

APPENDIX A: SURVEY INSTRUMENT

Tucson 2022 On Board Transit Survey

(for office use only) Route Code: Dir: N S E W Time: am / pm Interviewer: Serial #:

Complete the questionnaire and have a chance to win 1 of 5 Transit Goodie Bags!

Are you a visitor to the Tucson area? ☐ Yes ☐ NoWhat is your **HOME ADDRESS?**: (please be specific, ex: 123 W. Main St):(If you are visiting Tucson area, please list the **hotel name** or address where you are staying)

Street Address

City

State

ZIP Code

COMING FROM?1. What type of place are you **COMING FROM** **NOW?** (the starting place for your one-way trip)

- ☐ Your usual Workplace
- ☐ Other business related (e.g., meeting, delivery)
- ☐ College / University (students only)
- ☐ School K-12 (students only)
- ☐ Medical appointment / doctor visit (non-work)
- ☐ Pick up / Drop of someone (e.g. school, daycare)
- ☐ Shopping
- ☐ Personal business (e.g. bank, post office)
- ☐ Dining out
- ☐ Social visit (e.g. friends, relatives)
- ☐ Recreation / Sightseeing
- ☐ Major sporting event
- ☐ Escorting / accompanying someone
- ☐ Airport (passengers only)
- ☐ Your hotel/motel/lodging → Go to Question #4
- ☐ Your **HOME** → Go to Question #4
- ☐ No particular destination → H Survey
- ☐ Other: _____

2. What is the **NAME** of the place you are coming from now?3. What is the **EXACT STREET ADDRESS** of this place? (OR Intersection)

City: _____ State: _____ ZIP: _____

4. How did you **GET FROM** the place in Questions #1-3 TO THE VERY FIRST vehicle you used for this one-way trip?

- ☐ Walk/wheelchair (go to Q5) ☐ Bike (go to Q5)
- ☐ Wheelchair (go to Q5) ☐ Bike share (go to Q5)
- ☐ Was dropped off by someone (answer 4a)
- ☐ Drove alone and parked (answer 4a)
- ☐ Drove or rode with others and parked (answer 4a)
- ☐ Uber, Lyft, etc. ☐ Taxi
- ☐ E-scooter (e.g. Spin, Razor) ☐ Cat Tran Shuttle
- ☐ Other Specify _____

4a. Where did you park/get dropped off before the FIRST vehicle you used for this one-way trip (Nearest intersection / Park-N-Ride lot below):**GOING TO?**5. What type of place are you **GOING TO** **NOW?** (the ending place for your one-way trip)

- ☐ Your usual Workplace
- ☐ Other business related (e.g., meeting, delivery)
- ☐ College / University (students only)
- ☐ School K-12 (students only)
- ☐ Medical appointment / doctor visit (non-work)
- ☐ Pick up / Drop of someone (e.g. school, daycare)
- ☐ Shopping
- ☐ Personal business (e.g. bank, post office)
- ☐ Dining out
- ☐ Social visit (e.g. friends, relatives)
- ☐ Recreation / Sightseeing
- ☐ Major sporting event
- ☐ Escorting / accompanying someone
- ☐ Airport (passengers only)
- ☐ Your hotel/motel/lodging → Go to Question #8
- ☐ Your **HOME** → Go to Question #8
- ☐ Other: _____

6. What is the **NAME** of the place you are going to now?7. What is the **EXACT STREET ADDRESS** of this place? (OR Intersection)

City: _____ State: _____ ZIP: _____

8. How will you **GET TO** your destination (in Qs #5-7) after you get off the **LAST** vehicle you will use for this one-way trip?

- ☐ Walk (go to Q9) ☐ Bike (go to Q9)
- ☐ Wheelchair (go to Q9) ☐ Bike share (go to Q9)
- ☐ Be picked up by someone (answer 8a)
- ☐ Get in a parked vehicle & drive alone (answer 8a)
- ☐ Get in a parked vehicle & drive/ride w/others (answer 8a)
- ☐ Uber, Lyft, etc. ☐ Taxi
- ☐ E scooter (e.g. Spin, Razor) ☐ Cat Tran Shuttle
- ☐ Other Specify _____

8a. Where will you get your car/get picked up after the LAST vehicle you are using for this one-way trip (nearest intersection / Park-N-Ride lot below):9. Did you transfer FROM another transit vehicle **BEFORE** getting on this transit vehicle? ☐ Yes ☐ No10. Where did you **GET ON THIS** vehicle? Please provide the nearest intersection / station name / Park & Ride lot:11. Where will you **GET OFF THIS** vehicle? Please provide the nearest intersection / station name / Park & Ride lot:12. Will you transfer TO another transit vehicle **AFTER** getting off this transit vehicle? ☐ Yes ☐ No13. Please list **BUS ROUTES** in the exact order you use them for this one-way trip.

START →

1st Route

2nd Route

3rd Route

4th Route

→ END

Continue

OTHER INFORMATION ABOUT THIS TRIP

14. What time did you GET ON this vehicle? _____ : _____ a.m. / p.m. (circle one)
15. Will you make a RETURN TRIP today to get you back to the place where you started this one-way trip? ☐ Yes, I will make a return trip in exactly the opposite direction today (or this is my return trip) at what time _____ : _____ am/pm (circle one) ☐ No
16. If fares were being collected, what fare category would apply to you? ☐ Don't know
☐ Regular (Full) Fare ☐ Economy Senior fare ☐ Economy Disabled fare ☐ Economy Low-Income fare
17. If fares were being collected, how would you pay for this one-way trip?
☐ Don't know ☐ Cash Fare ☐ SunGo card (plastic) ☐ Smart Phone / GOTucson Mobile App
18. How would you have made this trip if Sun Tran, Sun Link, or Sun Shuttle were not available?
☐ Drive own vehicle ☐ Ride bicycle ☐ Friend/family member ☐ Walk
☐ Taxi/Uber ☐ Would not make trip ☐ Sun on demand ☐ Other _____

ABOUT YOU AND YOUR HOUSEHOLD

19. How many vehicles (cars, trucks, or motorcycles) are available to your household? _____ vehicles
- 19a. [If #19 is ONE OR MORE] Could you have used one of these vehicles to complete this trip? ☐ Yes ☐ No
20. Including YOU, how many people live in your household? _____ people
21. Including YOU, how many people (over age 15) in your household are employed full/part-time? _____ people
22. What is your employment status? (check the one response that BEST describes you)
☐ Employed full-time (at least 35 hrs/wk) ☐ Employed part-time (less than 35 hrs/wk) ☐ Retired
☐ Not currently employed, but seeking work ☐ Not currently employed, and not seeking work ☐ Homemaker
23. What is your student status? (check the one response that BEST describes you)
☐ Not a student ☐ Yes – Full-time college/university ☐ Yes – Part-time college/university
☐ Yes – Vocational/technical/trade school ☐ Yes – K-12th grade ☐ Yes - Other _____
24. Do you have a valid driver's license? ☐ Yes ☐ No
25. Do you have a disability that limits your mobility? ☐ Yes ☐ No
26. What is your Age? ☐ 15 & under ☐ 16-17 ☐ 18-24 ☐ 25-34 ☐ 35-44 ☐ 45-54 ☐ 55-64 ☐ 65 & older
27. Are you Hispanic, Latino, or Spanish origin? ☐ Yes ☐ No ☐ Choose not to answer
 (includes: Mexican/Mexican American, Puerto Rican, Cuban/Cuban American, Columbian, Nicaraguan, Guatemala, etc.)
28. What is your Race? (check all that apply)
☐ American Indian / Alaska Native ☐ Asian ☐ Black/African American
☐ Native Hawaiian / Pacific Islander ☐ White / Caucasian ☐ Other: _____
29. Do you speak a language other than English at home? ☐ No ☐ Yes - Which language? _____
- 29a. [If #29 = Yes] How well do you speak English? ☐ Very well ☐ Well ☐ Less than well ☐ Not at all
30. What is your gender? ☐ Male ☐ Female ☐ Transgender ☐ Non-binary/third gender
☐ Other/Prefer to self-describe ☐ Prefer not to say
31. Which of the following BEST describes your TOTAL ANNUAL HOUSEHOLD INCOME in 2021 before taxes?
☐ Less than \$10,000 ☐ \$15,000 - \$24,999 ☐ \$35,000 - \$49,999 ☐ \$75,000 - \$99,999
☐ \$10,000 - \$14,999 ☐ \$25,000 - \$34,999 ☐ \$50,000 - \$74,999 ☐ \$100,000 or more
32. What did you use to plan this trip? ☐ Paper schedule ☐ Called customer service ☐ Google Transit
☐ Online trip planner (suntran.com) ☐ Sun Tran App ☐ Did not do any trip planning ☐ Other _____
33. How often do you ride transit (Sun Tran, Sun Link, Sun Shuttle)? ☐ Everyday ☐ 5 days/week
☐ 2-4 days/week ☐ Once/week ☐ 2-3 times/month ☐ Once per month ☐ Less than once per month
34. How long have you been riding public transit in the Tucson area?
☐ First time riding ☐ Less than 1 year ☐ 1-2 years ☐ 2-5 years ☐ 5-10 years ☐ More than 10 years
35. What is the service enhancement that is of most importance to you (select only one)?
☐ More frequent service ☐ Earlier operating hours ☐ Later operating hours
☐ More weekend service ☐ Shorter travel time ☐ Different destinations ☐ Other _____

REGISTER TO WIN 1 of 5 Transit Goodie Bags

People who submit an accurately completed survey will have the option of being entered in a random drawing for one of five Transit Goodie Bags. You must provide your home address at the beginning of the survey to be eligible.

Name: _____

Phone Number: (____) _____

Email: _____

Are you willing to participate in future Tucson transit research and may we email/text you? ☐ Yes ☐ No

Thank you for your help!