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| **DAWN DAVIS**  **Project Manager**  ETC Institute  725 W. Frontier Circle, Olathe, KS 66061  Dawn.Davis@etcinstitute.com  (913) 829-1215 |  |

**EDUCATION**

B.A., English, University of Missouri – Kansas City

**SUMMARY OF EXPERIENCE**

Since 2011, Ms. Davis has attained progressive experience in the design, administration and analysis of market research for governmental organizations. She has served as Project Manager on studies for dozens of governmental and private sector clients. She has also assisted in the coordination and facilitation of focus groups for transportation plans, long range planning efforts, parks and recreation needs assessments, and other customer satisfaction initiatives.

**COMMUNITY SURVEY RESEARCH EXPERIENCE**

Ms. Davis has served as Project Manager for Community Survey Research for dozens of governmental and private sector clients, including the following governmental organizations:

* Apex, NC
* Arlington County, VA
* Auburn, AL
* Austin, TX
* Baytown, TX
* Bensenville, IL
* Branson, MO
* Clayton, MO
* Cleveland Heights, OH
* Columbia, MO
* Concord, NC
* Coral Springs, FL
* Creve Coeur, MO
* Des Peres, MO
* Fayetteville, NC
* Fort Lauderdale, FL
* Fort Worth, TX
* Glencoe, IL
* Harrisonville, MO
* Johnson County, KS
* Johnston, IA
* Kansas City, MO
* Kewanee, IL
* Kirkwood, MO
* Las Vegas, NV
* League City, TX
* Mecklenburg County, NC
* Meridian, ID
* Merriam, KS
* Miami Beach, FL
* Oklahoma City, OK
* Olathe, KS
* Overland Park, KS
* Perryville, MO
* Pinecrest, FL
* Pitkin County, CO
* Platte City, MO
* Pueblo, CO
* Riverside, MO
* Rolla, MO
* Round Rock, TX
* San Antonio, TX
* San Diego, CA
* San Marcos, TX
* Shawnee, KS
* Shoreline, WA
* Spring Hill, KS
* Springfield, MO
* St. Joseph, MO
* Sterling Heights, MI
* Stillwater, OK
* Sugar Land, TX
* Tamarac, FL
* Vancouver, WA
* Vestavia Hills, AL
* Washougal, WA
* West Des Moines, IA
* Wheaton, IL
* Wilmington, NC
* Winston-Salem, NC

**OTHER PROJECT EXPERIENCE**

* Cook Children’s Health Care System, Fort Worth, TX - Household Survey, Community Leader Survey, and Focus Groups
* EMBARK Public Transit System, Oklahoma City, OK – Onboard Rider Survey
* Fauquier County, VA – Parks and Recreation Needs Assessment Survey, Stakeholder Interviews and Focus Groups
* Henry County, GA – Latent Demand Analysis, Comprehensive Transportation Plan
* Johnson County Wastewater (KS) – Semi-Annual Customer Satisfaction Survey
* KC Water (MO) – Quarterly Customer Satisfaction Survey
* Metropolitan St. Louis Sewer District (MO) – Customer Satisfaction Survey
* Mid-America Regional Council (MARC), Kansas City Metropolitan Area – Water and Air Quality Surveys
* Sioux Falls, SD MPO - Long Range Transportation Plan
* U.S. Army, Atlantic Region – Leisure Needs Assessment Survey
* Water District No. 1 (WaterOne) of Johnson County, KS – Quarterly Customer Satisfaction Survey