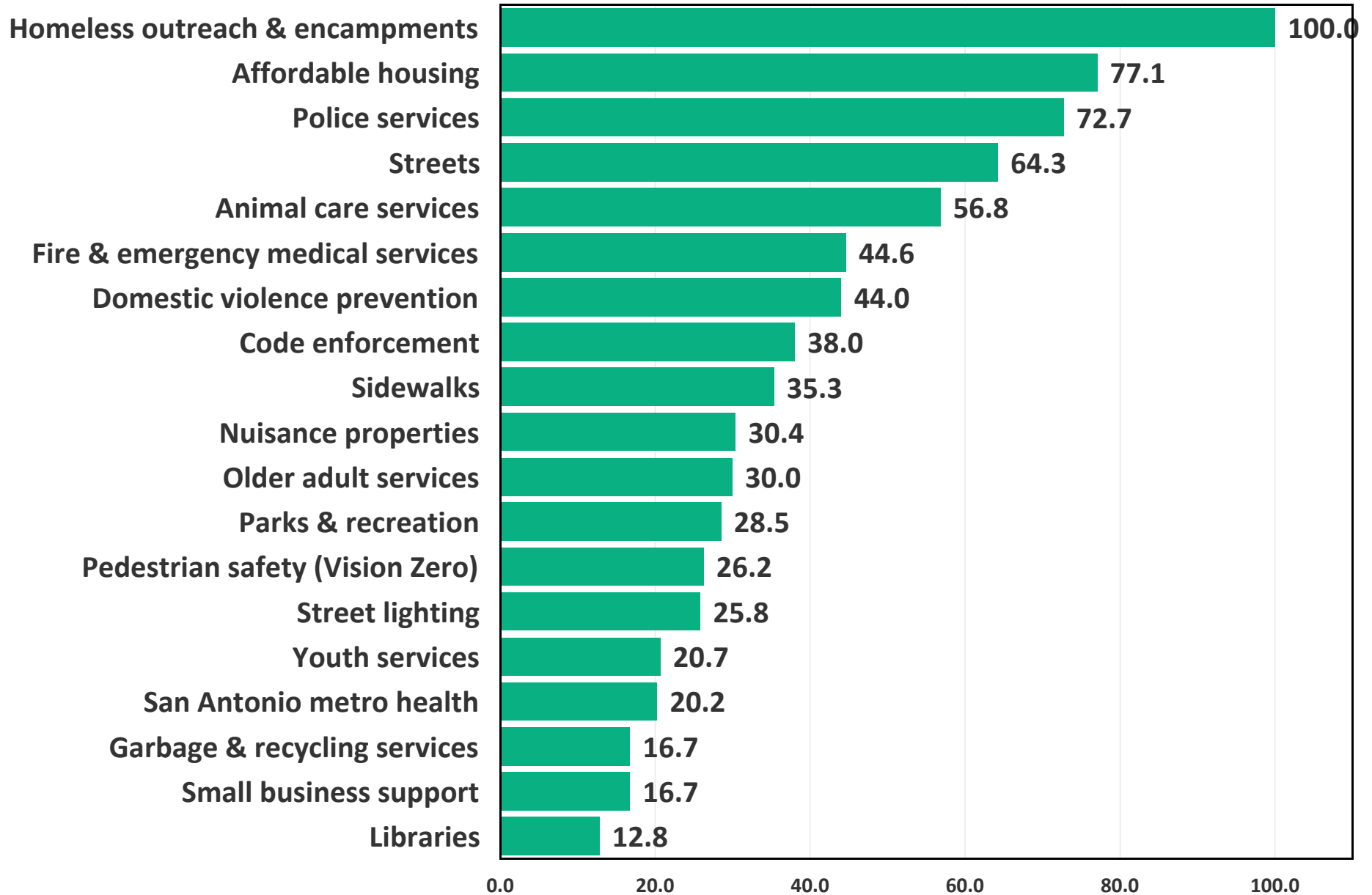
by percentage of respondents who selected the items as one of their top four choices



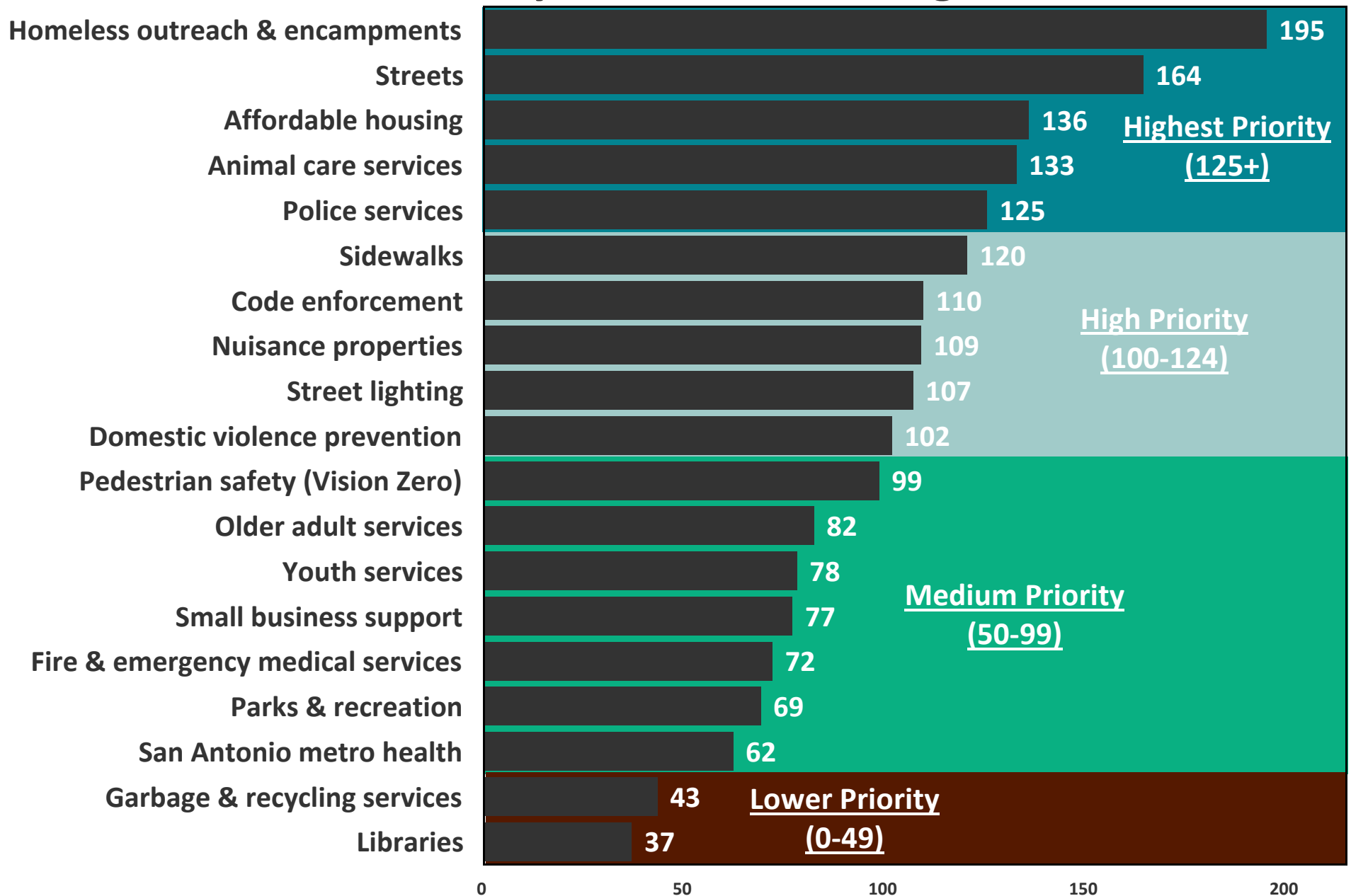
Importance Rating for City Services

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important

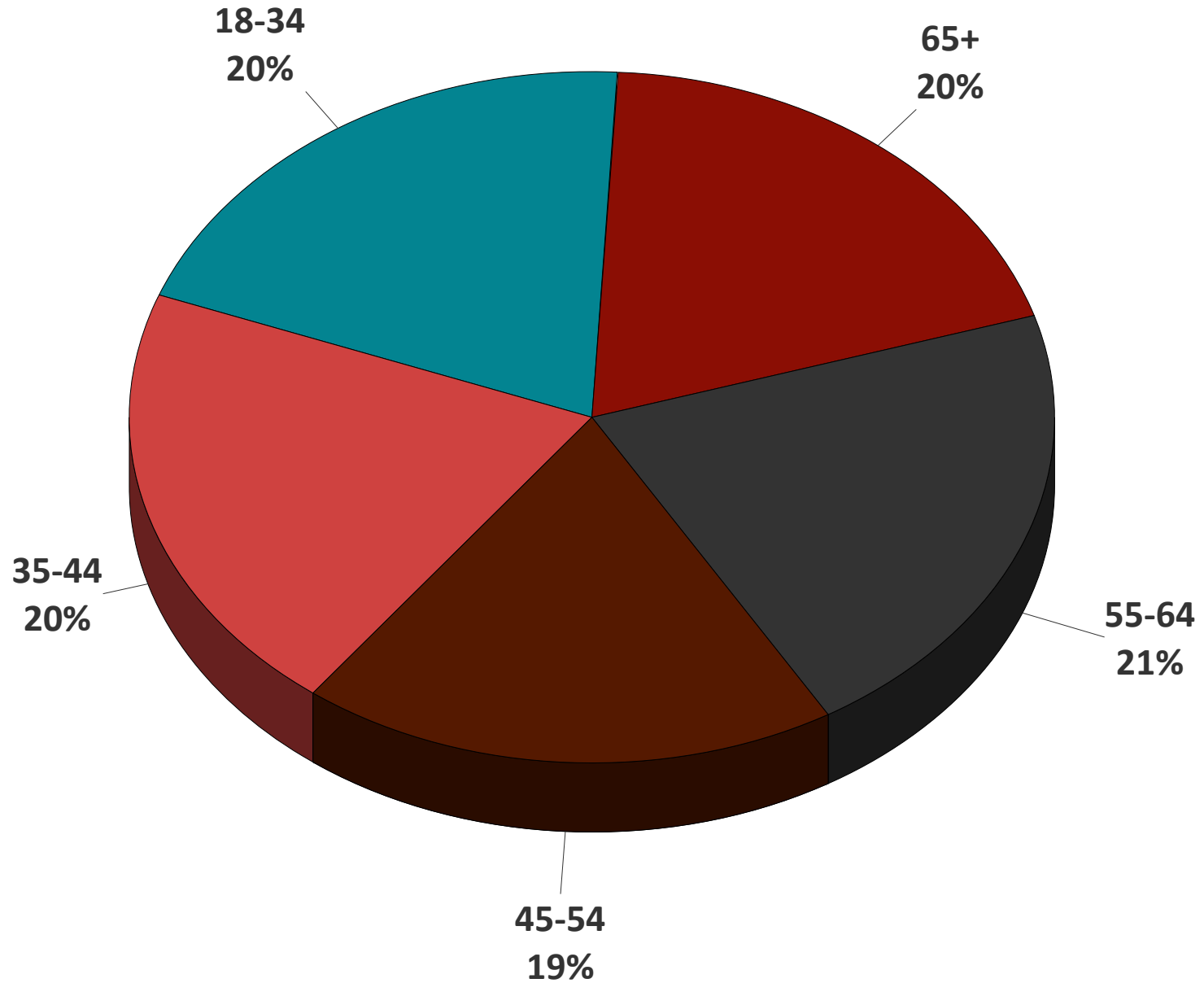


Top Priorities for Investment for City Services Based on Priority Investment Rating



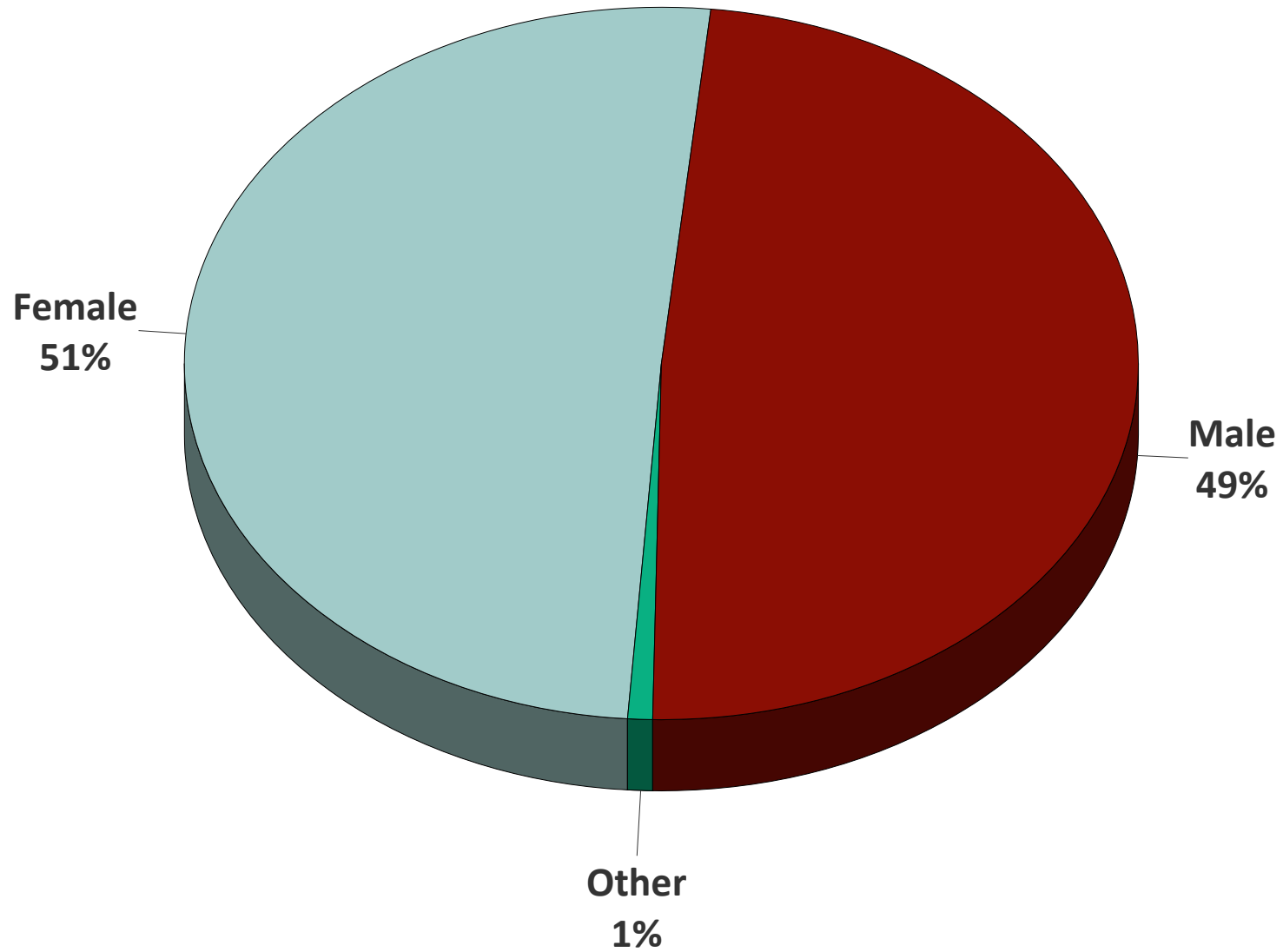
Age of Respondent

by percentage of respondents



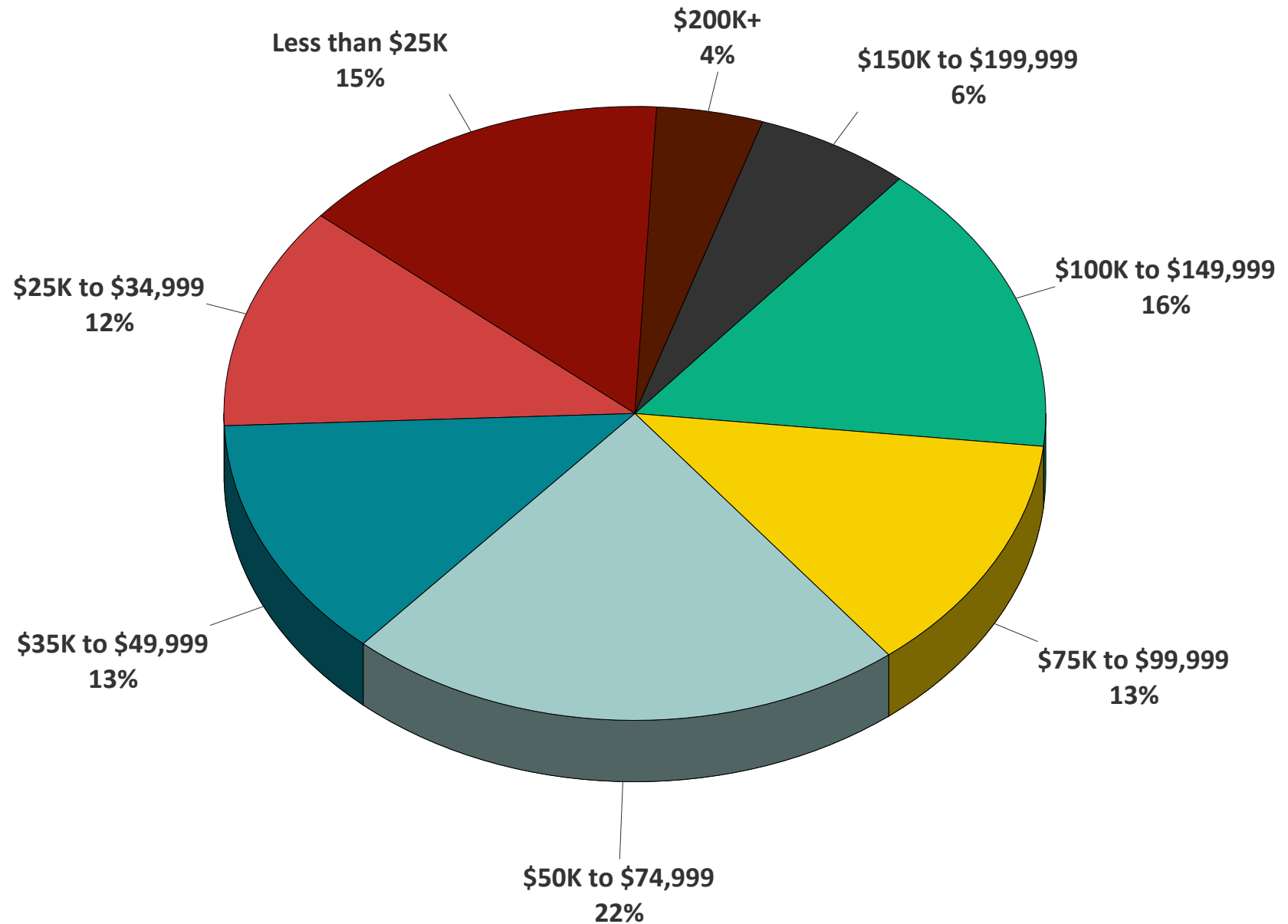
Gender

by percentage of respondents



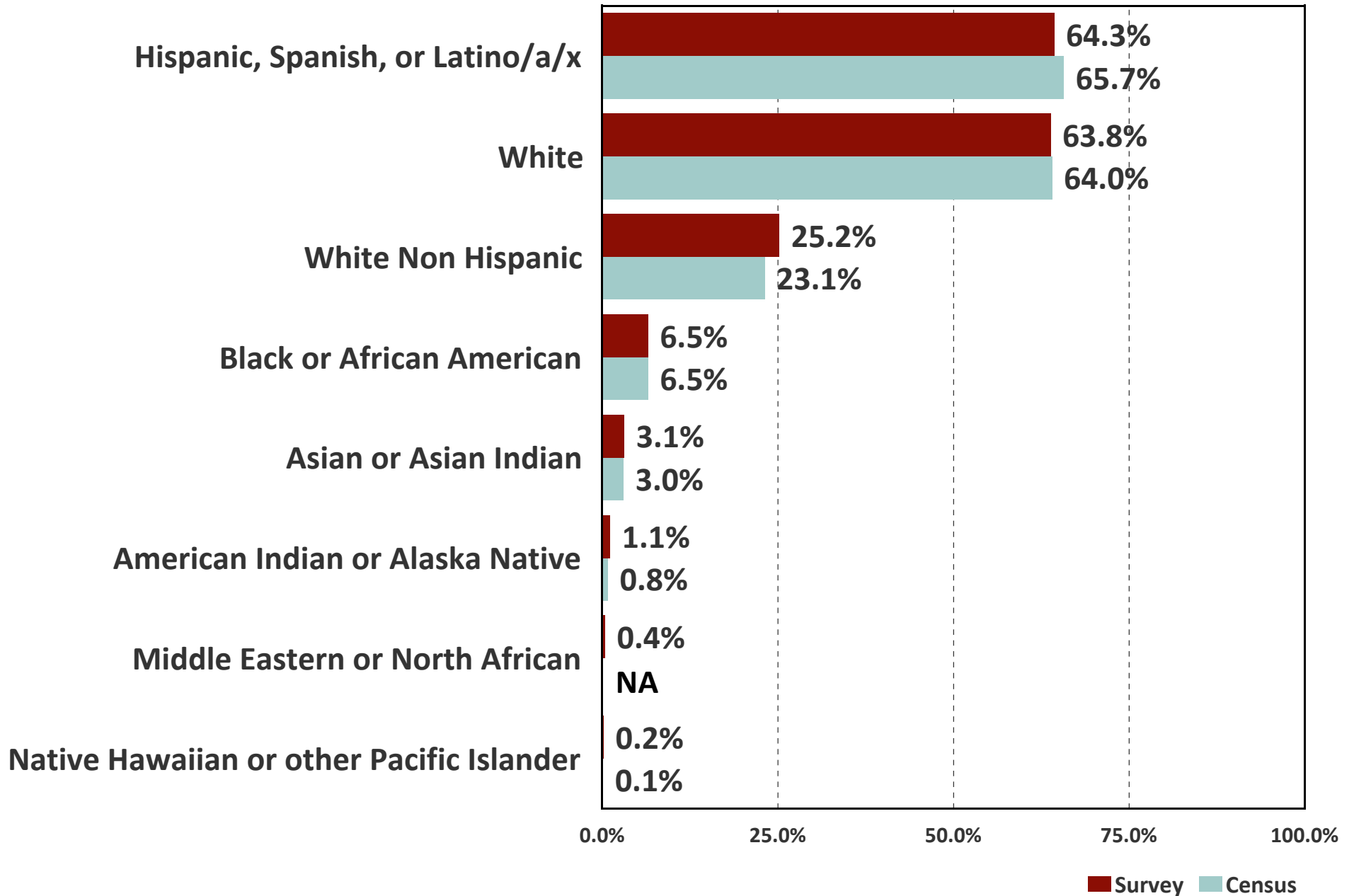
Household Income

by percentage of respondents



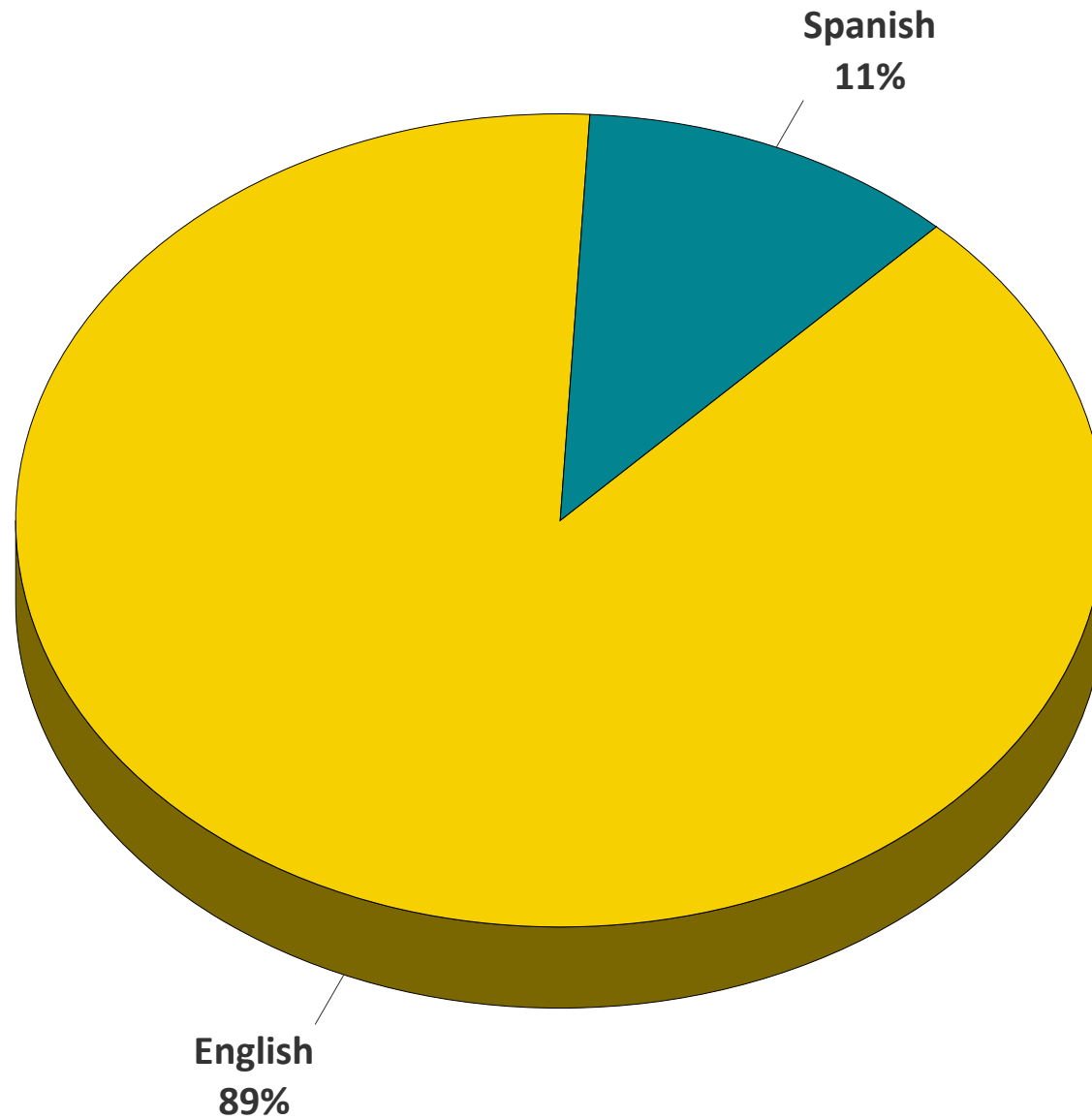
Race/Ethnicity

by percentage of respondents



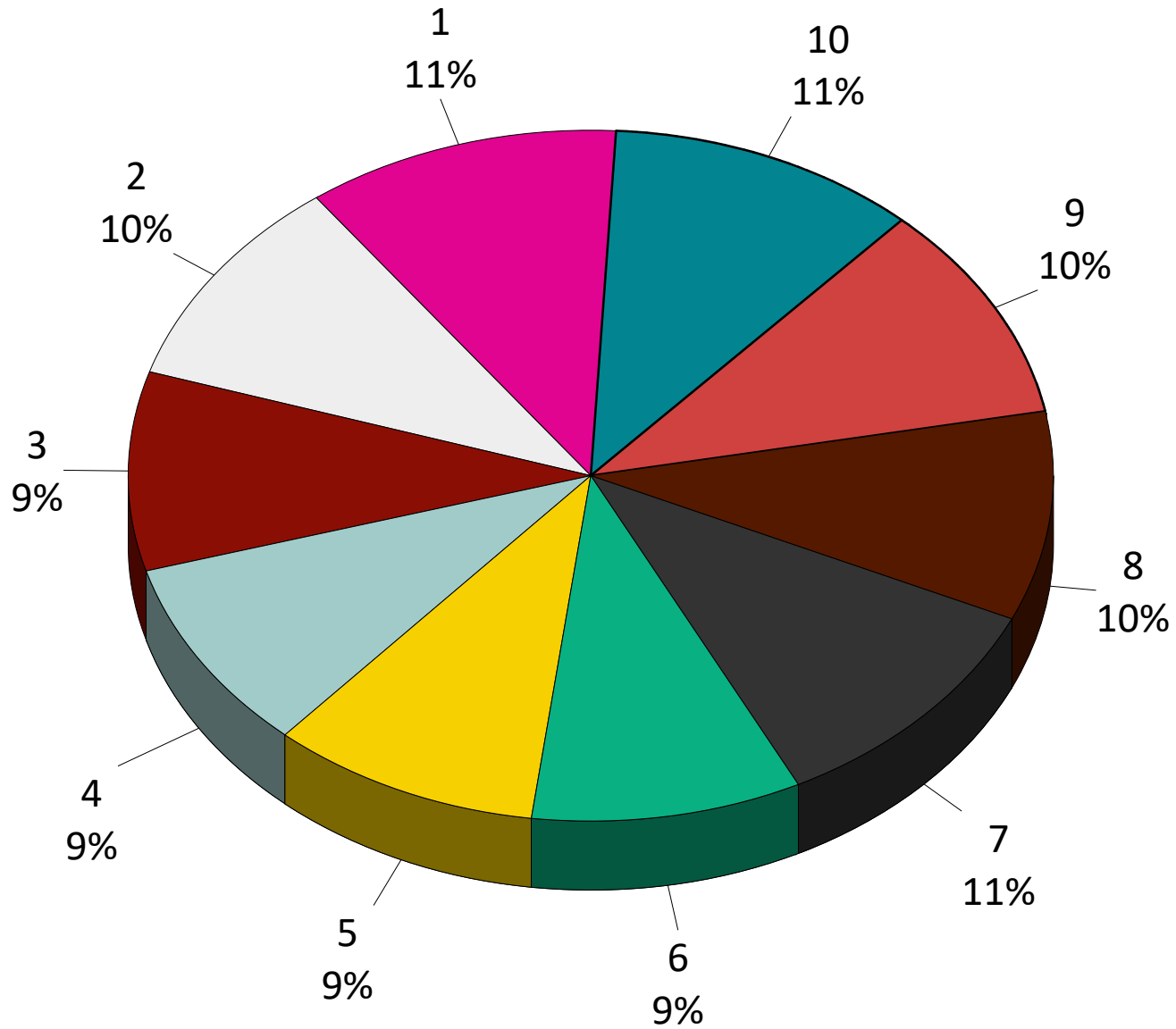
Language Survey Completed In

by percentage of respondents



Council District

by percentage of respondents

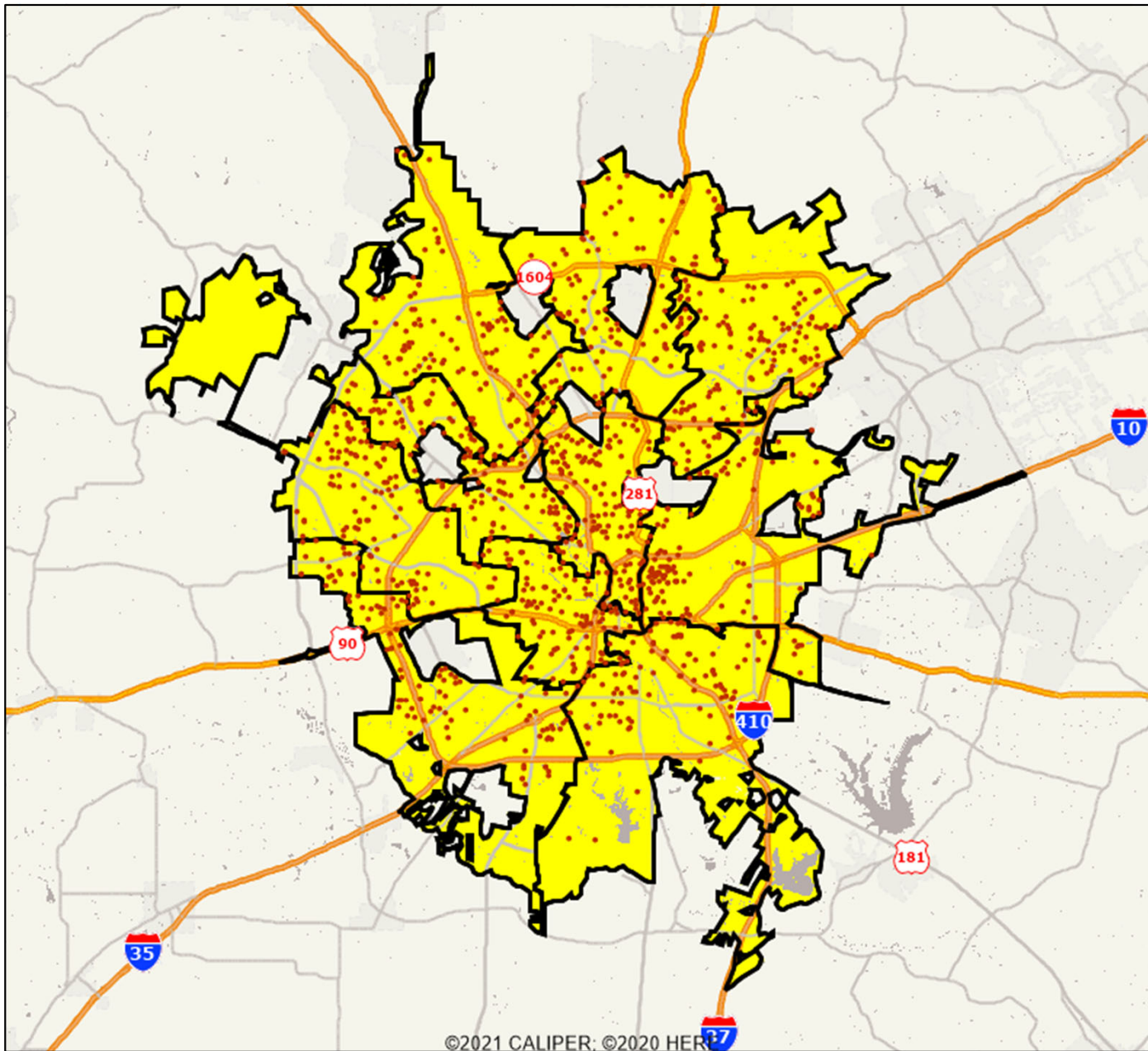


Section 2

GIS Maps

City of San Antonio Budget Priorities Survey Fiscal Year 2024

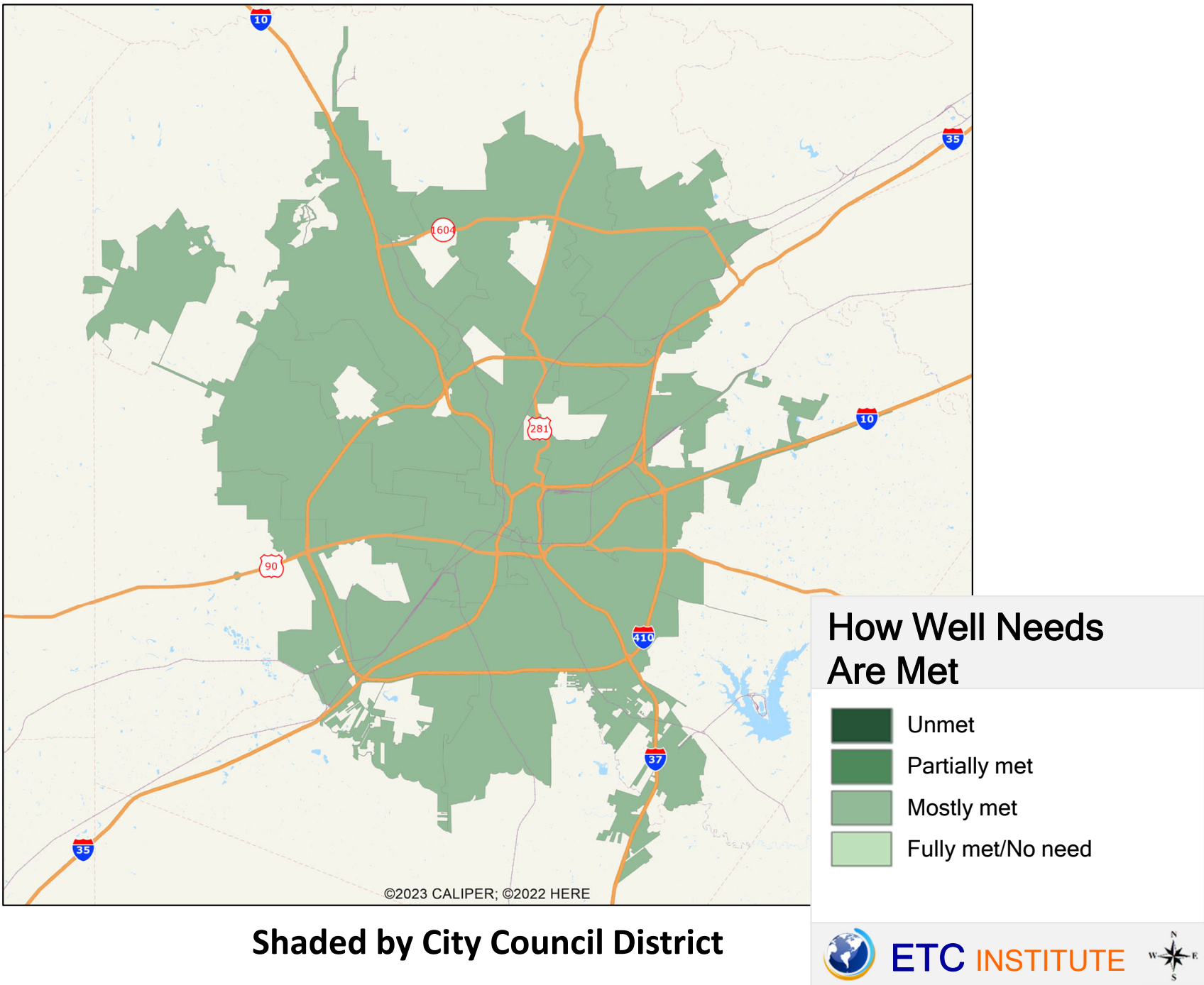
Location of Survey Respondents



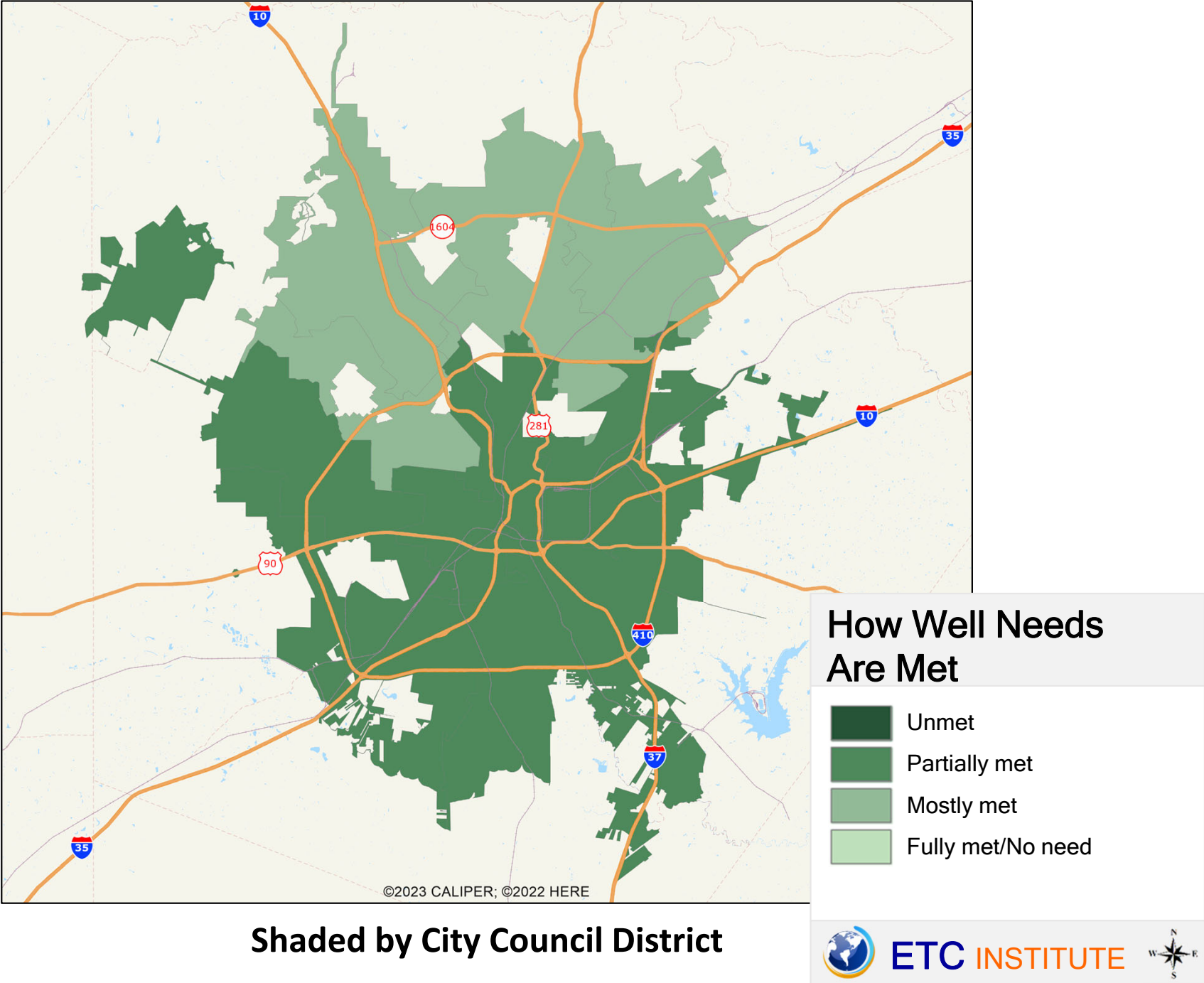
Maps are Shaded by City Council District

City of San Antonio Budget Priorities Survey Fiscal Year 2024

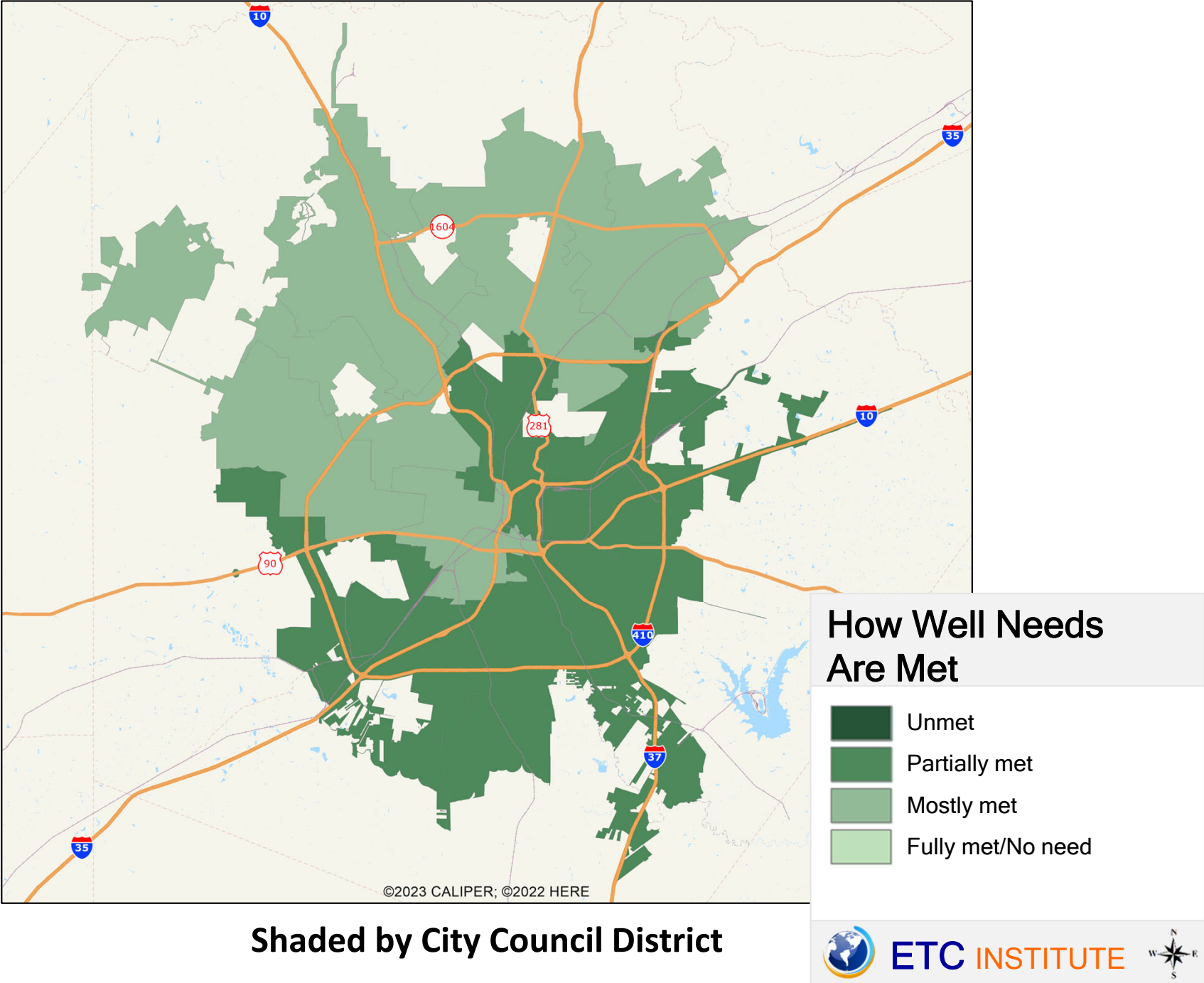
Needs for Q1-01. Affordable Housing



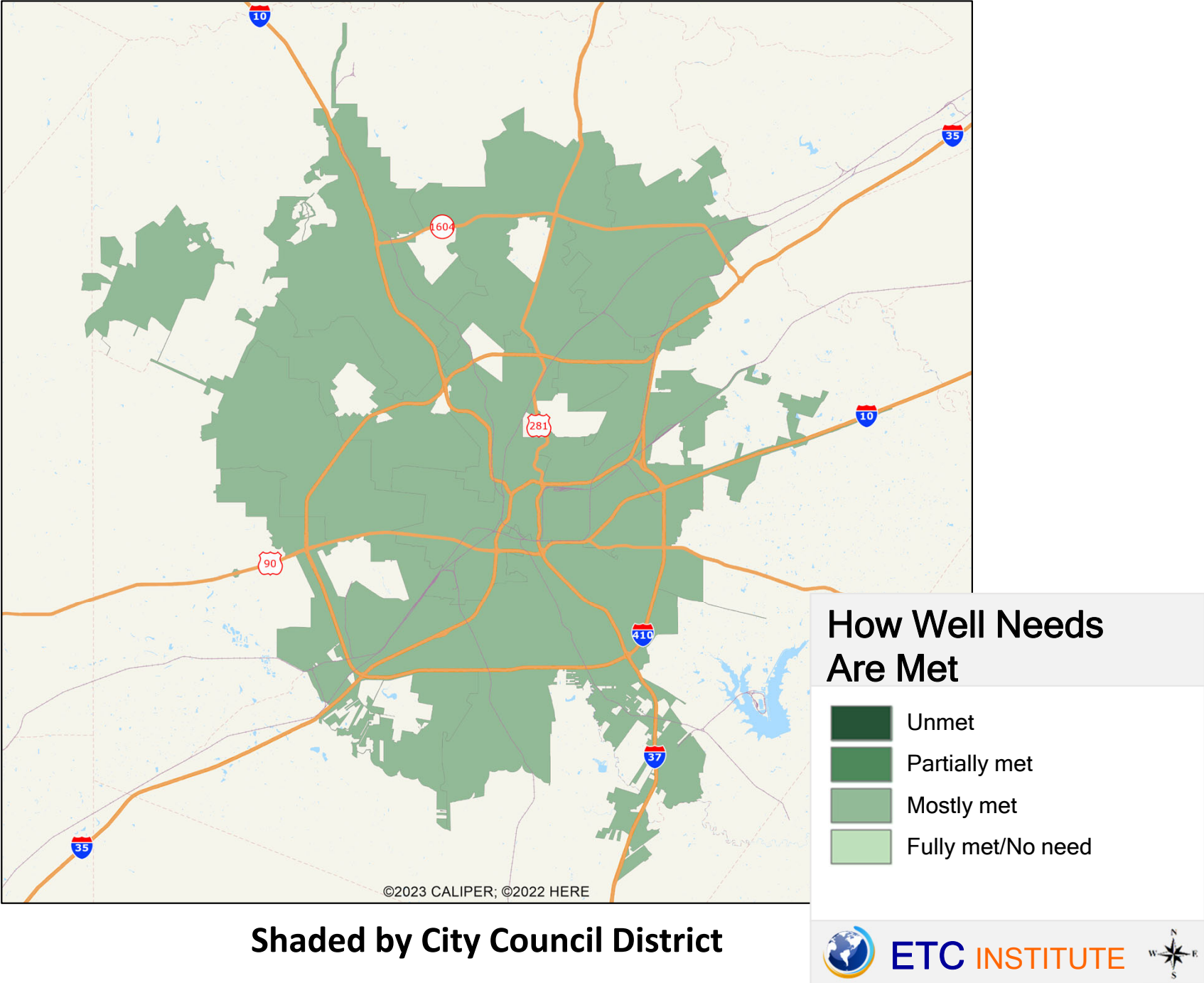
City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-02. Animal Care Services



City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-03. Code Enforcement

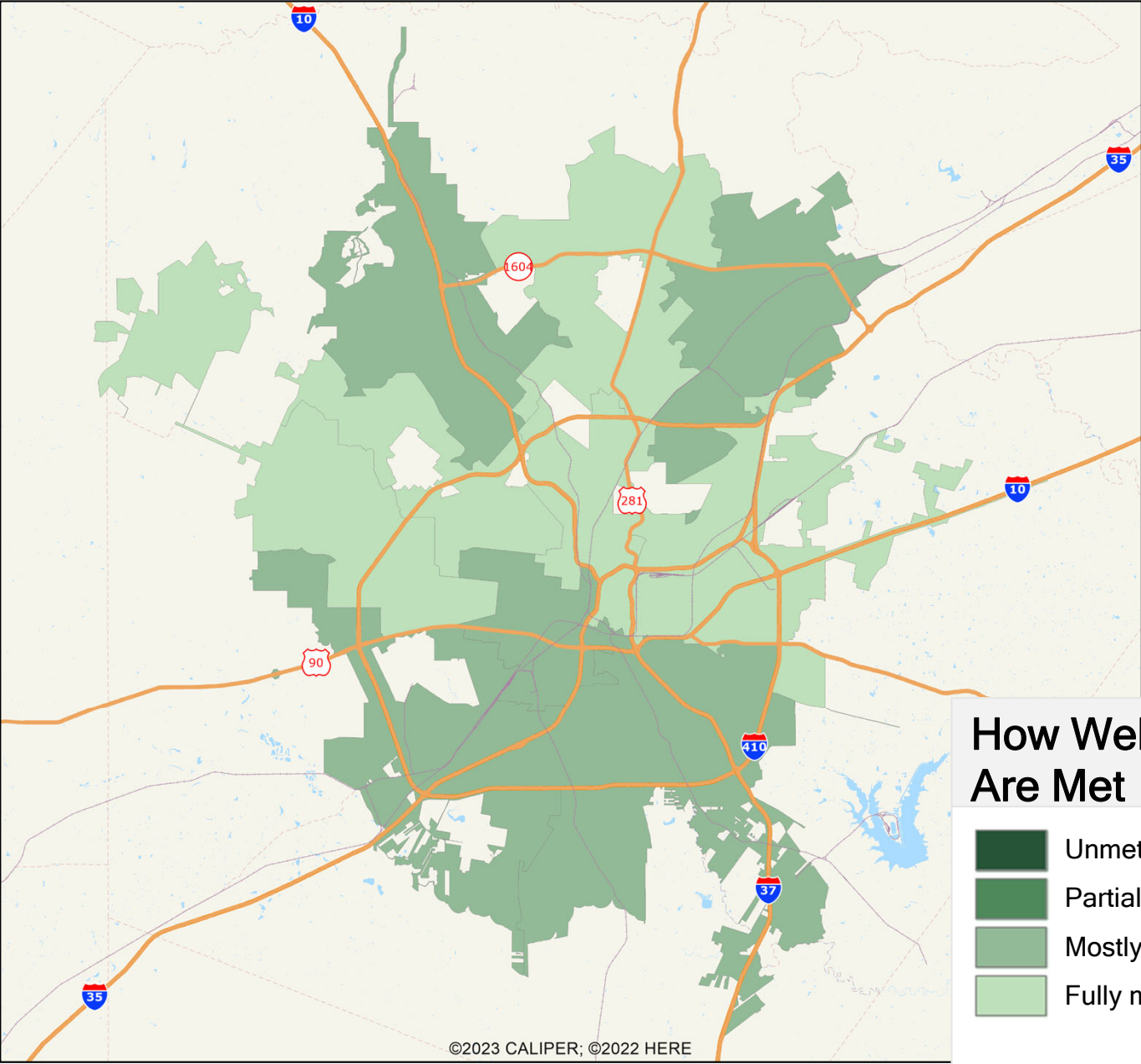


City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-04. Domestic Violence Prevention



City of San Antonio Budget Priorities Survey Fiscal Year 2024

Needs for Q1-05. Fire and Emergency Medical Services

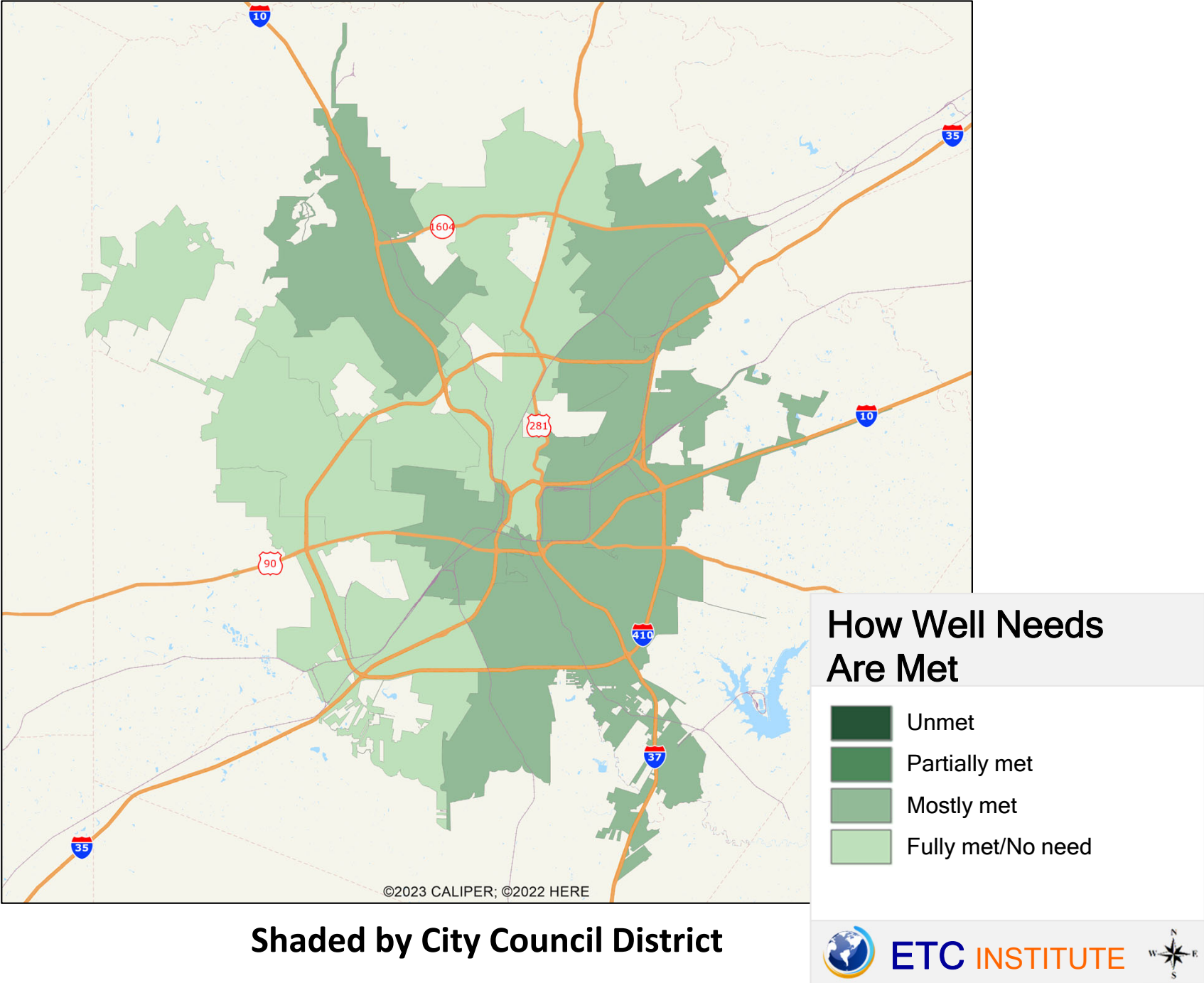


How Well Needs Are Met

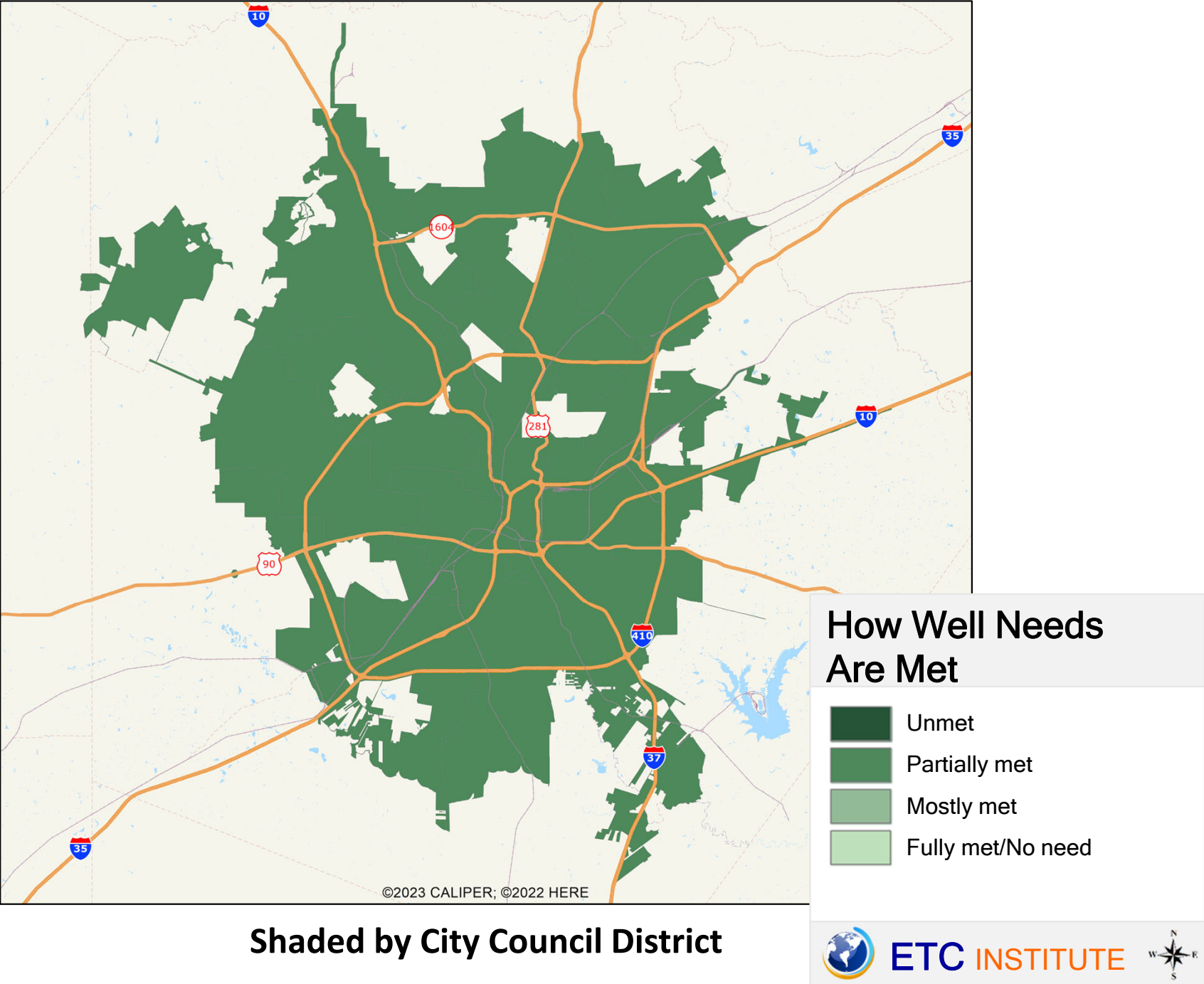
- Unmet
- Partially met
- Mostly met
- Fully met/No need

Shaded by City Council District

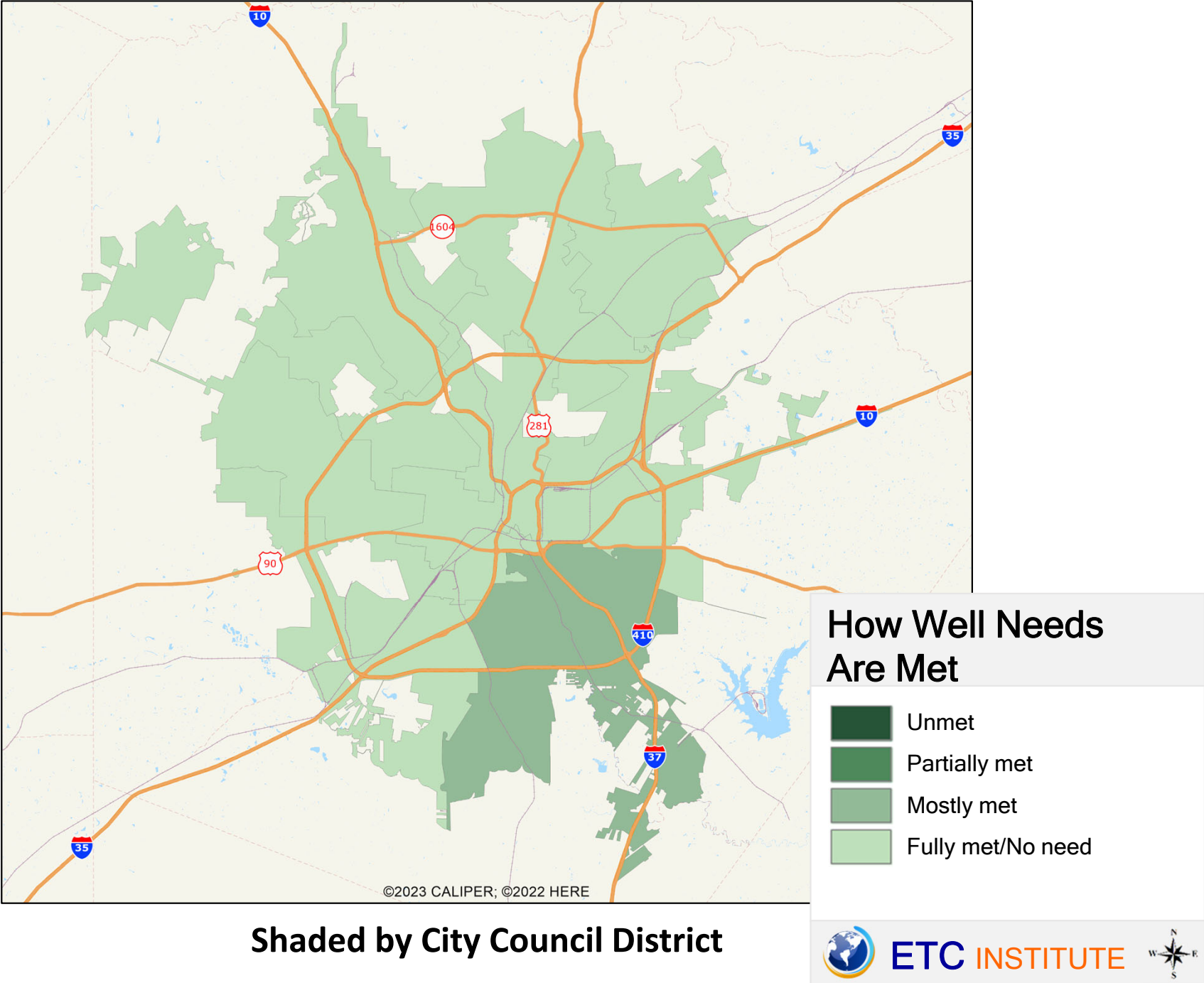
City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-06. Garbage and Recycling Services



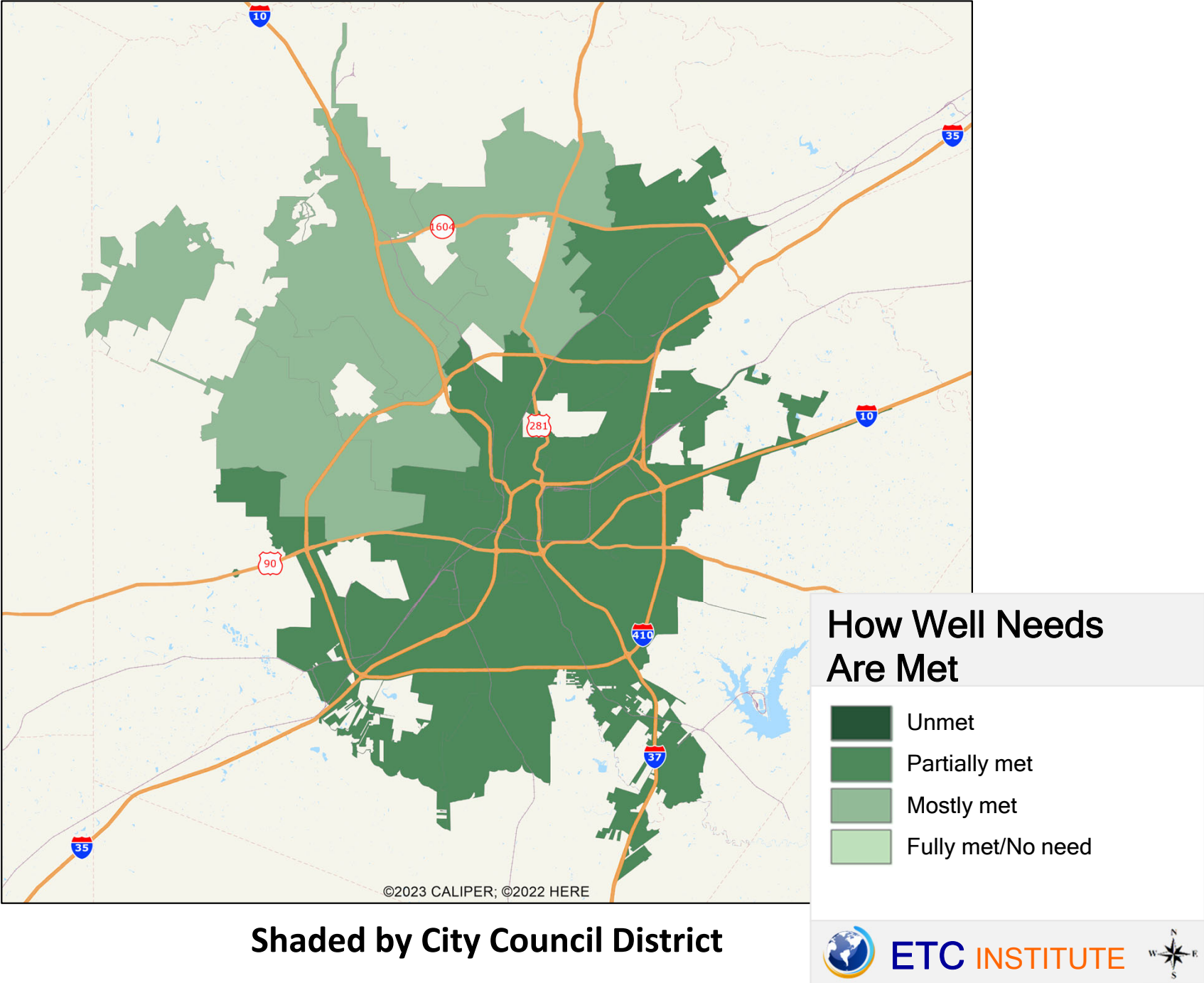
City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-07. Homeless Outreach and Encampments



City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-08. Libraries

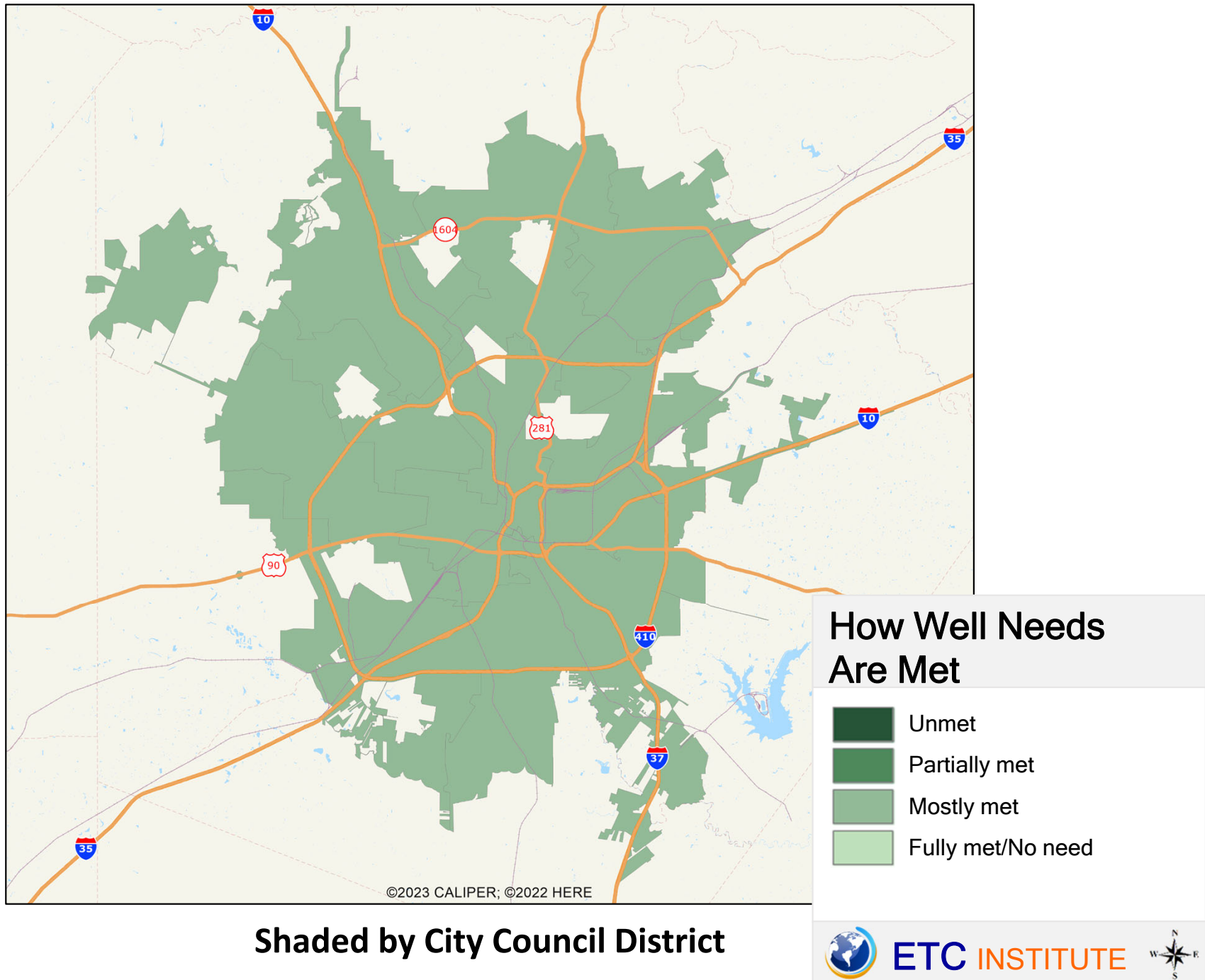


City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-09. Nuisance Properties

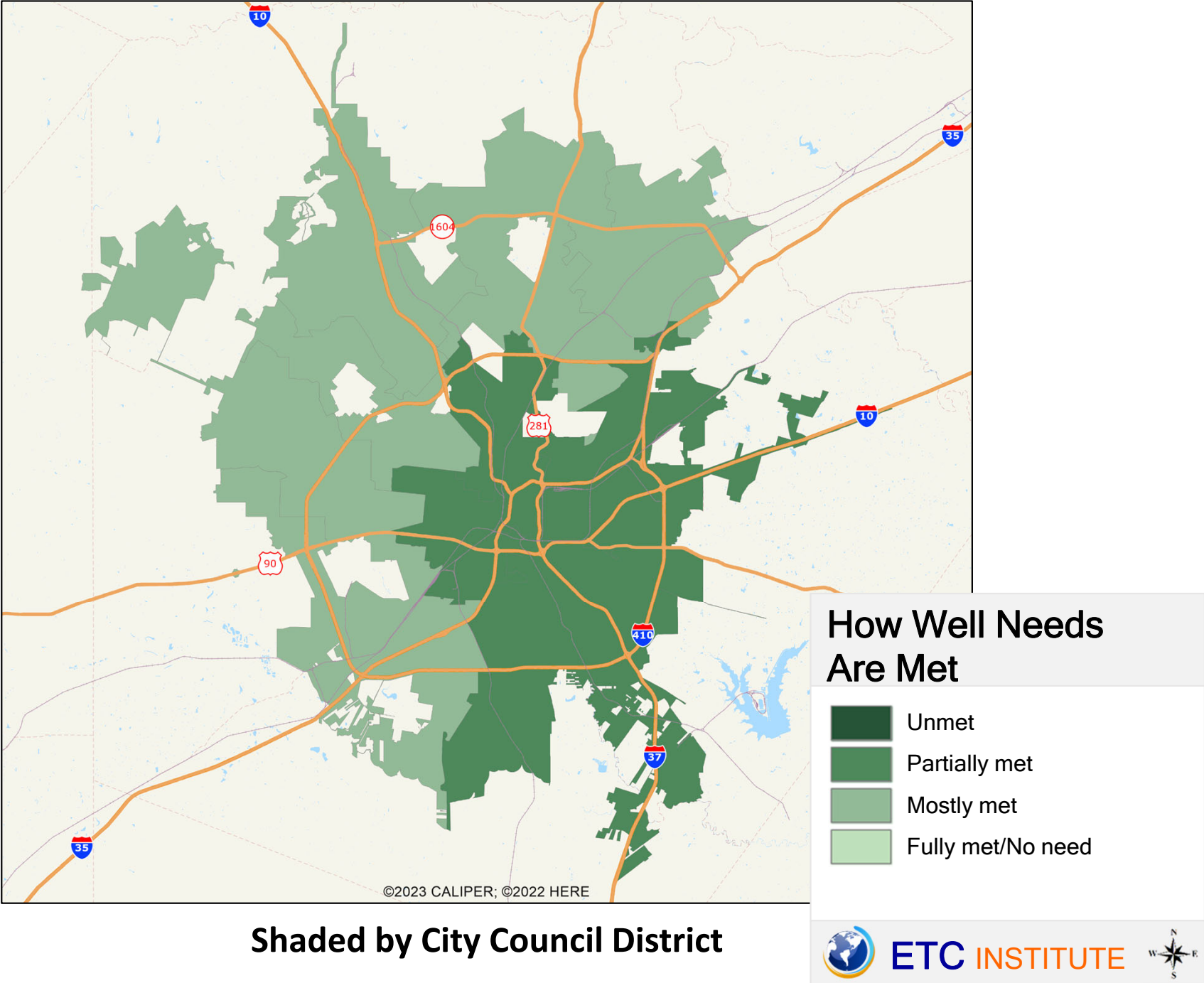


City of San Antonio Budget Priorities Survey Fiscal Year 2024

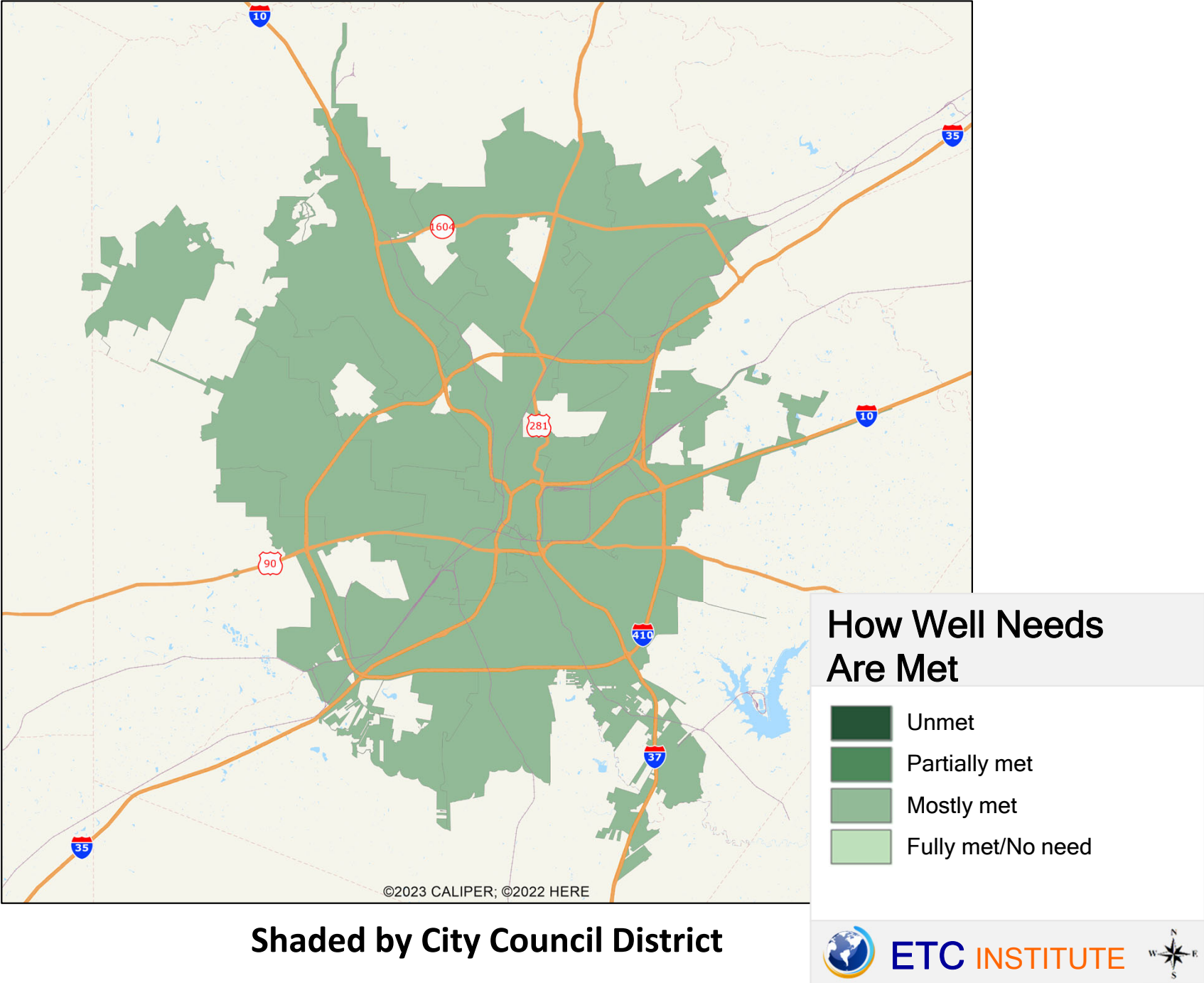
Needs for Q1-10. Parks and Recreation



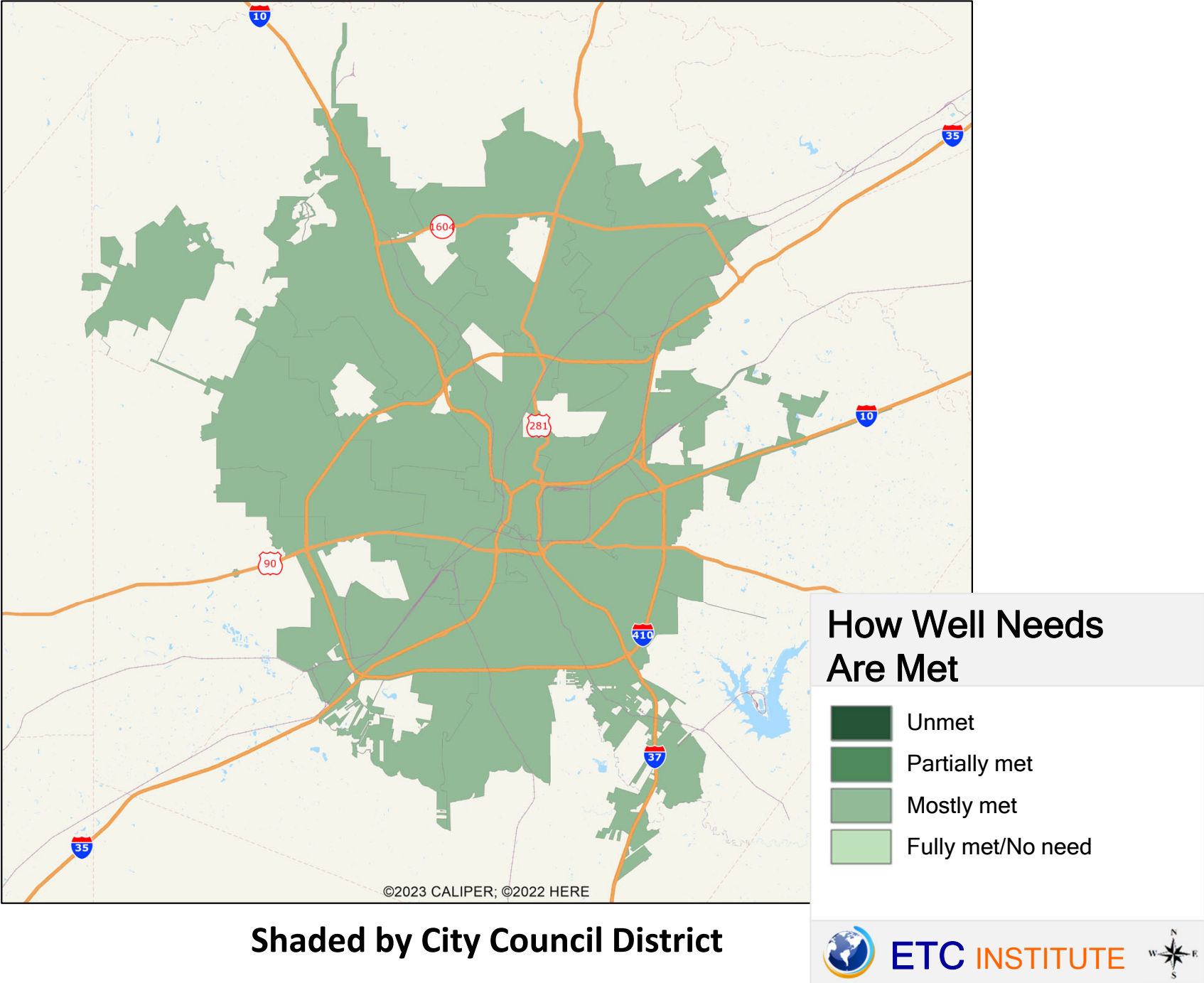
City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-11. Pedestrian Safety (Vision Zero)



City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-12. Police Services

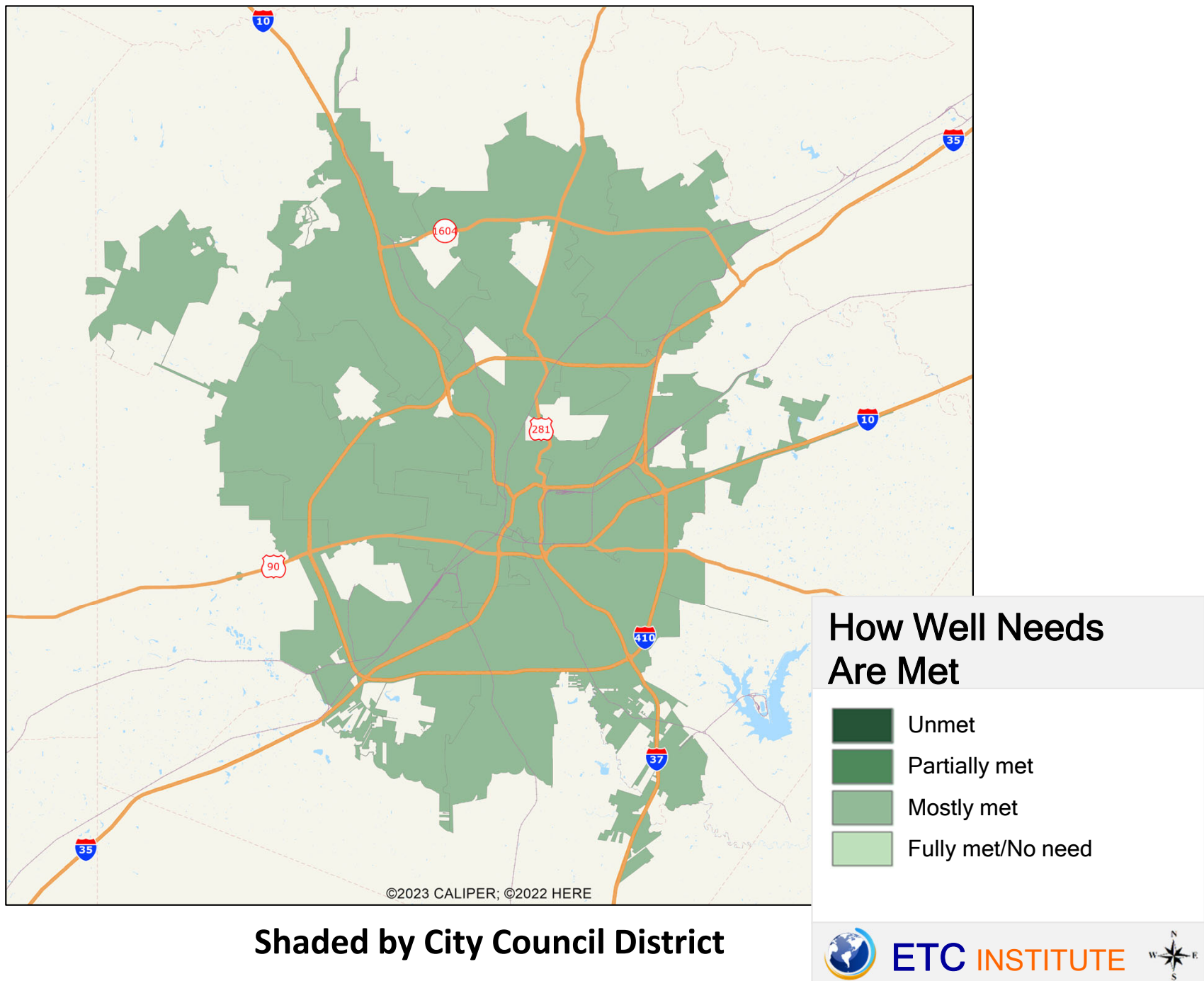


City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-13. San Antonio Metro Health

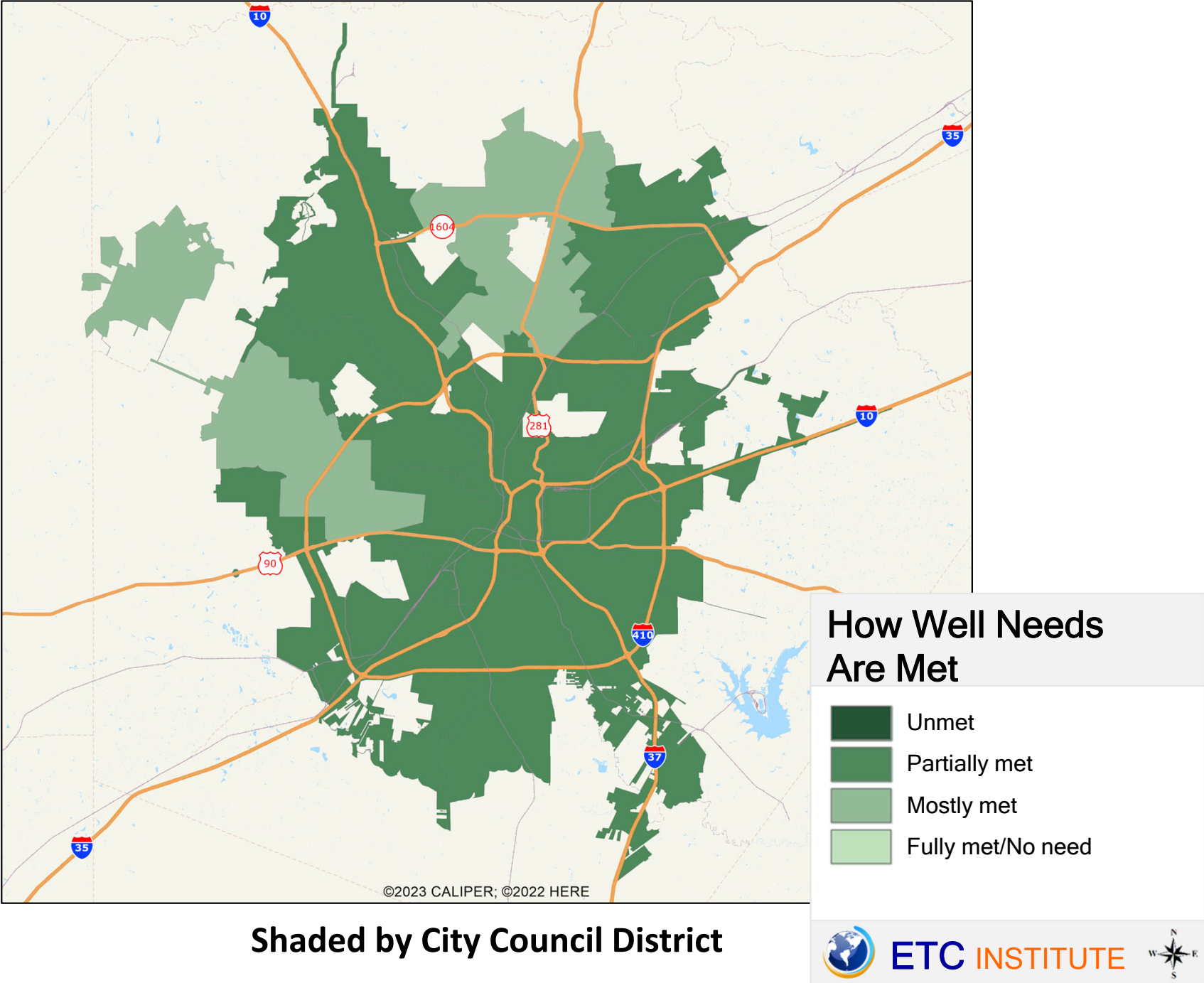


City of San Antonio Budget Priorities Survey Fiscal Year 2024

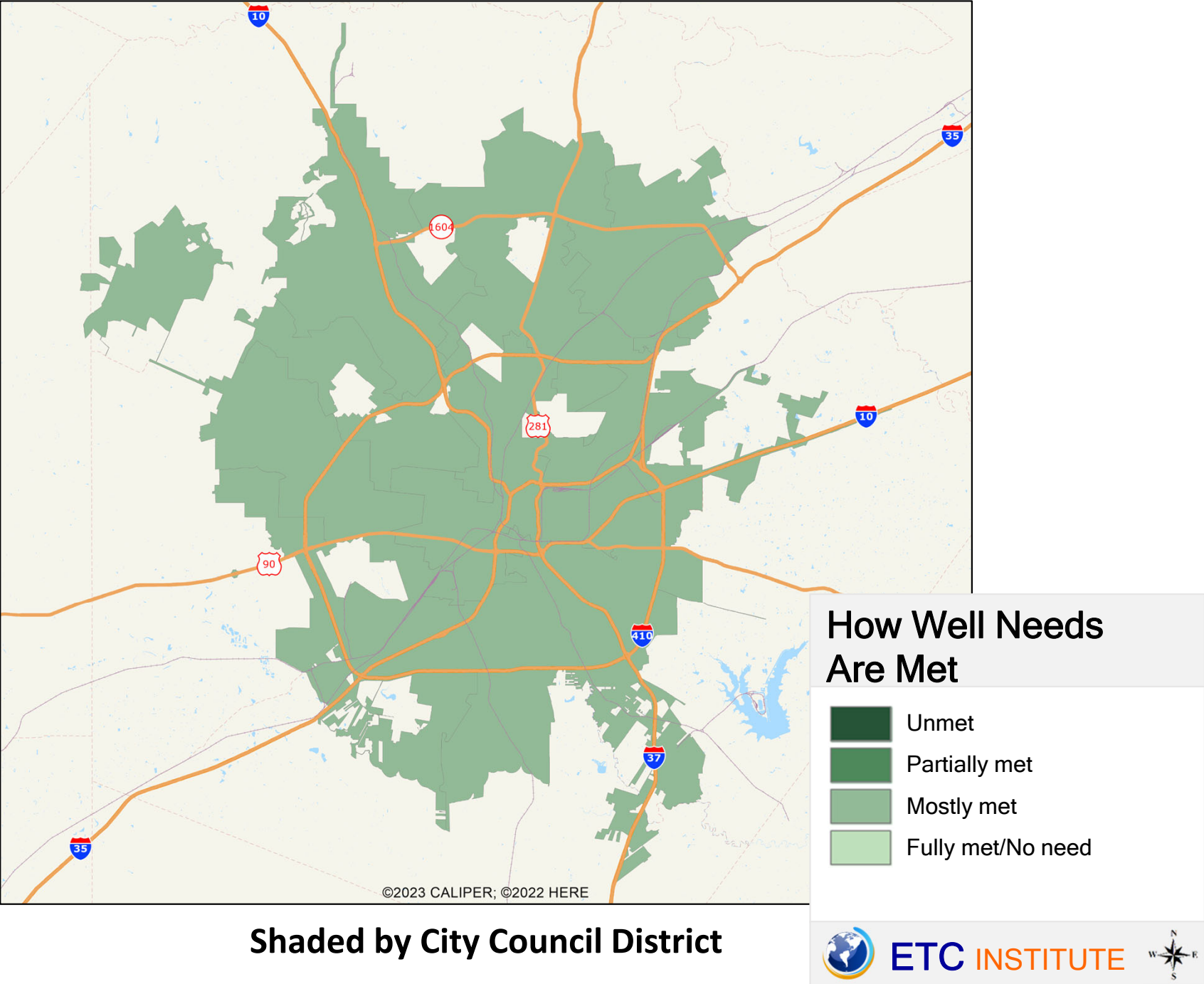
Needs for Q1-14. Older Adult Services



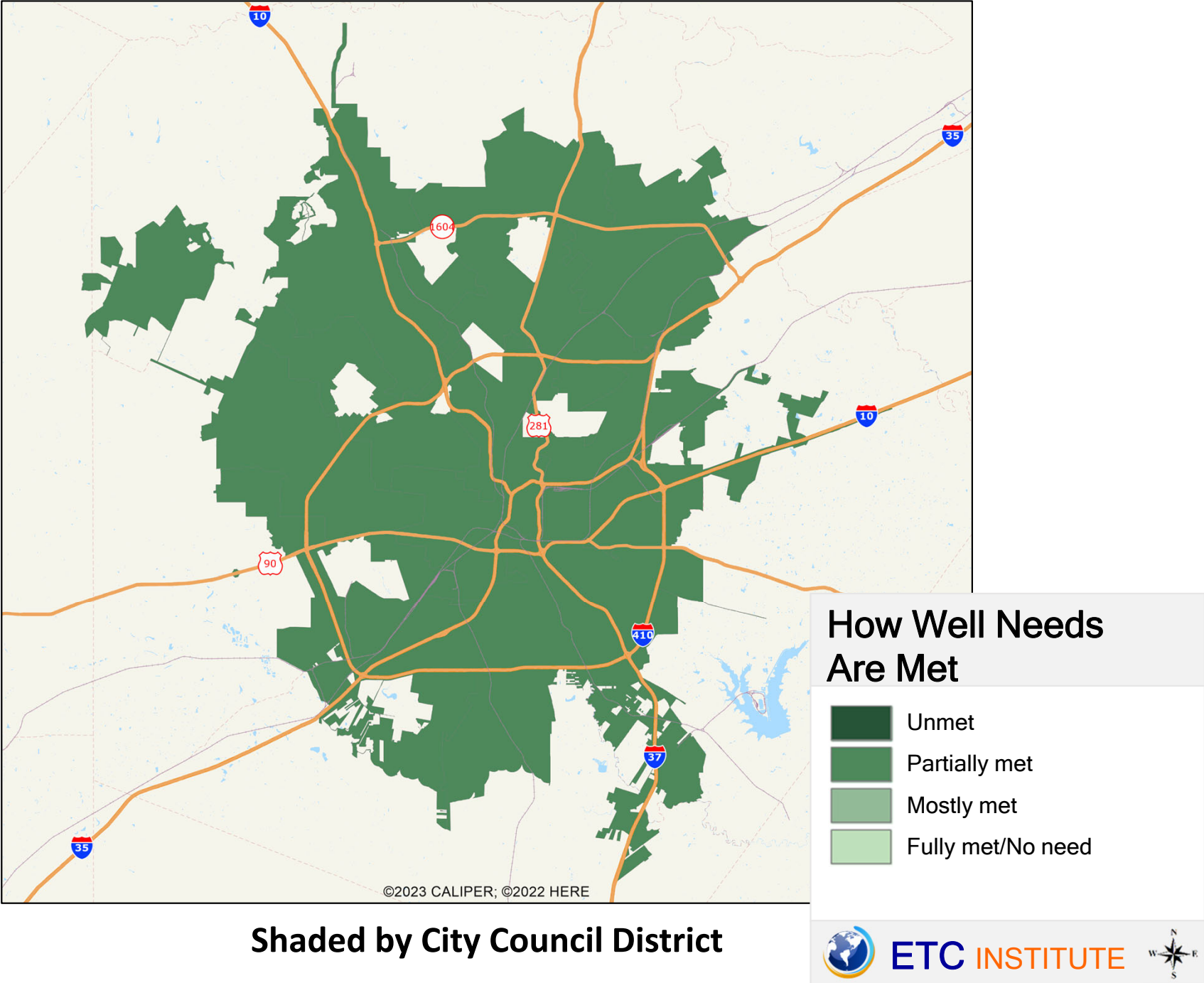
City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-15. Sidewalks



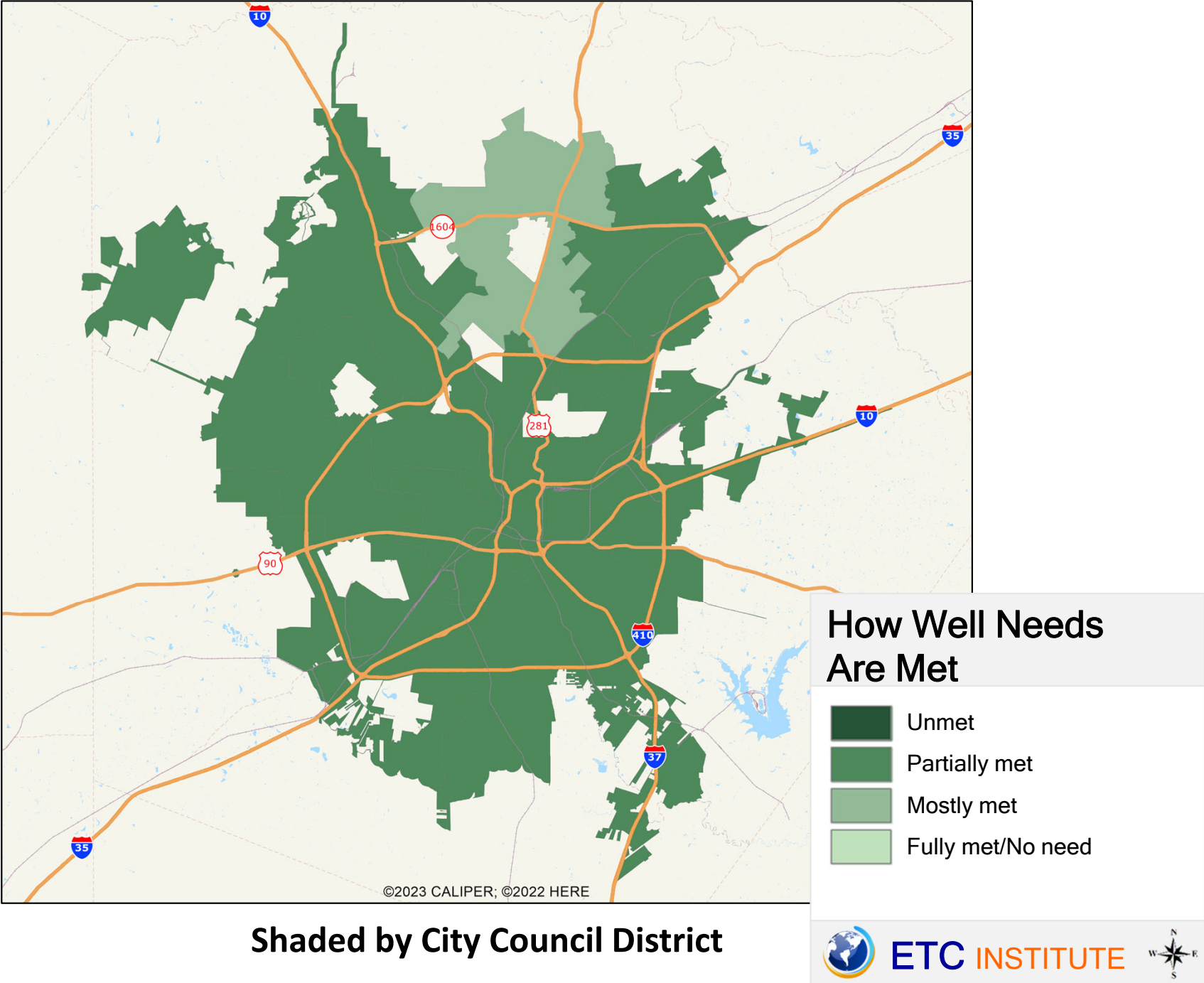
City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-16. Small Business Support



City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-17. Streets

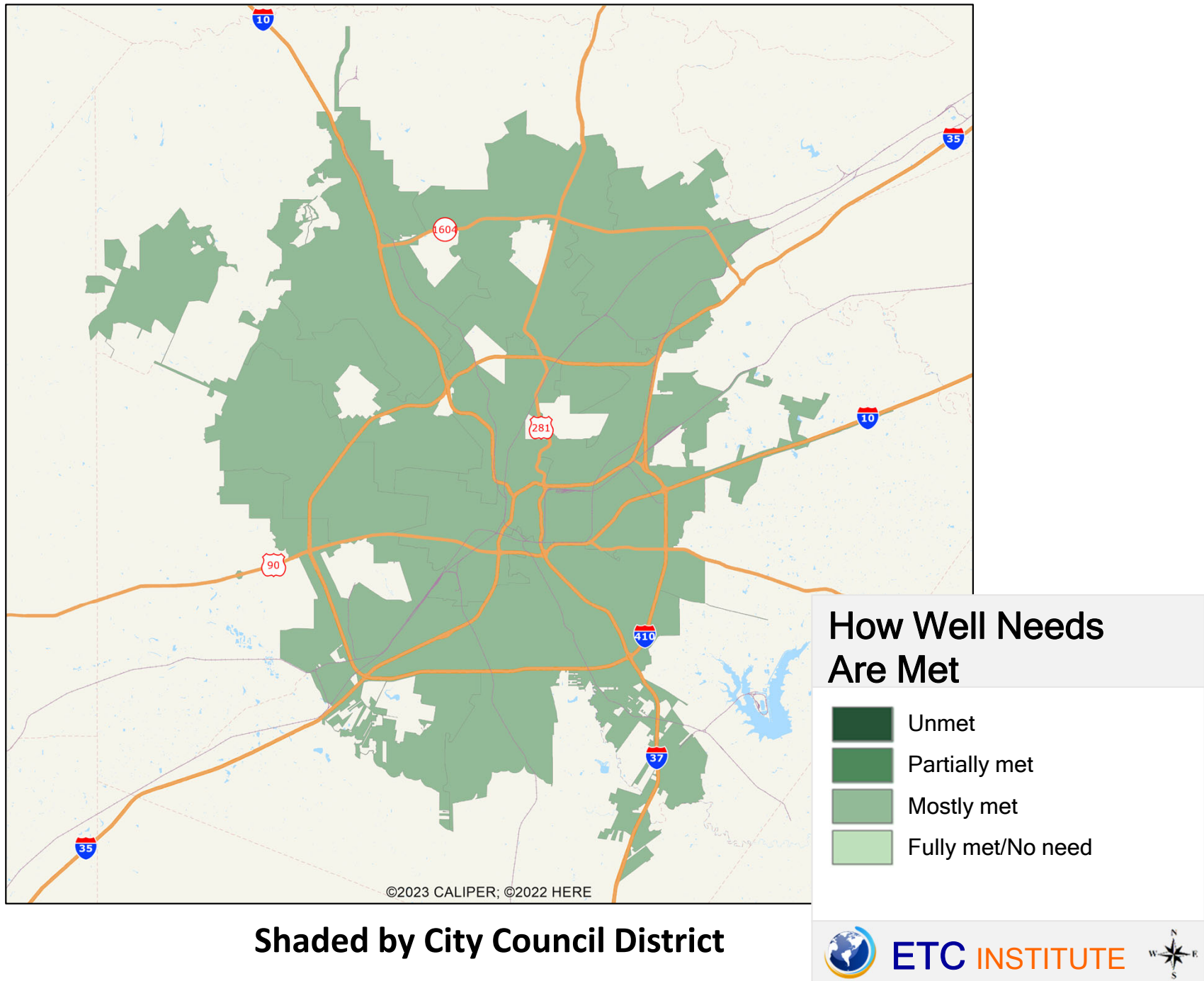


City of San Antonio Budget Priorities Survey Fiscal Year 2024
Needs for Q1-18. Street Lighting



City of San Antonio Budget Priorities Survey Fiscal Year 2024

Needs for Q1-19. Youth Services



Section 3

Tabular Data

Q1. City Services: Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1141

District										Total
1	2	3	4	5	6	7	8	9	10	

Q1-1. Affordable housing

Fully met	8.9%	8.6%	2.9%	3.8%	7.4%	7.5%	8.0%	9.1%	13.4%	7.3%	7.8%
Mostly met	7.3%	9.5%	5.8%	5.7%	8.3%	10.4%	8.0%	10.9%	9.2%	9.7%	8.5%
Partly met	15.3%	18.1%	18.3%	11.4%	20.4%	20.8%	15.2%	15.5%	16.8%	18.5%	17.0%
Not met	27.4%	24.1%	24.0%	23.8%	25.9%	16.0%	28.8%	27.3%	22.7%	25.0%	24.6%
No need	41.1%	39.7%	49.0%	55.2%	38.0%	45.3%	40.0%	37.3%	37.8%	39.5%	42.1%

Q1-2. Animal care services

Fully met	4.0%	6.0%	6.7%	5.7%	3.7%	6.6%	9.6%	3.6%	11.8%	8.9%	6.7%
Mostly met	6.5%	9.5%	14.4%	16.2%	13.0%	17.0%	12.8%	17.3%	6.7%	13.7%	12.5%
Partly met	25.8%	23.3%	26.9%	28.6%	23.1%	25.5%	20.8%	25.5%	21.0%	25.8%	24.5%
Not met	34.7%	34.5%	31.7%	22.9%	38.9%	21.7%	28.8%	22.7%	34.5%	21.0%	29.2%
No need	29.0%	26.7%	20.2%	26.7%	21.3%	29.2%	28.0%	30.9%	26.1%	30.6%	27.0%

Q1-3. Code enforcement

Fully met	8.1%	9.5%	5.8%	3.8%	12.0%	6.6%	8.8%	10.0%	7.6%	9.7%	8.2%
Mostly met	21.8%	13.8%	20.2%	22.9%	13.0%	21.7%	17.6%	17.3%	16.8%	19.4%	18.4%
Partly met	24.2%	34.5%	22.1%	26.7%	25.9%	25.5%	22.4%	31.8%	31.9%	20.2%	26.5%
Not met	25.0%	24.1%	30.8%	24.8%	25.0%	18.9%	24.0%	20.0%	23.5%	25.0%	24.1%
No need	21.0%	18.1%	21.2%	21.9%	24.1%	27.4%	27.2%	20.9%	20.2%	25.8%	22.8%

Q1. City Services: Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1141

District										Total
1	2	3	4	5	6	7	8	9	10	

Q1-4. Domestic violence prevention

Fully met	4.8%	4.3%	5.8%	4.8%	4.6%	7.5%	8.0%	5.5%	5.0%	7.3%	5.8%
Mostly met	4.0%	6.9%	10.6%	3.8%	8.3%	11.3%	9.6%	10.9%	10.1%	5.6%	8.1%
Partly met	19.4%	31.0%	23.1%	20.0%	20.4%	14.2%	20.8%	15.5%	17.6%	16.1%	19.8%
Not met	24.2%	14.7%	16.3%	24.8%	19.4%	16.0%	22.4%	24.5%	22.7%	23.4%	20.9%
No need	47.6%	43.1%	44.2%	46.7%	47.2%	50.9%	39.2%	43.6%	44.5%	47.6%	45.4%

Q1-5. Fire & emergency medical services

Fully met	32.3%	33.6%	36.5%	34.3%	32.4%	30.2%	36.8%	31.8%	31.1%	34.7%	33.4%
Mostly met	27.4%	25.0%	27.9%	30.5%	32.4%	30.2%	27.2%	31.8%	29.4%	32.3%	29.4%
Partly met	18.5%	14.7%	11.5%	16.2%	6.5%	9.4%	11.2%	12.7%	16.0%	13.7%	13.1%
Not met	5.6%	6.9%	3.8%	1.9%	2.8%	3.8%	8.8%	10.9%	9.2%	6.5%	6.1%
No need	16.1%	19.8%	20.2%	17.1%	25.9%	26.4%	16.0%	12.7%	14.3%	12.9%	18.0%

Q1-6. Garbage & recycling services

Fully met	48.4%	44.8%	42.3%	44.8%	47.2%	51.9%	44.0%	41.8%	39.5%	46.0%	45.0%
Mostly met	28.2%	33.6%	34.6%	35.2%	31.5%	25.5%	29.6%	34.5%	31.1%	26.6%	30.9%
Partly met	16.1%	14.7%	8.7%	11.4%	13.9%	11.3%	13.6%	12.7%	19.3%	14.5%	13.8%
Not met	4.0%	1.7%	8.7%	2.9%	4.6%	6.6%	7.2%	3.6%	3.4%	7.3%	5.0%
No need	3.2%	5.2%	5.8%	5.7%	2.8%	4.7%	5.6%	7.3%	6.7%	5.6%	5.3%

Q1. City Services: Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1141

District										Total
1	2	3	4	5	6	7	8	9	10	

Q1-7. Homeless outreach & encampments

Fully met	0.8%	5.2%	3.8%	3.8%	3.7%	1.9%	4.0%	2.7%	5.0%	1.6%	3.2%
Mostly met	4.8%	6.0%	4.8%	4.8%	3.7%	9.4%	3.2%	9.1%	4.2%	6.5%	5.6%
Partly met	15.3%	19.8%	17.3%	16.2%	29.6%	17.9%	20.0%	24.5%	23.5%	20.2%	20.4%
Not met	51.6%	46.6%	51.0%	41.9%	42.6%	40.6%	49.6%	43.6%	49.6%	49.2%	46.8%
No need	27.4%	22.4%	23.1%	33.3%	20.4%	30.2%	23.2%	20.0%	17.6%	22.6%	23.9%

Q1-8. Libraries

Fully met	37.1%	37.1%	40.4%	34.3%	36.1%	41.5%	34.4%	30.9%	31.1%	37.1%	35.9%
Mostly met	28.2%	33.6%	29.8%	35.2%	27.8%	17.9%	24.8%	34.5%	40.3%	32.3%	30.5%
Partly met	11.3%	6.9%	13.5%	8.6%	15.7%	14.2%	17.6%	12.7%	10.1%	12.1%	12.3%
Not met	4.0%	4.3%	4.8%	2.9%	3.7%	2.8%	6.4%	10.0%	4.2%	4.0%	4.7%
No need	19.4%	18.1%	11.5%	19.0%	16.7%	23.6%	16.8%	11.8%	14.3%	14.5%	16.6%

Q1-9. Nuisance properties

Fully met	2.4%	6.9%	2.9%	4.8%	3.7%	3.8%	9.6%	2.7%	3.4%	2.4%	4.3%
Mostly met	16.9%	7.8%	13.5%	15.2%	11.1%	11.3%	8.8%	14.5%	7.6%	16.9%	12.4%
Partly met	27.4%	29.3%	31.7%	24.8%	26.9%	21.7%	32.0%	20.0%	26.1%	24.2%	26.5%
Not met	26.6%	31.9%	24.0%	23.8%	37.0%	25.5%	25.6%	29.1%	37.8%	28.2%	29.0%
No need	26.6%	24.1%	27.9%	31.4%	21.3%	37.7%	24.0%	33.6%	25.2%	28.2%	27.9%

Q1. City Services: Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1141

District										Total
1	2	3	4	5	6	7	8	9	10	

Q1-10. Parks & recreation

Fully met	22.6%	23.3%	29.8%	25.7%	22.2%	28.3%	23.2%	31.8%	22.7%	24.2%	25.2%
Mostly met	40.3%	31.0%	33.7%	32.4%	38.9%	35.8%	39.2%	30.9%	41.2%	38.7%	36.4%
Partly met	17.7%	25.0%	21.2%	22.9%	18.5%	19.8%	17.6%	20.9%	23.5%	23.4%	21.0%
Not met	11.3%	6.9%	9.6%	5.7%	7.4%	4.7%	8.0%	9.1%	6.7%	6.5%	7.6%
No need	8.1%	13.8%	5.8%	13.3%	13.0%	11.3%	12.0%	7.3%	5.9%	7.3%	9.7%

Q1-11. Pedestrian safety (Vision Zero)

Fully met	7.3%	11.2%	11.5%	5.7%	13.0%	9.4%	8.8%	5.5%	9.2%	6.5%	8.8%
Mostly met	22.6%	15.5%	25.0%	21.0%	20.4%	22.6%	24.8%	24.5%	19.3%	31.5%	22.8%
Partly met	30.6%	30.2%	21.2%	30.5%	27.8%	30.2%	21.6%	31.8%	36.1%	28.2%	28.8%
Not met	23.4%	23.3%	28.8%	13.3%	28.7%	15.1%	24.0%	24.5%	23.5%	17.7%	22.3%
No need	16.1%	19.8%	13.5%	29.5%	10.2%	22.6%	20.8%	13.6%	11.8%	16.1%	17.4%

Q1-12. Police services

Fully met	25.0%	19.0%	23.1%	16.2%	16.7%	22.6%	31.2%	20.9%	19.3%	24.2%	22.0%
Mostly met	29.8%	20.7%	28.8%	36.2%	32.4%	41.5%	27.2%	28.2%	27.7%	32.3%	30.3%
Partly met	22.6%	31.9%	17.3%	21.9%	24.1%	16.0%	16.8%	25.5%	31.9%	21.8%	23.0%
Not met	16.9%	15.5%	16.3%	15.2%	13.0%	11.3%	15.2%	12.7%	13.4%	12.1%	14.2%
No need	5.6%	12.9%	14.4%	10.5%	13.9%	8.5%	9.6%	12.7%	7.6%	9.7%	10.4%

Q1. City Services: Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1141

District										Total
1	2	3	4	5	6	7	8	9	10	

Q1-13. San Antonio metro health

Fully met	17.7%	19.0%	17.3%	8.6%	13.9%	19.8%	15.2%	14.5%	16.8%	11.3%	15.4%
Mostly met	23.4%	21.6%	17.3%	27.6%	25.0%	28.3%	28.0%	33.6%	26.1%	33.1%	26.5%
Partly met	29.0%	27.6%	25.0%	20.0%	22.2%	13.2%	17.6%	17.3%	20.2%	14.5%	20.7%
Not met	7.3%	5.2%	13.5%	3.8%	10.2%	9.4%	11.2%	10.9%	8.4%	8.9%	8.9%
No need	22.6%	26.7%	26.9%	40.0%	28.7%	29.2%	28.0%	23.6%	28.6%	32.3%	28.6%

Q1-14. Older adult services

Fully met	9.7%	11.2%	10.6%	7.6%	8.3%	12.3%	8.8%	7.3%	8.4%	6.5%	9.0%
Mostly met	16.9%	14.7%	14.4%	18.1%	16.7%	23.6%	23.2%	19.1%	18.5%	16.9%	18.2%
Partly met	29.8%	24.1%	27.9%	26.7%	19.4%	15.1%	23.2%	24.5%	20.2%	21.8%	23.3%
Not met	12.9%	12.1%	18.3%	9.5%	13.9%	10.4%	11.2%	15.5%	18.5%	14.5%	13.7%
No need	30.6%	37.9%	28.8%	38.1%	41.7%	38.7%	33.6%	33.6%	34.5%	40.3%	35.8%

Q1-15. Sidewalks

Fully met	6.5%	10.3%	8.7%	14.3%	8.3%	8.5%	10.4%	10.0%	9.2%	9.7%	9.6%
Mostly met	21.8%	22.4%	20.2%	13.3%	15.7%	27.4%	18.4%	22.7%	21.8%	26.6%	21.1%
Partly met	36.3%	28.4%	23.1%	37.1%	33.3%	26.4%	28.8%	30.9%	33.6%	35.5%	31.5%
Not met	25.8%	25.9%	40.4%	20.0%	33.3%	27.4%	34.4%	29.1%	29.4%	21.8%	28.7%
No need	9.7%	12.9%	7.7%	15.2%	9.3%	10.4%	8.0%	7.3%	5.9%	6.5%	9.2%

Q1. City Services: Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1141

District										Total
1	2	3	4	5	6	7	8	9	10	

Q1-16. Small business support

Fully met	5.6%	5.2%	6.7%	5.7%	4.6%	3.8%	8.0%	5.5%	4.2%	4.8%	5.4%
Mostly met	12.1%	9.5%	12.5%	8.6%	8.3%	20.8%	12.8%	20.9%	12.6%	15.3%	13.3%
Partly met	23.4%	26.7%	23.1%	22.9%	28.7%	23.6%	23.2%	21.8%	29.4%	23.4%	24.6%
Not met	21.0%	22.4%	17.3%	10.5%	14.8%	11.3%	20.0%	20.0%	21.0%	18.5%	17.9%
No need	37.9%	36.2%	40.4%	52.4%	43.5%	40.6%	36.0%	31.8%	32.8%	37.9%	38.7%

Q1-17. Streets

Fully met	4.0%	8.6%	4.8%	4.8%	1.9%	3.8%	6.4%	3.6%	6.7%	4.0%	4.9%
Mostly met	15.3%	21.6%	18.3%	19.0%	20.4%	24.5%	16.8%	22.7%	9.2%	24.2%	19.1%
Partly met	41.1%	27.6%	31.7%	35.2%	32.4%	32.1%	37.6%	30.9%	43.7%	35.5%	35.0%
Not met	36.3%	33.6%	39.4%	31.4%	39.8%	32.1%	36.0%	37.3%	37.8%	33.9%	35.8%
No need	3.2%	8.6%	5.8%	9.5%	5.6%	7.5%	3.2%	5.5%	2.5%	2.4%	5.3%

Q1-18. Street lighting

Fully met	9.7%	15.5%	12.5%	7.6%	13.0%	9.4%	12.0%	10.0%	7.6%	8.9%	10.6%
Mostly met	19.4%	22.4%	27.9%	29.5%	26.9%	30.2%	20.0%	32.7%	21.8%	27.4%	25.6%
Partly met	40.3%	28.4%	31.7%	25.7%	31.5%	30.2%	40.8%	26.4%	41.2%	33.9%	33.3%
Not met	23.4%	25.0%	22.1%	28.6%	21.3%	25.5%	22.4%	21.8%	25.2%	25.8%	24.1%
No need	7.3%	8.6%	5.8%	8.6%	7.4%	4.7%	4.8%	9.1%	4.2%	4.0%	6.4%

Q1. City Services: Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

N=1141

District										Total
1	2	3	4	5	6	7	8	9	10	

Q1-19. Youth services

Fully met	5.6%	3.4%	4.8%	2.9%	3.7%	4.7%	5.6%	4.5%	4.2%	4.0%	4.4%
Mostly met	8.1%	9.5%	14.4%	14.3%	12.0%	14.2%	16.0%	15.5%	16.8%	12.1%	13.2%
Partly met	27.4%	28.4%	31.7%	22.9%	23.1%	22.6%	29.6%	29.1%	28.6%	24.2%	26.8%
Not met	16.1%	13.8%	6.7%	17.1%	13.9%	9.4%	16.0%	15.5%	13.4%	14.5%	13.8%
No need	42.7%	44.8%	42.3%	42.9%	47.2%	49.1%	32.8%	35.5%	37.0%	45.2%	41.8%

Q1-20. Other

Mostly met	7.1%	9.1%	20.0%	0.0%	7.7%	12.5%	5.9%	0.0%	0.0%	6.3%	6.0%
Partly met	28.6%	36.4%	0.0%	38.5%	30.8%	12.5%	17.6%	13.3%	11.8%	37.5%	23.1%
Not met	64.3%	54.5%	80.0%	61.5%	61.5%	75.0%	76.5%	86.7%	88.2%	56.3%	70.9%

Q2. Which FOUR of the services listed in Question 1 do you think should be prioritized through the FY 2024 Proposed Budget?

N=1141

	District										Total
	1	2	3	4	5	6	7	8	9	10	
Affordable housing	20.2%	13.8%	13.5%	18.1%	19.4%	11.3%	25.6%	20.0%	19.3%	16.9%	18.0%
Animal care services	13.7%	13.8%	8.7%	10.5%	13.0%	8.5%	4.8%	6.4%	6.7%	6.5%	9.2%
Code enforcement	3.2%	4.3%	2.9%	3.8%	0.9%	2.8%	4.0%	4.5%	4.2%	1.6%	3.2%
Domestic violence prevention	4.8%	5.2%	6.7%	2.9%	5.6%	4.7%	3.2%	3.6%	0.8%	4.0%	4.1%
Fire & emergency medical services	5.6%	2.6%	2.9%	6.7%	2.8%	1.9%	2.4%	8.2%	6.7%	5.6%	4.6%
Garbage & recycling services	0.8%	1.7%	1.9%	0.0%	1.9%	0.0%	0.8%	0.0%	0.8%	0.8%	0.9%
Homeless outreach & encampments	8.9%	12.9%	14.4%	13.3%	9.3%	12.3%	17.6%	7.3%	12.6%	11.3%	12.0%
Libraries	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%	2.4%	0.0%	0.0%	1.6%	0.5%
Nuisance properties	1.6%	0.9%	1.0%	1.9%	2.8%	0.9%	0.8%	3.6%	0.8%	0.8%	1.5%
Parks & recreation	4.0%	2.6%	1.0%	2.9%	0.9%	2.8%	2.4%	1.8%	4.2%	2.4%	2.5%
Pedestrian safety (Vision Zero)	1.6%	2.6%	2.9%	2.9%	3.7%	1.9%	2.4%	4.5%	0.8%	5.6%	2.9%
Police services	16.9%	19.0%	23.1%	13.3%	10.2%	19.8%	10.4%	20.0%	21.8%	13.7%	16.7%

Q2. Which FOUR of the services listed in Question 1 do you think should be prioritized through the FY 2024 Proposed Budget?

N=1141

	District										Total
	1	2	3	4	5	6	7	8	9	10	
Q2. First choice (Cont.)											
San Antonio metro health	4.0%	0.9%	1.0%	1.9%	0.9%	0.9%	0.8%	0.0%	0.0%	2.4%	1.3%
Older adult services	1.6%	0.9%	2.9%	1.0%	2.8%	2.8%	2.4%	2.7%	1.7%	4.0%	2.3%
Sidewalks	1.6%	3.4%	6.7%	1.0%	5.6%	3.8%	4.8%	2.7%	1.7%	0.8%	3.2%
Small business support	0.8%	1.7%	0.0%	1.9%	0.9%	1.9%	0.0%	1.8%	1.7%	3.2%	1.4%
Streets	4.8%	7.8%	9.6%	11.4%	12.0%	14.2%	8.0%	8.2%	8.4%	10.5%	9.4%
Street lighting	0.0%	1.7%	0.0%	1.0%	0.0%	0.0%	1.6%	0.9%	0.8%	2.4%	0.9%
Youth services	2.4%	0.9%	1.0%	2.9%	1.9%	4.7%	0.0%	0.9%	0.0%	1.6%	1.6%
None chosen	3.2%	3.4%	0.0%	2.9%	4.6%	4.7%	5.6%	2.7%	6.7%	4.0%	3.9%

Q2. Which FOUR of the services listed in Question 1 do you think should be prioritized through the FY 2024 Proposed Budget?

N=1141

	District										Total
	1	2	3	4	5	6	7	8	9	10	
Q2. Second choice											
Affordable housing	12.9%	7.8%	15.4%	6.7%	8.3%	4.7%	7.2%	12.7%	5.9%	9.7%	9.1%
Animal care services	3.2%	6.9%	7.7%	4.8%	7.4%	2.8%	6.4%	4.5%	8.4%	8.1%	6.0%
Code enforcement	2.4%	2.6%	4.8%	4.8%	6.5%	4.7%	2.4%	4.5%	4.2%	6.5%	4.3%
Domestic violence prevention	6.5%	7.8%	1.9%	4.8%	9.3%	5.7%	9.6%	4.5%	8.4%	6.5%	6.6%
Fire & emergency medical services	9.7%	7.8%	12.5%	9.5%	4.6%	8.5%	5.6%	7.3%	8.4%	6.5%	8.0%
Garbage & recycling services	1.6%	3.4%	0.0%	1.9%	0.0%	4.7%	1.6%	0.9%	1.7%	3.2%	1.9%
Homeless outreach & encampments	14.5%	13.8%	22.1%	18.1%	12.0%	13.2%	10.4%	15.5%	15.1%	13.7%	14.7%
Libraries	0.8%	0.9%	2.9%	1.0%	0.9%	0.9%	2.4%	4.5%	0.8%	2.4%	1.8%
Nuisance properties	3.2%	6.9%	2.9%	4.8%	4.6%	2.8%	6.4%	1.8%	1.7%	4.0%	3.9%
Parks & recreation	4.8%	6.9%	3.8%	4.8%	3.7%	2.8%	0.8%	5.5%	2.5%	2.4%	3.8%
Pedestrian safety (Vision Zero)	2.4%	1.7%	0.0%	0.0%	4.6%	0.9%	4.0%	1.8%	4.2%	0.8%	2.1%
Police services	10.5%	7.8%	1.9%	8.6%	6.5%	15.1%	9.6%	6.4%	8.4%	7.3%	8.2%

Q2. Which FOUR of the services listed in Question 1 do you think should be prioritized through the FY 2024 Proposed Budget?

N=1141

	District										Total
	1	2	3	4	5	6	7	8	9	10	
Q2. Second choice (Cont.)											
San Antonio metro health	2.4%	0.9%	1.0%	1.9%	1.9%	1.9%	1.6%	2.7%	0.8%	0.0%	1.5%
Older adult services	5.6%	0.9%	1.9%	1.0%	2.8%	4.7%	0.0%	2.7%	2.5%	0.8%	2.3%
Sidewalks	5.6%	6.0%	3.8%	6.7%	5.6%	6.6%	6.4%	4.5%	3.4%	8.9%	5.8%
Small business support	0.8%	4.3%	1.0%	1.0%	0.0%	0.9%	3.2%	0.0%	3.4%	0.0%	1.5%
Streets	4.8%	5.2%	11.5%	6.7%	5.6%	7.5%	9.6%	9.1%	10.1%	8.9%	7.9%
Street lighting	3.2%	3.4%	2.9%	4.8%	4.6%	3.8%	3.2%	2.7%	1.7%	4.0%	3.4%
Youth services	1.6%	0.9%	1.0%	3.8%	3.7%	0.9%	3.2%	3.6%	0.0%	1.6%	2.0%
None chosen	3.2%	4.3%	1.0%	4.8%	7.4%	6.6%	6.4%	4.5%	8.4%	4.8%	5.2%

Q2. Which FOUR of the services listed in Question 1 do you think should be prioritized through the FY 2024 Proposed Budget?

N=1141

	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q2. Third choice</u>											
Affordable housing	6.5%	4.3%	5.8%	1.0%	5.6%	4.7%	3.2%	6.4%	5.9%	5.6%	4.9%
Animal care services	7.3%	4.3%	6.7%	5.7%	6.5%	8.5%	8.0%	5.5%	4.2%	8.9%	6.6%
Code enforcement	4.0%	11.2%	5.8%	4.8%	4.6%	6.6%	8.0%	7.3%	6.7%	6.5%	6.6%
Domestic violence prevention	4.0%	2.6%	6.7%	6.7%	5.6%	2.8%	4.0%	5.5%	3.4%	8.1%	4.9%
Fire & emergency medical services	7.3%	6.9%	2.9%	2.9%	3.7%	5.7%	3.2%	4.5%	5.0%	3.2%	4.6%
Garbage & recycling services	5.6%	1.7%	1.9%	3.8%	1.9%	1.9%	4.8%	2.7%	2.5%	3.2%	3.1%
Homeless outreach & encampments	15.3%	12.9%	14.4%	15.2%	14.8%	8.5%	16.0%	15.5%	7.6%	12.1%	13.2%
Libraries	0.8%	1.7%	1.0%	2.9%	1.9%	0.9%	0.0%	6.4%	0.0%	0.8%	1.6%
Nuisance properties	4.0%	5.2%	8.7%	4.8%	3.7%	7.5%	3.2%	4.5%	5.0%	4.0%	5.0%
Parks & recreation	2.4%	2.6%	6.7%	7.6%	0.9%	3.8%	4.8%	0.9%	0.0%	4.0%	3.3%
Pedestrian safety (Vision Zero)	9.7%	5.2%	1.0%	5.7%	4.6%	2.8%	3.2%	0.9%	2.5%	4.0%	4.0%
Police services	4.0%	4.3%	6.7%	5.7%	6.5%	6.6%	6.4%	3.6%	1.7%	7.3%	5.3%

Q2. Which FOUR of the services listed in Question 1 do you think should be prioritized through the FY 2024 Proposed Budget?

N=1141

	District										Total
	1	2	3	4	5	6	7	8	9	10	
Q2. Third choice (Cont.)											
San Antonio metro health	2.4%	2.6%	4.8%	3.8%	6.5%	3.8%	2.4%	5.5%	5.9%	3.2%	4.0%
Older adult services	6.5%	6.9%	4.8%	4.8%	3.7%	2.8%	5.6%	5.5%	6.7%	3.2%	5.1%
Sidewalks	1.6%	1.7%	2.9%	2.9%	1.9%	6.6%	3.2%	5.5%	5.9%	4.0%	3.6%
Small business support	1.6%	0.9%	1.9%	3.8%	3.7%	1.9%	3.2%	1.8%	2.5%	1.6%	2.3%
Streets	5.6%	10.3%	8.7%	6.7%	10.2%	9.4%	4.0%	9.1%	14.3%	7.3%	8.5%
Street lighting	3.2%	3.4%	4.8%	3.8%	4.6%	5.7%	3.2%	2.7%	2.5%	4.0%	3.8%
Youth services	1.6%	3.4%	1.9%	1.9%	0.9%	0.9%	4.0%	1.8%	2.5%	2.4%	2.2%
None chosen	6.5%	7.8%	1.9%	5.7%	8.3%	8.5%	9.6%	4.5%	15.1%	6.5%	7.5%

Q2. Which FOUR of the services listed in Question 1 do you think should be prioritized through the FY 2024 Proposed Budget?

N=1141

	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q2. Fourth choice</u>											
Affordable housing	4.8%	8.6%	2.9%	8.6%	2.8%	6.6%	2.4%	3.6%	4.2%	8.1%	5.3%
Animal care services	4.0%	5.2%	9.6%	1.9%	6.5%	7.5%	4.8%	6.4%	4.2%	7.3%	5.7%
Code enforcement	3.2%	5.2%	8.7%	4.8%	3.7%	2.8%	4.8%	2.7%	4.2%	3.2%	4.3%
Domestic violence prevention	4.8%	3.4%	5.8%	7.6%	4.6%	4.7%	5.6%	10.9%	4.2%	5.6%	5.7%
Fire & emergency medical services	5.6%	4.3%	2.9%	6.7%	2.8%	5.7%	0.8%	7.3%	1.7%	6.5%	4.4%
Garbage & recycling services	2.4%	3.4%	1.9%	1.9%	1.9%	3.8%	4.0%	0.9%	0.8%	0.8%	2.2%
Homeless outreach & encampments	6.5%	10.3%	5.8%	7.6%	13.0%	7.5%	10.4%	4.5%	6.7%	12.1%	8.5%
Libraries	2.4%	3.4%	4.8%	0.0%	0.9%	0.9%	1.6%	1.8%	1.7%	4.8%	2.3%
Nuisance properties	2.4%	6.9%	4.8%	4.8%	7.4%	6.6%	4.8%	2.7%	2.5%	0.8%	4.3%
Parks & recreation	4.0%	5.2%	1.0%	2.9%	4.6%	2.8%	3.2%	7.3%	6.7%	4.0%	4.2%
Pedestrian safety (Vision Zero)	2.4%	4.3%	5.8%	3.8%	3.7%	2.8%	4.0%	0.9%	5.9%	3.2%	3.7%
Police services	5.6%	6.0%	8.7%	6.7%	2.8%	7.5%	2.4%	4.5%	4.2%	2.4%	5.0%

Q2. Which FOUR of the services listed in Question 1 do you think should be prioritized through the FY 2024 Proposed Budget?

N=1141

	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q2. Fourth choice (Cont.)</u>											
San Antonio metro health	4.8%	2.6%	2.9%	4.8%	0.9%	1.9%	4.0%	2.7%	3.4%	1.6%	3.0%
Older adult services	5.6%	2.6%	6.7%	6.7%	3.7%	5.7%	3.2%	6.4%	5.0%	3.2%	4.8%
Sidewalks	6.5%	3.4%	4.8%	2.9%	5.6%	3.8%	4.0%	5.5%	3.4%	4.8%	4.5%
Small business support	3.2%	0.9%	1.9%	3.8%	2.8%	4.7%	2.4%	4.5%	3.4%	1.6%	2.9%
Streets	8.1%	3.4%	4.8%	2.9%	3.7%	3.8%	4.8%	3.6%	7.6%	8.9%	5.3%
Street lighting	2.4%	6.0%	2.9%	5.7%	6.5%	3.8%	7.2%	3.6%	4.2%	1.6%	4.4%
Youth services	6.5%	3.4%	2.9%	4.8%	3.7%	4.7%	4.8%	3.6%	3.4%	4.0%	4.2%
None chosen	14.5%	11.2%	10.6%	11.4%	18.5%	12.3%	20.8%	16.4%	22.7%	15.3%	15.5%

(SUM OF TOP FOUR CHOICES)**Q2. Which FOUR of the services listed in Question 1 do you think should be prioritized through the FY 2024 Proposed Budget? (top 4)**

N=1141

	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q2. Sum of top four choices</u>											
Affordable housing	44.4%	34.5%	37.5%	34.3%	36.1%	27.4%	38.4%	42.7%	35.3%	40.3%	37.2%
Animal care services	28.2%	30.2%	32.7%	22.9%	33.3%	27.4%	24.0%	22.7%	23.5%	30.6%	27.5%
Code enforcement	12.9%	23.3%	22.1%	18.1%	15.7%	17.0%	19.2%	19.1%	19.3%	17.7%	18.4%
Domestic violence prevention	20.2%	19.0%	21.2%	21.9%	25.0%	17.9%	22.4%	24.5%	16.8%	24.2%	21.3%
Fire & emergency medical services	28.2%	21.6%	21.2%	25.7%	13.9%	21.7%	12.0%	27.3%	21.8%	21.8%	21.5%
Garbage & recycling services	10.5%	10.3%	5.8%	7.6%	5.6%	10.4%	11.2%	4.5%	5.9%	8.1%	8.1%
Homeless outreach & encampments	45.2%	50.0%	56.7%	54.3%	49.1%	41.5%	54.4%	42.7%	42.0%	49.2%	48.5%
Libraries	4.0%	6.0%	8.7%	3.8%	4.6%	2.8%	6.4%	12.7%	2.5%	9.7%	6.1%
Nuisance properties	11.3%	19.8%	17.3%	16.2%	18.5%	17.9%	15.2%	12.7%	10.1%	9.7%	14.7%
Parks & recreation	15.3%	17.2%	12.5%	18.1%	10.2%	12.3%	11.2%	15.5%	13.4%	12.9%	13.8%
Pedestrian safety (Vision Zero)	16.1%	13.8%	9.6%	12.4%	16.7%	8.5%	13.6%	8.2%	13.4%	13.7%	12.7%
Police services	37.1%	37.1%	40.4%	34.3%	25.9%	49.1%	28.8%	34.5%	36.1%	30.6%	35.2%

(SUM OF TOP FOUR CHOICES)**Q2. Which FOUR of the services listed in Question 1 do you think should be prioritized through the FY 2024 Proposed Budget? (top 4)**

N=1141

	District										Total
	1	2	3	4	5	6	7	8	9	10	
<u>Q2. Sum of top four choices (Cont.)</u>											
San Antonio metro health	13.7%	6.9%	9.6%	12.4%	10.2%	8.5%	8.8%	10.9%	10.1%	7.3%	9.8%
Older adult services	19.4%	11.2%	16.3%	13.3%	13.0%	16.0%	11.2%	17.3%	16.0%	11.3%	14.5%
Sidewalks	15.3%	14.7%	18.3%	13.3%	18.5%	20.8%	18.4%	18.2%	14.3%	18.5%	17.0%
Small business support	6.5%	7.8%	4.8%	10.5%	7.4%	9.4%	8.8%	8.2%	10.9%	6.5%	8.1%
Streets	23.4%	26.7%	34.6%	27.6%	31.5%	34.9%	26.4%	30.0%	40.3%	35.5%	31.0%
Street lighting	8.9%	14.7%	10.6%	15.2%	15.7%	13.2%	15.2%	10.0%	9.2%	12.1%	12.4%
Youth services	12.1%	8.6%	6.7%	13.3%	10.2%	11.3%	12.0%	10.0%	5.9%	9.7%	10.0%
None chosen	3.2%	3.4%	0.0%	2.9%	4.6%	4.7%	5.6%	2.7%	6.7%	4.0%	3.9%

Q5. Your age:

Q5. Your age	Number	Percent
18-34	222	19.5 %
35-44	224	19.6 %
45-54	206	18.1 %
55-64	233	20.4 %
65+	214	18.8 %
Not provided	42	3.7 %
Total	1141	100.0 %

(WITHOUT "NOT PROVIDED")

Q5. Your age: (without "not provided")

Q5. Your age	Number	Percent
18-34	222	20.2 %
35-44	224	20.4 %
45-54	206	18.7 %
55-64	233	21.2 %
65+	214	19.5 %
Total	1099	100.0 %

Q6. Your gender:

Q6. Your gender	Number	Percent
Male	548	48.0 %
Female	569	49.9 %
Other	9	0.8 %
Prefer not to answer	15	1.3 %
Total	1141	100.0 %

(WITHOUT "PREFER NOT TO ANSWER")

Q6. Your gender: (without "prefer not to answer")

Q6. Your gender	Number	Percent
Male	548	48.7 %
Female	569	50.5 %
Other	9	0.8 %
Total	1126	100.0 %

Q6-3. Self-describe your gender:

Q6-3. Self-describe your gender	Number	Percent
Non Binary	4	57.1 %
I am Him, He, or She, Her	1	14.3 %
Her or She	1	14.3 %
Agender	1	14.3 %
Total	7	100.0 %

Q7. Your household income:

Q7. Your household income	Number	Percent
Less than \$25K	148	13.0 %
\$25K to \$34,999	118	10.3 %
\$35K to \$49,999	130	11.4 %
\$50K to \$74,999	221	19.4 %
\$75K to \$99,999	129	11.3 %
\$100K to \$149,999	156	13.7 %
\$150K to \$199,999	62	5.4 %
\$200K+	41	3.6 %
I prefer not to answer	136	11.9 %
Total	1141	100.0 %

(WITHOUT "PREFER NOT TO ANSWER")**Q7. Your household income: (without "prefer not to answer")**

Q7. Your household income	Number	Percent
Less than \$25K	148	14.7 %
\$25K to \$34,999	118	11.7 %
\$35K to \$49,999	130	12.9 %
\$50K to \$74,999	221	22.0 %
\$75K to \$99,999	129	12.8 %
\$100K to \$149,999	156	15.5 %
\$150K to \$199,999	62	6.2 %
\$200K+	41	4.1 %
Total	1005	100.0 %

Q8. Which of the following best describes your race/ethnicity?

Q8. Your race/ethnicity	Number	Percent
Asian or Asian Indian	35	3.1 %
Black or African American	74	6.5 %
American Indian or Alaska Native	13	1.1 %
White	728	63.8 %
White Non Hispanic	288	25.2 %
Native Hawaiian or other Pacific Islander	2	0.2 %
Hispanic, Spanish, or Latino/a/x	734	64.3 %
Middle Eastern or North African	5	0.4 %
Other	8	0.7 %
Total	1887	

Q8-9. Self-describe your race/ethnicity:

Q8-9. Self-describe your race/ethnicity	Number	Percent
Slavic	1	12.5 %
West Indian	1	12.5 %
White and other	1	12.5 %
Irish, Scot, English, Finnish	1	12.5 %
Native Texan	1	12.5 %
European	1	12.5 %
Pacific Islander and Caucasian	1	12.5 %
Irish	1	12.5 %
Total	8	100.0 %

Section 4

Survey Instrument



Dear Neighbor,

Each year the City of San Antonio develops an annual operating budget that reflects the City Council and Community priorities. The City's fiscal year begins October 1 and ends September 30.

We are developing the Fiscal Year 2024 Proposed Budget and we need your feedback. Your answers will help us understand whether your needs are being met by the City's major services and what investments should be prioritized for the next year.

This survey will take about five minutes to complete.

To make it convenient to participate there are three ways in which you can respond:

- by mail: please return the enclosed survey within one week in the provided postage-paid envelope
- by phone: please call toll-free at 1-888-801-5368
- online: please visit ***SanAntonioBudgetPrioritiesSurvey.org***

Your individual responses are anonymous. The results of the survey will be shared with the Mayor and City Council and will be published on SASpeakUp.com on June 22, 2023.

If you have questions about this survey, please call ETC Institute at 913-254-4598.

Thank you for taking the time to share your thoughts with us.

Sincerely,

Erik J. Walsh
San Antonio City Manager

Para completar esta encuesta en español, llame al ETC Institute al 844-811-0411.



Estimado vecino/a:

Cada año, la Ciudad de San Antonio desarrolla un presupuesto de operación anual que refleja las prioridades del Concejo Municipal y de la comunidad. El año fiscal de la Ciudad comienza el 1 de octubre y termina el 30 de septiembre.

Estamos desarrollando el presupuesto propuesto para el año fiscal 2024 y necesitamos su retroalimentación. Sus respuestas nos ayudarán a entender si los servicios municipales principales están cumpliendo con sus necesidades y cuáles inversiones deberían priorizarse para el próximo año.

Completar esta encuesta le tomará unos 5 minutos.

Para que sea conveniente participar, existen tres formas en las que puede responder la encuesta:

- por correo: le pedimos que devuelva la encuesta adjunta en el término de una semana en el sobre con porte pagado provisto;
- por teléfono: sírvase llamar sin costo al; 1-844-811-0411;
- en línea: visite ***SanAntonioBudgetPrioritiesSurvey.org***.

Sus respuestas individuales son anónimas. Los resultados de la encuesta serán compartidos con el alcalde y el Concejo Municipal de la ciudad de San Antonio y se publicarán en SASpeakUp.com el 22 de junio de 2023.

Si tiene preguntas sobre esta encuesta, llame al ETC Institute al (913) 254-4598.

Le agradecemos tomarse el tiempo para compartir con nosotros lo que piensa.

Erik J. Walsh
Administrador municipal de San Antonio

City of San Antonio FY 2024 Budget Priorities Survey

The City of San Antonio is developing the Fiscal Year 2024 Proposed Budget and we need your feedback. Your feedback will help us understand whether your needs are being met by the City's major services and what investments should be prioritized for the next year. Your feedback will help City leadership determine where to focus its spending for FY 2024.

This survey will take 10 minutes to complete. If you would like to complete this survey online, please go to SanAntonioBudgetPrioritiesSurvey.org. We appreciate your time and value your feedback.

1. Please indicate how well your needs are being met by each of the major City services listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. If you do not have a need for a major City service listed, please circle "9" for "No Need."

City Services	Fully Met	Mostly Met	Partly Met	Not Met	No Need
01. Affordable Housing	4	3	2	1	9
02. Animal Care Services	4	3	2	1	9
03. Code Enforcement	4	3	2	1	9
04. Domestic Violence Prevention	4	3	2	1	9
05. Fire & Emergency Medical Services	4	3	2	1	9
06. Garbage & Recycling Services	4	3	2	1	9
07. Homeless Outreach & Encampments	4	3	2	1	9
08. Libraries	4	3	2	1	9
09. Nuisance Properties	4	3	2	1	9
10. Parks & Recreation	4	3	2	1	9
11. Pedestrian Safety (Vision Zero)	4	3	2	1	9
12. Police Services	4	3	2	1	9
13. San Antonio Metro Health	4	3	2	1	9
14. Older Adult Services	4	3	2	1	9
15. Sidewalks	4	3	2	1	9
16. Small Business Support	4	3	2	1	9
17. Streets	4	3	2	1	9
18. Street Lighting	4	3	2	1	9
19. Youth Services	4	3	2	1	9
20. Other: _____	4	3	2	1	9

2. Which FOUR of the services listed above do you think should be prioritized through the FY 2024 Proposed Budget? *[Write in your answers below using the numbers from the list in Question 1.]*

1st: ____ 2nd: ____ 3rd: ____ 4th: ____

3. If you scored any of the items in Question 1 as a "partly met" or "not met," what could be done to ensure the services meet your needs?

4. Do you have any additional suggestions for the FY2024 budget?

DEMOGRAPHICS

*Our final questions are about you and the members of your household.
Your individual responses will remain anonymous.*

5. **Your age:** _____ years

6. **Your gender:**

____(1) Male ____ (2) Female ____ (3) Other: _____ ____ (9) Prefer not to answer

7. **Household Income:**

____ (1) Less than \$25,000 ____ (4) \$50,000 to \$74,999 ____ (7) \$150,000 to \$199,999
____ (2) \$25,000 to \$34,999 ____ (5) \$75,000 to \$99,999 ____ (8) \$200,000 or more
____ (3) \$35,000 to \$49,999 ____ (6) \$100,000 to \$149,999 ____ (9) I prefer not to answer

8. **Which of the following best describes your race/ethnicity?**

____ (01) Asian or Asian Indian ____ (06) Hispanic, Spanish, or Latino/a/x
____ (02) Black or African American ____ (09) Middle Eastern or North African
____ (03) American Indian or Alaska Native ____ (88) Prefer not to say
____ (04) White ____ (99) Other: _____
____ (05) Native Hawaiian or other Pacific Islander

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed return-reply envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information to the right will ONLY be used to help identify the level of need in your area. Thank you!

Encuesta de prioridades presupuestarias para el año fiscal 2024 de la Ciudad de San Antonio

La Ciudad de San Antonio está desarrollando el presupuesto propuesto para el año fiscal 2024 y necesitamos de su retroalimentación. Su retroalimentación nos ayudará a entender si los servicios municipales principales están cumpliendo con sus necesidades y cuáles inversiones deberían ser priorizados para el próximo año. Su participación le ayudará a los líderes de la Ciudad a determinar en dónde enfocar los gastos para el año fiscal 2024.

Completar esta encuesta le llevará 10 minutos. Si quisiera completar esta encuesta en línea, ingrese en SanAntonioBudgetPrioritiesSurvey.org. Le agradecemos que se tome el tiempo para participar y valoramos sus comentarios.

1. Indique qué tan bien los servicios municipales principales enumerados a continuación cumplen con sus necesidades en una escala de 4 a 1, en donde 4 significa que sus necesidades están “Completamente satisfechas”, y 1 significa que sus necesidades no están “Nada satisfechas”. Si no tiene necesidad de uno de los servicios municipales principales enumerados, haga un círculo el “9” para “No requerido”.

Servicios municipales	Completamente satisfecha	Mayormente satisfecha	Parcialmente satisfecha	Nada satisfecha	No requerido
01. Vivienda asequible	4	3	2	1	9
02. Servicios de atención a los animales	4	3	2	1	9
03. Aplicación del código	4	3	2	1	9
04. Prevención de la violencia doméstica	4	3	2	1	9
05. Bomberos y servicios médicos de emergencia	4	3	2	1	9
06. Servicios de basura y reciclaje	4	3	2	1	9
07. Ayuda y campamentos para personas sin hogar	4	3	2	1	9
08. Bibliotecas	4	3	2	1	9
09. Propiedades problemáticas	4	3	2	1	9
10. Parques y recreación	4	3	2	1	9
11. Seguridad para peatones (Vision Zero)	4	3	2	1	9
12. Servicios policiales	4	3	2	1	9
13. Distrito Metropolitano de Salud de San Antonio	4	3	2	1	9
14. Servicios para adultos de edad avanzada	4	3	2	1	9
15. Aceras (banquetas)	4	3	2	1	9
16. Apoyo para pequeñas empresas	4	3	2	1	9
17. Calles	4	3	2	1	9
18. Alumbrado público	4	3	2	1	9
19. Servicios para jóvenes	4	3	2	1	9
20. Otro: _____	4	3	2	1	9

2. ¿Cuáles CUATRO de los servicios previamente enumerados considera que deben ser prioridad en el presupuesto propuesto para el año fiscal 2024? [Escriba sus respuestas a continuación usando los números de la lista en la pregunta 1].

1º: ____ 2º: ____ 3º: ____ 4º: ____

3. Si le asignó a cualquiera de los puntos en la pregunta 1 una calificación de nada satisfecha o Parcialmente satisfecha, ¿qué podría hacerse para asegurar que los servicios cumplan con sus necesidades?

4. ¿Tiene sugerencias adicionales para el presupuesto del año fiscal 2024?

INFORMACIÓN DEMOGRÁFICA

Nuestras últimas preguntas son sobre usted y los miembros de su hogar.

Sus respuestas permanecerán anónimas.

5. **Su edad:** _____ años

6. **Su género:**

____(1) Masculino ____ (2) Femenino ____ (3) Otro _____ ____ (9) Prefiero no responder

7. **Ingresos de su hogar:**

____ (1) Menos de \$25,000 ____ (4) Entre \$50,000 y \$74,999 ____ (7) Entre \$150,000 y \$199,999
____ (2) Entre \$25,000 y \$34,999 ____ (5) Entre \$75,000 y \$99,999 ____ (8) \$200,000 o más
____ (3) Entre \$35,000 y \$49,999 ____ (6) Entre \$100,000 y \$149,999 ____ (9) Prefiero no responder

8. **¿Cuáles de las siguientes opciones describen mejor su raza u origen étnico?**

____ (01) Asiática o indoasiática ____ (06) Hispana, española o latino/a/x
____ (02) Negra o afroestadounidense ____ (09) Medio Oriente o Norte de África
____ (03) Nativa estadounidense o nativa de Alaska ____ (88) Prefiero no decir
____ (04) Blanco ____ (99) Otra: _____
____ (05) Nativa de Hawái o de otras islas del Pacífico

Esto concluye la encuesta. ¡Gracias por su tiempo!

Devuelva su encuesta completada en el sobre adjunto de devolución y respuesta dirigido a:

ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Sus respuestas se mantendrán totalmente confidenciales. La información que aparece a la derecha SOLO se utilizará para ayudar a identificar el nivel de necesidad en su área. ¡Gracias!